

# Youth Services Committee Meeting

September 10, 2025 3:00 pm

Bayview Tower
400 Mann Street, Suite 800
Bayview Large Conference Room
Corpus Christi, TX

Join Zoom Meeting

https://us02web.zoom.us/i/81244118817?pwd=vhekjZ1ELqdPuLxpldl2zPxUNnb6UO.1

**Toll Free Dial-In** 888 475 4499 US Toll-free

Meeting ID: 812 4411 8817 Passcode: 506773

www.workforcesolutionscb.org

#### Strategic Goals

- Establish and Strengthen Partnerships
- Effectively/Efficiently Target Rural Area Services
- Increase Workforce Awareness
- Expand Innovative Services to Business
- Explore New Revenue Opportunities
- Improve Internal Efficiencies
- Refine Board Culture

#### **Mission Statement**

At Workforce Solutions of the Coastal Bend, we invest in our regional economic success through access to jobs, training, and employer services.

#### Value Statement

**A**ccountability – We address our customers and co-workers in a positive manner that elevates their spirit and creates a professional, supportive workplace for staff, job seekers, and employers.

**T**eamwork – We combine our individual talents for the benefit of the mission and common goals leveraging our unique abilities and contributions.

Trust – We consistently deliver on our commitments to our customers and co-workers to establish strong, sustainable relationships.

Integrity – We are honest, supportive, candid in addressing difficult issues, and willing to share success to demonstrate respect and consideration for our customers and co-workers.

Tenacity – We resist giving up when the going gets tough and support our customers and co-workers in seeing that issues are resolved and the job gets done.

Understanding – We are serious and passionate about delivering our services with compassion and empathy.

**D**ignity – We interact with customers and co-workers professionally regardless of their backgrounds, experience, and circumstances to reflect our commitment as public servants.

**E**nthusiasm – We recognize the importance and value of our work and know that every day we have the opportunity to help build the economic success of our regional economy.

#### Disclosure and Declaration of a Conflict of Interest

Conflicts of Interest and the appearance of Conflicts of Interest shall be reported according to Board Administrative Policies #1.0.101.00 - Standards of Conduct and Conflict of Interest; and #1.0.105.00 - Reporting Conflict of Interest, Fraud, and Abuse, which were adopted by the Board of Directors on April 26, 2007.

Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee is in a decision-making position and has a direct or indirect interest, particularly a financial interest, that influences the individual's ability to perform job duties and fulfill responsibilities.

Appearance of a Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee's action appears to be:

- influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract), or:
- motivated by design to gain improper influence over the Commission, the Agency, the Board, or the Board's Chief Elected Officials.

#### Code of Ethics

The Workforce Solutions Code of Ethics is a guide for dealing with ethical matters in the workplace and in our relationship with our clients and members of the community.

- We believe in respect for the individual.
- We believe all persons are entitled to be treated with respect, compassion and dignity.
- We believe in openness and honesty in dealing with the general public, the people we serve, and our peers.
- We believe in striving for excellence.
- We believe in conducting ourselves in a way that will avoid even the appearance of favoritism, undue influence or impropriety, so as to preserve public confidence in our efforts.



# **Youth Services Committee Meeting**

Bayview Tower – Administrative Office – 400 Mann Street, Suite 800
Bayview Large Conference Room
Corpus Christi, Texas 78401

Join Zoom Meeting <a href="https://us02web.zoom.us/j/81244118817?pwd=vhekjZ1ELqdPuLxpldl2zPxUNnb6UO.1">https://us02web.zoom.us/j/81244118817?pwd=vhekjZ1ELqdPuLxpldl2zPxUNnb6UO.1</a>

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# Wednesday, September 10, 2025 – 3:00 pm

# **AGENDA**

I.	Call to Order: Liza Wisner, Chair	
II.	TOMA Rules: Janet Neely	
III.	Roll Call: Janet Neely	3
IV.	Announcement on Disclosure of Conflicts of Interest  Any Conflicts of Interest or Appearance of a Conflict of Interest with items on this agenda shall be declared at this time. Members with conflicts will refrain from voting and are asked to refrain from discussion on such items. Conflicts discove later in the meeting shall be disclosed at that time. Note: Information on open meetings is included at the end of this agenda.	red
٧.	Public Comments	
VI.	Discussion and Possible Action on Minutes of the May 14, 2025 Youth Services Committee Meeting	4-6
VII.	Items for Discussion and Possible Action:  1. Board Policy #4.1.103.03 – Youth Eligibility Criteria: Catherine Cole	.7-
	(cont. page 2)	



Youth Services Committee Agenda September 10, 2025 Page 2

#### VIII. Information Only:

1.	Services to Youth Update BCY2025 (Q1 OctDec.) (Q2 JanMar.) (Q3 AprJun.) (Q4 JulSept.)  a. Third Quarter (Q3) Program Report: Catherine Cole & Monica Cisneros
	b. Third Quarter (Q3) Performance: Catherine Cole
2.	Services to Special Community Populations a. Student HireAbility Navigator: <i>Imelda Trevino</i>
	b. Foster Care Youth: Catherine Cole
3.	Program & Education Engagements
	a. Texas Internship Initiatives: Catherine Cole
	b. Educator Externship: Milanda Ballesteros
	c. Tri-Agency Regional Convener Grant: Catherine Cole
	d. Career & Education Outreach Program: Luis Rodriguez

#### IX. Adjournment

**Note:** Except for expressly authorized closed sessions, meetings, discussions, and deliberations of the Board or Committees will be open to the public. Voting in all cases will be open to the public. Board members are advised that using personal communication devices to discuss Committee and Board business during the meeting may be a violation of the Texas Open Meetings Act. Such communications also may be subject to the Texas Public Information Act.

4. Celebrating Participant Success: Catherine Cole......

Closed Session Notice. PUBLIC NOTICE is given that the Board may elect to go into executive session at any time during the meeting in order to discuss matters listed on the agenda, when authorized by the provisions of the Open Meetings Act, Chapter 551 of the Texas Government Code. In the event the Board elects to go into executive session regarding an agenda item, the section or sections of the Open Meetings Act authorizing the executive session will be publicly announced by the presiding officer.

**Texas Open Meetings Act (TOMA).** All public meetings are required to follow all parts of the Texas Open Meetings Act. Therefore, we will be holding this meeting both in-person at our **Bayview Tower – Administrative Office**, **Bayview Large Conference Room** and on **ZOOM**. With this format, comes some changes to what is required of board members and the public.

- The <u>presiding member</u> (Chair or designee) must be in-person at the meeting location, 400 Mann Street, Suite 800, Corpus Christi, Texas.
- Board members must be visible on camera in order to count toward the quorum and in order to vote.
- The public and all presenters will need to be visible while presenting information.

This hybrid meeting format will allow us to meet TOMA rules, while still ensuring the safety of those who must attend.



# **Youth Services Committee Roll Call Roster** September 10, 2025 (3 = Quorum)

Liza Wisner, Chair	
Dr. Sandra Clement, Vice-Ch	air
Michelle Flower	
Michelle Lozano	
Signed	
Drinte d News	
Printed Name	

#### **MINUTES**

#### Workforce Solutions Coastal Bend - Youth Services Committee

Mission Career Center – 4981 Ayers Street – Mission Training Room Corpus Christi, Texas

#### **Join Zoom Meeting**

https://us02web.zoom.us/j/85637789833?pwd=nrPocXP6Cf3p30nAK5Ut5EEboFxZHI.1

#### **Toll Free Dial-In** 888 475 4499 US Toll-free

Meeting ID: 856 3778 9833 Passcode: 422976

Wednesday, May 14, 2025 - 1:30 pm

#### **Committee Members**

**Present** 

Liza Wisner, Chair Dr. Sandra Clement, Vice Chair Michelle Flower Ofelia Hunter

#### **Other Board Members Present**

Sandra Julia Bowen

#### <u>Absent</u>

Dr. Leslie Faught Michelle Lozano

#### **Others Present**

Ken Treviño, Workforce Solutions Alba Silvas. Workforce Solutions Shileen Lee, Workforce Solutions Janet Neely, Workforce Solutions Catherine Cole, Workforce Solutions Milanda Ballesteros, Workforce Solutions Harvey Pina. Workforce Solutions Richard Holland, Workforce Solutions Imelda Trevino, Workforce Solutions Zachary James, Workforce Solutions Donna Vickers, Workforce Solutions Vicki Stonum, Workforce Solutions Xena Mercado. Workforce Solutions Valerie Ann De La Cruz. Workforce Solutions Geri Escobar, C2GPS, LLC Robert Reyna, C2GPS, LLC Monica Cisneros, C2GPS, LLC Myra Morin, C2GPS, LLC Amber Battiest, C2GPS, LLC Rose DeLuna, C2GPS, LLC

#### I. Call to Order

Ms. Wisner called the meeting to order at 1:30 pm.

#### II. TOMA Rules

Ms. Neely provided information on the Texas Open Meetings Act (TOMA) Rules.

#### III. Roll Call

The roll was called and a quorum was present. The following Board Member was also in attendance:

Sandra Julia Bowen

#### IV. Announcement on Disclosure of Conflicts of Interest

Attention was called to the Disclosure and Declaration of Conflict of Interest and disclosures were requested by the chair at this time. None were made.

#### V. Public Comments

Due to the new TOMA rules we do have a laptop setup at 4981 Ayers Street and it is listed on the zoom call as Public. The laptop is available and open to the public.

VI. Discussion and Possible Action on Minutes of the February 12, 2025 Youth Services Committee Meeting Ms. Flower moved to approve the minutes of the February 12, 2025 Youth Services Committee Meeting. The motion was seconded by Dr. Clement and passed.

#### VII. Items for Discussion and Possible Action

1. Board Policy # 4.1.103.02 – Youth Eligibility Criteria

Ms. Cole presented information on the Board Policy # 4.1.103.02 – Youth Eligibility Criteria (included on pages 7-10 of the May 14 agenda packet).

Dr. Clement moved to recommend to the Board of Directors approval of Board Policy # 4.1.103.02 – Youth Eligibility Criteria as presented. The motion was seconded by Ms. Flower and passed.

#### VIII. Information Only:

- 1. Services to Youth Update BCY2025 (Q1 Oct.-Dec.) (Q2 Jan.-Mar.) (Q3 Apr.-Jun.) (Q4 Jul.-Sept.)
  - a. Second Quarter (Q2) Program Report

Ms. Cole and Ms. Cisneros provided information on the Second Quarter (Q2) Program Report updates (included on pages 11-15 of the May 14 agenda packet).

b. Second Quarter (Q2) Performance

Ms. Cole provided Second Quarter (Q2) Performance updates (included on pages 16-17 of the May 14 agenda packet).

- 2. Services to Special Community Populations
  - a. Student HireAbility Navigator

Ms. Trevino reported on the Student HireAbility Navigator (included on page 18 of the May 14 agenda packet).

b. Foster Care Youth

Ms. Cole provided information on the Foster Care Youth (included on page 19 of the May 14 agenda packet).

- 3. Program & Education Engagements
  - a. Texas Internship Initiatives

Ms. Cole provided information on the Texas Internship Initiatives (included on page 20 of the May 14 agenda packet).

b. Educator Externship

Ms. Ballesteros reported on the Educator Externship (included on page 21 of the May 14 agenda packet).

Ms. Silvas noted that this is the first year Ms. Ballesteros is managing the Educator Externship. She has been involved in every aspect, from crafting the application and budget to creating the statement of work for C2, and coordinating technical assistance calls with TWC. Ms. Silvas commended Ms. Ballesteros for her exceptional performance.

c. Tri-Agency Regional Convener Grant

Ms. Cole provided information on the Tri-Agency Regional Convener Grant (included on page 22 of the May 14 agenda packet).

Youth Services Committee Meeting Minutes May 14, 2025 Page 3 of 3

#### d. Career & Education Outreach Program

Mr. Holland reported on the Career and Education Outreach Program (included on pages 23-25 of the May 14 agenda packet).

#### 4. Celebrating Participant Success

Ms. Cole presented Celebrating Participant Success (included on page 26 of the May 14 agenda packet).

Ms. Bowen expressed gratitude to the Youth Services Committee for the opportunity to attend. She mentioned that Mr. Trevino had invited her to observe, and she was deeply impressed and intrigued by the discussions. Ms. Bowen expressed a desire to attend all future meetings to continue learning and to share the valuable information she has gained. Ms. Bowen commended everyone present for their contributions and expressed her joy at being part of the meeting.

#### IX. Adjournment

The meeting adjourned at 2:47 pm.

# ITEM FOR DISCUSSION AND POSSIBLE ACTION

VII – 1. Board Policy #4.1.103.03 – Youth Eligibility Criteria

# **BACKGROUND INFORMATION**

# 1. Board Policy #4.1.103.03 – Youth Eligibility Criteria

Revision include a seventh "requires additional assistance" barrier that reflects the barrier of youth who live in remote areas within the Coastal Bend and need assistance in obtaining self-sufficient employment or education opportunities through the WIOA Youth program.

# **RECOMMENDATION**

The Youth Services Committee consider approval of Board Policy as presented and recommendation to Board of Directors' approval.



#### **POLICY**

CATEGORY: Program Operations – WIOA No:

4.1.103.0<u>32</u> SUBJECT: Youth Eligibility Criteria SUPERSEDES: Policy # 4.1.103.0<u>2</u>4 dtd <u>May June 2216, 202517</u>

EFFECTIVE: September May 252, 2025
BOARD APPROVAL: September May 241,

2025

DATE OF LAST REVIEW: September May 107,

2025

#### I. PURPOSE:

Provides further guidance concerning the eligibility criteria for the Workforce Innovation and Opportunity Act (WIOA) Youth Program, specifically defining a youth who "requires additional assistance" and "low-income exception".

#### II. **DEFINITIONS**: N/A

#### III. POLICY STATEMENT:

**Requires Additional Assistance:** Workforce Solutions Coastal Bend (WFSCB) has established the following barriers to define a youth who "requires additional assistance to complete an educational program or to obtain or retain employment" criterion of In-School-Youth (ISY) and Out-of-School Youth (OSY):

- 1. Education attainment one or more grade levels below the grade level appropriate to the age of the individual.
- 2. Failed to pass state mandated tests,
- 3. Negative behaviors,
- 4. Low self-esteem,
- Lack of job skills, or
- 6. Been identified as at-risk of dropping out of school by the school which the individual attends.
  or
- 6-7. Lives in a remote area that is limited to the access of obtaining an education or employment that would lead to self-sufficiency. -

For ISY, not more than five percent (5%) of the ISY served in the Coastal Bend workforce area may be deemed eligible because of the criteria described/listed in "requires additional assistance".

**Low-Income Exception:** WIOA maintains a five percent (5%) low-income eligibility exception in which five percent (5%) of youth who would ordinarily need to be low-income for eligibility purposes, do not need to meet the low-income criteria. However, because not all OSY are required to be low-income, the five percent (5%) low-income

exception under WIOA is calculated based on the number of youths enrolled in a given program year who are required to mee the low-income criteria.

Before initiating the low-income exception or ISY requiring additional assistance for a youth participant enrollment, the Contracted Service Provider will notify the Board Contract Manager for WIOA Youth of reasoning and justification of why the youth needs WIOA Youth Program assistance and the current calculation of the five percent (5%) low-income exception for the program year caseload. Upon approval from the Board, the Contracted Service Provider will document in the approved case management system the low-income exception and case note the implementation of the low-income exception with reasoning and justification.

#### IV. PROCEDURES:

Contracted Service Provider must develop internal procedures in notifying management regarding potential enrollment of customers and procedures of sending requests to Board Contract Manager.

#### V. RELATED POLICY INFORMATION:

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Workforce Innovation Opportunity Act (WIOA) of 2014, Section 3(27) and section 129(a)(1)(C). TWC WIOA Guidelines for Adults, Dislocated Workers, and Youth, Revised March 18, 2024 and all subsequent revisions.

U.S. Department of Labor Training and Employment Guidelines Letter WIOA No. 21-16 issued March 2, 2017.

#### VI. RESPONSIBILITIES:

Workforce Solutions Coastal Bend Contracted Service Provider management shall disseminate to appropriate WFSCB Career Center staff and develop local procedures to ensure this policy is followed.

VII.	FORMS AND INSTRUC	HONS:	
VIII.	DISTRIBUTION:		
	☐ Board of Directors	☐ Board Staff	☐ Service Provider Staff
IX.	SIGNATURES:		
Revie	wed by EOO Officer		Date
Execu	utive Director		Date

VIII – 1a. Services to Youth Update BCY2025 – Third Quarter (Q3) Program Report

#### BACKGROUND INFORMATION

Board team Members will provide information regarding all youth related activities; information provided is for scope of April – June 2025.

#### **WIOA YOUTH Program:**

The Workforce Innovation Opportunity Act (WIOA) is designed to help job seekers secure the employment, education, training, and support services necessary to succeed in the labor market and to match employers with the skilled workers they need. WIOA Youth program participants are either an In-School Youth (ISY ages: 14-21) or an Out-of-School Youth (OSY ages: 16-24). As directed by the Department of Labor (DOL) and Texas Workforce Commission (TWC) a minimum of 75% of WIOA Youth funding will be spent on OSY and a minimum of 20% of the overall WIOA Youth budget shall be dedicated to serving participant through a Work Experience (WE).

- ISD School Engagements
  - Pre-Apprenticeship Pathways: During Q3, Both WIOA Contract Managers attended four ISD visits with Kiewit Offshores Services LTD to prepare schools to apply for the TWC Pre-Apprenticeship Pathways grant. The grant initiative aims to support preparatory instruction to prepare individuals to enter and succeed in a Registered Apprenticeship program. Kiewit Offshores Services LTD selected schools in rural counties with welding programs that could take on a pre-apprenticeship program for their Senior students. Grant awards are set to be announced sometime before November 2025.

Mathis HS
 Rockport-Fulton HS
 Ingleside HS

➤ **High School & Career Fairs:** During Q3, multiple visits were made to ISDs by the WIOA Youth Program team to conduct outreach and engagements to in-school youth population.

Mathis HS
West Oso HS
Beeville HS
Pettus HS
Miller HS
Premont HS

- Falfurrias HS
- Outreach and Community Engagement
  - ➤ YOU! CHOOSE Career Expo, September 17th: YOU! CHOOSE will be held at Richard Borchard Fairgrounds in Robstown, TX. As of August, over 2900 students are registered to attend the even
  - ➤ Healthcare Internship Fund: WFSCB partnered with Rural Schools Innovation Zone to apply for the TWC competitive Healthcare Internship Fund grant. In June 2025, WFSCB was granted the award for \$99,438.00 to serve 16 healthcare youth in the RSIZ schools through healthcare internships with local healthcare employers in the southern rural Coastal Bend region.

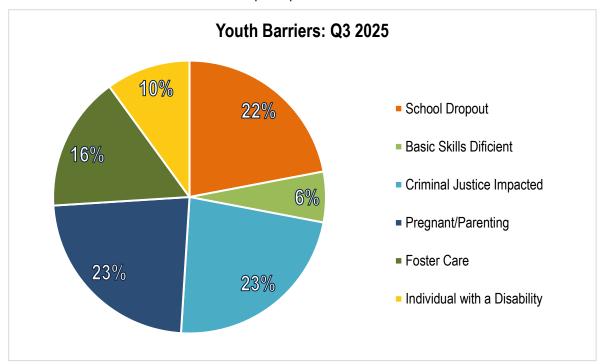
- 10 youth have currently been enrolled into 6 weeklong work experiences and will be paid \$15 an hour for 32 hours per week.
- April 2025 The WIOA Youth Team provided presentations and overviews of our YOU program and all WFSCB services available in our region at various events during April.
  - E2E Regional P-16 Council Meeting
  - La Retama Library
  - Coles HS Resource Table (weekly)
  - Moody HS YOU/WFSCB services presentation
  - Elevate 361 weekly visits (2-3 days)
  - Robstown Housing Authority WFSCB Resource table
  - West OSO HS Resource table and YOU/WFSCB presentation
  - Arrow Smith Apartments YOU/WFSCB presentation
  - Southern Careers Institute Career job fair- YOU/WFSCB Resource table
- ➤ May 2025 The WIOA Youth Team provided presentations and overviews of our YOU program and all WFSCB services available in our region at various events during May.
  - Mathis HS Senior Banquet Introduction to WFSCB staff to assist Seniors entering the local workforce.
  - Beeville HS & Premont HS Signing Days
  - Communities In Schools Student Support Center (Resource Table)
  - ESC Journey to a Brighter Future ESC (Resource Table)
  - La Retama Library (bi-weekly) Resource Table
  - Coles HS Resource Table (weekly)
  - Moody HS YOU/WFSCB services presentation
  - Miller HS YOU/WFSCB services presentation
  - Elevate 361 weekly visits (2-3 days) interact with young adults visiting the office
  - West OSO HS YOU/WFSCB Resource table and WFSCB presentation
  - DMC YOU/WFSCB Resource table
  - Harold T. Branch Academy for Career & Technical Education Community Fair (Resource Table)
- ➤ June 2025 The WIOA Youth Team provided presentations and overviews of our YOU program and all WFSCB services available in our region during resource table presence at some of the events during June.
  - Elevate 361 weekly visits (2-3 days)
  - Alice Housing Authority WFSCB Resource table
  - DMC WFSCB Resource table
  - La Retama Library (bi-weekly) Resource Table

#### o Elevate361

- ➤ April 2025 June 2025, WFSCB continued staffing at Elevate361 Opportunity Youth Center with an assigned WIOA Youth Program Member.
- Through assisting young adults coming into centers, multiple barriers have been noted on young adults not being able to be work ready.
- WFSCB team members have provided job search and work readiness services onsite and continue to enhance the pipeline into WIOA services for those who need the additional support.
- Workforce Solutions Coastal Bend and Elevate 361 work together to break down barriers to employment for the 16-24 youth population, especially for individuals facing challenges such as lack of formal education, previous work experience, basic-skills deficiency, homelessness,

training, etc. Through joint efforts in providing job readiness workshops, career advising, and employment placement services, the partnership has proven to be an invaluable resource for both young adults and local employers. Workforce Solutions Coastal Bend and Elevate 361 are helping to build a stronger, more resilient workforce in the Coastal Bend region. The partnership has also had a positive social impact, helping underserved populations gain access to opportunities that might have otherwise been out of reach.

- Elevate 361 Youth Job Fair June 5th
  - WFSCB partnered with Elevate 361 to provide young adults centered job fair with entry level positions. WFSCB coordinated the employer recruitment and event coordination while Elevate 361 promoted the event to young adults that have frequented the youth reengagement center.
  - Highlights include:
    - **06** employers participated (Starbucks, Allegiance Mobile Health, Omni Hotel, Coca Cola Company, Walmart, Walgreens)
    - 40 Young Adults attended
    - 17 onsite interviews
    - One on one Resume Writing Assistance
    - YOU program SME's pre-screening customers
- Q3 referrals received from Elevate 361
  - 31 customers
  - 05 customers enrolled in our YOU program
    - 16 customers collecting docs, in eligibility stage
    - 10 not interested in the YOU program
- Youth enrollments Q3 2025
  - 31 youths were enrolled into the WIOA program during Q3 2025.
  - As WIOA Youth Program promotes removing barriers for youth, the graphic below reflects the barriers to which 31 enrolled participants faced.



Services to WIOA Youth Customers During Q3 2025

ENROLLMENT				
MONTH OSY ISY				
April	9	2		
May	9	0		
June	10	1		
Total	28	3		

BCY 2025 ACTIVE CASES			
<b>ACTIVE CASES</b>			
31			
51			
25			
07			
62			
18			
194			

WORK EXPERIENCE			
CENTER	CUSTOMERS		
Alice	03		
Beeville	05		
Kingsville	04		
Sinton	03		
Staples/Mission	11		
Total	26		

TRAINING PARTICIPANTS			
PROGRAM	CUSTOMERS		
Phlebotomy	02		
Welding	01		
CDL	03		
Total	06		

- o WIOA Youth Program Expenses
  - Work Experience
    - Q3 Wages Paid \$82,246.51
  - > Support Services
    - Q3 Support Services Issued \$6643.67
  - > Incentive
    - Q3 Youth Incentives \$13,850.00
- o TANF Youth
  - > 25 Youth enrolled
    - 02 Alice
    - 11 Beeville
    - 01 Falfurrias
    - 07 Kingsville
    - 04 Sinton
  - > 6 weeks of WE
  - > \$10.00/Hr.
  - > 32 hours a week

VIII – 1b. Services to Youth Update BCY2025 – Third Quarter (Q3) Performance

#### **BACKGROUND INFORMATION**

Board Professionals will provide information regarding all youth related activities; information provided is for scope of April – June 2025.

#### Performance Updates:

- TWC continues to have technical issues with not being able to pull the data from Work In Texas to facilitate MPRs for WIOA Youth program.
  - ➤ The last monthly published MRP for WIOA Youth program measures was the revised September 2024 that was delivered on February 20th.
- WFSCB Contractor's Quality and Assurance Team works to project performance measures and outcomes while providing assistance to Career Centers to continuously improve performance and customer service.
  - Weekly meetings are between the Board Team and the Contractor Team to assess current performance measures and projections.
  - The Contractor QA Team will be investigating more into the numerator/denominator once data is published by TWC.

#### Measure Descriptions:

- Measure Status
  - Green = (+P) Exceeding Performance Measure (110% above)
  - ➤ White = (MP) Meeting Performance Measure (95% 109.99%)
  - Yellow = (MP but At Risk) Meeting but At-Risk Performance Measure (90% 94.99%)
  - ➤ Red = (-P) Not Meeting Performance Measure (below 89.99%%)
  - NOTE: The percentages above only reflect the measures for the singular measures. When viewing the All Measures that are stated during the Workforce Services Committee, the percentages of what is meeting differ from the singular measures.
- Employed/Enrolled Q2 Post-Exit: The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education or Training IN the 2<sup>nd</sup> Calendar Quarter after Exit.
  - ➤ Comparing the exited Youth Participants that were employed or enrolled in education/training IN the 2<sup>nd</sup> Calendar Quarter after Exit vs. those who were not.
- Employed/Enrolled Q4 Post-Exit: The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education or Training IN the 4<sup>th</sup> Calendar Quarter after Exit.
  - ➤ Comparing the exited Youth Participants that were employed or enrolled in education/training IN the 4<sup>th</sup> Calendar Quarter after Exit vs. those who were not.
- Median Earnings Q2 Post-Exit: The Median Earnings in the 2<sup>nd</sup> Calendar Quarter after Exit for Participants Employed in the 2nd Calendar Quarter after Exit.

- ➤ Comparing the number of Youth Participants employed in the 2<sup>nd</sup> Calendar Quarter after Exit earnings from lowest to highest and finding the median earnings from the group.
- Credential Rate: The percent of Exters who were in Training/Education other than On-The-Job
  Training (OJT) or Employer Customized Training and who achieved a Recognized Credential within
  one (1) Year or Exit.
  - Comparing the number of Youth Participants that had WFSCB fund their training and if they obtained their credentials within one year of Exit to the ones that didn't earn their credential within one year of Exit.
- Measurable Skills Gains: The percentage of Program Participants who (during the Program Year) were enrolled in an Education or Training program that leads to a recognized postsecondary credential or employment and who are achieving documented academic, technical, occupational, or other forms of progress towards such a credential or employment.
  - The number of Youth participants who are in training/school who gain an MSG. Examples of allowable documents would be a participant's diploma/certification/degree earned, a report card, a score improvement on their CASAS (assessment test) in Math or Reading, or a score improvement of another exam.

VIII – 2a. Services to Special Community Populations – Student HireAbility Navigator

#### **BACKGROUND INFORMATION**

Board staff will provide information regarding all services to special community populations related activities, information provided for the scope of April – June 2025.

#### Student HireAbility Navigator (SHN):

- City of Corpus Christi's Committee for Persons with Disabilities
  - As the committee chairperson, the Student HireAbility Navigator continues to attend monthly meetings.
- School Events
  - Student HireAbility Navigator attended and presented several school events across the Coastal Bend including:
    - Premont ISDMary Grett Transition
    - Mary Carroll HSWest Oso ISD
- Employer Round Table Discussion
  - > SHN participated in Round Table Discussion Meetings with several area employers and VRS to discuss inclusivity in the workplace.
- Summer Earn & Learn 2025.
  - Signing Day: In collaboration with Texas Workforce Solutions Vocational Rehabilitation Services, WFSCB was thrilled to host the 4th Annual Summer Earn & Learn Signing Day, the kickoff event for the Summer Earn & Learn Program. Participants were treated to lunch and backpacks filled with items to make their summer work experience a success as they signed their letters of commitment to the program! Local employers, as well as community partners, were onsite to cheer the students on as they embarked on their journey into the workforce! This event was proudly sponsored by The Port of Corpus Christi.
  - For 2025, the goal was set to serve 33 students with disabilities throughout the Coastal Bend region. To adequately serve SEAL participants throughout the region, 33 urban and 29 rural worksites were developed. At the end of Q3, at least 32 SEAL participants were placed at a worksite with one additional participant projected to begin their work experience at the beginning of Q4. With the program set to conclude in August, it is projected to successfully serve all 33 participants in the SEAL program.
- Employer Disability Awareness Training
  - > SHN coordinated with TWC-VRS Business Relations Coordinator to host an employer disability awareness training. 28 local employers were in attendance to learn about services available to employers who hire a person with disabilities as well as people first language and sensitivity training.

- Texas Network on Youth Services 42<sup>nd</sup> Annual Conference
  - Student HireAbility Navigator presented at the TNOYS Conference in Houston, TX. The conference focused on bringing together people who care about improving the youth-serving systems (child welfare, homelessness services, disabilities, etc.) that impact young people's lives. TNOYS' conference is unique because professionals, youth, and young adults join as attendees, putting the power of youth-adult partnership into action.
- National ADA Symposium
  - SHN attended the National ADA Symposium. The conference has earned the reputation as the most comprehensive conference available on the Americans with Disabilities Act and related disability laws.
- Rockport Fulton Transitional Career Fair
  - > SHN attended the Rockport Fulton transition fair which was held for special education families and students. The event provided families with community resources available to them and their students.
- Upcoming Events:
  - > 80th Anniversary of National Disability Employment Awareness Months (NDEAM) October
    - Proclamation commemorating the 80<sup>th</sup> anniversary of NDEAM
    - YOU Inspire NDEAM Employer Breakfast October 7<sup>th</sup>, 9a, Mission Office
    - NDEAM Virtual Employer Disability Awareness Training open to all Board Members, October 15th, 10a
  - Their Day Foundation Health Fair
  - Summer Earn & Learn Wrap Up

VIII – 2b. Services to Special Community Populations – Foster Care Youth

#### **BACKGROUND INFORMATION**

Board Professionals will provide information regarding all services to special community populations related activities, information provided for the scope of April – June 2025.

#### Foster Youth Services:

- Foster Care Youth Referrals
  - During Q3, 5 foster youth were enrolled into the WIOA Youth program.
  - The Contractor Youth Team has worked diligently with BSFC on the referral process and communicating with the foster agencies on Foster Youth outreach and enrollment process. Q3 had two referrals. However, the team had been focused on engaging with 78 referrals that came in within the last week for Q2. Those efforts resulted in the five foster youth enrollments.
    - It is a requirement by TWC for BCFS to refer all foster youth that enter their transition center agency to be referred to WFSCB regardless of if needing workforce services.
  - The Youth Team stay engaged with BCFS and other foster agencies to ensure open communication regarding foster youth outreach and enrollments is occurring.
- Upcoming
  - Aging Out Seminar July 9, 2025
    - WFSCB partnered with DFPS PAL Program to coordinate the Aging Out Seminar for participating foster youth. Del Mar College – Continuing Education provided meeting space for the event.
    - Both contractor youth team and board team were at the event to provide career service information to youth.
    - CEOP provided VR sessions for foster youth to explore in-demand career simulations.
  - ➤ Foster Youth Conference July 22-24, 2025
    - WFSCB, BCFS Corpus Christi, and DFPS PAL Program Region 11 presented together at the Foster Youth Conference 2025.
      - The presentation, "Empowering Connections: Aligning Organizations for Foster Youth Success", centered around how workforce boards can partner with their transition centers on engaging with other foster agencies and bringing community partners to the table.

VIII – 3a. Program & Education Engagements – Texas Internship Initiatives

#### **BACKGROUND INFORMATION**

Board Professionals will provide information regarding all program and engagements related activities; information provided for the scope of April – June 2025.

#### Texas Internship Initiatives (TII):

In partnership with Education to Employment (E2E), E2E has been the internship program provider through Emerging Professionals Internship Program (EPIP). This grant focuses on providing part-time paid internships in the Middle-Skill STEM areas of accounting, business management, engineering, and information technology. Participating senior high school students must pass a dual-credit credit course to be placed in an internship with a local business.

- In May, the conclusion of the TII grant serving the senior class of 2025 (2224TAN003) had their capstone poster projects during an Open House event.
  - ➤ 16 Emerging Professionals participated in the Open House and spoke to attendees the experiences learned from their internships and the EPIP itself.
  - ➤ 11 employers were recognized for their partnership with the program and hosting employers at their workplace.
- During Q3, recruitment for the senior class of 2026 went underway and 11 students chose to participate in EPIP.
  - The 11 students began their summer learning about essential skills in the workplace and learning skills from multiple community partners, including Luis Rodriguez from CEOP.
- With a goal to serve 35 interns, an analysis was conducted of barriers for students to participate in the program.
  - WFSCB has consulted with TWC in efforts to amend the contracted plan to serve high school students to also open up opportunities to serve post-secondary students who are enrolled in post-secondary middle-skilled programs.
  - Consideration to serve post-secondary students will occur during Q4.

VIII – 3b. Program & Education Engagements – Educator Externship (EDEX)

#### **BACKGROUND INFORMATION**

Board Professionals will provide information regarding all program and engagements related activities; information provided for the scope of April – June 2025.

#### 10<sup>th</sup> Annual Educator Externship (EDEX):

WFSCB offered Coastal Bend educators a one-week career and occupational experience to learn about indemand industries in the region. EDEX engages educators in activities geared toward learning about skillsets required for occupations in the Coastal Bend and how to apply them to a classroom curriculum. Educators learned how to use Labor Market Information to guide students for career-oriented decisionmaking.

o A total of 73 educators participated in EDEX 2025 and each earned a \$875 stipend.

ISD	Number of Educators	County
Alice ISD	4	Jim Wells
Aransas Pass ISD	1	San Patricio
Benavides ISD	1	Duval
Brooks ISD	2	Falfurrias
Calallen ISD	1	Nueces
Corpus Christi ISD	9	Nueces
Diocese of Corpus Christi	6	Nueces
Dr. M.L. Garza Gonzales Charter	3	Nueces
Flour Bluff ISD	2	Nueces
Gregory Portland ISD	2	San Patricio
Ingleside ISD	5	San Patricio
Kingsville ISD	4	Kleberg
London ISD	4	Nueces
Mathis ISD	3	San Patricio
Odem Edroy ISD	2	San Patricio
Orange Grove ISD	2	Jim Wells
Pettus ISD	2	Bee
Ricardo ISD	1	Kleberg
Rockport-Fulton ISD	5	Aransas
Santa Gertrudis ISD	2	Kleberg
School of Science and Technology	1	Nueces
Skidmore-Tynan ISD	1	Bee
Taft ISD	1	San Patricio
Tuloso Midway ISD	2	Nueces
West Oso ISD	7	Nueces
Total ISDs: 25	Total Educators: 73	9/11 of CB Counties

- Two cohorts were held during the summer of 2025 with 50 educators being first time participants.
  - Cohort I: June 23-27 had 34 educators participated.
  - ➤ Cohort II: July 14-18 had 39 educators participated.
- EDEX is predominately funded by TWC, however, Port Corpus Christi is sponsored a portion of educators to participate in this year's externship.

 WFSCB thanks the 35 employers who participated in this year's externship by providing exploration opportunities at their workplace for educators to learn from.

Employer	Industry	
AEP Texas	STEM	
American Bank Center	Public Service	
ArcelorMittal	Business & Industry	
Azali Homes	Business & Industry	
CEC Energy Services	Business & Industry	
Chemours	Business & Industry	
Cheniere	Business & Industry	
CHRISTUS Spohn Hospital Corpus Christi - Shoreline	STEM	
CHRISTUS Spohn Hospital Kleberg	STEM	
Citgo	Business & Industry	
CoastalLife Credit Union	Business & Industry	
Corpus Christi International Airport	STEM	
Corpus Christi Regional Transportation Authority (CCRTA)	STEM	
Del Mar College	STEM	
Flint Hills Resources	Business & Industry	
G&H Towing	STEM	
Gulf Coast Growth Ventures	Business & Industry	
Harte Research Institute (TAMUCC)	STEM	
ICA Broadcasting	Business & Industry	
Kiewit Offshore Services LTD	Business & Industry	
LyondellBesell	Business & Industry	
Nueces County Sheriff's Office	Public Service	
Omni Hotel	Business & Industry	
OxyChem	Business & Industry	
Port Corpus Christi	Business & Industry	
Port Royal	Public Service	
Randolph-Brooks Federal Credit Union	Business & Industry	
Refinery Terminal Fire Co. (RTFC)	Business & Industry	
Texas Parks and Wildlife – Aransas Pay Ecosystem	STEM	
Texas Parks and Wildlife – Coastal Fisheries Division	STEM	
Texas State Aquarium	Business & Industry	
Turner   Ramirez Architects	Business & Industry	
Valero	Business & Industry	
Visit Corpus Christi	Public Service	
Water Street	Public Service	

VIII – 3c. Program & Education Engagements – Tri-Agency Regional Convener Grant

#### BACKGROUND INFORMATION

Board Professionals will provide information regarding all program and engagements related activities; information provided for the scope of April – June 2025.

#### Tri-Agency Regional Convener Grant:

Through the Tri-Agency Workforce Initiative, the Commissioners of the Texas Education Agency (TEA), Texas Higher Education Coordinating Board (THECB), and Texas Workforce Commission (TWC) developed partnerships in working together to help Texas grow in economic prosperity. In April 2023, the Tri-Agency launched a \$12 million dollar grant program focused on identifying, training, and designating a Tri-Agency Regional Convener in each of the state's 28 workforce development areas (WDAs) to develop a regional education-workforce partnership system. Prospective regional conveners will build regional infrastructure and demonstrate their proficiency in serving as a regional convener under the guidance of Tri-Agency Steering Committee. The Tri-Agency leveraged existing structures, such as regional workforce development boards, education service centers, institutions of higher education, and nonprofits with a regional scope of work to serve as a regional convener.

- The Convener Phase Two Grant was awarded in April with the award amount of \$237,500.
- o The Pathways Leadership Team (PLT) was reestablished during Q3.
  - Del Mar College
  - Coastal Bend College
  - Texas A&M University Corpus Christi
  - Texas A&M University Kingsville
  - Education Service Center Region Two
  - Education to Employment Partners
  - Rural Schools Innovation Zone
- Phase two of the grant will focus on implementation of the strategic plan that was created during phase one of the Convener grant.
  - Further development of a Career Pathways landing page on the WFSCB.org website will be equipped with resources for schools and employers to utilize in efforts to continue WBL and career pathways in the Coastal Bend.
  - A vital part of this grant is to further develop a data dashboard that reflects data shared from the TEA, THECB, and TWC agencies. This data will reflect the students that are in and completing programs of study that lead to the targeted industries in focus.
- Upcoming
  - ➤ July TRPN Convening in Georgetown, TX: Members of the PLT joined WFSCB and other Convener grantees in Georgetown hosted by TEA and Jobs For the Future (JFF).
    - Goals were reassessed during the convening with goal two of the strategic plan being revised.

VIII – 3d. Program & Education Engagements – Career & Education Outreach Program

# **BACKGROUND INFORMATION**

Board Professionals will provide information regarding all program and engagements related activities; information provided for the scope of April – June 2025.

# Career & Educator Outreach Program (CEOP):

The Career & Education Outreach Program is dedicated to educating, supporting, and providing TWC resources for school-based students (grades 6-12), parents, and educators in efforts to equip them with the necessary tools to make informed education and career decisions. Utilizing strategic outreach efforts, the program is set to establish relationships with local educators and employers to serve as a catalyst for career readiness in the Coastal Bend.

APRIL 2025						
	School Engagements					
SCHOOL	VR	Endorsement Program of Study	Essential Skills Resume Writing	Total Students Per School		
Hamlin MS	0	27	0	27		
GP HS	0	0	114	114		
Tom Browne MS	77	0	0	77		
Pettus HS	0	0	53	53		
Agua Dulce HS	0	0	24	24		
Grant MS	0	177	0	177		
Banquete HS	0	0	55	55		
Kaffie MS	0	82	0	82		
Cunningham MS	167	0	0	167		
Total Per Service	244	286	246	776		

MAY 2025 School Engagements					
SCHOOL VR Endorsement Essential Skills Total Stude Program of Study Resume Writing Per Scho					
Falfurrias HS	92	0	0	92	
Dr. ML Garza	46	0	0	46	
Kaffie MS	158	0	0	158	
Adkins MS	130	0	0	130	
<b>Total Per Service</b>	426			426	

JUNE 2025						
School Engagements						
SCHOOL	VR	Endorsement Program of Study	Essential Skills Resume Writing	Total Students Per School		
Banquete HS	0	0	12	12		
Banquete HS	0	0	17	17		
Total Per Service			29	29		

- Virtual Reality Career Exploration (VR) VR simulations enable a learner to experience a "day in the life" of a career that are tailored to the Coastal Bend's targeted occupation list. Students are empowered to select from 46 different VR simulations to explore through.
- Endorsements and Program of Study Presentation presentations are tailored for students to understand their program of study endorsement choices and the specific career pathways they can select. TWC resources like Texas Reality Check, Texas Career Check, and Career Coach are used to assist in student program of study selections. The presentations provide students with labor market information on job growth and wages to help develop a students' sense of selfsufficiency upon graduation.
- Essential Skills & Resume Writing Essential skills include presentation topics of resume writing, interviewing skills, financial literacy, communication and active listening, time management, and critical thinking. Additional presentations can be made with advance notice from school

#### **Activities & Events**

- Planning Meeting with Brooks County ISD on May 21st
  - > 7 Events/ Presentations scheduled
- Planning Meeting with Rockport Fulton ISD on May 27<sup>th</sup>
  - 6 Events/ Presentations scheduled
- Planning Meeting with Premont ISD on May 27<sup>th</sup>
  - 8 Events/ Presentations scheduled
- Planning Meeting with Gregory Portland High School on May 28<sup>th</sup>
  - ➤ 4 Events/ Presentations scheduled
- Planning Meeting with CCISD on May 29<sup>th</sup>
  - 23 Events/ Presentations scheduled
- Planning Meeting with Flour Bluff ISD on June 2nd
  - 6 Events/ Presentations scheduled
- Planning Meeting with Banquete ISD on June 3<sup>rd</sup>
  - 5 Events/ Presentations scheduled
- Total Events scheduled 59

#### Data

- Students Exposed and Engagements from 2022 to Current
  - Students Exposed 30,375 (Q3 1,231)
  - > Students Engagements 16,626 (Q3 1,219)
- Virtual Reality: from 2022 to Current
  - Students in VR 7,434 (Q3 670)
  - Careers Started and Explored 13,637 (Q3 707)
  - Ratio of students to careers explored 1.911

VIII - 4. Celebrating Participant Success

# **BACKGROUND INFORMATION**

Board team members will provide information regarding WIOA Youth Participant, Madison Garza, and their training completion at Blue Diamond Welding.

# **WFSCB Glossary of Terms**

Program Title	Acronym	Program Description
Able-bodied Adult Without Dependents	ABAWD	An individual 18 yrs.+, but under the age of 50, without dependents. SNAP-ABAWD recipients are referred by the Texas Health and Human Services Commission (HHSC).
Board Contract Year	BCY	Board Contract Year (runs from Oct. 1 - Sept. 30)
Career & Education Outreach Program	CEOP	Provides career information to students at public middle and high schools, grades six through twelve, to direct students towards high-growth/high-demand occupations. Students receive indepth information and directions on career choices as well as access to workforce resources.
Dislocated Worker	DW	An individual who has been terminated or laid off from employment is not eligible for unemployment benefits due to insufficient earnings and is unlikely to return to a previous industry or occupation.
Department of Labor	DOL	United States Department of Labor
Educator Externship	EDEX	Informs teachers of the skill sets needed for in-demand jobs, and allows the teachers to inform and guide students toward employment in industries that match their skill sets.
Employment Services (Wagner-Peyser)	ES	Services for employers and job seekers to ensure employers have access to qualified workers. Provides job matching and recruitment services to employers and job seekers.
Eligible Training Provider	ETP	Training providers certified by the Texas Workforce Commission to provide WIOA-funded training programs.
Eligible Training Program List	ETPL	A comprehensive list of training programs approved for WIOA-funded training using Individual Training Accounts.
Fiscal Year	FY	The fiscal year is the accounting period of the federal government. It begins on October 1 and ends on September 30 of the next calendar year.
Individual Training Accounts	ITA	An account established for eligible WIOA customers for training in an array of state-approved training programs. ITAs may be used only for programs included on the statewide ETPL.
Local Workforce Development Board	LWDB	Local workforce development board established in accordance with WIA Section 117, for the purpose of policy planning for a local area and has the responsibility to ensure that the workforce needs of employers and job seekers in the geographic area governed by the local unit of government are met.
Monthly Performance Report	MPR	Performance accountability indicators used to assess the effectiveness of states and local workforce systems to achieve positive outcomes for individuals served by the six core workforce programs.
Migrant and Seasonal Farmworker Program	MSFW	A nationally directed program created by Congress in response to the chronic seasonal unemployment and underemployment experienced by migrant and seasonal farmworkers (MSFW). Provides funding to help migrant and seasonal farmworkers and their families achieve economic self-sufficiency.
National Dislocated Worker	NDW	A grant awarded to areas affected by major disaster or national catastrophe to assist in disaster relief employment and assist the substantial number of workers who were forced to relocate from an area in which a disaster has been declared.
On-the-Job Training	OJT	One-on-one training located at the job site for participants who already have some job-related skills. By participating in training as an employee, the participant acquires new skills and knowledge and receives the same wages and benefits as current employees in the same or similar position.
Program Year	PY	Program Year (for example, Program Year 2022: PY'22; –period varies for state and federal years)
Reemployment Services and Eligibility Assessment	RESEA	A federal grant program designed to allow states to provide intensive reemployment assistance to individuals who are receiving unemployment benefits and are determined likely to exhaust their benefits before becoming reemployed.
Rapid Response	RR	Provides immediate on-site assistance to workers who have job losses due to businesses closure or worker reduction. Designed to transition workers to their next employment as soon as possible.

# **WFSCB Glossary of Terms**

Program Title	Acronym	Program Description
Summer Earn and Learn	SEAL	A summer program that offers basic work-based learning and training services for students with disabilities such as, pre-employment work readiness training and preparation for the work experience placement; work experience to help gain familiarity with the workplace environment and develop transferable job skills; and paid compensation for time worked on the job.
Student HireAbility Navigator	SHAN	Student HireAbility Navigator's role is to expand and improve access to employment and training services and to increase employment opportunities for students with disabilities by creating strong partnerships between vocational rehabilitation (VR) Workforce Solutions offices, independent school districts (ISDs), community organizations, employers.
Supplemental Nutrition Assistance Program Employment & Training	SNAP E&T	Designed to assist SNAP recipients in obtaining employment through participation in allowable job search, training, education, or workforce activities that promote long-term self-sufficiency. SNAP recipients are referred by the Texas Health and Human Services Commission (HHSC).
Trade Adjustment Assistance	TAA	A federally funded program, with no costs to employers, who helps workers who are adversely affected by foreign import or job shifts to a foreign country.
Texas Education Agency	TEA	The branch of government in Texas responsible for public education. TEA is responsible for the oversight of public primary and secondary education in the state of Texas.
Texas Internship Initiative	TII	Provides part-time paid internships in Middle-Skill areas of accounting, business, construction management, engineering, healthcare, and information technology. Participating senior high school students must pass a dual-credit course to be placed in an internship with a local business. This grant is in partnership with Education to Employment (E2E) for the Coastal Bend.
Texas Industry Partnership Program	TIP	Supports collaborations between local workforce development boards and industry partners through the leveraging of matching contributions of cash or qualifying expenditures for occupational job training. Match funds must support certain WIOA (Workforce Innovation and Opportunity Act) activities and focus on eight designated industry clusters.
Texas Veterans Commission	TVC	A state agency that assists veterans, their families, and survivors through services provided by federal, state, local government, and private organizations.
Texas Veterans Leadership Program	TVLP	A non-profit agency that provides services to veterans to help find employment and achieve successful transitions back into civilian life.
The Workforce Information System of Texas	TWIST	TWIST is a centralized point of reporting intake and case management for customers. Intake information is submitted just once for multiple employment and training programs and can be retrieved statewide. TWIST also allows staff to query and retrieve information from the legacy systems – Employment Services, Unemployment Insurance, SNAP E&T, TANF, Supplemental Security Income, and the Texas Department of Criminal Justice.
Vocational Rehabilitation Services	VRS	A federal program that helps individuals with physical or mental disabilities get and/or keep a job.
Work Experience	WE	A work-based learning opportunity in which program-eligible customers learn both essential and technical skills for long-term employment. Businesses are referred to as "work experience sites." Intended to be short-term (12 or fewer weeks) and part-time work experience can be a volunteer, internship, or temporary short-term paid-work setting.
Workforce Innovation and Opportunity Act	WIOA	Helps job seekers and workers access employment, education, training, and support services to succeed in the labor market; and matches employers with the skilled workers they need to compete in the global economy.
Work In Texas	WIT	A comprehensive online job search resource and matching system developed and maintained by TWC. It provides recruiting assistance to Texas employers and job search assistance to any individual seeking work in Texas.
Workforce Opportunity Tax Credit	WOTC	A federal tax credit that the government provides to private-sector businesses for hiring individuals from nine target groups that have historically faced significant barriers to employment.