



WORKFORCE SOLUTIONS
of the Coastal Bend

Board of Directors Meeting

February 24, 2022

3:00 pm

**Staples Career Center
520 N. Staples Street, Conference Room #1
Corpus Christi, TX**

Join Zoom Meeting

<https://us02web.zoom.us/j/88455636234?pwd=NkE1cHlVUFlaNi8xemY1a202MjVKQT09>

Toll-Free Call In

888 475 4499 US Toll-free

Meeting ID: 884 5563 6234

Passcode: 060775

www.workforcesolutionscb.org

Strategic Goals

- Establish and Strengthen Partnerships
- Effectively/Efficiently Target Rural Area Services
- Increase Workforce Awareness
- Expand Innovative Services to Business
- Explore New Revenue Opportunities
- Improve Internal Efficiencies
- Refine Board Culture

Mission Statement

At Workforce Solutions of the Coastal Bend, we invest in our regional economic success through access to jobs, training, and employer services.

Value Statement

Accountability – We address our customers and co-workers in a positive manner that elevates their spirit and creates a professional, supportive workplace for staff, job seekers, and employers.

Teamwork – We combine our individual talents for the benefit of the mission and common goals leveraging our unique abilities and contributions.

Trust – We consistently deliver on our commitments to our customers and co-workers to establish strong, sustainable relationships.

Integrity – We are honest, supportive, candid in addressing difficult issues, and willing to share success to demonstrate respect and consideration for our customers and co-workers.

Tenacity – We resist giving up when the going gets tough and support our customers and co-workers in seeing that issues are resolved and the job gets done.

Understanding – We are serious and passionate about delivering our services with compassion and empathy.

Dignity – We interact with customers and co-workers professionally regardless of their backgrounds, experience, and circumstances to reflect our commitment as public servants.

Enthusiasm – We recognize the importance and value of our work and know that every day we have the opportunity to help build the economic success of our regional economy.

Disclosure and Declaration of a Conflict of Interest

Conflicts of Interest and the appearance of Conflicts of Interest shall be reported according to Board Administrative Policies #1.0.101.00 - Standards of Conduct and Conflict of Interest; and #1.0.105.00 - Reporting Conflict of Interest, Fraud, and Abuse, which were adopted by the Board of Directors on April 26, 2007.

Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee is in a decision-making position and has a direct or indirect interest, particularly a financial interest, that influences the individual's ability to perform job duties and fulfill responsibilities.

Appearance of a Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee's action appears to be:

- influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract), or;
- motivated by design to gain improper influence over the Commission, the Agency, the Board, or the Board's Chief Elected Officials.

Code of Ethics

The Workforce Solutions Code of Ethics is a guide for dealing with ethical matters in the workplace and in our relationship with our clients and members of the community.

- We believe in respect for the individual.
- We believe all persons are entitled to be treated with respect, compassion and dignity.
- We believe in openness and honesty in dealing with the general public, the people we serve, and our peers.
- We believe in striving for excellence.
- We believe in conducting ourselves in a way that will avoid even the appearance of favoritism, undue influence or impropriety, so as to preserve public confidence in our efforts.



Board of Directors Meeting

Staples Career Center – 520 N. Staples Street – Conference Room #1
Corpus Christi, Texas

Join Zoom Meeting

<https://us02web.zoom.us/j/88455636234?pwd=NkE1cHVUFlaNi8xemY1a202MjVKQT09>

Toll-Free Call In

888 475 4499 US Toll-free

Meeting ID: 884 5563 6234

Passcode: 060775

Thursday, February 24, 2022 – 3:00 pm

AGENDA

Page

- I. Call to Order: *Gloria Perez, Chair*
- II. Roll Call: *Jesse Gatewood, Secretary*.....4
- III. **Announcement on Disclosure of Conflicts of Interest**
Any Conflicts of Interest or Appearance of a Conflict of Interest with items on this agenda shall be declared at this time. Members with conflicts will refrain from voting and are asked to refrain from discussion on such items. Conflicts discovered later in the meeting shall be disclosed at that time. Note: Information on open meetings is included at the end of this agenda.
- IV. **Public Comments**
- V. **Board Comments**
- VI. **Discussion and Possible Action on Minutes of the December 9, 2021 Board of Directors Meeting**.....5-11
- VII. **Chair’s Report:** *Gloria Perez*
- VIII. **President/CEO’s Report:** *Ken Trevino*
 - Business Development, Public Relations and Organizational Update

(cont. page 2)

IX. **Committee Reports**

A proud partner of the  American Job Center network

Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.

Deaf, hard-of-hearing or speech impaired customers may contact

Relay Texas: 1.800.735.2989 (TDD) and 1.800.735.2988 or 7-1-1 (voice)

* Child Care Services	Marcia Keener, Chair.....	12
* Public Relations	C. Michelle Unda, Chair.....	13
* Workforce Services	Manny Salazar, Chair.....	14-15
* Ad Hoc Youth	Liza Wisner, Chair.....	16-17

X. **Discussion and Possible to Approve FY 2022 Budget Amendment #2: Shileen Lee..... 18-21**
 (Reviewed and Approved for recommendation by Executive and Finance Committee on February 17, 2022)

XI. **Consent Agenda Action Items: (a note on Consent Agenda items is included at the end of this agenda):**

1. Policy 4.3.100.07 – Child Care Eligibility.....	22-30
<i>(Recommended for approval at the February 8, 2022 Child Care Services Committee)</i>	
2. Discussion and Possible Action on the Purchase of Curriculum for Child Care Center Classrooms.....	31
<i>(Recommended for approval at the February 8, 2022 Child Care Services Committee)</i>	
3. 2022-2023 Target Occupation List (TOL).....	32-34
<i>(Recommended for approval at the February 10, 2022 Workforce Services Committee)</i>	

XII. **Information Only:**

1. Monitoring Report: Larry Peterson.....	35-38
2. Financial Report as of 12/31/2021: Shileen Lee.....	39-42
3. IT Strategic Plan Update: Shileen Lee.....	43
4. Facilities Update: Amy Villarreal.....	44
5. Update on Procurements and Contracts: Esther Velazquez.....	45-54
6. Performance Measure Update: Amy Villarreal.....	55-61

XIII. **Adjournment**

Note: Except for expressly authorized closed sessions, meetings, discussions, and deliberations of the Board or Committees will be open to the public. Voting in all cases will be open to the public. Board members are advised that using personal communication devices to discuss Committee and Board business during the meeting may be a violation of the Texas Open Meetings Act. Such communications also may be subject to the Texas Public Information Act.

Closed Session Notice. PUBLIC NOTICE is given that the Board may elect to go into executive session at any time during the meeting in order to discuss matters listed on the agenda, when authorized by the provisions of the Open Meetings Act, Chapter 551 of the Texas Government Code. In the event the Board elects to go into executive session regarding an agenda item, the section or sections of the Open Meetings Act authorizing the executive session will be publicly announced by the presiding officer.

Texas Open Meetings Act (TOMA). All public meetings are required to follow all parts of the Texas Open Meetings Act. Therefore, we will be holding this meeting both in-person at our administrative offices and on **ZOOM**. With this format, comes some changes to what is required of board members and the public.

- The presiding member (Chair or designee) must be in-person at the meeting location, 520 N. Staples Street, Corpus Christi, Texas.
- Board members must be visible on camera in order to count toward the quorum and in order to vote.

A proud partner of the  network

Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.

Deaf, hard-of-hearing or speech impaired customers may contact

Relay Texas: 1.800.735.2989 (TDD) and 1.800.735.2988 or 7-1-1 (voice)

- The public and all presenters will need to be visible while presenting information.

This hybrid meeting format will allow us to meet TOMA rules, while still ensuring the safety of those who must attend.

A proud partner of the  American Job Center network

Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.

Deaf, hard-of-hearing or speech impaired customers may contact

Relay Texas: 1.800.735.2989 (TDD) and 1.800.735.2988 or 7-1-1 (voice)

Workforce Solutions Board of Directors

Roll Call Roster

February 24, 2022

- _____ Gloria Perez, **Chair**; Private Sector – City of Corpus Christi
- _____ Barrera, Alma; Public Assistance – City of Corpus Christi
- _____ Bowen, Sandra Julia; Private Sector – Jim Wells County
- _____ Cantu, Arnoldo; Private Sector – Duval County
- _____ Chavez, Andrea; Public Employment Service – TWC/City of Corpus Christi
- _____ Collin, Rosie; Private Sector – City of Corpus Christi
- _____ De Los Santos II, Raynaldo, **Vice Chair**; Private Sector – Refugio County
- _____ Denson, Kiwana; Post-Secondary Education – City of Corpus Christi
- _____ Evans, Eric; Private Sector – Aransas County
- _____ Florence, Tracy; CBO – Bee County
- _____ Flower, Michelle; Private Sector – City of Corpus Christi
- _____ Gatewood, Jesse, **Secretary**; Organized Labor – Nueces County
- _____ Giesler, Randy; Private Sector – Live Oak County
- _____ Gleason, Mary; Literacy Council – City of Corpus Christi
- _____ Gonzalez, Jr., Victor M., **Past Chair**; Private Sector – City of Corpus Christi
- _____ Hoggard, Justin; Adult Basic and Continuing Education – Bee County
- _____ Hunter, Ofelia; CBO/OL – Jim Wells County
- _____ Keener, Marcia; CBO – San Patricio County
- _____ Lopez, Omar; Private Sector – City of Corpus Christi
- _____ Lozano, Michelle; Private Sector – Nueces County
- _____ Nelson, Travis; Private Sector – City of Corpus Christi
- _____ Owen, John W., **Treasurer**; Vocational Rehabilitation Agency – City of Corpus Christi
- _____ Ramirez, Carlos; Private Sector – Kleberg County
- _____ Salazar, Manny; CBO – Kleberg County
- _____ Sample, Edward, **Parliamentarian**; Private Sector – City of Corpus Christi
- _____ Soliz-Garcia, Velma; – Education Agency – San Patricio County
- _____ Temple, Susan; Private Sector – San Patricio County
- _____ Unda, C. Michelle; Private Sector – City of Corpus Christi
- _____ Vasey, Iain; Economic Development – City of Corpus Christi
- _____ Wilson, Catrina; CBO – City of Corpus Christi
- _____ Wisner, Liza; Private Sector – City of Corpus Christi

Signed

Printed Name

MINUTES

**Workforce Solutions of the Coastal Bend – Annual Board of Directors Meeting
Omni Corpus Christi Hotel – 900 North Shoreline Boulevard – Nueces A Room
Corpus Christi, TX**

Join Zoom Meeting

<https://us02web.zoom.us/j/83797079132?pwd=a1g5WVllcmo4TUFYOGVGYWQwMGJjZz09>

Toll-Free Call In

888 475 4499 US Toll-free

Meeting ID: 837 9707 9132

Passcode: 234056

December 9, 2021 - 3:00 pm

Board Members

Present

Gloria Perez, Chair; private sector – City of CC
Alma Barrera; public assistance – City of CC
Sandra Julia Bowen; ps – Jim Wells County
Arnoldo Cantu; private sector – Duval County
Andrea Chavez; public employment serv – City of CC
Rosie Collin; private sector – Nueces County
Ray De Los Santos; private sector – Refugio County
Kiwana Denson; post-secondary ed – City of CC
Tracy Florence; cbo – Bee County
Michelle Flower; private sector – City of CC
Jesse Gatewood; organized labor – Nueces County
Mary Gleason; literacy council – City of CC

Victor M. Gonzalez, Jr., Past Chair; ps – City of CC
Ofelia Hunter; cbo/ol – Jim Wells County
Marcia Keener, Secretary; cbo – San Patricio County
Travis Nelson; private sector – City of CC
John Owen, Vice Chair; vocational rehab. – City of CC
Manny Salazar; cbo – Kleberg County
Edward Sample, Parliamentarian; ps & vet rep. – City of CC
Susan Temple; private sector – San Patricio County
C. Michelle Unda; private sector – City of CC
Catrina Wilson; cbo – City of CC
Liza Wisner; private sector – City of CC

Absent

Eric Evans; private sector – Aransas County
Randy Giesler; private sector – Live Oak County
Justin Hoggard; adult basic & cont. ed – Bee County
Omar Lopez; private sector – City of CC

Michelle Lozano; private sector – Nueces County
Carlos Ramirez; private sector – Kleberg County
Velma Soliz-Garcia, Treasurer; ed – San Patricio County
Iain Vasey; economic development – City of CC

Vacancies

Private Sector – Kenedy County

Private Sector – Brooks County

CEO Council Members

Present

Judge Jim Huff, Lead CEO; Live Oak County
Judge David Krebs; San Patricio County
Judge George Morrill; Bee County
Judge Barbara Canales; Nueces County
Judge Robert Blaschke; Refugio County
Judge Charles Burns; Kenedy County
Mayor Paulette Guajardo; City of Corpus Christi

Absent

Judge Rudy Madrid; Kleberg County
Judge C. H. "Burt" Mills, Jr.; Aransas County
Judge Eric Ramos; Brooks County
Judge Juan Rodriguez, Jr.; Jim Wells County
Judge Edmundo B. Garcia, Jr.; Duval County

Others Present

Ken Trevino, WS President/CEO
Amy Villarreal, WS Chief Operating Officer
Shileen Lee, WS Chief Financial Officer
Janet Neely, WS Executive Assistant
Imelda Trevino, WS Student HireAbility Navigator

Ernie Everett, WS IT Assistant
Ruben Gonzalez, WS IT Assistant
Rosina Salas, WS Administrative Assistant
Delfina Alvarado, WS Accounting Assistant II
Celina Leal, WS Program Specialist

Esther Velazquez, WS Procurement & Contracts Spec.
Catherine Cole, WS Contract Manager
Kimberlee Mbulo, WS Accountant II
Allyson Riojas, WS Contract Manager
Ruben Aceves, WS Facilities Manager
Xena Mercado, WS Communications Manager
Artug Altug, WS Design & Digital Content Specialist
Denise Woodson, WS Director of Child Care Programs
Vicki Stonum, WS Child Care Quality Services Liaison
Valerie De La Cruz, WS Texas Rising Star Assesor/Mentor
Serafin Leal, WS Network Administrator

Lucinda Garcia, Legal Counsel
Renatto Garcia, Legal Counsel
Ramsey Olivarez, C2GPS, LLC
Geri Escobar, C2GPS, LLC
Armando Martinez, C2GPS, LLC
Neil Hanson, BakerRipley
Kenia Dimas, BakerRipley
Karen Casey, Texas Veterans Commission
Eileen Longoria, Texas Workforce Solutions -VR
Joey Crow, Texas Workforce Solutions -VR

I. Call to Order

Ms. Perez called the meeting to order at 3:03 pm.

II. Roll Call

The roll was called and a quorum was present.

III. Announcement on Disclosure of Conflicts of Interest

Attention was called to the Disclosure and Declaration of Conflict of Interest guidelines and disclosures were requested at this time. None were made.

IV. Public Comments

There were no public comments.

V. Board Comments

There were no Board comments.

VI. Discussion and Possible Action on Minutes of the August 5, 2021 Board of Directors Meeting

Mr. Sample moved to approve the minutes of the August 5, 2021 Board of Directors meeting. The motion was seconded by Ms. Hunter and passed.

VII. Discussion and Possible Action on Minutes of the September 23, 2021 Board of Directors Meeting

Dr. Gleason moved to approve the minutes of the September 23, 2021 Board of Directors meeting. The motion was seconded by Mr. De Los Santos II and passed.

VIII. CEO Council Report

Judge Huff honored the memory of Duval County Judge Gilbert Saenz. Judge Huff mentioned Judge Saenz was an avid staunch believer in what this organization does. Judge Huff stated Judge Saenz was an excellent definition of what a public servant could be or should be.

Judge Huff asked for a moment of silence for the loss of Duval County Judge Gilbert Saenz.

Judge Huff announced the CEO Council met two times in 2021 on February 26 and November 12.

Mr. Trevino provided periodic updates to Judge Huff, all CEO Council members and community leaders.

Judge Huff received the following updates from the President/CEO:

- Available upon request and the communication remained strong in 2021 even though we still were in pandemic.
- Monitoring Reports

- Currently have 31 of 33 members on the Board
- Brooks and Kenedy County still have 2 private sector positions to fill.

Judge Huff received the following updates from the Board Chair:

- Board Member appointments and vacancies
- Board of Director and Committee attendance records

Judge Huff received the following updates from Board Staff:

- Quarterly Reports
- Procurements and Contractual
- Financial both Internal and External
- Local Labor Market Information for the Rural and Urban Areas
- Performance Measures
- Women Empowered (WE) Virtual Summit 2021
- YOU! Choose Digital Career Expo 2021

Audit:

Judge Huff stated the Independent Audit for the Year Ended September 30, 2020 by ABIP, P.C.

The organization is in excellent physical condition and the programs are being managed with the integrity that we have come to expect.

Judge Huff stated the general theme, besides the particulars for this organization continued to deliver services during the worst pandemic or the worst period that he has ever seen. You can tell the winners and you can tell the ones that were going to pull to the front and do their job. When you have adversity, as we all have seen and experienced, but this organization in fact did not rob any service. It just performed under adversity and the most honorable with integrity way that anyone could or any organization could.

Judge Huff mentioned one of the things Mr. Trevino understands is in order to be successful, you need to surround yourself with good people, and Judge Huff sees that throughout this organization.

Judge Huff stated some of the CEOs that are not able to be here today would join him in congratulating this organization for another year that was extremely difficult to even perform and you all did it with flying colors. So, from the CEO board congratulations again.

Judge Huff stated everyone be safe and have a good holiday.

IX. Chair's Report

Recognition of CEO Council Members

Ms. Perez welcomed those in attendance, and recognized City of Corpus Christi Mayor Paulette Guajardo; Live Oak County Judge Jim Huff; San Patricio County Judge David Krebs; Nueces County Judge Barbara Canales; Refugio County Judge Robert Blaschke; Bee County Judge George Morrill and Kenedy County Judge Charles Burns for all the work they have done this year.

Recognition of Board Directors

Ms. Perez recognized the Board of Directors for their dedication, hard work and support throughout the year.

Recognition of Service Providers

Ms. Perez recognized Service Providers BakerRipley (Mr. Neal Hanson and Ms. Kenia Dimas) and C2 Global Professional Services, LLC (Mr. Chakib Chahadi and his team).

Recognition of Board Professional Staff

Ms. Perez recognized Board Professional Staff and thanked them for their work and dedication on a daily basis for the organization.

Welcome New Board Members

Ms. Perez welcomed new Board members Alma Barrera, CEO with Nueces County Community Action Agency; Andrea Chavez, Assistant ISAM (Integrated Services Area Manager) with Texas Workforce Commission; Kiwana Denson, Director of Strategic Initiatives with Del Mar College; Eric Evans, Chief Executive Officer with Corpus Christi Medical Center; and Michelle Lozano, CEO/Hospital Administrator with Oceans Healthcare.

Executive/Finance

- Ms. Perez announced Mr. Ed Sample was elected to fill vacancy for Parliamentarian.
- Ms. Perez thanked all the Executive/Finance Committee for their work, support and leadership.
- Ms. Perez reminded all the Board members the Executive/Finance Committee hear the reports twice, at the Executive/Finance and the Board of Directors meetings.
- Ms. Perez mentioned there is weekly communication with the President/CEO.

Audit

Ms. Perez stated the Independent Audit for Fiscal Year End September 30, 2020 was approved on May 20, 2021 at the Board of Directors Meeting. Ms. Perez congratulated Ms. Lee and her team on the excellent audit.

Ms. Perez thanked Mr. Trevino for his leadership and mentioned it has been an amazing year. Ms. Perez always reports that Mr. Trevino and she have weekly updates. They have an ongoing relationship and it is very important to both of them that they communicate. Ms. Perez always knows as Chair of the Board what is going on, from the local level, any of the counties and everything else. Ms. Perez recognized Mr. Trevino for being an amazing leader, he's got a world class team and she is so proud to be part of this organization. Ms. Perez included she is looking forward to listening to the year-end reports and thanked Mr. Trevino again.

X. Year-In-Review Committee Reports

Child Care Services

Dr. Gleason provided a year-in-review report for the Child Care Services Committee (included on pages 21-22 of the December 9 agenda packet).

Dr. Gleason thanked everyone for being in attendance at the Child Care Services Committee meetings.

Dr. Gleason thanked Ms. Woodson, Ms. Miller, Ms. De La Cruz and Ms. Stonum for their all their work.

Public Relations

Mr. Gatewood provided a year-in-review report for the Public Relations Committee (included on pages 23-26 of the December 9 agenda packet).

Mr. Gatewood thanked Ms. Mercado, Mr. Martinez and Mr. Altug for their work.

Mr. Gatewood welcomed new board staff Mr. Artug Altug, Design and Digital Content Specialist to the team.

Workforce Services

Mr. De Los Santos, Jr. provided a year-in-review report for the Workforce Services Committee (included on pages 27-28 of the December 9 agenda packet).

Mr. De Los Santos, Jr. thanked the committee members that have served with him on the Workforce Services Committee. Mr. De Los Santos, Jr. thanked the contractor and board staff for their hard work. Mr. De Los Santos, Jr. also thanked Ms. Silvas for her work and great answers.

Mr. De Los Santos, Jr. thanked the CEO Council for their leadership in our region and on the board.

Mr. De Los Santos, Jr. thanked Mr. Trevino for being a great captain of the team.

Mr. De Los Santos, Jr. thanked Ms. Perez for her guidance and knowledge.

Mr. De Los Santos, Jr. thanked Judge Blaschke and the renewal County Commissioners Court for allowing him to represent them on the board for Workforce Solutions of the Coastal Bend.

XI. Discussion and Possible Action to Approve FY 2021 Budget Amendment #5

Ms. Lee presented information on FY 2021 Budget Amendment #5 (included on pages 29-32 of the December 9 agenda packet). The amendment was recommended for approval by the Executive/Finance Committee.

Mr. De Los Santos, Jr. moved to approve FY 2021 Budget Amendment #5. The motion was seconded by Mr. Owen and passed.

XII. Discussion and Possible Action to Approve FY 2022 Budget Amendment #1

Ms. Lee presented information on FY 2022 Budget Amendment #1 (included on pages 33-35 of the December 9 agenda packet). The amendment was recommended for approval by the Executive/Finance Committee.

Mr. De Los Santos, Jr. moved to approve FY 2022 Budget Amendment #1. The motion was seconded by Mr. Cantu and passed.

XIII. Consent Agenda Action Items

1. Approve the President/CEO's Execution of a Contract for Architecture, Design and Certified Space Planning Services
2. Approve the President/CEO's Execution of Renewals and Options for Renewal of Contracts for Fiscal Year 2021-2022
3. Policy #4.5.100.08 – Work Search Requirement

Mr. Owen moved to approve all Consent Agenda Action Items. The motion was seconded by Ms. Bowen and passed.

XIV. President/CEO Report

Annual Update

Mr. Trevino the committee chairs for giving the summary of what you are about to see in some graphic information it is going to represent what you said accurately and warmly. Mr. Trevino expressed his gratitude for everybody that is in attendance both in person and on zoom.

Mr. Trevino mentioned he had the opportunity to present the Annual Report to Mayor Guajardo last week at the Mayor's Interagency meeting. Ms. Denson one of our new board members was present at this event.

Mr. Trevino mentioned he was at an event that Judge Canales was presenting at and what an inspiration it is, but also what pressure it is to have to deliver a presentation on behalf of the community, on behalf of all of the stakeholders, when someone so eloquent is speaking in front of a group. Mr. Trevino expressed his gratitude to Judge Canales and thanked her for everything she does for this community.

Mr. Trevino expressed his gratitude to the CEO Council Judge Huff who has been incredibly supportive since Mr. Trevino has started in this position in 2010.

Mr. Trevino expressed his gratitude to the other Judges that are present and online; the Executive Committee; and Chair Gloria Perez who have been so supportive over the years.

Mr. Trevino stated during this time we have gone through 2020 and 2021. Judge Huff mentioned it well, it is an incredible opportunity to look inwards and recognize that this is the best time in the history of our community, in the history of our country to extend kindness and extend grace to one another, as we all face these amazing challenges. Mr. Trevino expressed how proud he is of this team that is in place. For this organization for those that are present, those that are on zoom Mr. Trevino stated he is so proud to be affiliated with a team that care so deeply about our community. They care so deeply about this 11 county region. There are 9000 jobs in this open market, they can work anywhere they have chosen to work and be part of the Workforce Solutions banner and the Workforce Solutions brand. We also have board members that are here present that have served more than 20 years. Dedicated their community volunteerism to this organization over a 20 year period because they care very deeply about their community individually, their counties and the Coastal Bend as a region and we do think regionally as an organization.

Mr. Trevino stated what a privilege it is to present the 2021 Annual Report. Mr. Trevino presented the 2021 Annual Report including: Strategic Board Goals; Regional Trends; Population & Job Growth; Regional Unemployment Rates; Largest Occupations in the Coastal Bend; Largest Industries in the Coastal Bend; Total Job Postings Requiring Education; Educational Achievement; Workforce by the Numbers; Credentials by Industry Sector; Training by Industry Sector; Employer Driven Essential Skills; Service Industry Recovery (SIR) Program; Child Care Services Program; Early Childhood Development Quality Services Program; Innovating & Expanding YOU! Youth Opportunities Unlimited; YOU Navigate! Student HireAbility; Supporting Businesses & Connecting Education; Impacting Veterans; Special Programs & Initiatives; 2021 Leadership Committee Structure; and Chief Elected Officials (CEO) Council.

Mr. Trevino expressed his appreciation to the entire team and volunteers that take the time out of their day to attend this presentation. Mr. Trevino mentioned how happy he is about the team that has been put in place. The new board members we are attracting are good board members that represent the industries that were just mentioned. Mr. Trevino stated it is a pleasure to be in your presence, to talk the CEO Council and he appreciates you recognizing a Judge Saenz. Mr. Trevino and Judge Saenz had a close relationship. Judge Saenz was a servant leader, and Mr. Trevino knows he will be remembered as a servant leader. Mr. Trevino thanked the Judges and Mayor for making their appointments to this board of directors, taking the time and thoughtfulness in who you appoint to this board of directors that matters. The appointments matter to this board of directors to make sure the county is represented in the right way, and you have exactly that. Mr. Trevino included with that all of this is credit to the team that is in place, and for him it is a privilege to serve in a role, like this. Mr. Trevino made reference to the youth conference that we had. Back to the grades Mr. Trevino had in high school, struggling through college and taking the jobs that he may not have been qualified for. Or taking the jobs that Mr. Trevino did not necessarily want, but he knew it may be a stepping stone to the next thing. That makes this a privilege and Mr. Trevino treated it as such, and he thinks that everybody on this team treats this job as a privilege because it is more than just a job. It is a place you go; we become a family; and is contributing to the best and highest cause and public service. To our region, and we know what our lane is, we know how to stay in that lane, but we also know how to share that lane with those other partners.

Ms. Perez thanked Mr. Trevino for an incredible amazing report. When you are looking at a recap of the year it is just amazing. Ms. Perez thanked the staff for their contributions to all those fantastic results. Ms. Perez also thanked the contractors for an amazing job.

XV. Ad Hoc Nominating Committee Report

Mr. Gonzalez, Jr. provided a report on the November 30, 2021 Ad Hoc Nominating Committee meeting (included on page 43 of the December 9 agenda packet). After a review of the Bylaws, committee structures and attendance records, the Committee approved the nomination of the following slate of officers:

Chair – Gloria Perez
Vice Chair – Ray De Los Santos, Jr.
Secretary – Jesse Gatewood
Treasurer – John Owen
Parliamentarian – Ed Sample

XVI. Discussion and Possible Action on Nomination and Election of Officers for 2022

Ms. Perez announced the following slate of officers recommended by the Ad Hoc Nominating Committee (included on pages 44-45 of the December 9 agenda packet).

Chair – Gloria Perez
Vice Chair – Ray De Los Santos, Jr.
Secretary – Jesse Gatewood
Treasurer – John Owen
Parliamentarian – Ed Sample

Ms. Perez requested nominations from the floor. None were made.

Mr. Gonzalez, Jr. moved to accept the 2022 slate of officers as presented. The motion was seconded by Ms. Bowen and passed.

Ms. Perez congratulated the new 2022 slate of officers on the Board of Directors for Workforce Solutions of the Coastal Bend.

Mr. Trevino recognized the Judges, Mayor and Board members for their time and dedication serving on the Board of Directors and CEO Council for Workforce Solutions of the Coastal Bend. Mr. Trevino expressed gratitude and appreciation for their work and mentioned there was a small gift in front of them. Ms. Perez thanked everyone for attending the Annual Board of Directors meeting.

XVII. Adjournment

The meeting adjourned at 4:31 pm.

COMMITTEE REPORT

IX – 1. Child Care Services

Committee: Child Care Services

Marcia Keener, Chair

Sandra Bowen, Vice Chair

Mary Gleason

Catrina Wilson

Justin Hoggard

Andrea Chavez

Alma Barrera

Date of Committee meeting: February 8, 2022

The Committee did have a quorum.

The following items were discussed at the meeting:

1. Summary of Child Care Performance for the First Quarter of BCY2022
2. Summary of Child Care Performance for the Month of January of the Second Quarter of BCY2022
3. Action Plan for Child Care Performance for the Second Quarter of BCY2022
4. Analysis of Coastal Bend Child Care
5. Service Industry Recovery (SIR) Child Care Services
6. COVID-19 Stimulus-Funded Child Care Provider Growth Support Payments
6. Update on Child Care Quality Program Activities

The Committee took the following action:

1. The Committee approved the Minutes of the November 9, 2021 Child Care Services Committee Meeting.
2. The Committee approved the updates and additions to Policy #4.3.100.07 – Child Care Eligibility.
3. The Committee approved the purchase of curriculum for child care center classrooms

Additional comments:

COMMITTEE REPORT

IX – 2. Public Relations

Committee: Public Relations

C. Michelle Unda, Chair

Carlos Ramirez, Vice Chair

Tracy Florence

Arnoldo Cantu

Omar Lopez

Ofelia Hunter

Rosie Collin

Eric Evans

Date of Committee meeting: February 9, 2022

The Committee did have a quorum.

The following items were discussed at the meeting:

- Communication Department Updates and Completed Projects
 1. Annual Report Update
 2. HOME Grant Promotions, Stories, Program Update
 3. UpskillCoastalBend.org API Integration Completed
 4. Committee Presentation Templates
- A look ahead at 2022, New Campaigns, and Existing Campaign Updates
 1. Evolving our Brand – Logo Transitions
 2. Business Services Toolkit (In Development)
 3. EdEx Announcement
 4. SEAL Announcement
 5. YOU! Choose Announcement
 6. STCC Regional Career Day Announcement
 7. San Pat Job Fair Announcement
 8. Production Studio. New additions coming soon!
 9. 2022 Video Production Timeline Overview
 10. Education Outreach – Connecting Students with Training and In-Demand Occupations using Virtual Reality Technology and
 11. Service Industry Recovery Program (Promotional Efforts)
 12. SkillUp America (Metrix Learning)
- Social Media Updates and Insights
 1. Audience Growth & Post Highlights
 2. New Tools
- Jobs and Employment Report
- Employer and Partner Requests

The Committee took the following action:

- The Committee did not take any actions.

COMMITTEE REPORT

IX – 3. Workforce Services

Committee: Workforce Services

Manny Salazar, Chair

Iain Vasey, Vice Chair

Randy Giesler

Travis Nelson

Susan Temple

Michelle Lozano

Date of Committee meeting: February 10, 2022

The Committee did have a quorum.

The following action items were reviewed, discussed and action taken by the committee:

- Approved Workforce Services Committee Meeting Minutes of November 10, 2021.
- Approved Committee Initiatives and BCY2022 Charter. Only Change to Charter is the language regarding the creation of Ad Hoc Youth Committee.
- Approved for recommendation the proposed 2022-2023 Target Occupation List(TOL).

The following information items were discussed and for information only:

Workforce Center Services:

- Policy Review Schedule- Shared the schedule for new committee members- No policies were brought forward for review.
- Program Updates- The committee was made aware of status of main/core programs such as CHOICES, WIOA, SNAP E&T. All these programs are active, full outreach and enrollment. New funding received for Texas Internship 100K, Texas Apprenticeship 100K, Educator Externship 200K, Red White & You Veteran Job Fair 10K, You Choose Career Expo 35K, and SEAL funding based on participants served and deliverables accomplished.
- Ms. Geri Escobar updated the committee on Career Center staffing, operations, services to Jobseekers.
- Mr. Armando Martinez and Ms. Norma Ochoa, updated the committee on Services to Businesses. Upcoming Job Fairs and previous outcomes on Hiring events.
- Catherine Cole- provided update on Veterans services and our collaboration with Texas Veteran Commission, Texas Veteran Leadership Program, Texas Veteran Network.
- Ms. Alba Silvas presented information on Unemployment and Labor Market information. Coastal Bend is at 6.0 Rate as of December 2021; last month we were at 6.2% and a year ago we were at 9.1%.
- Ms. Alba Silvas presented information on Performance Measure; As of November 2021: 14 measures at not meeting, 3 at meeting and 4 at exceeding. Information on Caseload and Quality

Assurance review rates was also presented. C2 and Board staff have started activities for performance improvement plan- effective 02.01.2022.

- A brief update on Facilities, was also provided by Ms. Amy Villarreal; specific to the build-out of the 2nd Corpus Christi Career Center at Mission Shopping Center.

Detailed information can be found in Workforce Services Committee Packet, e-mailed to Board of Directors, by Ms. Janet Neely on February 8, 2022.

The Committee took the following action:

1. Approved the minutes of November 10th, 2021 Workforce Services Committee Meeting.
2. Approved the Committee Initiatives and Charter for BCY 2022.
3. Approved for recommendation for approval of updated 2022-2023 Target Occupation List(TOL).

Meeting adjourned at: 3:17 pm

COMMITTEE REPORT

IX – 4. Ad Hoc Youth

Committee: Ad Hoc Youth

Liza Wisner, Chair

Victor M. Gonzalez, Jr., Vice Chair

Michelle Flower

Velma Soliz-Garcia

Kiwana Denson

Date of Committee meeting: February 10, 2022

The Committee did have a quorum.

The following action items were reviewed, discussed and action taken by the committee:

- Ms. Amy Villarreal spoke regarding items for discussion and possible actions on:
 - Creation for the Ad Hoc Youth Committee.
 - Purpose of the Ad Hoc Youth Committee.
 - Inviting Input from Board Members.

The following information items were discussed and for information only:

Services to Youth:

- Program Updates- Ms. Catherine Cole gave a brief overview of the WIOA Youth Program. Ms. Cole stated that 151 total youth participants were in the WIOA Youth Program.
- Performance Updates- Ms. Catherine Cole gave an overview of the TWC targeted performance measures and the monthly and Year to Date (YTD) measures for the Coastal Bend per the First Quarter.

Services to Special Community Populations:

- Student HireAbility Navigator- Ms. Imelda Trevino provided updated activities that occurred for the First Quarter, highlighting her appointment to the City of Corpus Christi Committee for Persons with Disabilities.
- Foster Care Youth- Ms. Catherine Cole gave a brief overview of priority of service for Foster Care Youth and the current caseload of four Foster Care Youth in the WIOA Youth program and the 10 referrals for Foster Care Youth from Baptist Child and Family Services (BCFS).

Programs and Engagements:

- Texas Internship Initiative (TII)- Ms. Catherine Cole gave an overview of the TII Grant and the partner provider, Education to Employment (E2E), and their program, Emerging Professionals, and their 37 interns.
- Career and Education Outreach Program (CEOP)- Ms. Norma Ochoa gave a program description of the CEOP and a timeline for the program.
 - An overview of the school districts currently participating with the CEOP.
 - Introduction to the two Career and Education Outreach Specialist, Mr. Luis Rodriguez and Ms. Samantha Smolik.

- South Texas Career Connection (STCC)- Ms. Norma Ochoa gave a program description of the STCC and the three school districts involved: Benavides ISD, Jim Hogg County ISD, and San Diego ISD.
 - Discussion on how the Kiewit Education Event evolved from STCC.

Celebrating Participant Success:

- Ms. Catherine Cole spoke of a WIOA Youth Participant's, Ms. Emma Torres, experience in the program and the employment success Ms. Torres found with Amistad Community Health Center.

Detailed information can be found in the Ad Hoc Youth Committee Packet, e-mailed to Board of Directors, by Ms. Janet Neely on Tuesday, February 8, 2022.

Meeting adjourned at: 4:38 PM

ITEM FOR DISCUSSION AND POSSIBLE ACTION

X. FY 2022 Budget Amendment #2

BACKGROUND INFORMATION

The Workforce Solutions Board of Directors approved the FY 2022 Operating Budget on August 5, 2021. Budget Amendment #2 is attached with a detailed budget narrative.

RECOMMENDATION

Board of Directors approval of FY 2022 Budget Amendment #2.

WORKFORCE SOLUTIONS OF THE COASTAL BEND
BUDGET NARRATIVE
FY 2022

The proposed budget FY22 Amendment #2, includes an overall revenue increase for new / additional funds and fund closeouts, for a total of \$4,563,661.

The increase in the budget will be adjusted in Oversight & Management in the Software category for \$37,000; One-Stop Operations under Software category for \$13,500 and Consultants for \$30,000. All three of these adjustments are to align funds for the upcoming IT project. The remaining \$4,483,161 will be a net increase to Contracted services. Increases in Reserve for Mission Plaza buildout, Special Projects for Child Care Supplemental and Perkins Grant, both Contractors for new funds, and a decrease in Direct Child Care for FY21 contract closeout.

We are requesting approval on budget amendment #2 of the BCY2022 budget.

Contract No.	Program	Comments	Amended Budget	Amendment #2	Available 12/31/2021
Non-TWC	Walmart (PATHS)		229,943		229,943
2220NDW001	COVID-19 Disaster Recovery		506,945		506,945
2221DON001	IKEA Home		69,471		69,471
2220WOA001	WIOA - PY20 Adult Allocation		163,956		163,956
2220WOD001	WIOA - PY20 Dislocated Worker Allocation		149,700		149,700
2220WOY001	WIOA - PY20 Youth		217,613		217,613
2221WOR001	WIOA - PY20 Rapid Response		20,108		20,108
2221TAN003	TANF-Texas Internship Initiative		51,351		51,351
2221TAN000	TANF Choices	<i>Closed</i>	531,529	(438,772)	92,757
2221CCQ000	Child Care Quality (CCQ)	<i>Closed</i>	307,549	(276,163)	31,386
2221CCF000	Child Care (Oct)	<i>Closed</i>	1,805,608	(1,101,408)	704,200
2221CCP000	Child Care DFPS	<i>Closed</i>	533,521	(534,556)	(1,034)
2221WPA001	Employment Services	<i>Closed</i>	5,666	49,552	55,218
2221WOS001	Military Family Support	<i>Closed</i>	6,431		6,431
Non-TWC	Perkins		22,239		22,239
Non-TWC	SEAL		136,826		136,826
2222NCP001	Non-Custodial Parent (NCP)		136,994		136,994
2221WOA001	WIOA - PY21 Adult Allocation (July)		311,865		311,865
2221WOA001	WIOA - PY21 Adult Allocation (Oct)	<i>New</i>	0	1,202,598	1,202,598
2221WOD001	WIOA - PY21 Dislocated Worker Allocation (July)		263,276		263,276
2221WOD001	WIOA - PY21 Dislocated Worker Allocation (Oct)	<i>New</i>	0	1,050,767	1,050,767
2221WOY001	WIOA - PY21 Youth Allocation	<i>New</i>	1,483,290	101,086	1,584,376
Non-TWC	STUDENT HIRABILITY (09/01/20-08/31/21)	<i>A'ddl Funding</i>	100,000	5,000	105,000
Non-TWC	KINGSVILLE/BEEVILLE/STAPLES VR Monthly Expenses		120,144		120,144
2221TRA001	Trade Act Services for Dislocated Workers	<i>Closed</i>	14,971	(14,482)	489
2222CCF001	Child Care	<i>A'ddl Funding</i>	18,458,856	4,700,010	23,158,866
2222CCP001	Child Care DFPS		1,032,900		1,032,900
2222CCX001	Child Care SIR		9,796,797		9,796,797
2222CCQ001	Child Care Quality (CCQ)		1,418,516		1,418,516
2222RAG001	Resource Administration Grant		6,923		6,923
2222REA001	Reemployment Services & Eligibility Assessment		258,378		258,378
2222SNE001	SNAP E&T	<i>Removed ABAWD</i>	787,787	(259,971)	527,816
2222TAF001	Temporary Assistance for Needy Families/Choices		2,329,375		2,329,375
2222TRA001	Trade Act Services for Dislocated Workers		18,412		18,412
2222TVC001	Texas Veteran's Commission		37,412		37,412
2222WCI002	Workforce Commission Initiatives-RWY		10,000		10,000
2222WCI002	Workforce Commission Initiatives-TVLP		7,476		7,476
2222WCI002	Workforce Commission Initiatives-YOU Choose		35,000		35,000
2222WCI002	Workforce Commission Initiatives-VR Career Exploration Pilot		133,333		133,333
2222WCI002	Workforce Commission Initiatives-CC Short Term Training		61,110		61,110
2222WPA001	Wagner-Peyser Employment Services		84,878		84,878
Non-TWC	Perkins	<i>New</i>	0	80,000	80,000
	Grand Total		\$41,666,152	\$4,563,661	\$46,229,812

**Workforce Solutions of the Coastal Bend
FY 2021-22 BUDGET
For the twelve month period ending September 30, 2022**

	A FY202 Revised Budget	B FY2022 Amendment #2	C FY2022 Amended Budget	Difference C-A
Grant revenue	\$41,666,152	\$4,563,661	\$ 46,229,812	4,563,661
Total revenue	\$41,666,152	\$ 4,563,661	\$ 46,229,812	\$ 4,563,661
EXPENSES				
Oversight & Management				
Salaries and benefits	\$ 2,061,687	\$ -	\$ 2,061,687	-
Facilities and related expense	252,006	-	252,006	-
Furniture, Equipment & Software	59,881	37,000	96,881	37,000
General administrative expense	149,405	-	149,405	-
Staff development expense	15,000	0	15,000	-
Travel expense	40,000	-	40,000	-
Total Oversight & Management Expense	\$ 2,765,205	\$ 37,000	\$ 2,802,205	\$ 37,000
One Stop Operations				
Facilities and related expense	\$ 1,197,451	\$ -	\$ 1,197,451	-
Furniture, Equipment & Software	845,000	13,500	858,500	13,500
General administrative expense	157,078	0	157,078	-
Communication expense	155,000	0	155,000	-
Professional fees & service	25,000	30,000	55,000	30,000
Client	-	-	-	-
Total One Stop Operation	\$ 2,379,530	\$ 43,500	\$ 2,423,030	\$ 43,500
Contracted services	\$ 36,521,417	\$ 4,483,161	\$ 41,004,578	4,483,161
Reserve		1,000,000	1,000,000	1,000,000
Special Projects	1,234,045	4,503,847	5,737,892	4,503,847
One Stop Contract/Client Cost	6,840,434	53,569	6,894,003	53,569
BakerRipley	1,200,000	561,709	1,761,709	561,709
Child care (direct)	27,246,938	(1,635,964)	25,610,974	(1,635,964)
Total expense	\$ 41,666,151	\$ 4,563,661	\$ 46,229,812	\$ 4,563,661
Changes in net assets	0	(0)	0	(0)



ITEM FOR DISCUSSION AND POSSIBLE ACTION

XI - 1. Policy #4.3.100.07 – “Child Care Eligibility”

BACKGROUND INFORMATION

Policy 4.3.100.07 – Child Care Eligibility, the section entitled “*Priority for Child Care Services*” is being revised to establish a Third Priority Group which will allow a sibling(s) to be added to a customer’s “current” child care services case and clarifying the intent of several of the existing sections of the Child Care Eligibility Policy, 4.3.100.08. As per the November 2020 Child Care Services Guide, a Board may establish a third priority group which includes any other priority adopted by the Board. All Boards must ensure that children in the first and second priority groups are enrolled before enrolling children from Board-established priority groups. The Third Priority Group is served subject to the availability of funds.

The section entitled “*Certification and Training Program*” has a clarifying statement added that stipulates the parent’s certification or training program entry date and anticipated completion date must be entered in Texas Workforce Information System of Texas (TWIST). The section entitled “*Education Program*” was added to clarify the timeframe for completing an educational course of study after initial eligibility for child care services is determined. Regarding the subject of pursuing graduate or advanced degrees, Workforce Solutions of the Coastal Bend does not allow parents to receive child care services while pursuing a graduate or advanced degree, i.e. Masters or Doctoral degrees. The section entitled “*Transfer to Another Eligible Provider*” was updated to include the verbiage regarding the mandatory two-week (14 days) waiting period before a child who has either contracted or been exposed to COVID-19 may transfer from one child care provider to a “new” child care provider. The verbiage regarding the mandatory two-week waiting period before a child has either contracted or been exposed to COVID-19 may transfer from one child care provider to a “new” child care was previously approved by the Board in July 2020 under the Board’s Emergency Management Plan.

The updated Child Care Services Guide provides guidance and instruction for Workforce Development Boards (Boards) and their contractors on the child care services process and ensures consistency in the provision of child care services. Policy #4.3.100.07 – “Child Care Eligibility” has been updated to reflect the appropriate changes as per the amended Chapter 809 Child Care Services Rules.

RECOMMENDATION

The Child Care Committee review Policy #4.3.100.07– “Child Care Eligibility” and recommend to the Board of Directors approval of the revisions to ensure that Board and contractor staff are in compliance with and are adhering to the changes to the Chapter 809 Child Care Services Rules.



POLICY

CATEGORY:	Workforce Programs - Childcare	No: 4.3.100.076
TITLE:	Child Care Eligibility	
SUPERSEDES:	4.3.100.065, dtd June 16, October 28, 2017	
EFFECTIVE:	February 17, June 16, 2021	
BOARD APPROVAL:	February 24, June 15, 2021	
DATE OF LAST REVIEW:	January 26, June 1, 2021	

I. PURPOSE:

To establish eligibility criteria to receive child care services.

II. DEFINITIONS:

Child- An individual who meets the general eligibility requirements contained in Chapter 809 Child Care Services Rules. A child includes persons born to the parents, persons adopted by either or both parents, the person for whom the parents have legal responsibility granted by the court, or persons provided supervision and care by the parents.

Child Care Services - Child care subsidies and quality improvement activities funded by the Texas Workforce Commission.

Child Care Contractor-The entity or entities under contract with the Board to manage child care services. This includes contractors involved in determining eligibility for child care services, contractors involved in the billing and reimbursement process related to child care subsidies, as well as contractors involved in the funding of quality improvement activities as described in §809.16.

Parent – An individual who is responsible for the care and supervision of a child and is identified as the child’s natural parent, adoptive parent, stepparent, legal guardian, or person standing in loco parentis (as determined in accordance with Commission policies and procedures). Unless otherwise indicated, the term applies to a single parent or both parents.

Satisfactory Progress - Progressing satisfactorily as determined by the educational institution attended.

Policy Title: Child Care Eligibility
Policy Number: 4.3.100.076
Updated: 01/26/2021

—Date: 2/24/2021

Formatted: Right: 0.5"
Formatted: Right: 1.37"

Suspension – A temporary interruption of child care services of ninety calendar days or less.

Teen Parent – An individual 18 years of age or younger, or 19 years of age and attending high school or the equivalent, who has a child.

III. POLICY STATEMENT:

Eligibility for At-Risk Child Care Services

A child is eligible for At- Risk child care services if the following conditions are met at initial eligibility determination and at eligibility redetermination(s):

- The child’s family income does not exceed the income limit established by the Board.
- The child’s family income does not exceed 85 percent of the state median income (SMI).
- Child care is required for the child’s parent to work or attend a job training or educational program ~~for a combination of~~ at least ~~an average of~~ 25 hours per week for a single-parent family or 50 hours per week for a two-parent family.

A Child’s General Eligibility for Child Care Services.

- (a) Except for a child receiving or needing protective services as described in §809.49, for a child to be eligible to receive child care services, at the time of eligibility determination or redetermination, the Board shall ensure that the child:
 - (1) Meets one of the following age requirements:
 - (a) be under 13 years of age; or
 - (b) at the option of the Board, be a child with disabilities under 19 years of age;
 - (2) Is a U. S. citizen or legal immigrant as determined under applicable federal laws, regulations, and guidelines; and
 - (3) Resides with:
 - (a) a family within the Board’s workforce area:
 - (1) whose income does not exceed the income limit established by the Board, which income limit must not exceed 85 percent of the state median income (SMI) for a family of the same size; and
 - (2) whose assets do not exceed \$1,000,000 as certified by a family member
 - (3) or that meets the definition of experiencing homelessness as defined in §809.2
- (b) parents who require child care in order to work or attend a job training or educational program; or
- (c) A person standing in loco parentis for the child while the child’s parent is on military deployment and the deployed military parent’s income does not exceed the limits set

Policy Title: Child Care Eligibility
Policy Number: 4.3.100.076
Updated: 01/6/2014/2022/17

—Date: 24/246/202207

Formatted: Right: 0.5"
Formatted: Right: 1.37"

forth in subparagraph (a) of this paragraph.

Priority for Child Care Services

Consistent with the Child Care Development Fund (CCDF) regulations, the first priority group consists of children residing in families with very low income. The second priority group consists of children with special needs, including children experiencing homelessness. The third priority group includes any other priority adopted by the Board.

First Priority Group – Mandatory

The first priority group is assured child care services and includes children of parents eligible for the following:

- Choices child care as referenced in the Child Care Guide Section D-300
- Temporary Assistance for Needy Families applicant child care as referenced in Section D-400
- Supplemental Nutrition Assistance Program Employment and Training (SNAP E & T) child care as referenced in Section D-500
- Transitional child care as referenced in D-650

Child care eligibility for non-CCDF funds (e.g. SNAP E&T, WIA, and other workforce programs funded by the Commission) shall be based upon the specific eligibility requirements for the specific program the parent is enrolled in.

Second Priority Group – Subject to Availability of Funds

The second priority group is served subject to the availability of funds and includes, in the following order of priority:

- Children who need to receive protective services child care as referenced in Section D-700
- Children of a qualified veteran or qualified spouse as defined in §801.23
- Children of a foster youth as defined in §801.23
- Children experiencing homelessness as defined in Section A-100 and described in Section D-600
- Children of parents on military deployment as defined in Section A-100 whose parents are unable to enroll in military-funded child care assistance programs
- Children of teen parents as defined in Section A-100
- Children with disabilities as defined in Section A-100

Third Priority Group – Subject to Availability of Funds

Policy Title: Child Care Eligibility
Policy Number: 4.3.100.076
Updated: 01/6/2017

—Date: 2/24/2027

Formatted: Right: 0.5"
Formatted: Right: 1.37"

The third priority group is served subject to the availability of funds and includes.

- Sibling(s) – a child(ren) who share the same parent or parents may be added to a customer’s existing child care case.

Children in the first and second priority groups must be enrolled before children in the third priority group.

Formatted: Normal, No bullets or numbering

Formatted: Indent: Left: 0", Hanging: 0.01"

Parent Eligibility Documentation Requirements

Except for a child experiencing homelessness pursuant to §809.52 at initial eligibility, before a child can be initially determined or re-determined eligible for child care services and care authorized, parents must provide the Board’s child care contractor with all information necessary to determine eligibility.

A parent’s failure to submit eligibility documentation will result in denial of child care services or termination of services at the 12-month eligibility redetermination period. Eligibility and documentation for child care shall be dependent upon the specific eligibility requirements of the program that the parent is enrolled in (e.g. SNAP E&T, WIA, CCDF, and other workforce programs funded by the Commission).

Certification or Training Programs

Parents participating in and attending a certification or training program at a community college or proprietary school **must complete** their chosen certification or training program’s course requirements within that program’s designated timeframe, i.e. one year, 18 months, or two years. -The parent’s certification or training program entry date and anticipated completion date must be entered in Texas Workforce Information System of Texas (TWIST).

Formatted: Font: Bold, Font color: Auto

The one exception to this requirement is if the eligible child’s parent is enrolled in an associate’s degree program that will prepare the parent for a job in a high-growth, high-demand occupation (also known as “in-demand or target occupation”) as determined by the Board. The eligible child’s parent must inform the child care contractor of his/her enrollment in a high-growth, high-demand occupation associate’s degree program upon initial eligibility determination for child care services. ***Parents enrolled in a Board identified high-growth, high-demand occupation will be allowed to receive child care services for four years.***

Parents who have just begun their current educational program (are in the first year of a four degree program) and who are in their initial eligibility determination for child care services may receive child care services for ***up to a total of five (5) years or 130 college credit hours (whichever is obtained first).***

Parents who are in the process of completing an educational program during their initial eligibility determination for child care services, i.e. 30, 40, 50, or more college credit hours may receive child care services based on the length of time needed to complete their chosen

Formatted: Right: 0.5"

Formatted: Right: 1.37"

educational program, *not to exceed four (4) years or 130 college credits (whichever is obtained first).*

Parents participating in an educational or training program must maintain a grade point average (GPA) of at least a 2.0 and continued enrollment (each successive school semester) in an educational or training program shall be the measure used to determine satisfactory progress toward successful completion of a job training or educational program. Parents whose GPA falls below a 2.0 shall be given one semester/quarter to reestablish the 2.0 GPA. Based on extenuating circumstances a waiver of one semester/quarter enrollment may be granted with prior approval of the Board.

Education Program

Parents participating in an education program (at a community college or a four-year university) must be pursuing a degree, i.e. Associates or Bachelors. The customer's education program must have a degree plan that has an entry date and an anticipated graduation date. Parents who attend a community college are expected to complete this course of study **two years** after their initial child care eligibility has been determined. Parents who attend a four-year university are expected to complete this course of study **four years** after their initial child care eligibility has been determined. (See timeframes listed above for the total number of college hours allowed when receiving child care for educational programs.)

Workforce Solutions of the Coastal Bend does not allow parents to receive child care services while pursuing a graduate or advanced degree, i.e. Masters or Doctoral degrees,

Formatted: No underline

Formatted: Font: Bold, No underline

Formatted: Underline

Wait List Applications

During periods of closed enrollment, parents must complete a Wait List Application to have their child or children's names placed on the Wait List. The Contractor shall enter the child's name onto the Wait List maintained in the automated system. Parents must update their Wait List application every sixty (60) days to remain on the wait list.

Written Acknowledgement

Parents must sign a written acknowledgement indicating their understanding of the attendance standards and reporting requirements at each of the following stages:

- a. Initial eligibility determination
- b. Each eligibility redetermination

Income Requirement:

Policy Title: Child Care Eligibility
Policy Number: 4.3.100.076
Updated: 016/2604/202217

—Date: 24/246/202207

Formatted: Right: 0.5"

Formatted: Right: 1.37"

The Board is aware that unless otherwise required by federal or state law, a family’s monthly income for purposes of determining eligibility and the related parent share of cost includes all income sources that are not excluded under section D-106 (see rule §809.44). Families whose income remains at or below the established income limits may continue to receive funded child care as long as the family remains eligible and funds are available.

Income and Family Size for Teen Parents

A teen parent’s family income is based solely on the following:

- The teen parent’s income
- The size of the teen parent’s family as defined in section D-100: Eligibility for Child Care Services (see rule §809.50).

Transfer to Another Eligible Provider

- A parent may request a transfer to another eligible provider in writing or can submit the request over the phone.
- Transfer requests, in writing or by telephone, must be made within **14 calendar** days of the date of the notification.
- There are two type of transfers; voluntary and involuntary.

*A voluntary transfer request is a request by the parent to simply change providers. The parent **must not** be delinquent in the payment of parent share of cost fees to the current provider. If the parent owes parent share of cost fees to the current provider, **the transfer will not be granted until the parent has paid the current provider the parent share of cost fees owed.***

An involuntary transfer is a transfer request from the current provider whereby the current provider wants the child removed from their child care center due to safety reasons. This type of transfer will be granted.

- If during the 14 calendar days, the parent requests to transfer the child because the provider is on corrective or adverse action, then the transfer **must not** be counted against the parent under the Board’s transfer policy.

There is a mandatory two-week (14 days) waiting period before a child who has either contracted or been exposed to COVID-19 may transfer from one child care provider to a “new” child care provider.

Child Care During Interruptions in Work, Education, or Job Training

Policy Title: Child Care Eligibility
Policy Number: 4.3.100.076
Updated: 01/6/2024

—Date: 2/24/2027

Formatted: Indent: Left: 0", First line: 0"

Formatted: Normal, No bullets or numbering

Formatted: List Paragraph, Bulleted + Level: 1 + Aligned at: 0.25" + Indent at: 0.5"

Formatted: Normal, No bullets or numbering

Formatted: Right: 0.5"

Formatted: Right: 1.37"

If a child met all of the applicable eligibility requirements for child care services on the date of the most recent eligibility determination or redetermination, the child is considered eligible and will receive services during the 12-month eligibility period, regardless of any of the following:

- Changes in family income, if the family income does not exceed 85percent of the state median income (SMI) for a family of the same size.
- Temporary changes in the ongoing status of the child’s parent as working or attending a job training or education program (as described in Section D-801).

Unreported Cessation of Work, Education, or Job Training

A permanent cessation of work, education, or training must be cause for termination of care. In this situation, child care must continue for a minimum of three months or up until the scheduled redetermination if sooner, to allow the parent to resume participation in an activity.

If a parent fails to report a cessation of work, education, or job training, but the discovery is made after the parent has already resumed participation in work, education, or job training, then care should continue.

If a parent does not report a permanent cessation of work, education, or training that has already exceeded three months and the Board contractor discovers that one has occurred, care must be terminated with proper notice to the parent. Prior to making a determination to end care, however, the Board contractor must verify that the parent has not resumed participation in any activity at any level. Unreported interruptions in participation exceeding three months are subject to fraud fact-finding.

If a parent has a temporary interruption in work, education, or job training activities child care will not be suspended for more than 90 calendar days from the documented effective date of the interruption of these activities.

Childcare will be provided during all brief interruptions of education caused by school breaks, except as identified in the following paragraph.

Suspensions of Care During Interruptions in Activities

Suspensions of child care services during interruptions in parent’s work, training, or education status is allowed **only** at the parent’s concurrence. Parents may request one suspension per

Policy Title: Child Care Eligibility
Policy Number: 4.3.100.076
Updated: 01/6/2024

—Date: 2/24/2027

Formatted: Indent: Left: 0", First line: 0"

Formatted: Right: 0.5"

Formatted: Right: 1.37"

quarter (once every ~~three~~^{four} (3) (4) months) during the child's eligibility or redetermination eligibility period. These suspensions must not exceed one week in duration.

Court Ordered Visitations

Child care may continue or be suspended, depending on the particular family and child care arrangements, for custody arrangements of short duration (for example, two weeks during the summer or one week a month) Childcare services in these situations *may only be suspended at the concurrence of the parent* (as described in section D-806). The court order regarding the court ordered visitation agreement must be on file with the child care contractor and the provider.

IV. PROCEDURES:

V. RELATED POLICY INFORMATION:

- 49 TAC 809
- 45 CFR
- TWC WD Letter 34-08, dated August 26, 2008
- TWC WD Letter 36-08, dated September 15, 2008
- Workforce Solutions Child Care Standard Operating Procedures
- Texas Workforce Commission (TWC) Child Care services Guide, ~~November~~^{March} 20~~2017~~

VI. RESPONSIBILITIES:

The Board's Director of Child Care Programs shall ensure that all relevant staff and the Contractor are informed of and comply with this policy.

The Contractor shall ensure that appropriate procedures are implemented and that relevant staff receive training regarding the requirements of this policy.

VII. FORMS AND INSTRUCTIONS:

Workforce Solutions of the Coastal Bend Child Care Standard Operating Procedures

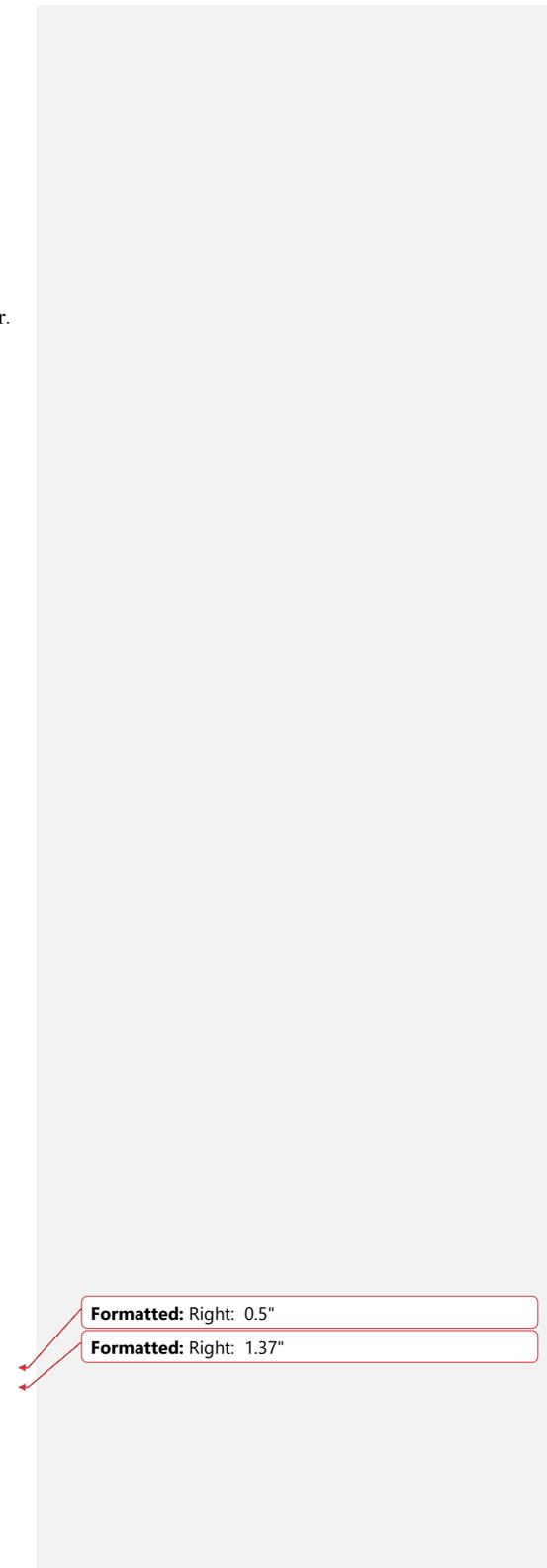
VIII. DISTRIBUTION: Board Board Staff Contracted Staff

IX. SIGNATURES:

Reviewed by EO Officer	Date
CEO/President	Date

Policy Title: Child Care Eligibility
Policy Number: 4.3.100.076
Updated: ~~01/6/2017~~^{01/2021}

—Date: ~~2/24/2017~~^{2/2021}



Formatted: Right: 0.5"

Formatted: Right: 1.37"

ITEM FOR DISCUSSION AND POSSIBLE ACTION

XI – 2. Purchase of Curriculum for Child Care Center Classrooms

BACKGROUND INFORMATION

The revised Texas Rising Star (TRS) Certification Program Guidelines place an emphasis on utilizing a curriculum to help children become “school ready”. The TRS emphasis on “school readiness” is in alignment with the Board’s early literacy quality initiative. The use of an early education curriculum plays a critical role in preparing four and five-year old children for the public school Pre-Kindergarten or Kindergarten classroom.

The implementation of a multiage early education curriculum at the Texas Rising Star (TRS) child care centers is a quality initiative. The initial purchase of the multiage early education curriculum was approved by the Board in June 2016. This curriculum purchase allowed the Board to implement curriculum at 16 TRS certified child care centers. Each of these child care centers received one (1) infant curriculum kit, one (1) toddler curriculum kit, one (1) three year curriculum kit, and one (1) Pre-Kindergarten curriculum kit.

Board staff would like to purchase additional multiage early education curriculum kits for *each* of the classrooms at an additional 14 TRS certified child care centers. The estimated cost of this curriculum purchase will be \$94,984.40.

RECOMMENDATION

The Child Care Committee recommend to the Board of Directors the approval of the purchase of *additional* multiage early education curriculum kits which will be placed in the additional 14 TRS certified child care centers.

ITEM FOR DISCUSSION AND POSSIBLE ACTION

XI – 3. 2022-2023 Target Occupation List (TOL)

BACKGROUND INFORMATION

Board Professionals have reviewed and made recommended changes to 2022-2023 Target Occupation List (TOL). Updates and how data is collected and analyzed for revisions will be presented.

2022-2023 TOL- Attached.

RECOMMENDATION

Board Professionals recommend the approval TOL as amended.

WIOA Target Occupations List

Board Name:	Coastal Bend	Date Submitted or Updated:	1/31/2022
-------------	---------------------	----------------------------	------------------

Standard Occupational Classification (SOC)	Target Occupation Job Title (Name)	Annual Average Employment 2020	Annual Average Employment 2030	Number Change 2020–2030	Percent Change 2020–2030	Annual Change in Employment (Growth)	Hourly Rate (Entry Wage)	Hourly Rate (Experience d Wage)	Typical Education Needed for Entry into Occupation	Are there Eligible Training Providers (ETPs) offering training for this occupation?	How many individuals will ETPs train and/or certify to fill current openings?	Additional Rationale, Local Wisdom, and Comments	Is this a Career Pathway Occupation? (yes or no)
13-2011	Accountants and Auditors	1,545	1,589	43	3%	1.44	\$ 23.98	\$ 40.38	Bachelor's degree	Yes	12		no
49-3011	Aircraft Mechanics and Service Technicians	1,058	887	(171)	(16%)	-0.02	\$ 27.01	\$ 34.77	Postsecondary nondegree award	Yes	5		No
17-3011	Architectural and Civil Drafters	152	147	(5)	(3%)	2.57	\$ 21.24	\$ 31.40	Associate's degree	Yes	2	Major projects suc	no
49-3021	Automotive Body and Related Repairers	286	318	31	11%	0.91	\$ 14.99	\$ 25.13	High school diploma or equivalent	Yes	54		No
49-3023	Automotive Service Technicians and Mechanics	1,268	1,236	(32)	(3%)	0.29	\$ 12.92	\$ 25.97	Postsecondary nondegree award	Yes	3		No
43-3031	Bookkeeping, Accounting, and Auditing Clerks	2,550	2,402	(147)	(6%)	0.74	\$ 13.12	\$ 22.29	Some college, no degree	Yes	7		No
49-3031	Bus and Truck Mechanics and Diesel Engine Specialists	510	520	10	2%	1.28	\$ 15.62	\$ 26.90	High school diploma or equivalent	Yes	4		No
53-3052	Bus Drivers, Transit and Intercity	331	359	27	8%	0.57	\$ 11.84	\$ 18.37	High school diploma or equivalent	Yes	10	The demand for ci	No
53-5021	Captains, Mates, and Pilots of Water Vessels	164	195	30	18%	1.63	\$ 17.27	\$ 32.76	Postsecondary nondegree award	Yes	0	Growing operation	No
47-2031	Carpenters	1,786	1,743	(44)	(2%)	2.34	\$ 16.24	\$ 21.57	High school diploma or equivalent	Yes	15		No
35-1011	Chefs and Head Cooks	100	139	40	40%	3.04	\$ 14.23	\$ 26.98	Postsecondary nondegree award	Yes	10	Local employers a	Yes
51-8091	Chemical Plant and System Operators	337	325	(12)	(3%)	-	\$ 35.30	\$ 45.23	High school diploma or equivalent	Yes	3		No
29-2018	Clinical Laboratory Technologists and Technicians	516	534	17	3%	-	\$ 12.56	\$ 24.26	Bachelor's degree	Yes	8		no
15-1211	Computer Systems Analysts	302	338	36	12%	1.94	\$ 30.50	\$ 55.51	Bachelor's degree	Yes	5	Growing new busin	Yes
15-1232	Computer User Support Specialists	548	569	22	4%	1.46	\$ 15.33	\$ 23.24	Some college, no degree	Yes	10		no
47-2061	Construction Laborers	4,947	4,603	(345)	(7%)	2	\$ 12.85	\$ 17.61	Postsecondary nondegree award	Yes	15	Scaffolding specifi	No
33-3012	Correctional Officers and Jailers	1,188	1,082	(106)	(9%)	-0.04	\$ 16.49	\$ 20.94	High school diploma or equivalent	Yes	2		No
53-7021	Crane and Tower Operators	414	388	(27)	(6%)	3.50	\$ 27.93	\$ 35.20	Postsecondary nondegree award	Yes	4	Major projects suc	No
31-9091	Dental Assistants	451	453	2	0%	0.69	\$ 13.53	\$ 18.88	Postsecondary nondegree award	Yes	10	Health Care is a la	Yes
17-3023	Electrical and Electronic Engineering Technologists and Technicians	169	165	(4)	(2%)	0.97	\$ 25.76	\$ 41.43	Associate's degree	Yes	5		no
47-2111	Electricians	1,342	1,269	(73)	(5%)	1.89	\$ 17.72	\$ 29.40	Postsecondary nondegree award	Yes	12		No
25-2021	Elementary School Teachers, Except Special Education	2,366	2,353	(13)	(1%)	0.37	\$ 19.97	\$ 29.86	Bachelor's degree	Yes	5		No
29-2041	Emergency Medical Technicians and Paramedics	465	539	74	16%	0.51	\$ 10.87	\$ 20.84	Postsecondary nondegree award	Yes	4		no
43-6011	Executive Secretaries and Executive Administrative Assistants	472	392	(80)	(17%)	-1.45	\$ 18.91	\$ 28.09	High school diploma or equivalent	Yes	2	This is an occupat	No
33-2011	Firefighters	565	618	53	9%	0.19	\$ 18.90	\$ 24.48	Postsecondary nondegree award	Yes	2		No
11-1021	General and Operations Managers	4,481	4,566	85	2%	1.62	\$ 19.81	\$ 56.89	Bachelor's degree	Yes	10	50	no
49-9021	Heating, Air Conditioning, and Refrigeration Mechanics and Installers	759	764	5	1%	1.23	\$ 17.37	\$ 27.20	Postsecondary nondegree award	Yes	16		No
53-3032	Heavy and Tractor-Trailer Truck Drivers	3,871	3,537	(333)	(9%)	1.33	\$ 16.25	\$ 23.73	Postsecondary nondegree award	Yes	20		No
49-9041	Industrial Machinery Mechanics	892	880	(12)	(1%)	1.76	\$ 17.46	\$ 31.16	High school diploma or equivalent	Yes	3		No
51-9061	Inspectors, Testers, Sorters, Samplers, and Weighers	678	563	(115)	(17%)	-0.66	\$ 14.39	\$ 30.89	High school diploma or equivalent	Yes	4		No
29-2061	Licensed Practical and Licensed Vocational Nurses	1,668	1,855	188	11%	-0.13	\$ 18.50	\$ 24.84	Postsecondary nondegree award	Yes	4	Although negative	no
51-4041	Machinists	487	461	(26)	(5%)	0.15	\$ 16.28	\$ 29.87	Postsecondary nondegree award	Yes	5		No
31-9092	Medical Assistants	1,530	1,841	311	20%	1.62	\$ 11.78	\$ 15.45	Postsecondary nondegree award	Yes	8	The need to meet	Yes
29-2098	Medical Dosimetrists, Medical Records Specialists, and Health Technologists and Technicians	548	590	42	8%	-	\$ 12.76	\$ 19.96	Postsecondary nondegree award	Yes	4		no
43-6013	Medical Secretaries and Administrative Assistants	1,680	1,803	123	7%	1.17	\$ 12.47	\$ 17.80	High school diploma or equivalent	Yes	2		No
25-2022	Middle School Teachers, Except Special and Career/Technical Education	1,200	1,187	(13)	(1%)	0.37	\$ 20.16	\$ 29.29	Bachelor's degree	Yes	5		No
15-1244	Network and Computer Systems Administrators	461	460	(2)	(0%)	1.57	\$ 19.65	\$ 33.01	Bachelor's degree	Yes	5		no

**WIOA Target
Occupations
List**

Board Name:	Coastal Bend	Date Submitted or Updated:	1/31/2022
-------------	---------------------	----------------------------	------------------

Standard Occupational Classification (SOC)	Target Occupation Job Title (Name)	Annual Average Employment 2020	Annual Average Employment 2030	Number Change 2020–2030	Percent Change 2020–2030	Annual Change in Employment (Growth)	Hourly Rate (Entry Wage)	Hourly Rate (Experienced Wage)	Typical Education Needed for Entry into Occupation	Are there Eligible Training Providers (ETPs) offering training for this occupation?	How many individuals will ETPs train and/or certify to fill current openings?	Additional Rationale, Local Wisdom, and Comments	Is this a Career Pathway Occupation? (yes or no)
31-1131	Nursing Assistants	2,106	2,268	163	8%	-0.77	\$ 11.73	\$ 14.91	Postsecondary nondegree award	Yes	15	Although negative	Yes
19-5011	Occupational Health and Safety Specialists	459	407	(6)	(11%)	2.00	\$ 23.59	\$ 41.24	Bachelor's degree	Yes	5		no
47-2073	Operating Engineers and Other Construction Equipment Operators	1,653	1,604	(49)	(3%)	2.12	\$ 15.33	\$ 24.29	High school diploma or equivalent	Yes	2		No
23-2011	Paralegals and Legal Assistants	573	690	117	20%	0.85	\$ 15.90	\$ 25.89	Associate's degree	Yes	3		no
51-8093	Petroleum Pump System Operators, Refinery Operators, and Gaugers	991	879	(112)	(11%)	-0.37	\$ 30.59	\$ 41.84	High school diploma or equivalent	Yes	3		No
59-2052	Pharmacy Technicians	680	649	(31)	(5%)	1.43	\$ 13.47	\$ 18.62	Postsecondary nondegree award	Yes		The onset of COVID	Yes
31-9097	Phlebotomists	156	171	16	10%	2.01	\$ 14.31	\$ 17.83	Postsecondary nondegree award	Yes	12		No
31-2021	Physical Therapist Assistants	142	194	52	37%	1.87	\$ 22.43	\$ 35.31	Associate's degree	Yes	7		no
47-2152	Plumbers, Pipefitters, and Steamfitters	1,066	999	(67)	(6%)	2.46	\$ 15.72	\$ 28.95	Postsecondary nondegree award	Yes	12		No
33-3051	Police and Sheriffs Patrol Officers	1,480	1,563	83	6%	0.29	\$ 16.60	\$ 31.62	High school diploma or equivalent	Yes	5		No
29-2034	Radiologic Technologists and Technicians	515	527	12	2%	0.48	\$ 21.18	\$ 40.57	Associate's degree	Yes	6		no
29-1141	Registered Nurses	4,502	4,807	305	7%	0.61	\$ 22.69	\$ 37.37	Bachelor's degree	Yes	50		no
47-5012	Rotary Drill Operators, Oil and Gas	227	160	(67)	(30%)	-	\$ 18.56	\$ 34.08	No formal educational credential	Yes	2		No
53-5011	Sailors and Marine Oilers	220	239	19	9%	1.75	\$ 12.05	\$ 20.54	No formal educational credential	Yes	0	Growing operation	No
25-2031	Secondary School Teachers, Except Special and Career/Technical Education	1,846	1,838	(8)	(0%)	0.38	\$ 20.02	\$ 28.85	Bachelor's degree	Yes	4		No

INFORMATION ONLY

XII – 1. Monitoring Reports

BACKGROUND

The Texas Workforce Commission (TWC) requires that monitoring review results be reported to all relevant parties and to the Board of Directors. The monitoring staff conduct fiscal and program reviews for compliance with federal and state laws and regulations, and compliance with TWC and local policies. The following is a list of the monitoring reviews and significant observations that were completed during the months of September 2021 - January 2022.

Workforce Solutions – Board

Fiscal & Program Reviews

➤ Local Match Contracts – 2021-2022

• Del Mar College	\$170,000 drawing down	\$340,000
• Coastal Bend College	\$130,000 drawing down	\$260,000
• City of Corpus Christi	\$442,403 drawing down	\$884,806
• Texas A&M Kingsville	\$140,000 drawing down	\$280,000
• Texas A&M Corpus Christi	<u>\$ 35,000</u> drawing down	<u>\$ 70,000</u>
Direct Child Care Dollars	\$917,403	\$1,834,806

➤ Local Match Contract Certifications – 2nd half of 2020-2021

- \$450,141.50 in Expenditures were certified and submitted to TWC.

➤ Child Care Local Match Agreements 2020-2021 – Monitoring Reviews

- Del Mar College
- Coastal Bend College
- City of Corpus Christi
- TAMU Kingsville
- TAMU Corpus Christi

Conclusion: No issues noted

➤ TWC Monitoring Review (#21.22.0001) – January 25-29, 2021 - Report issued August 3, 2021 Scope: January 1, 2019, thru October 31, 2020

Finding:

- Ensure Noncustodial program requirements are met.

Conclusion: Requested follow-up monitoring was performed and the finding cleared with the issuance of the TWC Audit Resolution Report on November 4, 2021.

➤ Equal Opportunity – WIOA Section 188 Checklist Review – Report 9/7/21

- A review was conducted of the Equal Opportunity nine elements that make up the WIOA Section 188 Checklist to ensure the Board meets the nondiscrimination and accessibility requirements for all programs for individuals with disabilities. No issue noted.

➤ Single Audit Review – C2gps Y/E 9/30/20 – The review had no material issues noted.

- **TWC Contract Closeouts**
 - All twenty-eight (28) PY20 contracts between Workforce Solutions and TWC were reviewed to ensure proper documentation and timely closure. - No issue noted
- **National Dislocated Worker Grant – TX-38 Disaster COVID-19**
 - A monthly Worksite Assessment Questionnaire for each participant and their supervisor has been completed from the months of September 2021 – January 2022 without exception. These worksite assessments will continue through the Grant period.

C2 Global Professional Services, LLC

Program Reviews

- **WIOA – Adult/Dislocated Worker/National Dislocated Worker - Report 11/1/21**

Findings - The overall error rate for this review is 10%.

- One (1) participant's signed assessment was not in the customer file (Cabinet).
- One (1) customer did not have the Service Activity (1) Occupation/Vocational Training opened in TWIST during the customers CDL training at Del Mar.
- One (1) customer had Job Search as the activity open in TWIST when there was no indication that the customer was job searching.
- Although a credential was entered for the attainment of the CDL License, no credential was entered in TWIST for the Class A CDL Occupational Certificate which was attained 9/16/21.
- The service activity end date for the Occupation/Vocational (1) entered in TWIST should be 9/16/21, not 9/22/21 the date of the case note.
- One (1) customer started CDL training in July, yet there is no case note that the customer finished the class. There is no entry in TWIST Performance Outcome or documentation of completion (Certificate) of the training. Service (1) Occ/Voc. start date in TWIST should be 7/12 not 7/19 per case note 9/14. There is no documentation in the file for the end date of 9/30.
- One (1) case had late case notes. Cases notes were updated after the auditor notified contractor that the case was being monitored.
- Three (3) cases do not have the CASAS/TABE test scores entered in TWIST and/or in the participates file.
- Six (6) cases did not have the Service Plan in TWIST up to date.

Conclusion:

- Corrections were made to the case files and in TWIST, if possible.
- Ongoing technical assistance and training is being provided to staff.

- **WIOA – Youth Services – Report 1/3/22**

Findings - The overall error rate for this review is 8.5%.

- One (1) customer did not have the CASAS test results entered in TWIST.
- One (1) case does not have an up-to-date assessment.
- Two (2) cases had no Youth Element service opened in TWIST.
- Four (4) cases had no customer contact from a couple of months to a year.
- One (1) case did not have any case notes for TWIST entries for over a year.
- One (1) customer did not have their Work Experience incentive paid per case note dated 9/10/21.

- One (1) case does not have the Work Experience incentive documentation in the customers file (Cabinet).

Conclusion:

- Corrections were made to the case files and in TWIST, if possible.
- Ongoing technical assistance and training is being provided to staff.

➤ **SNAP E&T Review – Report 9/8/21**

Findings- The overall error rate for this review was 6.24%.

- Per case note 6/7/21, one (1) customer should have been penalized for non-cooperation on 6/10/21 with a non-cooperation date of 6/7/21.
- One (1) case did not have a penalty or case closure case note in TWIST.
- One (1) case data entry of Job Search Worksheet (JSW) hours were not converted from minutes to hours before entry in TWIST.
- One (1) case did not have Form 1817 faxed to HHSC to report employment on 6/8/21.
- One (1) case should have been closed due to a penalty, yet it remains open.

Conclusion:

- All corrections were made to the case files and in TWIST, if possible.
- Ongoing technical assistance and training is being provided to staff.

➤ **TANF/Choices Review – Report 1/24/22**

Findings - The overall error rate for this review was 9.4%.

- Two cases had late case notes.
- One (1) case did not have a case note to explain the reasoning for entering a Good Cause for the months of September and October 2021.
- One (1) case that had Job Search hours in TWIST, did not have the Job Search Worksheet logs in the file.
- Two (2) customers that obtained employment was not reported to HHSC thru Form 2583.
- One (1) case did not have minutes convert to hours on the Work Activity timesheet for September and October prior to entry in TWIST.
- One (1) case did not have documentation in the file for the transportation advance in October of \$100.
- One (1) case had Job Search hours in the case notes for September Weeks 1, 3, 4, but did not have the Job Search Worksheet logs / Work Activity timesheets hours entered in TWIST.
- One case (1) had a case note (12/13) for Good Cause yet, no Good Cause was entered in TWIST.
- One case (1) should have had a penalty initiated on 11/18, yet no good cause letter was sent, or penalty entered in TWIST.
- One case (1) has Job Search hours entered in error for November week 2 in TWIST

Conclusion:

- All corrections were made to the case files and in TWIST, if possible.
- Ongoing technical assistance and training is being provided to staff.

➤ **Non-Custodial Parent (NCP) Choices Review – Reports 10/15/21 & 11/4/21**

Findings - The overall error rate for the reviews were 33.5% & 1.75% respectively.

- In three (3) cases, OAG was not notified immediately by email that the client was out of compliance with the NCP program.
- Four (4) cases did not have weekly attempts or contact made with the client during the period of which the client was not employed.
- Eleven (11) cases did not have all case notes entered in both TWIST and COLTS within the required 3 days.

Conclusion: A tenured staff has been permanently assigned to the NCP program which has brought the program back into compliance with NCP rules and regulations.

BakerRipley, Inc.

Program Review

➤ **Child Care File Review - Report 11/5/21 – No issues noted**

INFORMATION ONLY

XII – 2. Financial Report as of 12/31/2021

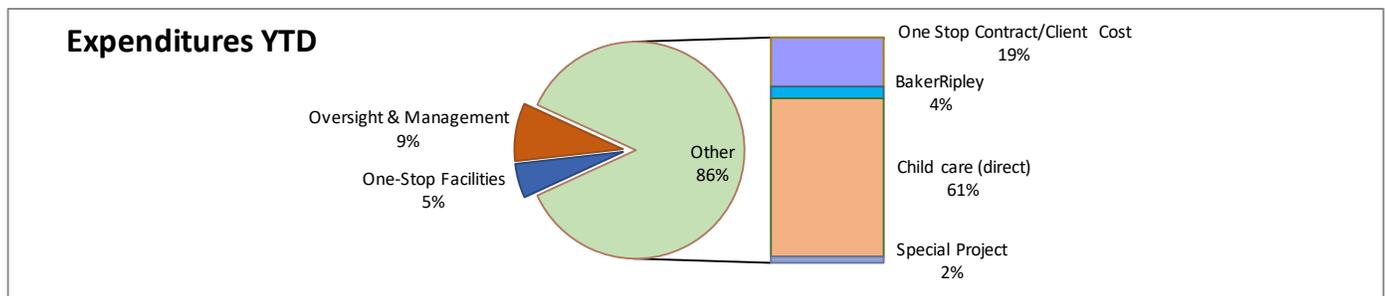
BACKGROUND

Financial statements are prepared on a monthly basis by Board staff. Attached is a copy of the most recent Financial Report.

Contract No.	Contract Program	Begin Date	End Date	Current Budget	Cum. Expenditures	Budget Balance	TWC %	
							% Expended	Target
Expires 3/31/2022								
2220NDW001	NDW - Coronavirus	5/5/20	3/31/22	\$1,021,148.00	\$559,992.24	\$461,155.76	55%	86%
Expires 4/30/2022								
2221DON001	IKEA Home	4/23/21	4/30/22	\$75,000.00	\$39,105.76	\$35,894.24	52%	NA
Expires 6/30/2022								
2220WOD001	WIOA - PY20 Dislocated Worker Allocation (Oct)	7/1/20	6/30/22	\$1,338,028.00	\$1,254,497.77	\$83,530.23	94%	75%
2220WOA001	WIOA - FY21 Adult Allocation (Oct)	7/1/20	6/30/22	\$1,321,682.00	\$1,210,198.46	\$111,483.54	92%	75%
2220WOY001	WIOA - PY20 Youth Allocation	7/1/20	6/30/22	\$1,726,103.00	\$1,619,653.60	\$106,449.40	94%	75%
2221TAN003	TANF-Texas Internship Initiative	4/21/21	6/30/22	\$100,000.00	\$61,679.59	\$38,320.41	62%	NA
2221WOR001	WIOA - PY21 Rapid Response	7/1/21	6/30/22	\$23,038.00	\$2,913.54	\$20,124.46	13%	NA
Expires 9/30/2022								
2222NCP001	Noncustodial Parent Choices Program	9/1/21	9/30/22	\$142,403.00	\$58,789.60	\$83,613.40	41%	31%
2222TV001	Texas Veteran's Commission	10/1/21	9/30/22	\$37,412.00	\$8,081.39	\$29,330.61	22%	25%
2221REA001	Reemployment Services and Eligibility Assessment	10/1/21	9/30/22	\$258,378.00	\$33,616.69	\$224,761.31	13%	25%
2222WCI002	WCI - Workforce Commission Initiatives	10/1/21	9/30/22	\$246,919.00	\$144,357.32	\$102,561.68	58%	25%
2222SNE001	SNAP E&T	10/1/21	9/30/22	\$527,816.00	\$223,449.48	\$304,366.52	42%	25%
2222RAG001	Resource Administration Grants	10/1/21	9/30/22	\$6,923.00	\$1,052.72	\$5,870.28	15%	25%
Expires 10/31/2022								
2222TAF001	TANF Choices	10/1/21	10/31/22	\$2,329,375.00	\$303,788.90	\$2,025,586.10	13%	80%
Expires 12/31/2022								
2222WPA001	Wagner-Peyser Employment Services	10/1/21	12/31/22	\$84,878.00	\$1,786.86	\$83,091.14	2%	20%
2222TRA001	Trade Act Services for Dislocated Workers	10/1/21	12/31/22	\$18,412.00	\$0.00	\$18,412.00	0%	NA
2222CCP001	Child Care - DFPS	9/1/21	12/31/22	\$1,032,900.00	\$490,079.44	\$542,820.56	47%	NA
2222CCP001	Child Care	10/1/21	12/31/22	\$23,158,866.00	\$8,605,066.82	\$14,553,799.18	37%	20%
Expires 3/31/2023								
2222CCQ001	Child Care Quality	10/1/21	3/31/23	\$1,418,516.00	\$26,191.51	\$1,392,324.49	2%	NA
2222CCX001	Child Care - Service Industry Recovery***	10/1/21	3/31/23	\$9,796,797.00	\$0.00	\$9,796,797.00	0%	10%
Non-TWC	Walmart - PATHS	1/1/20	3/31/23	\$300,000.00	\$83,710.04	\$216,289.96	28%	NA
Expires 6/30/2023								
2221WOA001	WIOA - PY21 Adult Allocation (July)	7/1/21	6/30/23	\$311,865.00	\$280,678.50	\$31,186.50	90%	67%
2221WOA001	WIOA - PY22 Adult Allocation (Oct)	7/1/21	6/30/23	\$1,202,598.00	\$50,183.41	\$1,152,414.59	4%	10%
2221WOD001	WIOA - PY21 Dislocated Worker Allocation (July)	7/1/21	6/30/23	\$263,276.00	\$236,948.40	\$26,327.60	90%	67%
2221WOD001	WIOA - PY22 Dislocated Worker Allocation (Oct)	7/1/21	6/30/23	\$1,050,767.00	\$57,641.12	\$993,125.88	5%	10%
2221WOY001	WIOA - PY21 Youth Allocation	7/1/21	6/30/23	\$1,584,376.00	\$438,938.28	\$1,145,437.72	28%	25%
Expires 8/31/2022								
Non TWC	Perkins	7/1/20	8/31/23	\$75,000.00	\$66,183.69	\$8,816.31	88%	NA
Non TWC	Perkins	12/1/21	8/31/23	\$80,000.00	\$0.00	\$80,000.00	0%	NA
Non TWC	KINGSVILLE/BEEVILLE/STAPLES VR EXPENSES	8/1/21	8/31/23	\$120,144.00	\$41,712.63	\$78,431.37	35%	NA
Non TWC	Wage Service for Paid WE 3018VRS171	8/1/20	8/31/23	\$112,500.00	\$13,007.62	\$99,492.38	12%	NA
Non TWC	3018VRS133 - STUDENT HIRABILITY (09/01/21-08/31/22)	8/1/21	8/31/23	\$105,000.00	\$21,301.30	\$83,698.70	20%	NA
				\$49,870,120.00	\$15,934,606.68	\$33,935,513.32		

WORKFORCE SOLUTIONS OF THE COASTAL BEND
STATEMENT OF ACTIVITIES
For the Month Ending
December 31, 2021

	FY2022 Amended Budget	October-21	November-21	Current Expenses	YTD	% Expended
REVENUES						
Grant revenue - federal	46,199,812	2,357,650	2,979,907	2,662,017	7,999,574	17%
Grant revenue - Non federal	30,000	26	117	73	215	
	46,229,812	2,357,675	2,980,024	2,662,089	7,999,789	17%
EXPENSES						
Oversight & Management						
Salaries and benefits	2,061,687	217,038	225,075	194,724	536,836	26%
Facilities and related expense	252,006	20,049	20,600	20,002	60,651	24%
Furniture, equipment, & software	96,881	3,767	3,369	7,014	14,149	15%
General administrative expense	149,405	12,339	24,055	15,621	52,015	35%
Communication expense	63,225	3,260	3,281	3,281	9,822	16%
Professional fees and services	124,000	9,532	4,394	6,492	20,419	16%
Staff development expense	15,000	4,165	6,935	297	11,397	76%
Travel expense	40,000	5,232	8,932	(1,832)	12,331	31%
Total Oversight & Management Expense	2,802,205	275,382	296,640	245,598	717,621	26%
One Stop Operations						
Facilities and related expense	1,197,451	63,132	68,813	65,824	197,769	17%
Furniture, equipment, & software	858,500	6,891	6,640	158,958	172,488	20%
General administrative expense	157,078	6,173	13,345	3,386	22,904	15%
Communication expense	155,000	11,752	10,271	8,957	30,980	20%
Professional fees and services	55,000	-	-	-	-	0%
Total One Stop Operations	2,423,030	87,948	99,069	237,124	424,141	18%
Contracted services	41,004,578	1,986,431	2,222,604	2,865,582	7,174,617	17%
Total expense	46,229,812	2,349,760	2,618,314	3,348,305	8,316,379	18%



**WORKFORCE SOLUTIONS OF THE COASTAL BEND
STATEMENT OF ACTIVITIES**

For the Month Ending
December 31, 2021

ASSETS

Current Assets

Cash & Cash Equivalents	\$	794,182
Money Market Account	\$	645,266
Due from TWC		1,570,266
Accounts Receivable		4,797
Prepaid Expense		148,478
Other Assets		33,008
Total Current Assets	\$	3,195,998

Fixed Assets

Building Improvements	\$	1,665,504
Furniture and Equipment		235,839
Less Accumulated Depreciation		(1,813,002)
Net Fixed Assets	\$	88,341

Total Assets

\$ 3,284,339

LIABILITIES

Current Liabilities

Accounts Payable	\$	2,610,796
Accrued Expense		276,009
Accrued Vacation		77,409
Total Current Liabilities	\$	2,964,214

NET ASSETS

Unrestricted-Non-Federal Fund	\$	143,852
Temporarily Restricted-Ticket to Work/Other		87,932
Investment in Fixed Assets		88,341
Total Net Assets	\$	320,125

Total Liabilities and Net Assets

\$ 3,284,339

INFORMATION ONLY

XII – 3. IT Strategic Plan Update

BACKGROUND INFORMATION

Board Professionals will provide update on:

IT Strategic Plan

INFORMATION ONLY

XII – 4. Facilities Updates

BACKGROUND INFORMATION

Board Professionals will provide update on:

- Facilities
- New Program Year

INFORMATION ONLY

XII – 5. Update on Procurements and Contracts

BACKGROUND

An update on procurements and contracts is provided on the following pages. The changes are in highlighted text.

UPDATE ON PROCUREMENTS

Ongoing Procurements	Date of Issuance	Anticipated Date of Contract	Anticipated Cost	Over \$50,000 Approval Required	Comments
RFP for General Contractor Services	January 18, 2022	February 28, 2022	\$750,000	Yes	For Mission Plaza office space modifications.

Future Procurements	Anticipated Date of Issuance	Anticipated Date of Contract	Anticipated Cost	Over \$50,000 Approval Required	Comments
NONE					

Anticipated dates and costs are contingent upon the completion of the procurement outcomes.

SUBRECIPIENT/CONTRACTOR LOG 2021-2022

NAME	ID#	ACTIVITY	CONTRACT AMOUNT	LATEST CONTRACT AMENDMENT STATUS	CONTRACT STATUS	CONTRACT PERIOD
C2 Global Professional Services, LLC	Master	Management and Operation of Workforce Centers (and Youth Development Services)	\$6,777,640.65		Renewal 2 of 3	10/1/21 – 09/30/22
	Amendment #1 – To increase budget by \$539,812.65 Amendment #2 – To decrease budget by \$62,792.92					
BakerRipley	Master	Direct Child Care Services	\$19,680,981.19		Year 1 (3 renewals)	10/1/21 – 09/30/22

PROFESSIONAL & CONSULTING SERVICES

NAME	ID#	ACTIVITY	CONTRACT AMOUNT	LATEST CONTRACT AMENDMENT STATUS	CONTRACT STATUS	CONTRACT PERIOD
Wood, Boykin, & Wolter, P.C.	Master	Legal Services	\$25,000		Renewal 2 of 3	10/1/21 – 9/30/22
Alonzo, Bacarisse, Irving, & Palmer, P.C.	Agmt	Financial Audit Services	\$41,175		Renewal 1 of 1	10/1/21 – 9/30/22
CLK Architects & Associates	Master	Architecture, Design & Certified Space Planning Services	NTE \$124,865		Year 1 (3 renewals)	10/1/21 – 9/30/22

SUBRECIPIENT/CONTRACTOR LOG 2021-2022

LEASE AGREEMENTS

NAME	ID#	ACTIVITY	CONTRACT AMOUNT	LATEST CONTRACT AMENDMENT STATUS	CONTRACT STATUS	CONTRACT PERIOD
PAK 56 Plaza LLC, SGT 44 Pirate LLC	Master	Lease Agmt for Center Office in Pirate Plaza, Sinton	\$5,216.67/mo ≈ 3,650 sq ft/ \$1.43	Early Termination with 90-day written notice	Year 4 of 5 Exp 12/31/22	1/01/21 – 12/31/21
Texas Workforce Commission	Master	Building Use Lease Agreement for Staples Center. Corpus Christi	≈22,616 sq ft			10/1/21 – 9/30/22
Coastal Bend College	Master	Office Lease Agreement for Center Office at CBC, Beeville Campus	\$4,084.50/mo (includes utilities & janitorial services) ≈ 3,850 sq ft/ \$1.06 + ins fee		Year 1 (3 renewals) <i>Pending</i>	10/1/21 – 9/30/22
Coastal Bend College	Master	Office Lease Agreement for Center Office at CBC, Alice Campus	\$2,908.50/mo (includes utilities & janitorial services) ≈ 2,730 sq ft/ \$1.06 + ins fee		Year 1 (3 renewals) <i>Pending</i>	2/1/21 – 1/31/22
Coastal Bend College	Master	Office Lease Agreement for Center Office at CBC, Kingsville Campus	\$3,392.55/mo (includes utilities & janitorial services) ≈ 3,191 sq ft/ \$1.06 + ins fee		Year 1 (3 renewals) <i>Pending</i>	5/01/21 – 4/30/22
B-Y Mission Plaza CC, LTD	Master	Shopping Center Lease Agreement for Center, Corpus Christi	\$24,973/mo ≈ 24,973 sq ft/ + \$2,372.44 maintenance charge & \$2,622.17 est tax & ins	No rent due until 1/1/2023 Increases 2%/year starting 1/1/2024	Year 1 of 11	4/10/21 - 12/31/32

SUBRECIPIENT/CONTRACTOR LOG 2021-2022

OTHER CONTRACTS/AGREEMENTS

NAME	ID#	ACTIVITY	CONTRACT AMOUNT	LATEST CONTRACT AMENDMENT STATUS	CONTRACT STATUS	CONTRACT PERIOD
Sec Ops, Inc.	Master	Security Guard Services	\$100,000		Renewal 1 of 2	10/1/21 – 9/30/22
Frost Bank	Master	Banking Services	Fee Based		Renewal 2 of 3 <i>Pending</i>	10/1/21 – 9/30/22
The Safeguard System, Inc.	Master	Fire and Security Alarm Monitoring, Testing, & Maintenance Services	\$10,000		Renewal 1 of 2	10/1/21 – 9/30/22
Time Warner Cable	Master	Dedicated Access Service Lines Agreement	\$575.00/mo HUB lines to local center sites & \$774/mo HUB line to TWC		Extended on a year-to-year basis	Initial Term of Service will commence on date of connectivity
Time Warner Cable	Master	Dedicated Access Service Installation Agreement	\$2,000 one- time fee		Extended on a year-to-year basis	Installation of WAN Project
Rural Economic Assistance League, Inc. (REAL)	Agmt	Transportation Assistance Services to Aransas, Bee, Brooks, Duval, Jim Wells, Live Oak, Refugio, and San Patricio counties	NTE \$5,000		Renewal 1 of 2	10/1/21 – 9/30/22
County of Kleberg Human Services	Agmt	Transportation Assistance Services to Kleberg and Kenedy counties	NTE \$5,000		Renewal 1 of 2	10/1/21 – 9/30/22
Valero Payment Services Company	Master	Purchase of Gas Cards for Program Participants	NTE \$204,000		Renewal 2 of 3	10/1/21 – 9/30/22

SUBRECIPIENT/CONTRACTOR LOG 2021-2022

NAME	ID#	ACTIVITY	CONTRACT AMOUNT	LATEST CONTRACT AMENDMENT STATUS	CONTRACT STATUS	CONTRACT PERIOD
Economic Modeling, LLC (EMSI)	Master	Economy and LMI Tool	Developer Agreement \$16,000 Career Coach Agreement \$7,500		Renewal 1 of 2	10/1/21 – 9/30/22
The Clower Company	Agmt	Commercial Real Estate Brokerage Services	Broker fees paid by seller/landlord		Renewal 3 of 3	10/1/21 – 9/30/22
M&Rs Elite Janitorial Solutions, LLC	Master	Janitorial Cleaning Services (Career Centers in Corpus Christi & Sinton)	\$200,000		Renewal 2 of 3	10/1/21 – 9/30/22
JDB Public Relations	Master	Executive Coaching and Leadership Services	NTE \$28,500 + travel expenses		Renewal 1 of 1	10/1/21 – 9/30/22
Education to Employment Partners	Master	Texas Internship Initiative	\$90,911.40		Year 1	4/22/21 – 5/30/22
A+ Center for Education, LLC	Master	Child Care Professional Development Training Services	\$1,800		Renewal 1 of 1	11/30/21 – 9/30/22

TWC GRANTS & CONTRACTS LOG 2021–2022

NAME	TWC CONTRACT #	ACTIVITY	AWARD AMOUNT	GRANT PERIOD
Agency Board Agreement	2220ABA001	To establish the nature of the working relationship between the Agency and the local Workforce Board to include the goals, responsibilities and obligations with respect to the administration of these programs, or other service delivery programs.	Non-Financial	2/1/20 – 9/30/22
	Amendment #2 – Revisions to definitions, various sections and certifications.			
Workforce Innovation and Opportunity Act – Adult	2220WOA001	To provide job seekers and workers with the high-quality career services, education and training, and supportive services they need to get good jobs and stay employed, and to help businesses find skilled workers and access other supports including education and training for their current workforce.	\$1,644,710	7/1/20 – 6/30/22
	Amendment #1 - Revisions to standard terms & conditions and performance measures.			
Workforce Innovation and Opportunity Act – Youth	2220WOY001	To provide funds to plan and deliver services to low-income youth and young adults, ages 14-24, who face barriers to employment, beginning with career exploration and guidance, continued support for educational attainment, opportunities for skills training in in-demand industries and occupations, and culminating with good job along a career pathway or enrollment in post-secondary education.	\$1,726,103	7/1/20 – 6/30/22
TX-34 Disaster Recovery Dislocated Worker Grant – COVID -19	2220NDW001	To assist affected individuals residing in the local Workforce Development Board affected by COVID-19. Considered to be supplemental resources that provide flexibility to communities in responding to and recovering from unexpected events that cause large-scale job loss that exceed the capacity of the state and local area to address with formula resources.	\$1,021,148	5/5/20 – 3/31/22
	Amendment #1 – Extended grant period end date from 3/31/21 to 3/31/22, increased grant award amount by \$1,450,744 and revised award terms and conditions. Amendment #2 – Revised statement of work financial requirements. Amendment #3 – Revised statement of work project requirements. Amendment #4 –Revised statement of work project requirements, uniform administrative requirements and decreased (voluntary return) award amount by \$503,317.			
Workforce Innovation and Opportunity Act – Dislocated Worker	2220WOD001	To provide funds to support the planning and delivery of service to dislocated workers, including trade-affected workers and ranked unemployment insurance claimants.	\$1,338,028	7/1/20 – 6/30/22
Texas Internship Initiative	2221TAN003	To expand the program to allow for additional students, STEM areas, and other school districts, as well as a partnership with Texas A&M University – Corpus Christi. At least 40 students will be prepared for internships.	\$100,000	4/21/21 – 6/30/22

TWC GRANTS & CONTRACTS LOG 2021–2022

NAME	TWC CONTRACT #	ACTIVITY	AWARD AMOUNT	GRANT PERIOD
Workforce Innovation and Opportunity Act – Dislocated Worker	2221WOD001	To provide funds to support the planning and delivery of service to dislocated workers, including trade-affected workers and ranked unemployment insurance claimants.	\$1,314,043	7/1/21 – 6/30/23
	Amendment #1 – Revised general terms and conditions and special federal award terms and conditions.			
Workforce Innovation and Opportunity Act – Rapid Response	2221WOR001	To support the planning and delivery of Rapid Response services to dislocated workers, including trade-affected workers.	\$23,038	7/1/21 – 6/30/22
	Amendment #1 – Revised general terms and conditions and special federal award terms and conditions.			
Workforce Innovation and Opportunity Act – Adult	2221WOA001	To provide job seekers and workers with the high-quality career services, education and training, and supportive services they need to get good jobs and stay employed, and to help businesses find skilled workers and access other supports including education and training for their current workforce.	\$1,514,463	7/1/21 – 6/30-23
	Amendment #1 – Revised general terms and conditions and special federal award terms and conditions.			
Workforce Innovation and Opportunity Act – Youth	2221WOY001	To provide funds to plan and deliver services to low-income youth and young adults, ages 14-24, who face barriers to employment, beginning with career exploration and guidance, continued support for educational attainment, opportunities for skills training in in-demand industries and occupations, and culminating with good job along a career pathway or enrollment in post-secondary education.	\$1,584,376	7/1/21 – 6/30/23
	Amendment #1 – Revised general terms and conditions and special federal award terms and conditions.			
Apprenticeship Texas Expansion	2222ATG001	To build registered apprenticeship into mainstream education pathway option to help maintain prominence in building the strongest, most adaptable, and most credentialed workforce. Includes apprenticeships in industries such as IT, Healthcare, Advanced Manufacturing, Skilled Trades, and Cybersecurity Services.	\$100,000	2/1/22 – 1/31/23
Trade Act Services for Dislocated Workers	2222TRA001	To fund required remedial skills training, allowable prerequisite training, and vocational training costs for eligible trade certified dislocated workers. Activities under this grant must seamlessly integrate industry and employer needs with the preparation of job seekers for the transition to new and sustainable employment.	\$18,412	10/1/21 – 12/31/22

TWC GRANTS & CONTRACTS LOG 2021–2022

NAME	TWC CONTRACT #	ACTIVITY	AWARD AMOUNT	GRANT PERIOD
Temporary Assistance for Needy Families/Choices	2222TAF001	To end the dependence of needy parents on public assistance by promoting job preparation, work, and marriage through the provision of services.	\$2,329,375	10/1/21 – 10/31/22
	Amendment #1 – Revised statement of work – project requirements. Amendment #2 - Revised statement of work – project requirements.			
Texas Veterans Commission – Resource Administration Grant	2222TVC001	To acquire and support shared facilities and in those facilities, to acquire goods and services that support access to and use of common equipment, hardware platforms, consumables, and telecommunications networks amongst Board and Texas Veterans Commission (TVC) employees.	\$37,412	10/1/21 – 9/30/22
Texas Department of Family and Protective Services (DFPS) Child Care	2222CCP001	To purchase child care services for children who are deemed eligible and authorized for services by DFPS.	\$0	9/1/21 – 12/31/22
	Amendment #1 – Revised general terms and conditions and statement of work project requirements.			
Child Care Services Formula Allocation	2222CCF001	Child Care services are provided to families who meet the eligibility criteria. These direct child care services allow parents to work or to attend school or training, which helps them achieve economic self-sufficiency.	\$23,158,866	10/1/21 – 12/31/22
	Amendment #1 - Revised general terms and conditions, special federal award terms and conditions, statement of work – project requirements, uniform administrative requirements, and grant award increased by \$4,700,010.			
CCDF Quality Improvement Activity	2222CCQ001	Local Boards areas and their subcontractors that implement child care quality improvement activities shall do so according to the rules and regulations established by the lead agency.	\$1,418,516	10/1/21 – 3/31/23
	Amendment #1 – Revised statement of work – project requirements, financial requirements, uniform administrative requirements, and to extend grant period from 10/31/22 to 3/31/23.			
Service Industry Recovery (SIR) Child Care	2222CCX001	Child Care services are provided to families who meet the eligibility criteria. These direct child care services allow SIR parents to work, and contribute to the state's COVID economic recovery.	\$9,796,797	10/1/21 – 3/31/23
Resource Administration Grant	2222RAG001	To acquire and support shared facilities and in those facilities, to acquire goods and services that support access to and use of common equipment, hardware platforms, consumables, and telecommunications networks amongst Board, Agency, and workforce service provider staff.	\$6,923	10/1/21 – 9/30/22

TWC GRANTS & CONTRACTS LOG 2021–2022

NAME	TWC CONTRACT #	ACTIVITY	AWARD AMOUNT	GRANT PERIOD
Reemployment Services and Eligibility Assessment	2222REA001	To provide claimants with access to a widely array of available resources that support reemployment and to connect claimants to the direct provision of intensive career services as appropriate. This program targets claimants who are mostly likely to exhaust benefits and be in need of reemployment services.	\$258,378	10/1/21 – 9/30/22
	Amendment #1 – Updated version of special federal award terms and conditions.			
Workforce Commission Initiatives	2222WCI002	To fund projects that strengthen and add value to the delivery system in its workforce area.	\$264,919	10/1/21 – 9/30/22
	Amendment #1 – Revised GTC table of contents, statement of work project & financial requirements, uniform administrative requirements, special federal award terms and conditions & increased grant amount by \$61,110.			
Military Family Support	2222WOS001	To better meet the needs of military spouses entering the job market from military installations in Texas. The program will provide enhanced job search assistance, assessment of skills, LMI, resume writing, interview skills, and if funding is available, to support training in high-demand occupations.	\$54,600	1/1/22 – 12/31/22
Wagner-Peyser Employment Services	2222WPA001	To provide funds to establish an organizational framework to integrate the delivery of Wagner-Peyser funded Employment Services into the Workforce Solutions Offices.	\$84,878	10/1/21 – 12/31/22
	Amendment #1 - Revised statement of work - project & financial requirements.			

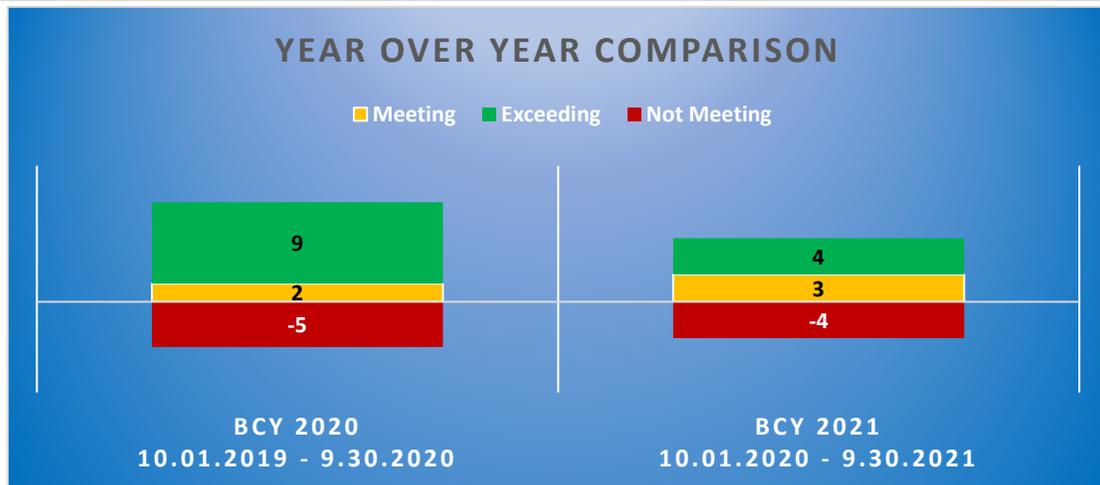
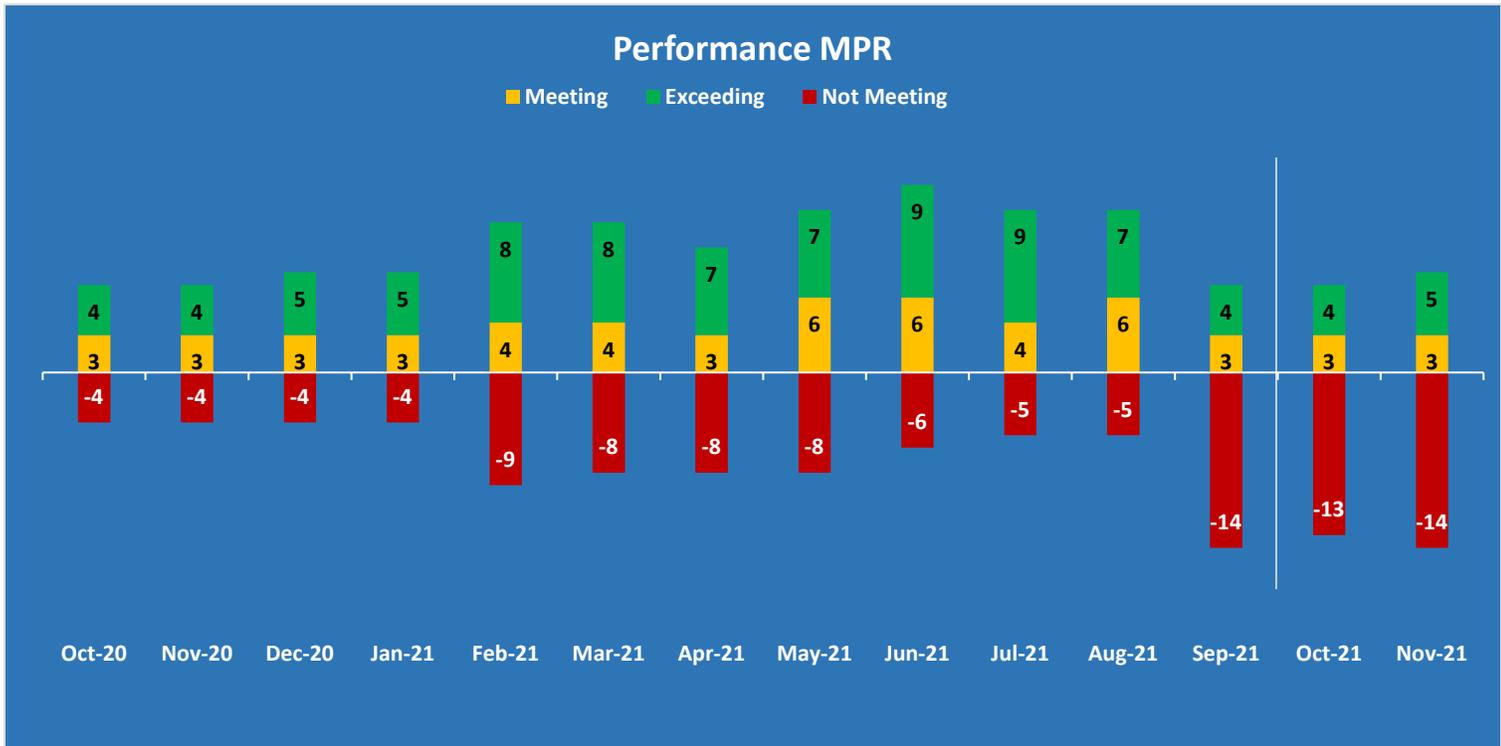
INFORMATION ONLY

XII – 6. Performance Measure Update BCY 2021 - 2022

BACKGROUND INFORMATION

**Performance Measure Update (October 2021 Final Release)
Performance Synopsis
Board Contract Year: 2022**

+
BCY 2022 Timeframe: October 1, 2021 – September 30, 2022



Background

Listed below are the TWC Performance Measures definitions and an indication of whether the individual measures are attained or not, Target % and Current %. The Percentages of target attained are represented by the following:

Non-WIOA Measures	WIOA Measures
+P (Exceeding) – Meeting performance – Greater than 105%	+P (Exceeding) – Meeting performance – Greater than 110%
MP – Meeting performance – Greater than 97.5% and Equal to or Less than 105%	MP – Meeting performance – Greater than 95% and Equal to or Less than 110%
MP – Meeting at Risk – Equal to or Greater than 95% and Equal to or Less than 97%	MP – Meeting at Risk – Equal to or Greater than 90% and Equal to or Less than 95%
-P – Not meeting performance – Less than 95%	-P – Not meeting performance – Less than 90%

Explanation of Measures **in Negative Performance** for November 2021

Performance Measure	Current		Current % of Target
	Numerator	Denominator	
1. Employed Q2 Post Exit – Adult	28	43	89.57%
2. Employed Q4 Post Exit – Adult	42	75	81.99%
3. Median Earnings Q2 Post Exit – Adult	-	26	86.16%
4. Credential Rate – Adult	5	12	63.76%
5. Measurable Skills Gains – Adult	21	107	37.48%
6. Employed Q4 Post Exit – DW	20	20	89.46%
7. Median Earnings Q2 Post Exit – DW	-	15	84.08%
8. *Credential Rate – DW	4	7	81.57%
9. Measurable Skills Gains – DW	25	73	61.25%
10. Median Earnings Q2 Post Exit – Youth	-	15	70.87%
11. Measurable Skills Gains – Youth	5	56	39.04%
12. *Employed/Enrolled Q2 Post Exit – C&T Participants	1,481	2,567	91.14%
13. *Credential Rate – C&T Participants	13	31	59.83%
14. Choices Full Engagement Rate – All Family Total	8	58	25.44%

Board Actions: Performance Improvement

January 6, 2022 - First Performance/Reporting Meeting for BCY with C2GPS (C2);

January 21, 2022 - C2 submitted to Board Staff a Self-Imposed Improvement Plan to address concerns with contracted Performance Measures.

January 24, 2022 - Board Staff received a communication from TWC, informing us of a Performance Improvement Action process to work on strategies, policies & procedures for performance improvement. This process will elevate our coordinating activities with C2 Management.

February 1, 2022 - Board Staff met with C2 Management to discuss in detail the parameters of a Performance Improvement Plan imposed by WFSCB. It was agreed for weekly meetings to begin effective the week of February 9th.

The focus of all meetings has and will continue to be performance improvement, attainment, and sustainability; Data integrity, new hire training in TWIST and WIT Systems.

C2GPS (C2) Actions: Performance Improvement

1. Provided staff training on Performance measures and definitions on December 7th and 9th 2021. Continue to have bi-weekly calls with program staff to discuss topics related to performance outcomes and to assure appropriate services are provided to customers to attain their training/employment goals.

Measurable Skills Gain will show an increase in performance as the December data is updated. As semester grades were submitted for fall semester training and high school customers, an increase of 40 Adult, 14 Dislocated Worker, and 30 Youth Gains have been entered into the System. With these numbers all 3 measures should be in a meeting or exceeding status as MPR data is updated.

Through the reviews of training customers, attainment of credentials has been identified and have been submitted. The credentials entered into the system will increase our overall performance by 5 Adults and 4 Youth. Projections indicate that the Adult measure will be meeting when 2nd quarter data is updated on the MPR and Youth will continue to show positive performance for credentials.

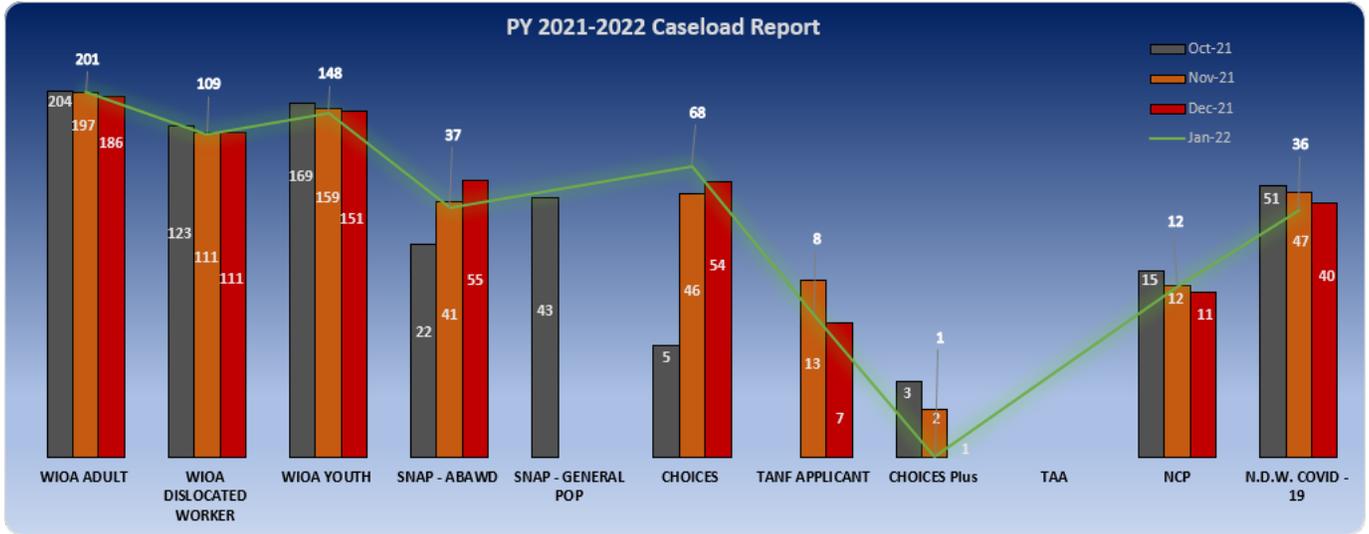
2. RESEA Program Performance and Technical Assistance
 During the 4th Quarter of 2021, WFSCB was coordinating with TWC Workforce Board Service Strategies Department to implement process improvements in the Reemployment Service and Eligibility Assessment Program. It was noted that Coastal Bend's completion of all required services for each customer during the Service Delivery Timeline was slipping and required action to improve. WSFCB RESEA staff and leadership team met with Workforce Board Service Strategies team to discuss process improvements, best practices, and reporting. Through the implementation of enhanced tracking and reporting, WFSCB increased its timely service delivery percentage from 65% in October to 80% in November, and then increased again to 87% in December. WFSCB is on track to achieve the 95% target set by the State in January 2022.

INFORMATION ONLY

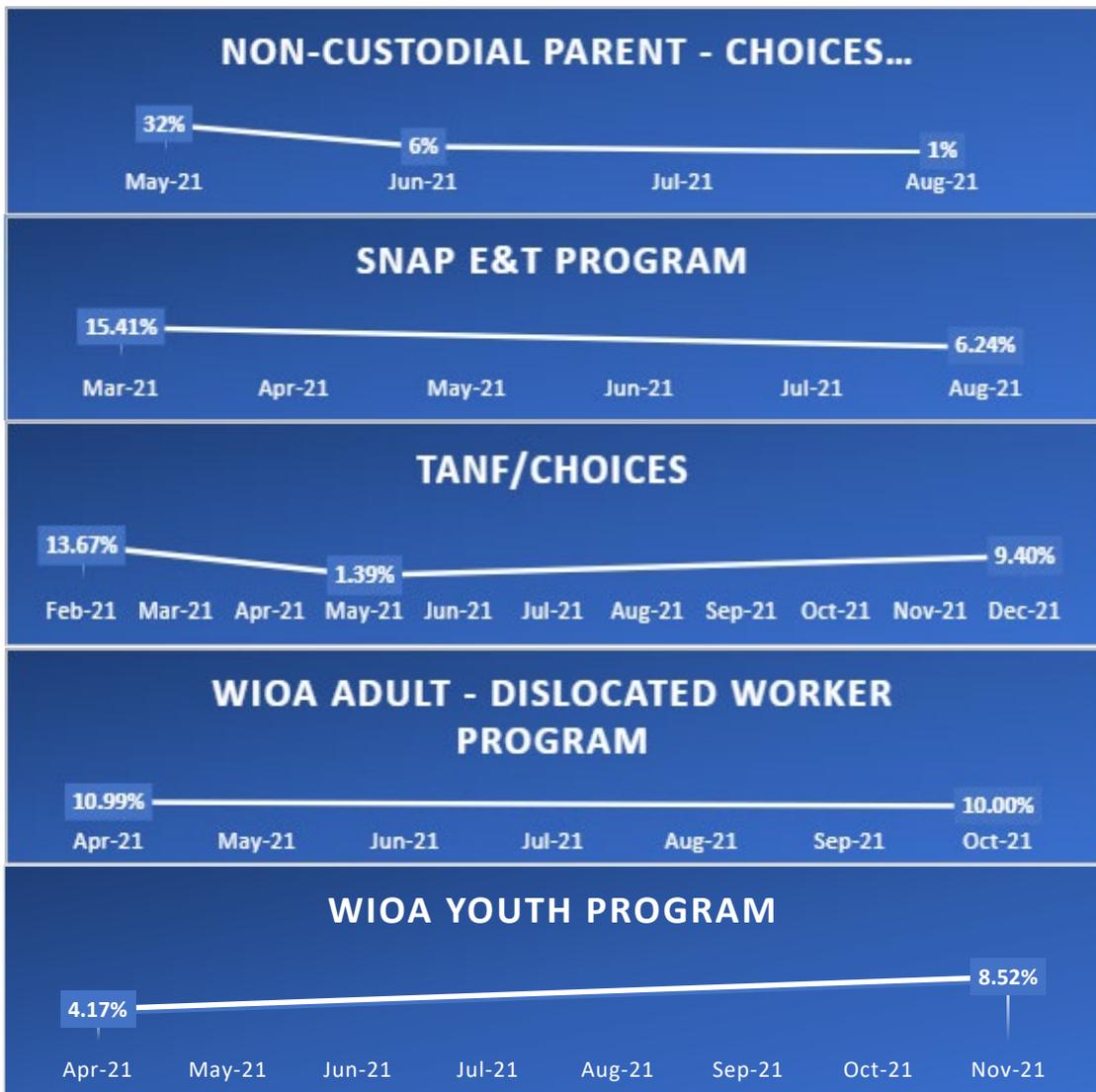
XII – 6. Case Load Report Update BCY 2021 - 2022

BACKGROUND INFORMATION

Caseload Report Update



Quality Assurance Update



BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **COASTAL BEND**

FINAL RELEASE
As Originally Published 2/4/2022
DECEMBER 2021 REPORT

Status Summary		With Positive Performance (+P):	Meeting Performance (MP):	With Negative Performance (-P):	% +P & MP											
Contracted Measures		2	6	12	40.00%											
Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To

WIOA Outcome Measures

DOL-C	Employed Q2 Post Exit – Adult (DOL)	MP	93.87%	72.70%	72.70%	68.24%	69.25%	86.73%	58	85	65.12%	71.43%			7/20	12/20
DOL-C	Employed Q4 Post Exit – Adult (DOL)	-P	85.24%	68.30%	68.30%	58.22%	73.35%	79.53%	85	146	56.00%	60.56%			1/20	6/20
DOL-C	Median Earnings Q2 Post Exit – Adult (DOL)	+P	125.75%	\$5,000.00	\$5,000.00	\$6,287.27	\$6,116.33	\$11,230.06	n/a	55	\$4,307.99	\$9,034.08			7/20	12/20
DOL-C	Credential Rate – Adult (DOL)	-P	81.19%	65.40%	65.40%	53.10%	60.90%	52.00%	17	32	41.70%	60.00%			1/20	6/20
DOL-C	Measurable Skills Gains - Adult (DOL)	-P	66.16%	52.30%	52.30%	34.60%	45.70%	45.00%	38	110	----	----	----	----	7/21	12/21
DOL-C	Employed Q2 Post Exit – DW (DOL)	MP	106.71%	73.50%	73.50%	78.43%	75.89%	77.30%	40	51	88.89%	72.73%			7/20	12/20
DOL-C	Employed Q4 Post Exit – DW (DOL)	-P	86.47%	77.10%	77.10%	66.67%	69.35%	80.10%	28	42	68.97%	61.54%			1/20	6/20
DOL-C	Median Earnings Q2 Post Exit – DW (DOL)	-P	88.02%	\$7,200.00	\$7,200.00	\$6,337.50	\$8,224.47	\$7,745.68	n/a	39	\$6,053.92	\$7,178.16			7/20	12/20
DOL-C	Credential Rate – DW (DOL)	-P	78.00%	70.00%	70.00%	54.60%	60.70%	60.70%	6	11	57.10%	50.00%			1/20	6/20
DOL-C	Measurable Skills Gains - DW (DOL)	-P	83.39%	56.00%	56.00%	46.70%	58.70%	42.60%	35	75	----	----	----	----	7/21	12/21
DOL-C	Employed/Enrolled Q2 Post Exit – Youth (DOL)	MP	95.07%	68.50%	68.50%	65.12%	64.20%	72.49%	28	43	70.83%	57.89%			7/20	12/20
DOL-C	Employed/Enrolled Q4 Post Exit – Youth (DOL)	MP	101.71%	63.30%	63.30%	64.38%	68.44%	68.09%	47	73	64.44%	64.29%			1/20	6/20
DOL-C	Median Earnings Q2 Post Exit – Youth (DOL)	-P	79.32%	\$3,100.00	\$3,100.00	\$2,458.98	\$2,979.38	\$3,390.40	n/a	25	\$2,197.00	\$3,561.02			7/20	12/20
DOL-C	Credential Rate – Youth (DOL)	+P	116.84%	28.50%	28.50%	33.30%	30.50%	29.00%	3	9	42.90%	0.00%			1/20	6/20
DOL-C	Measurable Skills Gains - Youth (DOL)	-P	46.05%	22.80%	22.80%	10.50%	34.70%	27.40%	6	57	----	----	----	----	7/21	12/21
LBB-K	Employed/Enrolled Q2 Post Exit – C&T Participants	-P	89.02%	63.30%	63.30%	56.35%	56.53%	70.73%	3,591	6,373	57.77%	55.39%			7/20	12/20
LBB-K	Employed/Enrolled Q2-Q4 Post Exit – C&T Participants	MP	101.40%	80.25%	80.25%	81.37%	78.29%	84.76%	2,743	3,371	80.47%	82.47%			1/20	6/20
LBB-K	Credential Rate – C&T Participants	-P	67.00%	70.10%	70.10%	46.97%	50.00%	48.39%	31	66	41.94%	51.43%			1/20	6/20

1. Because of the nature of this measure (the lack of lag between going into the denominator and when it would be reasonable to achieve a gain), this data is often not meaningful until the last few months the Program Year.

Reemployment and Employer Engagement Measures

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **COASTAL BEND**

FINAL RELEASE
As Originally Published 2/4/2022
DECEMBER 2021 REPORT

Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
--------	---------	--------	------------------	----------------	------------	---------------	----------------	----------------	--------------------	-------	-------	-------	-------	------	----

Reemployment and Employer Engagement Measures

TWC	Claimant Reemployment within 10 Weeks	n/a	n/a	n/a	59.68%	n/a	60.46%	60.52%	n/a n/a	n/a				7/21	9/21
2															
TWC	# of Employers Receiving Workforce Assistance	n/a	n/a	n/a	3,268	n/a	3,032	2,597	----- -----	n/a				10/21	12/21

2. Performance in Q1 of the Rolling 12 Month performance period was artificially boosted because very few claimant with new claims during that period were subject to work search. This is not applicable for the Year to Date report.

Program Participation Measures

TWC	Choices Full Engagement Rate - All Family Total	-P	26.48%	50.00%	50.00%	13.24%	2.45%	29.48%	8 60	13.24%				10/21	12/21
TWC	Avg # Children Served Per Day - Combined	MP	103.51%	2,619	2,619	2,711	2,570	2,960	178,922 66	2,711				10/21	12/21
3	# of SIR Children Served	---	-----	-----	-----	143	n/a	n/a	----- -----	-----	-----	-----	-----	8/21	12/21

3. The Service Industry Recovery Child Care Program (SIR) is a medium term, COVID-19 recovery-related child care program to serve the children of Service Industry Workers who might not normally qualify for subsidized child care. The program seeks to enroll nearly 55K eligible children in care by March of 2022 and each enrolled child will be eligible for up to 12 months of care.

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE
As Originally Published 2/4/2022
DECEMBER 2021 REPORT

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	WIOA Outcome Measures														
	Adult					DW					Youth				
	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)
Alamo	88.30%	102.17%	101.78%	91.33%	93.76%	88.27%	90.06%	119.88%	113.98%	104.58%	96.22%	100.98%	131.48%	238.25%	137.28%
Borderplex	121.70%	108.77%	182.45%	105.69%	72.62%	102.04%	92.88%	130.60%	110.21%	109.17%	115.58%	116.29%	104.46%	n/a	100.88%
Brazos Valley	108.54%	102.04%	106.95%	109.17%	95.60%	83.64%	69.60%	93.05%	123.00%	86.62%	86.52%	69.35%	258.11%	n/a	140.00%
Cameron	105.33%	110.14%	121.24%	116.81%	70.24%	106.07%	106.81%	159.12%	119.47%	59.70%	107.53%	121.86%	145.45%	223.88%	156.83%
Capital Area	56.06%	106.08%	173.08%	83.68%	66.47%	96.82%	120.89%	139.07%	106.93%	64.71%	107.76%	97.97%	84.63%	125.76%	63.00%
Central Texas	103.36%	85.03%	175.00%	104.47%	80.21%	85.50%	73.08%	123.55%	75.48%	58.46%	67.08%	108.65%	106.46%	160.00%	75.00%
Coastal Bend	93.87%	85.24%	125.75%	81.19%	66.16%	106.71%	86.47%	88.02%	78.00%	83.39%	95.07%	101.71%	79.32%	116.84%	46.05%
Concho Valley	113.87%	87.96%	130.32%	85.02%	112.05%	90.65%	122.10%	197.19%	76.23%	119.00%	130.21%	63.19%	172.69%	234.04%	263.16%
Dallas	81.66%	79.08%	105.56%	115.01%	110.47%	78.74%	90.03%	109.03%	118.10%	121.94%	95.06%	102.58%	138.47%	125.29%	103.62%
Deep East	106.33%	91.33%	104.19%	135.54%	125.61%	104.65%	69.43%	177.34%	116.28%	116.28%	94.28%	107.88%	69.17%	246.91%	61.73%
East Texas	92.59%	104.12%	118.72%	103.59%	93.09%	94.76%	96.65%	166.70%	103.76%	72.61%	93.48%	99.62%	159.77%	195.09%	185.97%
Golden Crescent	112.09%	89.41%	139.33%	107.91%	27.38%	93.69%	88.16%	168.05%	102.00%	84.11%	52.08%	97.09%	75.68%	160.00%	25.00%
Gulf Coast	90.46%	86.24%	122.09%	94.50%	91.20%	92.00%	88.75%	118.55%	78.57%	95.89%	98.77%	99.10%	123.41%	189.15%	132.23%
Heart of Texas	119.83%	93.13%	228.23%	114.27%	121.17%	108.84%	73.08%	172.91%	114.29%	45.89%	133.19%	92.94%	111.43%	37.52%	n/a
Lower Rio	110.28%	93.81%	97.66%	102.78%	82.02%	72.24%	123.00%	138.16%	117.23%	105.28%	84.77%	91.16%	128.68%	175.44%	164.47%
Middle Rio	118.84%	94.61%	97.03%	78.75%	104.00%	116.55%	121.80%	278.07%	142.86%	178.57%	86.81%	94.79%	115.25%	274.92%	309.92%
North Central	80.97%	79.44%	100.24%	102.75%	79.92%	90.33%	76.86%	110.15%	109.69%	56.14%	101.11%	92.05%	112.10%	193.15%	164.86%
North East	115.16%	100.94%	153.86%	91.90%	84.29%	109.25%	94.61%	102.50%	95.29%	150.36%	113.93%	115.27%	171.74%	154.61%	186.30%
North Texas	94.41%	108.64%	148.27%	60.46%	104.38%	103.60%	0.00%	150.01%	142.86%	136.07%	138.89%	142.86%	375.45%	162.07%	0.00%
Panhandle	94.52%	112.81%	148.38%	116.78%	79.02%	98.60%	81.21%	135.35%	114.29%	84.00%	104.17%	130.03%	199.92%	140.00%	116.20%
Permian Basin	109.65%	107.00%	134.99%	101.99%	77.25%	95.98%	77.88%	187.94%	101.49%	96.43%	100.16%	79.25%	107.73%	0.00%	191.23%
Rural Capital	106.35%	97.48%	172.12%	117.65%	98.19%	94.86%	82.26%	140.60%	114.29%	80.43%	85.66%	99.57%	172.04%	131.36%	138.20%
South Plains	123.19%	95.61%	104.95%	93.21%	141.36%	116.55%	121.80%	145.93%	114.29%	119.00%	130.21%	106.69%	103.78%	106.72%	66.60%
South Texas	131.20%	98.77%	82.99%	120.92%	98.19%	124.07%	66.76%	108.81%	114.29%	111.14%	98.65%	109.81%	195.32%	162.07%	173.48%
Southeast	64.18%	97.56%	116.20%	133.03%	112.05%	76.53%	129.20%	105.90%	57.14%	81.57%	78.34%	91.04%	85.49%	263.16%	159.65%
Tarrant	92.75%	95.65%	134.57%	99.17%	102.41%	95.74%	104.36%	121.77%	92.26%	101.80%	110.29%	96.02%	118.73%	240.56%	193.89%
Texoma	93.84%	119.04%	168.75%	107.05%	60.79%	97.12%	121.80%	105.36%	114.29%	71.43%	107.91%	97.09%	136.68%	80.00%	100.00%
West Central	130.72%	100.66%	156.08%	133.79%	111.47%	110.72%	106.58%	157.59%	114.29%	112.29%	127.17%	93.77%	53.84%	n/a	438.60%
+P	10	3	19	9	7	4	7	21	16	9	8	5	18	21	17
MP	13	18	8	14	9	18	8	6	7	6	13	20	4	1	3
-P	5	7	1	5	12	6	13	1	5	13	7	3	6	3	7
% MP & +P	82%	75%	96%	82%	57%	79%	54%	96%	82%	54%	75%	89%	79%	88%	74%
From	7/20	1/20	7/20	1/20	7/21	7/20	1/20	7/20	1/20	7/21	7/20	1/20	7/20	1/20	7/21
To	12/20	6/20	12/20	6/20	12/21	12/20	6/20	12/20	6/20	12/21	12/20	6/20	12/20	6/20	12/21

Percent of Target (Year-to-Date Performance Periods)

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	WIOA Outcome Measures (cont.)			Reemployment and Employer Engagement		Participation		Total Measures			
	C&T Participants			Claimant ReEmployment within 10 Weeks	Employers Receiving Workforce Assistance	Choices Full Engagement Rate	Average # Children Served Per Day-Combined	+P	MP	-P	% MP & +P
	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q2-Q4 Post-Exit	Credential Rate								
Alamo	90.81%	103.71%	63.40%	n/a	n/a	69.02%	100.12%	5	10	5	75%
Borderplex	95.94%	100.51%	103.17%	n/a	n/a	57.02%	75.76%	6	10	3	84%
Brazos Valley	94.46%	103.84%	114.12%	n/a	n/a	111.24%	103.84%	5	8	6	68%
Cameron	91.56%	93.42%	121.47%	n/a	n/a	45.96%	105.79%	11	4	5	75%
Capital Area	80.82%	105.00%	95.65%	n/a	n/a	37.60%	103.64%	4	8	8	60%
Central Texas	89.83%	101.32%	112.84%	n/a	n/a	79.32%	84.26%	4	5	11	45%
Coastal Bend	89.02%	101.40%	67.00%	n/a	n/a	26.48%	103.51%	2	6	12	40%
Concho Valley	96.81%	104.36%	85.59%	n/a	n/a	82.68%	100.50%	10	4	6	70%
Dallas	89.92%	101.08%	113.64%	n/a	n/a	59.60%	108.15%	8	7	5	75%
Deep East	93.41%	98.31%	114.12%	n/a	n/a	65.62%	98.27%	7	8	5	75%
East Texas	84.28%	96.92%	97.00%	n/a	n/a	41.58%	84.44%	5	11	4	80%
Golden Crescent	102.10%	105.37%	106.99%	n/a	n/a	39.26%	97.78%	6	6	8	60%
Gulf Coast	87.00%	98.87%	85.54%	n/a	n/a	48.94%	109.36%	6	8	6	70%
Heart of Texas	98.72%	107.54%	80.63%	n/a	n/a	35.02%	96.47%	9	5	5	74%
Lower Rio	89.61%	91.17%	105.61%	n/a	n/a	71.36%	118.08%	9	5	6	70%
Middle Rio	87.38%	82.69%	93.47%	n/a	n/a	75.26%	115.68%	10	4	6	70%
North Central	89.81%	103.19%	99.77%	n/a	n/a	54.20%	77.65%	4	8	8	60%
North East	96.10%	101.06%	108.00%	n/a	n/a	41.04%	94.38%	9	8	3	85%
North Texas	103.63%	108.01%	123.20%	n/a	n/a	46.42%	112.61%	11	5	4	80%
Panhandle	94.33%	104.80%	128.90%	n/a	n/a	119.60%	100.42%	11	5	4	80%
Permian Basin	91.72%	99.48%	97.42%	n/a	n/a	29.46%	90.19%	3	10	7	65%
Rural Capital	88.14%	108.95%	116.72%	n/a	n/a	32.86%	94.83%	9	5	6	70%
South Plains	95.97%	101.81%	102.28%	n/a	n/a	42.98%	99.72%	8	10	2	90%
South Texas	92.64%	92.10%	142.65%	n/a	n/a	95.56%	124.07%	10	6	4	80%
Southeast	91.06%	97.63%	97.26%	n/a	n/a	52.92%	102.67%	6	6	8	60%
Tarrant	90.95%	104.05%	102.30%	n/a	n/a	45.66%	82.53%	6	11	3	85%
Texoma	94.74%	107.98%	118.87%	n/a	n/a	36.48%	102.24%	7	8	5	75%
West Central	90.73%	100.04%	123.64%	n/a	n/a	59.80%	103.89%	11	5	3	84%
+P	0	5	14	0	0	2	7	202			
MP	7	19	8	0	0	1	13	196			
-P	21	4	6	0	0	25	8	158			
% MP & +P	25%	86%	79%	N/A	N/A	11%	71%	72%			
From	7/20	1/20	1/20			10/21	10/21	From			
To	12/20	6/20	6/20			12/21	12/21	To			

Glossary of Terms

Program Title	Program Characteristics
Child Care	Helps employers retain qualified workers with families by providing subsidized child care to low-income parents, children of teen parents, and children with disabilities.
Non-Custodial Parent (NCP) Choices	Targets low-income, unemployed, or underemployed NCPs who are behind on child support payments and whose children are current or former recipients of public assistance. Involves working in tandem with the Office of the Attorney General (OAG) and the local court system to help NCPs with substantial barriers to employment and career advancement, become economically self-sufficient while also making consistent child support payments.
Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T)	Designed to assist SNAP recipients in obtaining employment through participation in allowable job search, training, education, or workforce activities that promote long-term self-sufficiency. SNAP recipients are referred by the Texas Health and Human Services Commission (HHSC).
Temporary Assistance for Needy Families (TANF)/Choices	The goal of Choices services is to end the dependence of needy parents on public assistance by promoting job preparation, employment, and job retention with a “Work First” service delivery design. TANF recipients are referred by the Texas Health and Human Services Commission (HHSC).
Trade Act Services	Provides employers with skilled workers. Moves trade-affected workers into new jobs as quickly and effectively as possible.
The Workforce Information System of Texas (TWIST)	TWIST is a centralized point of reporting intake, case management, and service delivery for customers. Intake information is submitted just once for multiple employment and training programs, and can be retrieved statewide. TWIST also allows staff to query and retrieve information from the legacy systems - Employment Services (ES), Unemployment Insurance (UI), SNAP E&T, Temporary Assistance to Needy Families (TANF), SSI (Supplemental Security Income), and the Texas Department of Criminal Justice (TDCJ).
Veterans Employment Services	Employers have quick access to the talents and expertise of veterans and eligible persons, e.g., spouses of deceased/disabled/MIA veterans, to fill job openings.
Wagner-Peyser Employment Services (ES), Agricultural Services and Migrant and Seasonal Farm Worker Services	Acts as liaison between employers and job seekers to ensure employers have access to qualified workers. Provides job matching and recruitment services to employers and job seekers.
Workforce Innovation and Opportunity Act (WIOA)	WIOA helps job seekers and workers access employment, education, training, and support services to succeed in the labor market; and matches employers with the skilled workers they need to compete in the global economy.