



# **Child Care Services Committee Meeting**

**May 6, 2025  
3:00 pm**

**Bayview Tower  
400 Mann Street, Suite 800  
Bayview Large Conference Room  
Corpus Christi, TX**

**Join Zoom Meeting**

**<https://us02web.zoom.us/j/82226536180?pwd=AKp0bGQSQdvn649qlheymXAYLe7tbu.1>**

**Toll-Free Call In**

**888 475 4499 US Toll-free**

**Meeting ID: 822 2653 6180**

**Passcode: 078596**

**[www.workforcesolutionscb.org](http://www.workforcesolutionscb.org)**

## Strategic Goals

- Establish and Strengthen Partnerships
- Effectively/Efficiently Target Rural Area Services
- Increase Workforce Awareness
- Expand Innovative Services to Business
- Explore New Revenue Opportunities
- Improve Internal Efficiencies
- Refine Board Culture

## Mission Statement

At Workforce Solutions of the Coastal Bend, we invest in our regional economic success through access to jobs, training, and employer services.

## Value Statement

**A**ccountability – We address our customers and co-workers in a positive manner that elevates their spirit and creates a professional, supportive workplace for staff, job seekers, and employers.

**T**eamwork – We combine our individual talents for the benefit of the mission and common goals leveraging our unique abilities and contributions.

**T**rust – We consistently deliver on our commitments to our customers and co-workers to establish strong, sustainable relationships.

**I**ntegrity – We are honest, supportive, candid in addressing difficult issues, and willing to share success to demonstrate respect and consideration for our customers and co-workers.

**T**enacity – We resist giving up when the going gets tough and support our customers and co-workers in seeing that issues are resolved and the job gets done.

**U**nderstanding – We are serious and passionate about delivering our services with compassion and empathy.

**D**ignity – We interact with customers and co-workers professionally regardless of their backgrounds, experience, and circumstances to reflect our commitment as public servants.

**E**nthusiasm – We recognize the importance and value of our work and know that every day we have the opportunity to help build the economic success of our regional economy.

## Disclosure and Declaration of a Conflict of Interest

Conflicts of Interest and the appearance of Conflicts of Interest shall be reported according to Board Administrative Policies #1.0.101.00 - Standards of Conduct and Conflict of Interest; and #1.0.105.00 - Reporting Conflict of Interest, Fraud, and Abuse, which were adopted by the Board of Directors on April 26, 2007.

*Conflict of Interest* – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee is in a decision-making position and has a direct or indirect interest, particularly a financial interest, that influences the individual's ability to perform job duties and fulfill responsibilities.

*Appearance of a Conflict of Interest* – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee's action appears to be:

- influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract), or;
- motivated by design to gain improper influence over the Commission, the Agency, the Board, or the Board's Chief Elected Officials.

## Code of Ethics

The Workforce Solutions Code of Ethics is a guide for dealing with ethical matters in the workplace and in our relationship with our clients and members of the community.

- We believe in respect for the individual.
- We believe all persons are entitled to be treated with respect, compassion and dignity.
- We believe in openness and honesty in dealing with the general public, the people we serve, and our peers.
- We believe in striving for excellence.
- We believe in conducting ourselves in a way that will avoid even the appearance of favoritism, undue influence or impropriety, so as to preserve public confidence in our efforts.



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## Child Care Services Committee Meeting

Bayview Tower – Administrative Office – 400 Mann Street, Suite 800  
Bayview Large Conference Room  
Corpus Christi, Texas 78401

Join Zoom Meeting

<https://us02web.zoom.us/j/82226536180?pwd=AKp0bGQSQdvn649qlheymXAYLe7tbu.1>

Toll-Free Call In

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**Tuesday, May 6, 2025 – 3:00 pm**

## AGENDA

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Page

- I. Call to Order: *Victor M. Gonzalez, Jr., Chair*
- II. TOMA Rules: *Janet Neely*
- III. Roll Call: *Janet Neely*.....3
- IV. **Announcement on Disclosure of Conflicts of Interest**  
Any Conflicts of Interest or Appearance of a Conflict of Interest with items on this agenda shall be declared at this time. Members with conflicts will refrain from voting and are asked to refrain from discussion on such items. Conflicts discovered later in the meeting shall be disclosed at that time. Note: Information on open meetings is included at the end of this agenda.
- V. **Public Comments**
- VI. **Discussion and Possible Action on Minutes of the February 11, 2025 Child Care Services Committee Meeting**.....4-6
- VII. **Information Only:**
  - 1. Performance Update BCY2025 (Q1 Oct.-Dec.) (Q2 Jan.-Mar.) (Q3 Apr.-Jun.) (Q4 Jul.-Sept.)
    - a. Second Quarter (Q2) Performance: *Denise Woodson*.....7-9
    - b. Third Quarter (Q3) April Outcomes & Action Plan for Remainder of Q3: *Denise Woodson*.....10-11
    - c. TWC Analysis of Coastal Bend Child Care as of December 2024: *Denise Woodson*.....12
    - d. Implementation of Texas Child Care Connection (TX3C) System Update: *Denise Woodson*.....13

(cont. page 2)

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**Equal Opportunity Employer/Program**

Auxiliary aids and services are available upon request to individuals with disabilities.

Deaf, hard-of-hearing or speech impaired customers may contact

Relay Texas: 1.800.735.2989 (TDD) and 1.800.735.2988 or 7-1-1 (voice)

2. Operations & Management of Child Care Services
  - a. BakerRipley Update: *Kenia Dimas*.....14
3. Child Care Quality Services (CCQS)
  - a. Texas Rising Star (TRS) Program Update: *Valerie Ann De La Cruz*.....15
  - b. Preview of CCQS Third Quarter (Q3): *Denise Woodson*.....16

## VIII. Adjournment

**Note:** Except for expressly authorized closed sessions, meetings, discussions, and deliberations of the Board or Committees will be open to the public. Voting in all cases will be open to the public. Board members are advised that using personal communication devices to discuss Committee and Board business during the meeting may be a violation of the Texas Open Meetings Act. Such communications also may be subject to the Texas Public Information Act.

**Closed Session Notice.** PUBLIC NOTICE is given that the Board may elect to go into executive session at any time during the meeting in order to discuss matters listed on the agenda, when authorized by the provisions of the Open Meetings Act, Chapter 551 of the Texas Government Code. In the event the Board elects to go into executive session regarding an agenda item, the section or sections of the Open Meetings Act authorizing the executive session will be publicly announced by the presiding officer.

**Texas Open Meetings Act (TOMA).** All public meetings are required to follow all parts of the Texas Open Meetings Act. Therefore, we will be holding this meeting both in-person at our **Bayview Tower – Administrative Office, Bayview Large Conference Room** and on **ZOOM**. With this format, comes some changes to what is required of board members and the public.

- The presiding member (Chair or designee) must be in-person at the meeting location, 400 Mann Street, Suite 800, Corpus Christi, Texas.
- Board members must be visible on camera in order to count toward the quorum and in order to vote.
- The public and all presenters will need to be visible while presenting information.

This hybrid meeting format will allow us to meet TOMA rules, while still ensuring the safety of those who must attend.

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**Child Care Services Committee**  
**Roll Call Roster**  
**May 6, 2025**  
**(4 = Quorum)**

\_\_\_\_\_ Victor M. Gonzalez, Jr., Chair

\_\_\_\_\_ Dr. Justin Hoggard, Vice Chair

\_\_\_\_\_ Cynthia Alegria

\_\_\_\_\_ Andrea Chavez

\_\_\_\_\_ Dr. Criselda Leal

\_\_\_\_\_ Michelle Tobar

\_\_\_\_\_ Catrina Wilson

\_\_\_\_\_  
Signed

\_\_\_\_\_  
Printed Name

**MINUTES**  
**Workforce Solutions Coastal Bend - Child Care Services Committee Meeting**  
**Mission Career Center – 4981 Ayers St. – Mission Training Room**  
**Corpus Christi, Texas**

**Join Zoom Meeting**  
<https://us02web.zoom.us/j/86890026433?pwd=QaDMTls85UiMdQbcksqYDM8tzr5mUY.1>

**Toll-Free Call In**  
888 475 4499 US Toll-Free

**Meeting ID: 868 9002 6433**  
**Passcode: 771911**

**February 11, 2025 – 3:00 pm**

**Committee Members**

**Present**

Victor M. Gonzalez, Jr., Chair  
Justin Hoggard, Vice Chair  
Andrea Chavez  
Criselda Leal  
Michelle Tobar

**Absent**

Cynthia Alegria  
Catrina Wilson

**Others Present**

Ken Trevino, Workforce Solutions  
Alba Silvas, Workforce Solutions  
Shileen Lee, Workforce Solutions  
Janet Neely, Workforce Solutions  
Ruben Aceves, Workforce Solutions  
Zachary James, Workforce Solutions  
Denise Woodson, Workforce Solutions  
Valerie Ann De La Cruz, Workforce Solutions  
Morgan Lovely, Workforce Solutions  
Angela Thomas, Workforce Solutions  
Lorraine Munoz, Workforce Solutions  
Valerie De La Cruz, Workforce Solutions  
Miroslava Paiz, Workforce Solutions  
Vicki Stonum, Workforce Solutions  
Xena Mercado, Workforce Solutions  
Tony Armadillo, Workforce Solutions  
Milanda Ballesteros, Workforce Solutions  
Luis Rodriguez, Workforce Solutions  
Celina Leal, Workforce Solutions  
Neil Hanson, BakerRipley  
Kenia Dimas, BakerRipley  
Sandy Anderson, BakerRipley

**Other Board Members Present:**

**I. Call to Order**

Mr. Gonzalez called the meeting to order at 3:00 pm.

**II. TOMA Rules**

Ms. Neely provided information on the Texas Open Meetings Act (TOMA) Rules.

**III. Roll Call**

The roll was called and a quorum was present.

Mr. Gonzalez thanked the Child Care Services Committee members for attending the meeting.

**IV. Announcement on Disclosure of Conflicts of Interest**

Attention was called to the Disclosure and Declaration of Conflict of Interest and disclosures were requested by the chair at this time. None were made.

**V. Public Comments**

Due to the new TOMA rules we do have a laptop setup at 4981 Ayers Street, and it is listed on the zoom call as Public. The laptop is available and open to the public.

**VI. Discussion and Possible Action on Minutes of the September 10, 2024 Child Care Services Committee Meeting**

Dr. Hoggard moved to approve the minutes of the September 10, 2024 Child Care Services Committee meeting. The motion was seconded by Ms. Tobar and passed.

**VII. Review of Committee Charter, Initiatives, and Strategic Board Goals for BCY 2025**

Ms. Woodson reviewed the Committee Charter, Initiatives, and Strategic Board Goals for BCY 2025 (included on page 7 of the February 11 agenda packet).

CHILD CARE SERVICES

Responsible for all issues dealing with the management and delivery of child care services.

Responsible for monitoring the child care vendor activity, the child care contractor, recommending the allocation of child care dollars to the Board and to the Contractor, reviewing child care training, development issues, and monitoring the reports and enrollments from the contractor. Review issues related to quarterly child care services and school readiness program.

Strategic Board Goals

Established in 2010, the strategic board goals were set to work towards increasing educational and employment opportunities for the people of the Coastal Bend region, including youth and those with barriers to employment.

1. Establish and Strengthen Partnerships
2. Effectively/Efficiently Target Rural Area Services
3. Increase Workforce Awareness
4. Expand Innovative Services to Business
5. Explore New Revenue Opportunities
6. Improve Internal Efficiencies
7. Refine Board Culture

**VIII. Information Only:**

1. *Performance Update BCY 2025 (Q1 Oct. – Dec.) (Q2 Jan. - March) (Q3 April - June) (Q4 July – Sept.)*

a. First Quarter (Q1) Performance

Ms. Woodson provided a summary of Child Care performance for the first quarter of BCY 2025 (included on pages 8-10 of the February 11 agenda packet).

b. Second Quarter (Q2) January Outcomes & Action Plan for Remainder of Q2

Ms. Woodson provided a summary of Child Care performance for the second quarter of the month of January and Action Plan for Remainder of Q2 of BCY 2025 (included on pages 11-12 of the February 11 agenda packet).

c. TWC Analysis of Coastal Bend Child Care as of October 2024

Ms. Woodson presented the TWC Analysis of Coastal Bend Child Care for the month of October 2024 (included on page 13 of the February 11 agenda packet).

d. Implementation of the Texas Child Care Connection (TX3C) System Update

Ms. Woodson provided information on the Implementation of the Texas Child Care Connection (TX3C) System Update (included on page 14 of the February 11 agenda packet).

2. *Operations & Management of Child Care Services*

a. Baker Ripley Update

Ms. Dimas provided an update on the BakerRipley Operations and Management of Child Care Services (included on page 15 of the February 11 agenda packet).

Ms. Dimas thanked Workforce Solutions leadership for the day of pizza provided to the BakerRipley team. Ms. Dimas expressed her gratitude and appreciation to Workforce Solutions leadership.

Ms. Lee commended Ms. Dimas and her team for doing an exceptional job.

Ms. Tobar stated as a provider the team ensures immediate email responses, which reflects their excellent work.

Mr. Gonzalez thanked Ms. Tobar.

3. *Child Care Quality Services (CCQS)*

a. Texas Rising Star (TRS) Program Update

Ms. De La Cruz provided information on the Texas Rising Star (TRS) Program Update (included on page 16 of the February 11 agenda packet).

b. Preview of CCQS Second Quarter (Q2)

Ms. Woodson provided information on the Preview of Child Care Quality Services Program for Q2 (included on page 17 of the February 11 agenda packet).

**IX. Adjournment**

The meeting adjourned at 3:47 pm.



## INFORMATION ONLY

### VII – 1a. Performance Update BCY 2025 – Second Quarter (Q2) Performance

## BACKGROUND INFORMATION

During the Child Care Committee Meeting held on February 11, 2025, we reported on the Board's child care performance for the first quarter of BCY2025. Below are factors that continue to impact Workforce Solutions Coastal Bend's (WFSCB's) child care performance during the second quarter of BCY2025.

- WFSCB was able to utilize two years of local match funding (BCY2023 and BCY2024) to enroll children into the Child Care Services (CCS) program during BCY2024. This funding allowed WFSCB to not only meet the BCY2024 performance measure target of 3,242, but to exceed this target.
- WFSCB's performance measure target for BCY2025 is **3,312** average number of children served per day.
- At the end of the second quarter, WFSCB needed to decrease enrollment by **316** children before we could consider outreaching children on our wait list. The decrease in enrollment should take place through attrition.
- February, March, and April are months during the contract year in which we have large numbers of customers whose eligibility must be redetermined. We hoped to see a considerable number of these customers attrition out of the CCS program. Unfortunately, this did not happen, 90% of these customers have had their eligibility redetermined.
- The number of children ages 4 and 5 who will be transitioning from full-time care to part-time care is significantly lower this contract year.
- There are an estimated 1,700 children on our waitlist.
- At the end of the second quarter of BCY2025, there were **3,628** children enrolled in the CCS program. This enrollment places our performance at **109.54%** of TWC's performance measure target (**3,312**).
- Enrollment for the CCS program remains "closed" until the current enrollment drops below the TWC performance measure target of 3,312.
- The functionality of the new child care case management system, the Texas Child Care Connection (TX3C), specifically, the issues occurring with children's referrals (not showing up in their designated Board areas/showing up in other Board areas) makes us question if our enrollment number(s) are accurate. There are variances in enrollment numbers from day-to-day and the difficulty in receiving reports in the TX3C system is challenging and unreliable for accuracy in determining the actual number of children enrolled in the CCS program.

Child Care Enrollment and Performance Targets for the second quarter of BCY2025 are listed below.

January 2025	3,628	109.54%
February 2025	3,650	110.21%*
March 2025	3,622	109.36%

Attached is a chart indicating the actual enrollments for the first quarter of BCY2025.

## FY2025 - Direct Child Care Forecast

March 2025 as of March 03, 2025

DESCRIPTION	CONTRACT	Start Date	End Date	BUDGET AMOUNT	AMOUNT EXPENDED As of 03-03-2025	BALANCE	PROJECTED UNPAID CLAIMS	SURPLUS / DEFICIT	Annual Performance Potential	Assumptions
CCC	2225CCC001	10/1/2024	10/31/2025	\$ 6,844,744	\$ 270,244	\$ 6,574,500	\$ 16,570,100	\$ (3,817,684)	3,459	<b>Budget</b> - Updated Dec report to funds in contract. <b>Cost</b> - Assumed Sept cost (\$26) plus \$1.25 increase for max rate increase. <b>Oct</b> costs projected accurately. <b>Enrollment</b> - Assumed current enrollment and remained flat.
CCF	2225CCF001	10/1/2024	10/31/2025	\$ 15,479,247	\$ 9,301,331	\$ 6,177,916				
CCF		#N/A	#N/A	\$ -	\$ -	\$ -				
<b>Sub Total - Formula Funds</b>				<b>\$ 22,323,991</b>	<b>\$ 9,571,575</b>	<b>\$ 12,752,416</b>	<b>\$ 16,570,100</b>	<b>\$ (3,817,684)</b>	<b>3,459</b>	
Local Match	25CCM	10/1/2022	9/30/2023	\$ -	\$ -	\$ -				
Coastal Bend College	2225C04	#N/A	#N/A	\$ -	\$ -	\$ -				
Del Mar College	2225C06	#N/A	#N/A	\$ -	\$ -	\$ -				
Texas A&M University-Kingsville	2225C07	#N/A	#N/A	\$ -	\$ -	\$ -				
Texas A&M University-Corpus Christi	2225C08	#N/A	#N/A	\$ -	\$ -	\$ -				
City of Corpus Christi	2225C05	#N/A	#N/A	\$ -	\$ -	\$ -				
Fy24 Local Match	2225CCX001	#N/A	#N/A	\$ 1,865,656	\$ -	\$ 1,865,656				
	2224C06	10/1/2023	10/31/2024	\$ -	\$ 423	\$ (423)				
	2224C05	10/1/2023	10/31/2024	\$ -	\$ 159	\$ (159)				
	2224CCF001	10/1/2023	12/31/2024	\$ -	\$ 7,663	\$ (7,663)				
				\$ -	\$ -	\$ -				
				\$ -	\$ -	\$ -				
<b>Sub Total - Local Match Funds</b>				<b>\$ 1,865,656</b>	<b>\$ 8,245</b>	<b>\$ 1,857,411</b>	<b>\$ -</b>	<b>\$ 1,857,411</b>		
<b>Sub Total - CCDF Performance Funds</b>				<b>\$ 24,189,647</b>	<b>\$ 9,579,821</b>	<b>\$ 14,609,827</b>	<b>\$ 16,570,100</b>	<b>\$ (1,960,273)</b>	<b>3,459</b>	
DFPS				\$ 647,719	\$ 359,917	\$ 287,802	\$ 475,834	\$ (188,032)	100	
<b>Total All Funds</b>				<b>\$ 24,837,366</b>	<b>\$ 9,939,738</b>	<b>\$ 14,897,628</b>	<b>\$ 17,045,934</b>	<b>\$ (2,148,305)</b>	<b>3,559</b>	
Percentage					40.02%	59.98%	68.63%	-8.65%		

3,312 Performance Target (Discretionary & Mandatory)

104.45% % of TWC Performance Target

### Reconciliation to Contract:

Total Funds Management Budget  
CCP Funds in Contract  
Other Funds in Contract

\$ 24,837,366  
\$ -  
\$ -

Total Budgets in reports

\$ 24,837,366

Contract Amount

\$ 24,837,366

Variance and Explanation

\$ 0

## Fiscal Year 2025 - Enrollment Targets

	Enrollment As Of Mar 03	Actual	Actual	Actual	Actual	Actual	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Difference Over/(Under) to current month
		Average Enrollment	Average Enrollment	Average Enrollment	Average Enrollment	Average Enrollment	Average Enrollment	Average Enrollment	Average Enrollment	Average Enrollment	Average Enrollment	Average Enrollment	Average Enrollment	
Eligibility Characteristic	3/3/2025	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	
CCDF FUNDS	3 - Transitional	0	0	0	0	0	0	0	0	0	0	0	0	0
	10 - Income Eligible	3,533	3,824	3,779	3,636	3,629	3,542	3,429	3,329	3,229	3,129	3,079	2,929	(9)
	16 - Homeless	18	33	25	21	33	17	33	33	33	33	33	33	1
	1 - Choices	14	19	19	16	19	15	19	19	21	19	20	19	(1)
	2 - Tanf Applicant	0	0	0	0	0	0	0	0	0	0	0	0	0
	4 - SNAP E&T	0	0	0	0	0	0	0	0	0	0	0	0	0
	15 - Former DFPS	82	63	73	81	61	61	61	61	61	61	61	61	21
	Sub Total	3,647	3,939	3,896	3,754	3,742	3,635	3,542	3,442	3,344	3,242	3,193	3,092	12
				-43	-142	-12	-107	-93	-100	-98	-102	-49	-101	-50
DFPS	11 - General Protective	49	75	70	68	54	55	39	39	39	39	39	39	(6)
	12 - Foster Care IV-E	11	10	10	12	3	11	6	6	6	6	10	10	0
	13 - Foster Care not IV-E	13	16	18	15	23	12	22	22	27	19	17	18	1
	14 - Relative/Other Caregiver	17	16	15	15	24	16	20	20	23	23	20	20	1
	Sub Total	90	117	113	110	104	94	87	87	95	87	86	87	(4)
Total All Funds		3,737	4,056	4,009	3,864	3,846	3,729	3,629	3,529	3,439	3,329	3,279	3,179	8

## INFORMATION ONLY

VII – 1b. Performance Update BCY 2025 – Third Quarter (Q3) April Outcomes & Action Plan for Remainder of Q3

## BACKGROUND INFORMATION

As of April 2, 2025, there were **3,624** children enrolled in the Child Care Services (CCS) Program. Currently, enrollment remains closed. **312** children must attrition out of the CCS Program before we begin outreaching children/families from the child care waitlist.

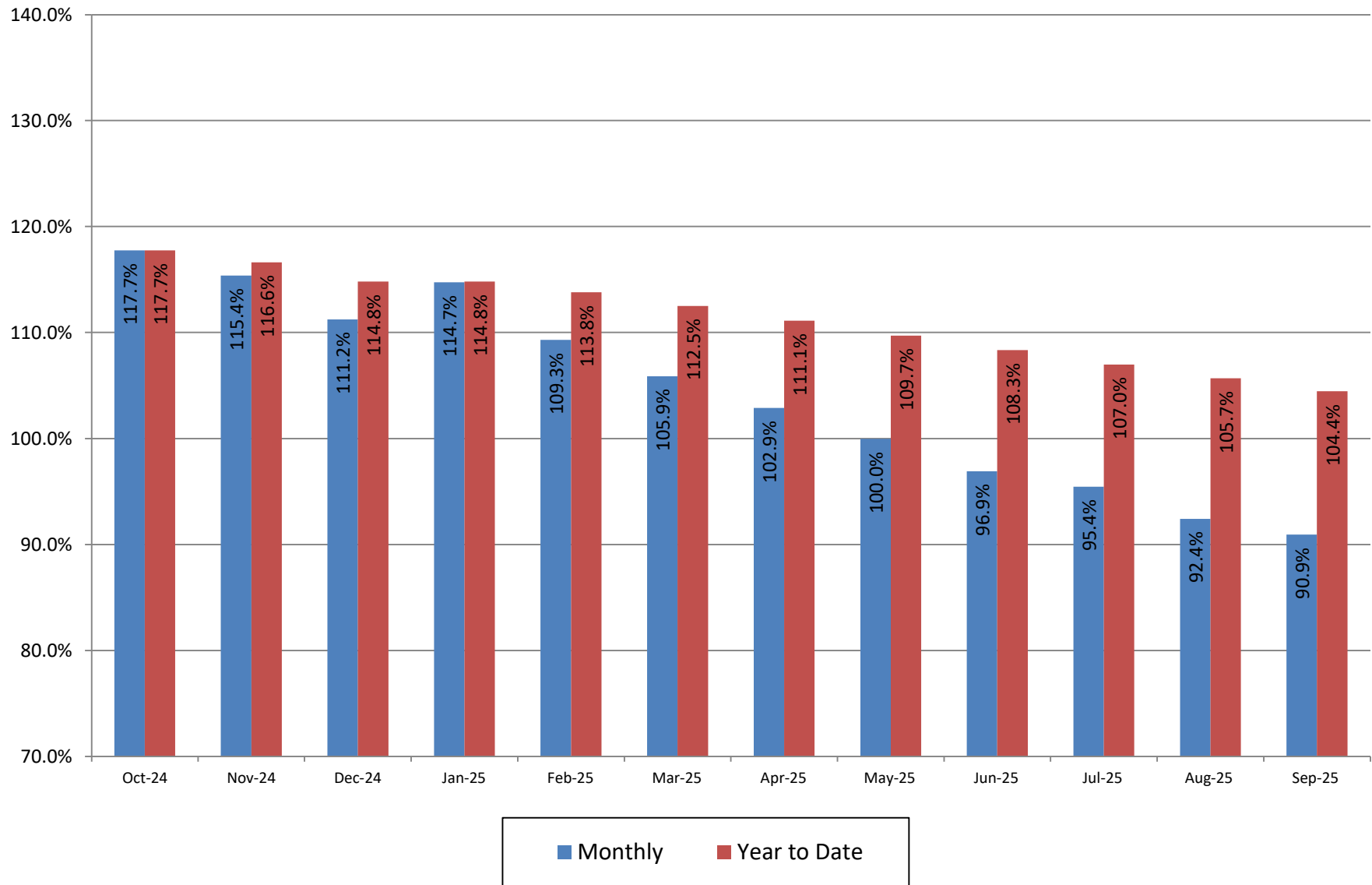
The anticipated TWC performance measure for April 2025 should not exceed 110%.

The action plan for child care performance for the remainder of the third quarter of BCY2025 is to continue with “closed” enrollment until the number of children in the CCS Program is under **3,312**. Once this happens, we will begin outreaching customers on the wait list. As the end of the current school approaches, we anticipate that there will be some attrition of children out of the CCS Program by the end of the third quarter of BCY2025.

Attached is the CCDF Funds Actual and Projected Performance Graph which reflects child care performance on a monthly basis.

## Coastal Bend FY 2025 Actual and Projected Performance

TWC reports may vary due to data extraction dates



## INFORMATION ONLY

VII – 1c. Performance Update BCY 2025 – TWC Analysis of Coastal Bend Child Care as of December 2024

## BACKGROUND INFORMATION

The Board team receives a monthly report from TWC that analyzes child care performance with respect to several factors. The most current monthly report regarding child care performance was received on February 25, 2025. Included in the report was a program analysis for the month of December 2024 that contained the following information:

- Average number of children in care – 3,701
- Average cost per unit (**Discretionary Care**) - \$28.52
- Average cost per unit (**Mandatory Care**) - \$34.35
- Number of licensed centers – 144
- Percentage of children in licensed centers – 95.71%
- Number of licensed homes – 22
- Percentage of children in licensed homes – 3.44%
- Number of registered homes – 10
- Percentage of children in registered homes – 0.55%
- Total registered providers – 176
- Number of listed relative homes – 8
- Percentage of children in listed relative homes – 0.30%
- Total relative providers – 8
- Percentage of Choices Program – 0.50%
- Percentage of Other Mandatory – 2.05%
- Board Performance - Discretionary – 97.45%
- Percentage of Former DFPS Only – 2.05%
- Number of children on wait list – 1,422
- Enrollment is currently closed

\*Discretionary care is income based child care.

Mandatory care is referred by Department of Family Protective Services (DFPS) and Choices Program referrals.

## **INFORMATION ONLY**

VII – 1d. Performance Update BCY2025 – Implementation of Texas Child Care Connection (TX3C) System Update

### **BACKGROUND INFORMATION**

The Texas Child Care Connection (TX3C) System is the new Child Care Services (CCS) case management system that officially launched on January 13, 2025. The TX3C System replaced the Workforce Information System of Texas (TWIST) with a modern, user-friendly application. The Child Care Case Management component of TX3C consists of the following:

- Eligibility determination
- Case management workflow
- Document management
- Waitlist management

Since the launch of the TX3C system, some of the issues Boards have experienced are related to missing customer documents; customer cases disappearing from their respective Board area(s); and child care provider payments. Functionality issues have made it challenging to obtain accurate enrollment numbers and performance data.

The Child Care Automated Attendance Tracking component of TX3C will be implemented on May 5, 2025. Effective May 4, 2025, all children in the Child Care Services (CCS) program will have their absences “reset” to zero.

Texas Workforce Commission's (TWC's) Child Care and Early Learning staff are/have been conducting ongoing webinars biweekly with Board and contractor staff to provide updates on the system's functionality and to address issues that arise. The staff recently implemented office hours consisting of break out room sessions on Wednesdays and Fridays from 10:00 a.m. to 12:00 p.m. that focus on system updates and general questions.

## **INFORMATION ONLY**

### **VII – 2a. Operations & Management of Child Care Services – BakerRipley Update**

## **BACKGROUND INFORMATION**

BakerRipley Management will provide updates on the Operations & Management of Child Care Services for the Second Quarter (Q2).

### **1. TX3C System Update**

- Launch date was January 13, 2025.
- Prospective payments have begun.
- TWC is still working on numerous fixes to the system.
- Child Care staff continue to work with customers and providers to assist in the transition.

### **2. Child Care Services Team Members Updates**

- There are currently 3 vacancies: 2 Intake Eligibility Specialists, 1 Provider Services and Payment Supervisor. (Two due to promotion) 1 new position
- Child Care Services Team Members continue to receive weekly training on TX3C and collaborate with other board areas.

### **3. Community Impact**

- During the second quarter of BCY2025, 9 new providers were added, 6 providers withdrew from the program. A net total of 577 child care openings were created. (Establish & Strengthen Partnerships)
- Total providers with agreements reached an all-time high of 190. (Establish & Strengthen Partnerships)
- Week of the Young Child (Awareness)



## INFORMATION ONLY

### VII – 3a. Child Care Quality Services (CCQS) – Texas Rising Star (TRS) Program Update

## BACKGROUND INFORMATION

Board team members would like to remind the Committee that the Chapter 809 Child Care Services Rules, Subchapter G. Texas Rising Star Program §§809.130 – 809.136 was amended to implement House Bill (HB) 2607 which requires all regulated child care providers of TWC-funded Child Care Services (CCS) programs be included in the Texas Rising Star (TRS) program. This mandate went into effect on October 1, 2022. At that time, Workforce Solutions of the Coastal Bend had **146** registered child care centers and licensed child care homes who would need to become TRS certified by September 30, 2024. Board team members will provide the Committee with an update regarding the number of certified TRS child care providers currently in our region and the number of child care providers who currently have an extension waiver that designates their status as being “assessment ready” and the number of entry level designated (ELD) child care providers as of April 1, 2025.

### **Status of child care providers impacted by September 30, 2024 deadline**

Total number of certified Texas Rising Star (TRS) child care providers: 100

TRS 4 Star Child Care Providers – 34

TRS 3 Star Child Care Providers – 43

TRS 2 Star Child Care Providers – 23

TRS entry level designated (ELD) child care providers operating under an *extension waiver* and identified as “assessment ready” – 37

Workforce child care providers who chose not to become TRS certified by September 30, 2024 deadline – 9

Total number of child care providers impacted by September 30, 2024 deadline – 146

### **Child care providers with Workforce Provider Agreements after January 2023**

“New” TRS entry level designated (ELD) child care providers – 58

Child care providers entering into a Workforce Provider Agreement with WFSCB must become TRS certified within a two-year period to continue receiving subsidies for providing services to children in the CCS Program.

### **Total number of WFSCB child care providers - 196**

The 7 TRS mentor staff each have a case load of 27 child care providers.

A “New” TRS Provider Orientation professional development training was held on March 29, 2025. 30 TRS ELD child care providers attended this professional development training.

## **INFORMATION ONLY**

VII – 3b. Child Care Quality Services (CCQS) – Preview of CCQS Third Quarter (Q3)

## **BACKGROUND INFORMATION**

Board team members will share a preview of the child care quality events that will take place during the third quarter of BCY2025.

### **Texas Rising Star (TRS) Staff Professional Development Training**

The TRS team members will attend the Texas Rising Star Early Educators Conference on April 7-9, 2025 in Arlington, TX.

### **Staff Retention Bonuses**

The staff retention bonuses address the child care worker shortage that is/has impacted the child care profession and is designed to be a supplement to the child care center employee's wages. Board team members will begin collecting information that is needed to provide the staff retention bonuses to child care center employees. This information will determine the number of staff (how many) and the amount (how much) of the staff retention bonus the child care center staff will receive. To receive a staff retention bonus, the child care center employee must have been employed for six consecutive months (or longer) at their respective child care centers.

### **Professional Development Training Activities**

Board team members are meeting with vendors to schedule professional development training activities for child care center employees during the third quarter of BCY2025.

## WFSCB Glossary of Terms

Program Title	Acronym	Program Description
Able-bodied Adult Without Dependents	ABAWD	An individual 18 yrs.+, but under the age of 50, without dependents. SNAP-ABAWD recipients are referred by the Texas Health and Human Services Commission (HHSC).
Board Contract Year	BCY	Board Contract Year (runs from Oct. 1 - Sept. 30)
Career & Education Outreach Program	CEOP	Provides career information to students at public middle and high schools, grades six through twelve, to direct students towards high-growth/high-demand occupations. Students receive in-depth information and directions on career choices as well as access to workforce resources.
Dislocated Worker	DW	An individual who has been terminated or laid off from employment is not eligible for unemployment benefits due to insufficient earnings and is unlikely to return to a previous industry or occupation.
Department of Labor	DOL	United States Department of Labor
Educator Externship	EDEX	Informs teachers of the skill sets needed for in-demand jobs, and allows the teachers to inform and guide students toward employment in industries that match their skill sets.
Employment Services (Wagner-Peyser)	ES	Services for employers and job seekers to ensure employers have access to qualified workers. Provides job matching and recruitment services to employers and job seekers.
Eligible Training Provider	ETP	Training providers certified by the Texas Workforce Commission to provide WIOA-funded training programs.
Eligible Training Program List	ETPL	A comprehensive list of training programs approved for WIOA-funded training using Individual Training Accounts.
Fiscal Year	FY	The fiscal year is the accounting period of the federal government. It begins on October 1 and ends on September 30 of the next calendar year.
Individual Training Accounts	ITA	An account established for eligible WIOA customers for training in an array of state-approved training programs. ITAs may be used only for programs included on the statewide ETPL.
Local Workforce Development Board	LWDB	Local workforce development board established in accordance with WIA Section 117, for the purpose of policy planning for a local area and has the responsibility to ensure that the workforce needs of employers and job seekers in the geographic area governed by the local unit of government are met.
Monthly Performance Report	MPR	Performance accountability indicators used to assess the effectiveness of states and local workforce systems to achieve positive outcomes for individuals served by the six core workforce programs.
Migrant and Seasonal Farmworker Program	MSFW	A nationally directed program created by Congress in response to the chronic seasonal unemployment and underemployment experienced by migrant and seasonal farmworkers (MSFW). Provides funding to help migrant and seasonal farmworkers and their families achieve economic self-sufficiency.
National Dislocated Worker	NDW	A grant awarded to areas affected by major disaster or national catastrophe to assist in disaster relief employment and assist the substantial number of workers who were forced to relocate from an area in which a disaster has been declared.
On-the-Job Training	OJT	One-on-one training located at the job site for participants who already have some job-related skills. By participating in training as an employee, the participant acquires new skills and knowledge and receives the same wages and benefits as current employees in the same or similar position.
Program Year	PY	Program Year (for example, Program Year 2022: PY'22; –period varies for state and federal years)
Reemployment Services and Eligibility Assessment	RESEA	A federal grant program designed to allow states to provide intensive reemployment assistance to individuals who are receiving unemployment benefits and are determined likely to exhaust their benefits before becoming reemployed.
Rapid Response	RR	Provides immediate on-site assistance to workers who have job losses due to businesses closure or worker reduction. Designed to transition workers to their next employment as soon as possible.

## WFSCB Glossary of Terms

Program Title	Acronym	Program Description
Summer Earn and Learn	SEAL	A summer program that offers basic work-based learning and training services for students with disabilities such as, pre-employment work readiness training and preparation for the work experience placement; work experience to help gain familiarity with the workplace environment and develop transferable job skills; and paid compensation for time worked on the job.
Student HireAbility Navigator	SHAN	Student HireAbility Navigator's role is to expand and improve access to employment and training services and to increase employment opportunities for students with disabilities by creating strong partnerships between vocational rehabilitation (VR) Workforce Solutions offices, independent school districts (ISDs), community organizations, employers.
Supplemental Nutrition Assistance Program Employment & Training	SNAP E&T	Designed to assist SNAP recipients in obtaining employment through participation in allowable job search, training, education, or workforce activities that promote long-term self-sufficiency. SNAP recipients are referred by the Texas Health and Human Services Commission (HHSC).
Trade Adjustment Assistance	TAA	A federally funded program, with no costs to employers, who helps workers who are adversely affected by foreign import or job shifts to a foreign country.
Texas Education Agency	TEA	The branch of government in Texas responsible for public education. TEA is responsible for the oversight of public primary and secondary education in the state of Texas.
Texas Internship Initiative	TII	Provides part-time paid internships in Middle-Skill areas of accounting, business, construction management, engineering, healthcare, and information technology. Participating senior high school students must pass a dual-credit course to be placed in an internship with a local business. This grant is in partnership with Education to Employment (E2E) for the Coastal Bend.
Texas Industry Partnership Program	TIP	Supports collaborations between local workforce development boards and industry partners through the leveraging of matching contributions of cash or qualifying expenditures for occupational job training. Match funds must support certain WIOA (Workforce Innovation and Opportunity Act) activities and focus on eight designated industry clusters.
Texas Veterans Commission	TVC	A state agency that assists veterans, their families, and survivors through services provided by federal, state, local government, and private organizations.
Texas Veterans Leadership Program	TVLP	A non-profit agency that provides services to veterans to help find employment and achieve successful transitions back into civilian life.
The Workforce Information System of Texas	TWIST	TWIST is a centralized point of reporting intake and case management for customers. Intake information is submitted just once for multiple employment and training programs and can be retrieved statewide. TWIST also allows staff to query and retrieve information from the legacy systems – Employment Services, Unemployment Insurance, SNAP E&T, TANF, Supplemental Security Income, and the Texas Department of Criminal Justice.
Vocational Rehabilitation Services	VRS	A federal program that helps individuals with physical or mental disabilities get and/or keep a job.
Work Experience	WE	A work-based learning opportunity in which program-eligible customers learn both essential and technical skills for long-term employment. Businesses are referred to as “work experience sites.” Intended to be short-term (12 or fewer weeks) and part-time work experience can be a volunteer, internship, or temporary short-term paid-work setting.
Workforce Innovation and Opportunity Act	WIOA	Helps job seekers and workers access employment, education, training, and support services to succeed in the labor market; and matches employers with the skilled workers they need to compete in the global economy.
Work In Texas	WIT	A comprehensive online job search resource and matching system developed and maintained by TWC. It provides recruiting assistance to Texas employers and job search assistance to any individual seeking work in Texas.
Workforce Opportunity Tax Credit	WOTC	A federal tax credit that the government provides to private-sector businesses for hiring individuals from nine target groups that have historically faced significant barriers to employment.