

Workforce Services Committee Meeting

May 4, 2023 1:30 pm

Bayview Tower 400 Mann Street, Suite 800 Conference Room #1 Corpus Christi, TX

Join Zoom Meeting https://us02web.zoom.us/j/85255803128?pwd=N01ZV2JhWUFWbXF6UXhHY0xBSi9Wdz09

> Toll Free Dial-In 888 475 4499 US Toll-free

Meeting ID: 852 5580 3128 Passcode: 912648

www.workforcesolutionscb.org

Strategic Goals

- Establish and Strengthen Partnerships
- Effectively/Efficiently Target Rural Area Services
- Increase Workforce Awareness
- Expand Innovative Services to Business
- Explore New Revenue Opportunities
- Improve Internal Efficiencies
- Refine Board Culture

Mission Statement

At Workforce Solutions of the Coastal Bend, we invest in our regional economic success through access to jobs, training, and employer services.

Value Statement

Accountability – We address our customers and co-workers in a positive manner that elevates their spirit and creates a professional, supportive workplace for staff, job seekers, and employers.

Teamwork – We combine our individual talents for the benefit of the mission and common goals leveraging our unique abilities and contributions.

Trust – We consistently deliver on our commitments to our customers and co-workers to establish strong, sustainable relationships.

Integrity – We are honest, supportive, candid in addressing difficult issues, and willing to share success to demonstrate respect and consideration for our customers and co-workers.

Tenacity – We resist giving up when the going gets tough and support our customers and co-workers in seeing that issues are resolved and the job gets done.

Understanding - We are serious and passionate about delivering our services with compassion and empathy.

Dignity – We interact with customers and co-workers professionally regardless of their backgrounds, experience, and circumstances to reflect our commitment as public servants.

Enthusiasm – We recognize the importance and value of our work and know that every day we have the opportunity to help build the economic success of our regional economy.

Disclosure and Declaration of a Conflict of Interest

Conflicts of Interest and the appearance of Conflicts of Interest shall be reported according to Board Administrative Policies #1.0.101.00 - Standards of Conduct and Conflict of Interest; and #1.0.105.00 - Reporting Conflict of Interest, Fraud, and Abuse, which were adopted by the Board of Directors on April 26, 2007.

Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee is in a decision-making position and has a direct or indirect interest, particularly a financial interest, that influences the individual's ability to perform job duties and fulfill responsibilities.

Appearance of a Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee's action appears to be:

- influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract), or;
- motivated by design to gain improper influence over the Commission, the Agency, the Board, or the Board's Chief Elected Officials.

Code of Ethics

The Workforce Solutions Code of Ethics is a guide for dealing with ethical matters in the workplace and in our relationship with our clients and members of the community.

- We believe in respect for the individual.
- We believe all persons are entitled to be treated with respect, compassion and dignity.
- We believe in openness and honesty in dealing with the general public, the people we serve, and our peers.
- We believe in striving for excellence.
- We believe in conducting ourselves in a way that will avoid even the appearance of favoritism, undue influence or impropriety, so as to preserve public confidence in our efforts.



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Meeting ID: 852 5580 3128 Passcode: 912648

Thursday, May 4, 2023 – 1:30pm

AGENDA

Page

- I. Call to Order: Manny Salazar, Chair
- II. TOMA Rules: Janet Neely

IV. Announcement on Disclosure of Conflicts of Interest

Any Conflicts of Interest or Appearance of a Conflict of Interest with items on this agenda shall be declared at this time. Members with conflicts will refrain from voting and are asked to refrain from discussion on such items. Conflicts discovered later in the meeting shall be disclosed at that time. Note: Information on open meetings is included at the end of this agenda.

V. Public Comments

VII. Information Only:

1. Services to Workers

a.	Policy Review Schedule: Alba Silvas	7-9
b.	Program Updates: Alba Silvas1	0-11

(cont. page 2)

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Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities. Deaf, hard-of-hearing or speech impaired customers may contact Relay Texas: 1.800.735.2989 (TDD) and 1.800.735.2988 or 7-1-1 (voice) Workforce Services Committee Agenda May 4, 2023 Page 2

2.	Services to Youth a. Ad Hoc Youth Topics: Catherine "Katie" Cole12
3.	Services to Business a. Business Solutions Report: <i>Alba Silvas & Geri Escobar</i> 13-14
4.	Local Labor Market Intelligence a. Jobs and employment report- Q2: <i>Allyson Riojas</i> 15-19
5.	Performance Measure Update a. Board Contract Year 2023: <i>Alba Silvas</i> 20-2
6.	Facilities Update: Amy Villarreal

VIII. Adjournment

Note: Except for expressly authorized closed sessions, meetings, discussions, and deliberations of the Board or Committees will be open to the public. Voting in all cases will be open to the public. Board members are advised that using personal communication devices to discuss Committee and Board business during the meeting may be a violation of the Texas Open Meetings Act. Such communications also may be subject to the Texas Public Information Act.

Closed Session Notice. PUBLIC NOTICE is given that the Board may elect to go into executive session at any time during the meeting in order to discuss matters listed on the agenda, when authorized by the provisions of the Open Meetings Act, Chapter 551 of the Texas Government Code. In the event the Board elects to go into executive session regarding an agenda item, the section or sections of the Open Meetings Act authorizing the executive session will be publicly announced by the presiding officer.

Texas Open Meetings Act (TOMA). All public meetings are required to follow all parts of the Texas Open Meetings Act. Therefore, we will be holding this meeting both in-person at our administrative offices and on **ZOOM**. With this format, comes some changes to what is required of board members and the public.

- The <u>presiding member</u> (Chair or designee) must be in-person at the meeting location, 400 Mann St. Ste. 800, Corpus Christi, Texas.
- Board members must be visible on camera in order to count toward the quorum and in order to vote.
- The public and all presenters will need to be visible while presenting information.

This hybrid meeting format will allow us to meet TOMA rules, while still ensuring the safety of those who must attend.

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Workforce Services Committee Roll Call Roster May 4, 2023 (3 = Quorum)

_____ Manny Salazar, Chair

_____ Randy Giesler, Vice-Chair

_____ Michelle Lozano

Travis Nelson

_____ Dr. Criselda Leal

Signed

Printed Name

MINUTES

Workforce Solutions of the Coastal Bend – Workforce Services Committee Bayview Tower – 400 Mann Street, Suite 800 – Conference Room #1 Corpus Christi, Texas

Join Zoom Meeting

https://us02web.zoom.us/j/83479174847?pwd=bDczQ28wYzJ0cjJoZIEyQUJ4UIcyUT09

Toll Free Dial-In 888 475 4499 US Toll-free

Meeting ID: 834 7917 4847 Passcode: 140660

February 9, 2023 – 1:30 pm

Committee Members Present

Manny Salazar, Chair Randy Giesler, Vice Chair Michelle Lozano Travis Nelson Criselda Leal Absent Ed Sample

Other Board Members Present

Raynaldo De Los Santos, Jr.

Others Present

Ken Trevino, Workforce Solutions Amy Villarreal. Workforce Solutions Shileen Lee, Workforce Solutions Janet Neely, Workforce Solutions Alba Silvas, Workforce Solutions Catherine Cole, Workforce Solutions Allyson Riojas, Workforce Solutions Rosina Salas, Workforce Solutions Samantha Smolik, Workforce Solutions Larry Peterson, Workforce Solutions Xena Mercado, Workforce Solutions Christina Miller, Workforce Solutions Tony Armadillo, Workforce Solutions Esther Velazquez, Workforce Solutions Celina Leal, Workforce Solutions Ramsey Olivarez, C2GPS, LLC Geri Escobar, C2GPS, LLC Robert Reyna, C2GPS, LLC Ricardo Munoz, C2GPS, LLC Manuel Ugues, SERCO of Texas

I. Call to Order

Mr. Salazar called the meeting to order at 1:30 pm.

II. TOMA Rules

Ms. Neely provided information on the Texas Open Meetings Act (TOMA) Rules.

III. Roll Call

The roll was called and a quorum was present. Mr. De Los Santos, Jr. was also in attendance.

IV. Announcement on Disclosure of Conflicts of Interest

Attention was called to the Disclosure and Declaration of Conflict of Interest and disclosures were requested by the chair at this time. None were made.

V. Public Comments

Due to the new TOMA rules we do have a laptop setup at 400 Mann Street, Suite 800 and it is listed on the zoom call as Public. The laptop is available and open to the public.

Workforce Services Committee Meeting February 9, 2023 Page 2 of 3

VI. Discussion and Possible Action on Minutes of the November 10, 2022 Workforce Services Committee Meeting

Mr. Giesler moved to approve the minutes of the November 10, 2022 Workforce Services Committee meeting. The motion was seconded by Mr. De Los Santos, Jr. and passed.

Mr. Salazar thanked the Board members for serving on the Workforce Services Committee and on the Board of Directors. Mr. Salazar mentioned the Workforce Services Committee does incredible work for the Coastal Bend; he is proud to be a part of the Committee, and to work with everyone. Mr. Salazar announced there are new Board members on the Workforce Services Committee. He expressed his appreciation and thanked them for their time, energy and talents.

VII. Items for Discussion and Possible Action

1. Review of Committee Charter, Initiatives, and Strategic Board Goals for BCY 2023

Ms. Silvas provided information on the Review of Committee Charter, Initiatives, and Strategic Board Goals for BCY 2023 (included on page 7 of the February 9 agenda packet).

Workforce Services Committee Charter:

Responsible for monitoring all activities associated with the delivery of programs through the business and career centers and the quality of those services; including Services to Workers, Services to Youth (via Ad Hoc effective January 2022), Services to Business, Local Labor Market Information, Performance Measures and Facilities Updates. Review activities associated with all workforce programs and make recommendations to the Board of Directors via board policy revisions and information items listed on Workforce Services Committee Agenda. Responsible for planning of facilities and physical locations of the centers, mobile unit, and board offices.

Board Strategic Goals:

Established in 2010, the strategic board goals were set to work towards increasing educational and employment opportunities for the people of the Coastal Bend region, including youth and those with barriers to employment.

- 1. Establish and Strengthen Partnerships
- 2. Effectively/Efficiently Target Rural Area Services
- 3. Increase Workforce Awareness
- 4. Expand Innovative Services to Business
- 5. Explore New Revenue Opportunities
- 6. Improve Internal Efficiencies
- 7. Refine Board Culture

2. Review of 2021-2024 Strategic Business Plan Modification

Ms. Silvas presented information on the Review of the 2021-2024 Strategic Business Plan Modification (included on pages 8-9 of the February 9 agenda packet).

Ms. Lozano moved to recommend to the Board of Directors approval for modifications made to the 2021-2024 Strategic Business Plan as presented. The motion was seconded by Mr. Giesler and passed.

VIII. Information Only:

- 1. Services to Workers
 - a. Policy Review Schedule

Ms. Silvas presented the Policy Review Schedule (included on pages 10-12 of the February 9 agenda packet).

b. Program Updates

Ms. Silvas provided program updates (included on pages 13-14 of the February 9 agenda packet).

Ms. Escobar provided an update on the Career Center Operations and Staffing (included on page 14 of the February 9 agenda packet).

Mr. Reyna provided an update on Services to Workforce Career Center Customers, Jobseekers, and Workin-Texas (included on page 14 of the February 9 agenda packet).

Ms. Cole provided an update on Veterans Services (included on page 14 of the February 9 agenda packet).

- 2. Services to Youth
 - a. Ad Hoc Youth Topics

Ms. Cole provided information on the Ad Hoc Youth Topics (included on page 15 of the February 9 agenda packet).

3. Services to Business

Business Solutions Report
 Ms. Silvas presented the Business Solutions Report (included on page 16 of the February 9 agenda packet). Mr. Reyna provided additional information.

- 4. Performance Measure Update
 - a. Board Contract Year 2022

Ms. Riojas presented a performance measure update for the Board Contract Year 2022 (included on pages 17-20 of the February 9 agenda packet).

5. Facilities Update

Ms. Villarreal provided a facilities update (included on page 21 of the February 9 agenda packet).

Mr. Salazar recognized Ms. Riojas for the PowerPoints she put together and mentioned it is a great way to deliver the information to the Committee.

Mr. Salazar acknowledged the board staff and contractors for all the great information.

IX. Adjournment

The meeting adjourned at 2:37 pm.

VII - 1a. Services to Workers - Policy Review Schedule

BACKGROUND INFORMATION

Board Professionals will be presenting Policy Review Schedule; Attached.

Workforce Services Committee 05.04.23- No policies presented.

Year-to-Date: 0

<u>Category</u>	Policy	chedule-2023 Policy Title
	<u>Number</u>	<u>roncy me</u>
Board Administration		
Sourd Administration	1.0.100.01	Responsibilities of the Local Workforce System
	1.0.101.01	Standards of Conduct and Conflict of Interest
	1.0.102.01	Policy Development
	1.0.103.02	Open Meetings Policy
	1.0.104.02	Public Information Policy
	1.0.105.01	Reporting Conflict of Interest, Fraud and Abuse
	1.0.106.02	New Board Member Orientation and Training
	1.0.107.03	Communication Process
	1.0.108.00	Restrictions on Lobbying Activities and Expenditures
	1.0.109.00	Businesses Employing Undocumented Workers
	1.0.110.03	Equal Employment Opportunity
	1.0.111.00	Fraud, Waste, theft, and Program Abuse
	1.0.112.02	Discrimination Complaint Procedure
	1.0.113.00	Approval Process for Contracts, Contract Renewals,
		and Contract Amendments
	1.0.114.02	Storage and Use of Disability-Related and Medical Information
	1.0.115.01	Anonymous Complaints and Communications
	1.0.116.01	Approval Process for Micro-Purchases
	1.0.117.00	Firearms and Weapons Restrictions of WFSCB Premises
Workforce Programs		
	4.0.100.06	Incentives/Stipends
	4.0.101.13	Support Services
	4.0.102.02	Basic Skills Deficiencies
	4.0.103.05	Case Management
	4.0.104.02	Workforce Professional Development and Continuous
		Improvement
	4.0.106.02	Reasonable Distance
	4.0.107.03	Determination of Self-Sufficiency
	(Annual)	
	4.0.109.02	
	4.0.110.02	Integrated Complaints, Hearings, and Appeals
	4.0.111.05	Customer File Documentation
	4.0.113.06	OJT, Subsidized Employment, and Customized Trainin
	4.0.115.08	Program Non-Compliance
	4.0.117.03	Priority of Service and Data Collection
	4.0.118.02	Accessibility
	4.0.120.04	Limited English Proficiency (LEP)
	4.0.121.03	Reasonable Accommodations
	4.0.122.02	Outreach
	4.0.123.00	Common Exit

May 2023

Policy Review Schedule-2023									
<u>Category</u>	Policy	Policy Title							
	Number								
WIOA									
	4.0.124.00	Documentation and Verification of Work Activities: Choices/SNAP E&T							
	4.1.101.02	Follow-Up Services for WIOA Adults & Dislocated Workers							
	4.1.103.01	Youth Eligibility Criteria							
	4.1.104.07	Individual Training Accounts (ITAs)							
	4.1.105.01	Apprenticeship Programs							
	4.1.106.00	National Dislocated Worker Grants							
Choices									
	4.2.100.02	Service Strategies							
Child Care									
	4.3.100.06	Child Care Eligibility							
	4.3.102.04	Assessing and Collecting Parent Share of Cost							
	4.3.103.00	Attendance Requirements for Child Care Services							
	4.3.104.00	Reapplication for Child Care Provider Agreement							
	4.3.105.01	Child Care Related Funds Recovery							
	4.3.106.01	Termination of Child Care							
	4.3.107.00	Children of Military Parents on Deployment							
	4.3.108.03	Child Care Provider Reimbursement Rate							
	4.3.109.01	Eligible Child Care Providers							
	4.3.111.00	American Recovery and Reinvestment Act (ARRA)							
Unemployment Insurance									
	4.5.100.08 (Annual)	Work Search Requirement							
Quality Assurance & Monitoring	(,								
<u>_</u>	5.0.100.02	Oversight and Monitoring							
	5.0.101.03	Data Integrity							
	5.0.102.03	Equal Opportunity - Accessibility Monitoring							
Property & Facilities									
	6.0.100.00	Smoking in Workforce Solutions of the Coastal Bend Facilities							
	6.0.101.01	Emergency Management & Business Recovery/Continuity of Operations Plan							
	6.0.102.01	Accessibility for Persons with Disabilities							
Information Technology & Data Management									
	7.0.100.03	Use of Electronic Media and Services							
	7.0.101.02	Computer and Personally Identifiable Information Systems Access and Security							
Public Relations		,							
	8.0.100.02	Strategic Marketing Standards and Guidelines							

VII – 1b. Services to Workers – Program Updates & Veterans Services

BACKGROUND INFORMATION

Board Professionals will provide updates on programs/grants, operation of career centers, and Veterans Services.

1. Updates as of March 31, 2023.

PROGRAM/GRANT	UPDATES
 CHOICES. WIOA- Adult, Dislocated, Youth SNAP Employment & Training Non-Custodial Parent (NCP) Re-Employment Services (RESEA) Workforce Commission Initiatives. (YOU CHOOSE! & Hiring Red, White & You). Summer Earn & Learn 	The PY began Oct. 1, 2022. And Q1 just wrapped up Dec. 31,2022. Program meetings take place monthly to review initiatives. C2 Provided a Service Delivery Plan (SDP) presentation on the approach to operations, programs, quality assurance, fiscal. Areas for further discussion include: Youth Services, Business Solutions, and Partnerships. Q2 January- March 2023. End of March sets the PY at the halfway mark. All Core Programs continue on with enreliments and new propagation activities for summer
	enrollments and now preparation activities for summer events.
NEW OPPORTUNITIES/PROJECTS	NOTES
1. Building Rural Communities Learning Systems.	Part of Guiding Team. Civic Lab Grant- Focus on three Rural Counties: Brooks, Duval, Jim Wells.
2. Upskill Coastal Bend.	Part of Guiding Team and oversight of Webpage. March, San Patricio Convening in Sinton.
3. UT Health San Antonio- Advisory Committee-	Curriculum design, trainee recruitment, Experiential learning.
CHW Initiatives- Health Resources & Services	\$225,543,198. 83 entities. 6 in Tx. 3yrs. 3mill.
Administration. HHS	Health equity.
4. Reengaging Opportunity Youth in the South (ROYS). National League of Cities (NLC)	Partners- E2E, City of CC, CCISD, DMC, CTC, Juvenile Probation.
5. Youth Systems Building Academy- DOL.	Application submitted to be part of this DOL Academy. E2E and Kingsville Chamber. (Not Selected).
6. Youthbuild: DOL	Letter of Support, Budget, QA, LMI. (Partner did not submit)
7. 2023- DollarWise Innovation Grants.	Application submitted- \$10K, 8 entities to be selected. Promote economic mobility. (Not Selected).
8. Texas Industry Partnership. TWC	First ever notification of award- Collaboration, Kingsville Chamber, Coastal Bend College. To purchase equipment for Aviation Mechanic training and potential employment at NAS- Kingsville. \$150K. Partner Match \$150K. (Grant Awarded)
9. Regional Convener Grant. TEA	Application submitted- \$540K. Career pathways, work based learning. 11 county service ISDs. (Grant Awarded)

10. Educator Externship. TWC.	Application submitted- 180K. 8 th Annual. Serve 80 Educators. Supplement with private funds, Port Corpus Christi 26K, to serve an additional 20 Educators. (Grant Awarded; secured 26K Port CC)
11. Texas Internship Initiative. TWC	Application submitted- 100K. 4th Annual, Serve 40 area ISD
	Students. Internships, work-readiness. (Grant Awarded)
12. PATH-Walmart. Private	Continue Grant until May 2024. 150K, to serve 50 additional learners. (Grant Awarded)
13. Ticket to Work. Social Security Administration	Employment Network Designee- Employment Services.
14. Women-in-industry! Conference	Partner in set-up, logistics, promotion. Community.
15. Perkins Reserve Grant-TEA	Intermediary for STCC (Jim Hogg, San Diego, Benavides ISDs). Partner for RSIZ (Freer, Premont and Brooks ISDs).

- 2. Operation of Career Centers: Update to be provided by C2GPS Management regarding:
 - Career Center Operations and Staffing- Deputy Director, BSU Armando Martinez, resignation in March. C2 Management currently recruiting and interviewing candidates to fill vacancy.
 - Services to Workforce Career Center Customers- WIT services data, including unemployment recipient services and registrations.
 <u>Work In Texas</u>- 6,896 Unique Customers Served. 46,716 Total Services Provided. 1,620 New users.
 <u>UI Claimant Assistance</u>- 276 UI Claimants received workforce services information (RESEA). 417

Unique customers visited workforce centers for UI Assistance. 714 Unique claimants were assisted with job search and workforce services in person or virtually.

<u>VOS Greeter</u>- 8,839 unique customers entered into Customer Tracking system and provided 12,445 services.

3. Veterans Services:

- Texas Veterans Network (TVN)- Due to the grant not being renewed by Alamo Area Council of Governments (AACOG) for staff in Corpus Christi and Laredo, the program has been renamed to Alamo Veterans Network. While the network will no longer have a physical presence in Corpus Christi and Laredo, veterans are still able to continue receiving services by calling the network at 888-724-8387 or by filling out a referral form on the TVN Unite Us webpage.
- Veterans Career Expo: March 16th WFSCB, TVLP, and TVC partnered with NAS-Kingsville Fleet and Family to host an in-person job fair at the Kingsville Elks Lodge. Active-Duty Military, Military Spouses, and Veterans had first hour priority to network with both employers and veteran resource programs. After the priority hour, general job seekers were welcomed to network with employers.
- 2023 Hiring Red, White and You! Planning activities such as securing the venue and other logistics currently taking place. Date to be determined; Nov1-17th. "Save the Date" will be sent out in early Summer.

VII - 2a. Services to YOUTH - Youth Opportunities Unlimited (YOU) Program & Activities

BACKGROUND INFORMATION

Board team members will provide topics discussed at Ad Hoc Youth meeting scheduled on Wednesday May 3, 2023. The list below is representation of agenda.

- 1. Services to Youth: Program & Performance Updates
- 2. Services to Special Community Populations: Student HireAbility Navigator, Foster Care
- 3. Programs and Education Engagements: Texas Internship Initiative, South Texas Career Connection,

Career & Education Outreach Program (CEOP)

4. Celebrate Participant Success

VII - 3a. Services to Business - Business Solutions Report

BACKGROUND INFORMATION

Business Solutions Report: Q2 (January- March 2023)

Apprenticeship Activities:

- <u>Kiewit Offshore –</u> Completed program and reconciliation of apprentices enrolled in federal data entry systems. Over the program, a total of 50 apprentices were placed into in-demand occupations. With all documentation and data entry captured and completed, this closed out our participation in the current expansion grant. Internally, we have discussed lessons learned and begun the process to document best practices and required procedures for future apprenticeship efforts.
- <u>Del Mar College Expansion Grant –</u> BSU is collaborating with DMC on their new expansion grant. The grant will fund 100 apprenticeship slots through January 2024. Targeted occupations include Welding, Scaffolding, Building Maintenance, Diesel Mechanic, and IT. WFSCB has committed to assisting DMC identifying potential employer partners and assisting these employers with the process of getting their apprenticeships registered. Opportunities to leverage WIOA funding to provide additional support have been discussed.
- <u>Bechtel Apprenticeship –</u> BSU Liaison has met with Bechtel point-of-contact to discuss their initial plans to develop a registered apprenticeship for Reinforcing Iron and Rebar. This is intended to be a 2-year program to take someone from Helper level to Journeyman Level. WFSCB has committed to partnering with Bechtel and providing any assistance that they may need, including connecting them with DOL and TWC partners for assistance developing curriculum, and the certification process. Depending on the success of this initiative, Bechtel is open to expanding their future apprenticeship program to other occupations.

San Patricio EDC Professional Skills and Trades Job Fair - February 16, 2023

WSFCB assisted San Patricio EDC with their annual Professional Skills & Trades Job Fair. The event was hosted at the Portland Community Center. The BSU conducted employer outreach and coordinated layout, logistics, and support for the event. The event was further supported by the Center Operations team conducting job seeker outreach and staffed the event on the day. Overall, the feedback was positive. Regarding the decreased response rate from last year, the team will regroup with EDC to make necessary adjustments for future events.

- Employers 25
- Job Seekers 55

NAS Kingsville Career Expo and Job Fair - March 16, 2023

WFCSB assisted with the coordination and planning of the first NAS Kingsville Career Expo and Job Fair. This event was a first for NAS Kingsville Fleet and Family Services and the response and results has already spurred a second annual event next year. BSU assisted with employer outreach and coordination, and provided onsite assistance during the event. The event was also supported by the Center Operations team conducting job seeker outreach. The feedback from employers, job seekers, and Fleet and Family Services was positive. In particular, the facility and layout, as well as the smooth execution were praised. Employers were happy with the event and the results.

- Employers 35
- Job Seekers 48

Coastal Bend Maritime Career Expo and Job Fair - Upcoming April 12, 2023

Beginning in December 2022, BSU began ongoing efforts with partners CCREDC, CCISD, Del Mar College, Port of Corpus Christi to support multiple employers representing the maritime industry. These conversations resulted in plans to host a Job Fair for maritime in early Spring 2023. As plans went on and ambitions grew, the event was expanded into a hybrid Career Expo and Job Fair. BSU has conducted outreach to ISDs in Aransas, Nueces, and San Patricio counties, to invite students grades 8th – 12th to a career expo featuring two-dozen employers, training providers, and vendors supporting maritime occupations. Students will have the opportunity to explore this career field and will even be able to physically board multiple vessels that operate every day on the Corpus Christi Bay. In the afternoon that same day, an open job fair will be available to the public to fill immediate openings for these same companies. Approximately 400 students will attend the event on the morning of April 12, 2023.

By the Numbers: Q2(January-March2023)

WorkInTexas.com

- New Employer Accounts created 72
- Services Provided to Employers 7,681
- New Job Postings Created 1,054
- New Job Openings Created 2,111
- Job Referrals Made 3,735

Job Fairs/Hiring Events Activity Report

- Total Events 16
- Total Job Postings 578
- Job Seekers 362

VII – 4a. Local Labor Market Information - Jobs & Employment Report

BACKGROUND INFORMATION

Jobs and Employment Report

In February 2023, unemployment rates for the Corpus Christi MSA and Coastal Bend region both increased by 0.1 percent for the month and decreased by 0.5 percent over the year.

The Corpus Christi MSA increased by 5,000 jobs across all industries over the year with the largest increase attributed to the Leisure and Hospitality industry which added 1,600 jobs followed by the Education and Health Services industry which added 1,300 jobs over the year.

Registered Nurses, CDL drivers, and Retail Salespersons occupations remain in high demand by Coastal Bend employers.

In WorkinTexas.com, the Health Care and Social Assistance Industry created the most job postings with 2,549. CHRISTUS Health is the employer that created the most job postings with 2,337, while the occupation with the greatest number of job postings is Registered Nurses 476

Industry Sector	Job Postings	Top Occupation within Industry	Top Employer within Industry	Median Hourly Wage	Jan 2023 - Mar 2023 Hires
Health Care and Social Assistance	2,549	Registered Nurses (476)	CHRISTUS Health (2,337)	\$50,418	107
Educational Service	1,738	Counselors (102)	Texas A&M University (1,327)	\$45,574	32
Accommodation and Food Services	1,160	Dishwashers (164)	Omni Hotels & Resorts (249)	\$26,811	81
Retail Trade	1,131	Assistant Store Managers (192)	H-E-B (741)	\$33,311	138
Professional, Scientific, and Technical Services	812	Retail Merchandisers (47)	CTG (289)	\$52,511	10
Administrative and Support and Waste Management and Remediation Services	643	Administrative Assistants (58)	Sterling Personnel (617)	\$41,293	28
Public Administration	591	Licensed Vocational Nurses (89)	Post Acute Medical (143)	\$48,777	71
Construction	521	Offshore Managers (33)	City of Corpus Christi (430)	\$51,493	48
Finance and Insurance	387	Tellers (56)	United Health Group (298)	\$45,175	17
Manufacturing	373	Field Service Technicians (35)	Steel Dynamics (147)	\$50,480	23

Coastal Bend was ranked top 10 workforce development areas (wda) in Texas with the highest number of job openings in six (6) Industries for March 2023:

- Health Care and Social Assistance
- Educational Service
- Accommodation and Food Services
- Professional, Scientific, and Technical Services
- Construction
- Finance and Insurance

BACKGROUND

Local Labor Market information for March 2023 is included on the following pages.

Quartile 2: Labor Market Requests

Jet Grants - Occupations

Aviation - Mechanics

Chemical Plant and Systems Operators, Emergency Medical Technicians, Petroleum Pump Systems, Registered Nurses, and Rotary Drill Operators, Oil & Gas

Aviation – Airline Pilots, Co-pilots, and Flight Engineers

Construction and Extraction

Medical Assistance, Welders, Cutters, and Brazers

Economy Overview

Duval County

Jim Wells County

Workforce Solutions Golden Crescent – Goliad, Victoria, Wharton, and Calhoun

Wage Assessment

Office Managers

Production Managers, Laborers and Freights

Offshore Pipefitters, Offshore Welders, Painters, and Offshore Superintendent

Lawyers, Judges, Clerks, etc. (300+ Occupations)

Industry Overview

Construction Industry

Scaffolding

Coastal Bend Workforce Area

C O A S T	CE SOLUTIONS			-		-		TKTOFCE ates by WDA, N	ISA, & County)					
Area	Area Type	I	Latest Monthly Data February 2023				Previous Monthly Data January 2023			Year Ago February 2022				
		Labor Force	Employment	Unemployment	Rate M+-	Y+-	Labor Force	Employment	Unemployment	Rate	Labor Force	Employment	Unemployment	Rate
United States	Nation	166,178,000	159,713,000	6,465,000	3.9 0.0	-0.2	165,070,000	158,692,000	6,378,000	3.9	163,725,000	156,942,000	6,782,000	4.1
Texas	State	15,046,646	14,369,352	677,294	4.5 0.3	0.2	14,875,841	14,252,954	622,887	4.2	14,613,813	13,979,120	634,693	4.3
Corpus Christi	MSA	205,439	194,873	10,566	5.1 0.1	-0.5	202,216	192,109	10,107	5.0	203,884	192,454	11,430	5.6
Coastal Bend	WDA	259,520	245,939	13,581	5.2 <mark>0.1</mark>	-0.5	255,193	242,274	12,919	5.1	258,011	243,393	14,618	5.7
Aransas Pass	County	9,447	8,891	556	5.9 <mark>0.3</mark>	0.0	9,259	8,745	514	5.6	9,324	8,774	550	5.9
Bee	County	9,320	8,752	568	6.1 <mark>0.3</mark>	-0.3	9,050	8,524	526	5.8	9,235	8,643	592	6.4
Brooks	County	2,413	2,268	145	6.0 0.1	-1.0	2,374	2,235	139	5.9	2,487	2,313	174	7.0
Duval	County	5,142	4,907	235	4.6 0.4	-0.9	5,058	4,846	212	4.2	5,091	4,809	282	5.5
Jim Wells	County	15,837	14,888	949	6.0 0.4	-0.6	15,617	14,737	880	5.6	15,635	14,602	1,033	6.6
Kenedy	County	135	124	11	8.1 0.7	2.9	122	113	9	7.4	213	202	11	5.2
Kleberg	County	13,414	12,677	737	5.5 0.2	0.3	13,017	12,324	693	5.3	13,496	12,793	703	5.2
Live Oak	County	4,876	4,648	228	4.7 0.4	0.0	4,850	4,641	209	4.3	4,943	4,711	232	4.7
Nueces	County	166,438	158,123	8,315	5.0 0.2	-0.4	163,884	155,951	7,933	4.8	164,947	156,121	8,826	5.4
Refugio	County	2,944	2,802	142	4.8 -0.2	-0.5	2,889	2,745	144	5.0	3,027	2,866	161	5.3
San Patricio	County	29,554	27,859	1,695	5.7 0.0	-1.2	29,073	27,413	1,660	5.7	29,613	27,559	2,054	6.9

(M+-) Change in unemployment rate from last month (Increase) (Decrease)

(Y+-) Change in unemployment rate from last year (Increase) (Decrease)

\$27,211 (\$36,380 male/\$22,328 female)

· Earnings for all occupations Coastal Bend, expressed as hourly rate (TWC):

Coastal Bend	All Occupations-	Average \$17.76/hr.	Entry level \$10.89/hr.	Experienced workers \$29.14/hr.	Top 10% \$33.56/hr.
Texas	All Occupations-	Average \$18.76/hr.	Entry level \$11.70/hr.	Experienced workers \$33.25/hr.	Top 10% \$39.64/hr.

Educational Attainment for population 25 years of age and older - Corpus Christi (Census American Fact Finder/American Community Survey):

Less than 9 th grade 7.0%	12 th grade & GED 27%	Associates degree 8.0%	Graduate or Professional 11%
9≞thru 11≞grade 10%	Some College 24%	Bachelor's degree 13%	

Median earnings Corpus Christi by education for persons 25 years of age & up (Census AFF/ACS):

Less than High Some College or Associates Graduate or Professional \$15,437 \$56,681 High School & GED \$26,818 Bachelor's \$44,078

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Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities. Deaf, hard-of-hearing or speech impaired customers may contact Relay Texas: 1-800-735-2989 (TDD) and 1-800-735-2988or 7-1-1 (Voice)

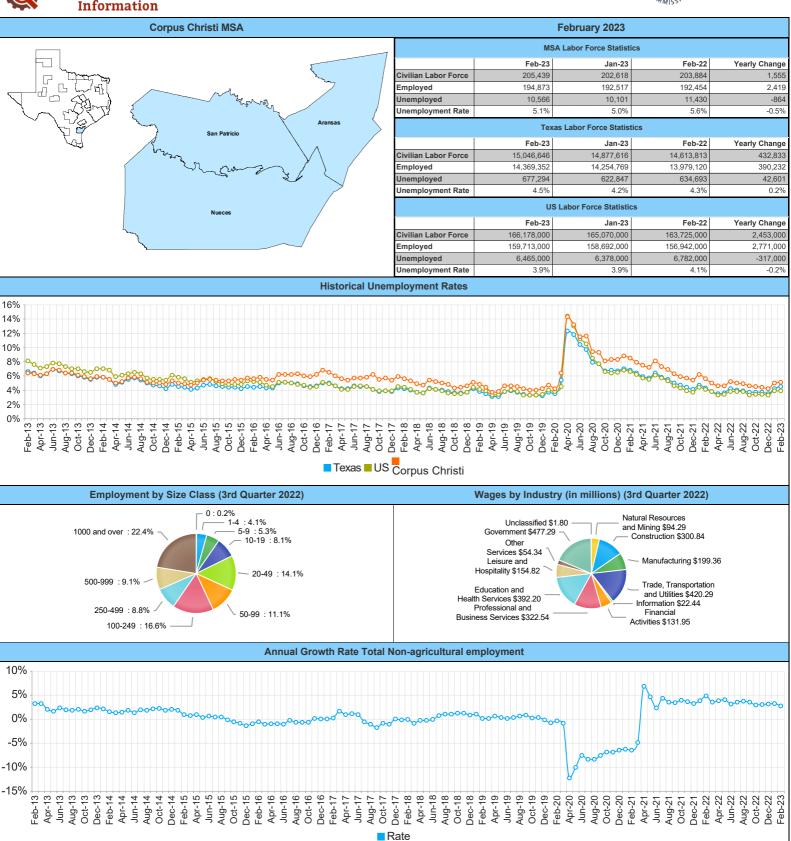




	Informat	ion							MMISS	
	Coastal Be	end Workfo	rce Deve	lopment Area			Feb	oruary 2023		
			$ \land $	~				bor Force Statisti		
			\int	~	-		Feb-23	Jan-23	Feb-22	Yearly Change
				Bee	~~~~	Civilian Labor Force Employed	259,520 245,939	255,600 242,690	258,011 243,393	1,509 2,546
Ç			Live Oak	Refugio		Unemployed	13,581	12,910	14,618	-1,037
				Anna)	> /	Unemployment Rate	5.2%	5.1%	5.7%	-0.5%
				San Patricio	ansas		Feb-23	bor Force Statist Jan-23	Feb-22	Yearly Change
	TT /			magazy	\bigvee	Civilian Labor Force	15,046,646	14,877,616	14,613,813	432,833
	B	Duv	Jim Well:	s Nueces /	1	Employed	14,369,352	14,254,769	13,979,120	390,232
				<u></u>		Unemployed Unemployment Rate	677,294 4.5%	622,847 4.2%	634,693 4.3%	42,601 0.2%
				Kleberg		onemployment rate		or Force Statistic		0.270
		l					Feb-23	Jan-23	Feb-22	Yearly Change
]			Civilian Labor Force	166,178,000	165,070,000	163,725,000	2,453,000
			Brooks	Kenedy		Employed Unemployed	159,713,000 6,465,000	158,692,000 6,378,000	156,942,000 6,782,000	2,771,000 -317,000
						Unemployment Rate	3.9%	3.9%	4.1%	-0.2%
								ns for the Week o		
						WDA	Feb-23 1,552	Jan-23 1,820	Feb-22 2,131	Yearly Change -579
						Texas	96,642	97,030	78,514	18,128
				Hi	storical Unem	ployment Rates				
16%										
14%					8					
12%					0/8-0					
10%						Jagnanon				
8%						Da a a a a	0000			
6% <mark>0-</mark>	a on				8	0-0-0-0	00000	00000		
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2%			-0-0		~				0-0	0000
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-de	Mar-18 Apr-18 Jun-18 Jun-18 Jul-18 Aug-18 Sep-18 Sep-18	ar-an-ar-	un-un-	an-se - se - a	ar- pr- ay- un-	Aug-20 Aug-20 Sep-20 Oct-20 Nov-20 Jan-21 Feb-21 Mar-21	-rd Jul-	ec	ar- ay- Jul- Uul-	Sep-22 Oct-22 Nov-22 Dec-22 Jan-23 Feb-23
Ъ	ZAZJ, ZQO:	ŹŐ̈̈́́́́́Ľ́Σ	٩ÅĻ				AŘ, AN	ΟŽŐŸĔ:	EARU, A	őОŹĞŸĔ
					Texas 🗖 US	Coastal Bend				
Proje	ected Top Ten Faste	est Growing	ı Industri	es in WDA (% C	Frowth 2020-	Emp	loyment by Siz	ze Class (3rd	Quarter 2022)
	-	20	30)					_۲ 1-4 : 4.19		
Co	omputer systems design and related services				109.9		1000+ : 22.5% ¬		: 5.2% 0-19 : 7.8%	
	Special food			75%					0-19:7.8%	
	services Office administrative			13%					00.40.40.40/	
	services			72.9%		500	-999 : 9.1% -		20-49 : 13.1%	
	Waste			71.2%		000				
Ma	nagement of companies			60.7%		25	60-499 : 10.8%	5	0-99 : 11.0%	
	and enterprises			69.7%		20	10.070	L 100-	249 : 16.1%	
Archite	ectural, engineering, and related services			56.1%						
	Support activities		47.	5%		Emp	loyment by Ow	vnership (3rd	Quarter 2022)
	for mining Drinking places							Fede	eral	
	(alcoholic beverages)		46%					Governme	ent 3.4% State	
	Individual and family services		38%					G G	overnment 3.5%	
	Other amusement and		36.8%						Local	,
	recreation industries	20%		60% 000	100%				Government 12.3%	þ
	0% Avora	20% age Weekly Wa	40%	60% 80%	100% 1	4				
	Q3 2022 Q2 2022		<u> </u>	arterly Change	Yearly Change	•				
WDA	\$1,038 \$995	5 \$971	30	\$43	\$67		Private 80.8% /	7		
Texas	\$1,333 \$1,282			\$51	\$106]				
US	\$1,334 \$1,294		0	\$40	\$84		ala martine t	alvert i de la		
	Employment by Inc	austry (3rd	Quarter 2	2022, Percent C	nange)	Em	ployment by Ir	austry (3rd (Juarter 2022)	
	Industry	Employment	% of Total	% Quarterly Change	% Yearly Change		Public Administration 5.0		ural Resources	
Notural	-			-	_	4	Other	and	d Mining 3.5% Construction 8.5%	
Natural I	Resources and Mining	8,033 19,673	3.5% 8.5%	5.0% -1.4%	-2.2% 7.5%		ervices 2.5% ure and			
Manufac		12,472	5.4%	1.9%	2.3%		lity 13.9%		 Manufacturing 5 	5.4%
	ransportation and Utilities	43,044		0.3%	0.7%	ĺ				
Informat	tion	1,694	0.7%	2.9%	1.6%]			Trade, Transpo	
	al Activities	10,092	4.4%	0.8%	5.8%	-			and Utilities 1	
Profession Services	onal and Business	21,122	9.2%	2.3%	4.6%	Educatio	on and		Financial	
	on and Health Services	65,067	28.2%	-1.4%	2.1%	Health Servi			Activities 4.4% Professional ar	bu
	and Hospitality	32,108		1.1%	3.3%	1			Business Services	
Other Se	ervices	5,749	2.5%	-2.3%	1.1%]				
Public A	dministration	11,563	5.0%	-0.3%	0.2%					
						10				







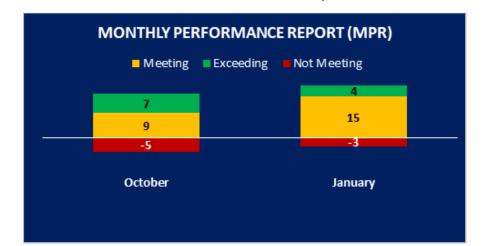
Employment by Industry (February 2023) Employment by Industry (February 2023) % Yearly Change Current Month % Monthly Change Industry Employment Government 18.2% Total Nonfarm 192,700 0.9% 2.7% Mining, Logging and Construction 20,600 1.5% 1.5% Other Manufacturing Services 3.3% 8.700 0.0% 6.1% Trade, Transportation, and Utilities -1.2% 33.800 -0.3% Leisure and Information 1,500 0.0% 7.1% Hospitality 13.7% Financial Activities 9,200 0.0% 8.2% Professional and Business Services 19,300 -1.5% 0.5% Private Education and Private Education and Health 31.800 1.3% 4.3% Health Services 16.5% Services Leisure and Hospitality 26,400 1.5% 6.5% Other Services 0.0% 5.0% 6.300 19 Government 35,100 0.6% 4.2%



VII – 5a. Performance Measure Update BCY 2022 – 2023

BACKGROUND INFORMATION

Performance Measure Update (January EOY 2023 Final Release) Performance Synopsis Board Contract Year: 2023 BCY 2022 Timeframe: October 1, 2022 – September 30, 2023





Background

Listed below are the TWC Performance Measures definitions and an indication of whether the individual measures are attained or not, Target % and Current %. The Percentages of target attained are represented by the following:

Non-WIOA Measures	WIOA Measures
+P (Exceeding) – Meeting performance – Greater than 105%	+P (Exceeding) – Meeting performance – Greater than 110%
MP – Meeting performance – Greater than 97.5% and Equal to or	MP – Meeting performance – Greater than 95% and Equal to or Less than
Less than 105%	110%
MP – Meeting at Risk – Equal to or Greater than 95% and Equal	MP – Meeting at Risk – Equal to or Greater than 90% and Equal to or
to or Less than 97%	Less than 95%
-P – Not meeting performance – Less than 95%	-P – Not meeting performance – Less than 90%

Special Note: November 2022 and December 2022 MPRs were not published by TWC due to a reporting malfunction when collecting data from WDAs.

	Current		Current	YTD	EOY %
Performance Measure	Numerator	Denominator	Performance	Current % Target	Goal
1. Measurable Skills Gains – Adult	60	123	48.78%	79.19%	61.60%
2. Measurable Skills Gains - Youth	36	68	59.94%	65.12%	81.30%
3. Average # of Children Served Per Day	263,642	87	3,030	87.78%	2,811

Explanation of Measures in Negative Performance for January 2023

Measurable Skills Gains – Adult and Youth WIOA participants typically enroll into college semesters during spring and summer. These seasonal ramp ups will allow WFSCB to meet these measures closer to May 2023 once these semesters are completed. (*TWC has announced that due to the nature of this measure the lack of lag between going into the denominator and when it would be reasonable to achieve a gain, this data is often not meaningful until the last few months of the Program Year.*)

Average # of Children Served Per Day WFSCB End of Year target is to enroll 3,452 children this Program Year, to achieve this measure WFSCB would need to enroll 422 children. (*The Commission approved updated targets that apply for October 2022 to March 2023 that addressed the higher than expected cost of care and the need to ramp up enrollment.*)

March 17, 2023 Coastal Bend ranked #2 out of 28 Workforce Boards in the Choices Full Engagement Rate Measure; exceeding the performance measure by 133.54 percent as of the final release of the January 2023 Monthly Performance Report (*published by TWC on March 17, 2023*).

March 20, 2023 – WFSCB received notification from TWC that Coastal Bend has met the requirements of attaining performance at 50 percent (YTD) of the Choices Full Engagement Rate Measure according to the final release of the October 2022 Monthly Performance Report. The Choices Technical Assistance Plan (TAP) has been lifted by TWC.

VII – 5a. Performance Measure Update BCY 2022 – 2023 – Continued

BACKGROUND INFORMATION

Caseload Report Update – 507 Participants Currently Served

WIOA – Adult	WIOA – Dislocated Worker	WIOA – Youth	N.D.W COVID – 19
208	52	131	14

Total WIOA Participants: 405

Choices	Non-Custodial Parent (NCP)	SNAP E&T
44	16	42

Total Self-Sufficiency Participants: 102

Quality Assurance Update





VII – 6. Facilities Updates

BACKGROUND INFORMATION

Board Professionals will provide update on:

- > Facilities: Progress of New Career Center in Corpus Christi.
- > Other: Rural Career Centers, including satellite offices in Rockport and Falfurrias.

WFSCB Glossary of Terms

Program Title	Acronym	Program Description
Able-bodied Adult Without Dependents	ABAWD	An individual 18 yrs.+, but under the age of 50, without dependents. SNAP-ABAWD recipients are referred by the Texas Health and Human Services Commission (HHSC).
Board Contract Year	BCY	Board Contract Year (runs from Oct. 1 - Sept. 30)
Career & Education Outreach Program	CEOP	Provides career information to students at public middle and high schools, grades six through twelve, to direct students towards high-growth/high-demand occupations. Students receive in-depth information and directions on career choices as well as access to workforce resources.
Dislocated Worker	DW	An individual who has been terminated or laid off from employment is not eligible for unemployment benefits due to insufficient earnings and is unlikely to return to a previous industry or occupation.
Department of Labor	DOL	United States Department of Labor
Educator Externship	EDEX	Informs teachers of the skill sets needed for in-demand jobs, and allows the teachers to inform and guide students toward employment in industries that match their skill sets.
Employment Services (Wagner-Peyser)	ES	Services for employers and job seekers to ensure employers have access to qualified workers. Provides job matching and recruitment services to employers and job seekers.
Eligible Training Provider	ETP	Training providers certified by the Texas Workforce Commission to provide WIOA-funded training programs.
Eligible Training Program List	ETPL	A comprehensive list of training programs approved for WIOA-funded training using Individual Training Accounts.
Fiscal Year	FY	The fiscal year is the accounting period of the federal government. It begins on October 1 and ends on September 30 of the next calendar year.
Individual Training Accounts	ITA	An account established for eligible WIOA customers for training in an array of state-approved training programs. ITAs may be used only for programs included on the statewide ETPL.
Local Workforce Development Board	LWDB	Local workforce development board established in accordance with WIA Section 117, for the purpose of policy planning for a local area and has the responsibility to ensure that the workforce needs of employers and job seekers in the geographic area governed by the local unit of government are met.
Monthly Performance Report	MPR	Performance accountability indicators used to assess the effectiveness of states and local workforce systems to achieve positive outcomes for individuals served by the six core workforce programs.
Migrant and Seasonal Farmworker Program	MSFW	A nationally directed program created by Congress in response to the chronic seasonal unemployment and underemployment experienced by migrant and seasonal farmworkers (MSFW). Provides funding to help migrant and seasonal farmworkers and their families achieve economic self-sufficiency.
National Dislocated Worker	NDW	A grant awarded to areas affected by major disaster or national catastrophe to assist in disaster relief employment and assist the substantial number of workers who were forced to relocate from an area in which a disaster has been declared.
On-the-Job Training	OJT	One-on-one training located at the job site for participants who already have some job-related skills. By participating in training as an employee, the participant acquires new skills and knowledge and receives the same wages and benefits as current employees in the same or similar position.
Program Year	PY	Program Year (for example, Program Year 2022: PY'22; -period varies for state and federal years)
Reemployment Services and Eligibility Assessment	RESEA	A federal grant program designed to allow states to provide intensive reemployment assistance to individuals who are receiving unemployment benefits and are determined likely to exhaust their benefits before becoming reemployed.

WFSCB Glossary of Terms

Program Title	Acronym	Program Description
Rapid Response	RR	Provides immediate on-site assistance to workers who have job losses due to businesses closure or worker reduction. Designed to transition workers to their next employment as soon as possible.
Summer Earn and Learn	SEAL	A summer program that offers basic work-based learning and training services for students with disabilities such as, pre-employment work readiness training and preparation for the work experience placement; work experience to help gain familiarity with the workplace environment and develop transferable job skills; and paid compensation for time worked on the job.
Student HireAbility Navigator	SHAN	Student HireAbility Navigator's role is to expand and improve access to employment and training services and to increase employment opportunities for students with disabilities by creating strong partnerships between vocational rehabilitation (VR) Workforce Solutions offices, independent school districts (ISDs), community organizations, employers.
Supplemental Nutrition Assistance Program Employment & Training	SNAP E&T	Designed to assist SNAP recipients in obtaining employment through participation in allowable job search, training, education, or workforce activities that promote long-term self-sufficiency. SNAP recipients are referred by the Texas Health and Human Services Commission (HHSC).
Trade Adjustment Assistance	TAA	A federally funded program, with no costs to employers, who helps workers who are adversely affected by foreign import or job shifts to a foreign country.
Texas Internship Initiative	TII	Provides part-time paid internships in Middle-Skill areas of accounting, business, construction management, engineering, healthcare, and information technology. Participating senior high school students must pass a dual-credit course to be placed in an internship with a local business. This grant is in partnership with Education to Employment (E2E) for the Coastal Bend.
Texas Industry Partnership Program	TIP	Supports collaborations between local workforce development boards and industry partners through the leveraging of matching contributions of cash or qualifying expenditures for occupational job training. Match funds must support certain WIOA (Workforce Innovation and Opportunity Act) activities and focus on eight designated industry clusters.
Texas Veterans Commission	TVC	A state agency that assists veterans, their families, and survivors through services provided by federal, state, local government, and private organizations.
Texas Veterans Leadership Program	TVLP	A non-profit agency that provides services to veterans to help find employment and achieve successful transitions back into civilian life.
The Workforce Information System of Texas	TWIST	TWIST is a centralized point of reporting intake and case management for customers. Intake information is submitted just once for multiple employment and training programs and can be retrieved statewide. TWIST also allows staff to query and retrieve information from the legacy systems – Employment Services, Unemployment Insurance, SNAP E&T, TANF, Supplemental Security Income, and the Texas Department of Criminal Justice.
Vocational Rehabilitation Services	VRS	A federal program that helps individuals with physical or mental disabilities get and/or keep a job.
Work Experience	WE	A work-based learning opportunity in which program-eligible customers learn both essential and technical skills for long-term employment. Businesses are referred to as "work experience sites." Intended to be short-term (12 or fewer weeks) and part-time work experience can be a volunteer, internship, or temporary short-term paid-work setting.
Workforce Innovation and Opportunity Act	WIOA	Helps job seekers and workers access employment, education, training, and support services to succeed in the labor market; and matches employers with the skilled workers they need to compete in the global economy.
Work In Texas	WIT	A comprehensive online job search resource and matching system developed and maintained by TWC. It provides recruiting assistance to Texas employers and job search assistance to any individual seeking work in Texas.
Workforce Opportunity Tax Credit	WOTC	A federal tax credit that the government provides to private-sector businesses for hiring individuals from nine target groups that have historically faced significant barriers to employment.