

Child Care Services Committee Meeting

November 9, 2021 3:00 pm

Bayview Tower
400 Mann Street, Suite 800
Conference Room #1
Corpus Christi, TX

Join Zoom Meeting

https://us02web.zoom.us/j/83721112482?pwd=NFpwc29JRS9yczR0b0NMSHNaVW1IQT09

Toll-Free Call In 888 475 4499 US Toll-free

Meeting ID: 837 2111 2482 **Passcode:** 713551

www.workforcesolutionscb.org

Strategic Goals

- Establish and Strengthen Partnerships
- Effectively/Efficiently Target Rural Area Services
- Increase Workforce Awareness
- Expand Innovative Services to Business
- Explore New Revenue Opportunities
- Improve Internal Efficiencies
- Refine Board Culture

Mission Statement

At Workforce Solutions of the Coastal Bend, we invest in our regional economic success through access to jobs, training, and employer services.

Value Statement

Accountability – We address our customers and co-workers in a positive manner that elevates their spirit and creates a professional, supportive workplace for staff, job seekers, and employers.

Teamwork – We combine our individual talents for the benefit of the mission and common goals leveraging our unique abilities and contributions.

Trust – We consistently deliver on our commitments to our customers and co-workers to establish strong, sustainable relationships.

Integrity – We are honest, supportive, candid in addressing difficult issues, and willing to share success to demonstrate respect and consideration for our customers and co-workers.

Tenacity – We resist giving up when the going gets tough and support our customers and co-workers in seeing that issues are resolved and the job gets done.

Understanding – We are serious and passionate about delivering our services with compassion and empathy.

Dignity – We interact with customers and co-workers professionally regardless of their backgrounds, experience, and circumstances to reflect our commitment as public servants.

Enthusiasm – We recognize the importance and value of our work and know that every day we have the opportunity to help build the economic success of our regional economy.

Disclosure and Declaration of a Conflict of Interest

Conflicts of Interest and the appearance of Conflicts of Interest shall be reported according to Board Administrative Policies #1.0.101.00 - Standards of Conduct and Conflict of Interest; and #1.0.105.00 - Reporting Conflict of Interest, Fraud, and Abuse, which were adopted by the Board of Directors on April 26, 2007.

Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee is in a decision-making position and has a direct or indirect interest, particularly a financial interest, that influences the individual's ability to perform job duties and fulfill responsibilities.

Appearance of a Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee's action appears to be:

- influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract), or:
- motivated by design to gain improper influence over the Commission, the Agency, the Board, or the Board's Chief Elected Officials.

Code of Ethics

The Workforce Solutions Code of Ethics is a guide for dealing with ethical matters in the workplace and in our relationship with our clients and members of the community.

- We believe in respect for the individual.
- We believe all persons are entitled to be treated with respect, compassion and dignity.
- We believe in openness and honesty in dealing with the general public, the people we serve, and our peers.
- We believe in striving for excellence.
- We believe in conducting ourselves in a way that will avoid even the appearance of favoritism, undue influence or impropriety, so as to preserve public confidence in our efforts.



Child Care Services Committee Meeting Bayview Tower – 400 Mann Street, Suite 800 – Conference Room #1 Corpus Christi, Texas

Join Zoom Meeting

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November 9, 2021 – 3:00 pm

AGENDA

	HOLINDA
I.	Call to Order: Presiding Chair
II.	Roll Call
III.	Announcement on Disclosure of Conflicts of Interest Any Conflicts of Interest or Appearance of a Conflict of Interest with items on this agenda shall be declared at this time. Members with conflicts will refrain from voting, and are asked to refrain from discussion on such items. Conflicts discovered later in the meeting shall be disclosed at that time. Note: Information on open meetings is included at the end of this agenda.
IV.	Public Comments
V.	Discussion and Possible Action on Minutes of the September 7, 2021 Child Care Services Committee Meeting
VI.	Information Only: 1. Summary of Child Care Performance for the Fourth Quarter of BCY 2021: Denise Woodson
/ΙΙ.	Adjournment



Child Care Services Committee Agenda November 9, 2021 Page 2

Note: Except for expressly authorized closed sessions, meetings, discussions, and deliberations of the Board or Committees will be open to the public. Voting in all cases will be open to the public. Board members are advised that using personal communication devices to discuss Committee and Board business during the meeting may be a violation of the Texas Open Meetings Act. Such communications also may be subject to the Texas Public Information Act.

Closed Session Notice. PUBLIC NOTICE is given that the Board may elect to go into executive session at any time during the meeting in order to discuss matters listed on the agenda, when authorized by the provisions of the Open Meetings Act, Chapter 551 of the Texas Government Code. In the event the Board elects to go into executive session regarding an agenda item, the section or sections of the Open Meetings Act authorizing the executive session will be publicly announced by the presiding officer.

Child Care Services Committee Roll Call Roster November 9, 2021

Mary Gleason, Chair
Sandra Bowen, Vice Chair
Ed Sample
Catrina Wilson
Justin Hoggard
Andrea Chavez
Signed
Printed Name

MINUTES

Workforce Solutions of the Coastal Bend - Child Care Services Committee Meeting Bayview Tower - 400 Mann Street, Suite 800 - Conference Room #1 Corpus Christi, Texas

Join Zoom Meeting

https://us02web.zoom.us/j/86246445706?pwd=ekxpdmQ2bEt3S0FlcmxKaCsvc202UT09

Toll-Free Call In 888 475 4499 US Toll-free

Meeting ID: 862 4644 5706 Passcode: 954511

September 7, 2021 – 3:00 pm

Committee Members

Present Absent
Mary Gleason, Chair Andrea Chavez
Sandra Bowen, Vice Chair
Ed Sample
Catrina Wilson
Justin Hoggard

Other Board Members Present:

Gloria Perez

Others Present

Ken Trevino, Workforce Solutions
Amy Villarreal, Workforce Solutions
Janet Neely, Workforce Solutions
Denise Woodson, Workforce Solutions
Christina Miller, Workforce Solutions
Valerie De La Cruz, Workforce Solutions
Norma Ochoa, Workforce Solutions
Allyson Riojas, Workforce Solutions
Luis Rodriguez, Workforce Solutions
Luis Rodriguez, Workforce Solutions
Xena Mercado, Workforce Solutions
Rufino Martinez, Workforce Solutions
Artug Altug, Workforce Solutions
Neil Hanson, BakerRipley
Kenia Dimas, BakerRipley

I. Call to Order

Ms. Perez called the meeting to order at 3:00 pm.

II. Roll Call

The roll was called and a quorum was present.

III. Announcement on Disclosure of Conflicts of Interest

Attention was called to the Disclosure and Declaration of Conflict of Interest guidelines, and disclosures were requested at this time. None were made.

IV. Public Comments

Mr. Trevino noted that due to the new TOMA rules we do have a laptop setup here at 400 Mann Street, Suite 800 and it is listed on the zoom call as Public. The laptop is available and open to the public, this is a slight adjustment from what we've been doing in the past and it is effective as of September 1, 2021.

V. Discussion and Possible Action on Minutes of the May 4, 2021 Child Care Services Committee Meeting

Mr. Sample moved to approve the minutes of the May 4, 2021 Child Care Services Committee meeting. The motion was seconded by Dr. Gleason and passed.

Child Care Services Committee Meeting Minutes September 7, 2021 Page 2 of 3

VI. Information Only:

- 1. Summary of Child Care Performance for the Third Quarter of BCY 2021 Ms. Woodson provided a summary of Child Care performance for the third quarter of BCY 2021 (included on page 7 of the September 7 agenda packet).
- 2. Summary of Child Care Performance for the Month of August of the Fourth Quarter of BCY 2021 Ms. Woodson provided a summary of Child Care performance for the month of August of the fourth quarter of BCY 2021 (included on page 8 of the September 7 agenda packet).
- 3. Action Plan for Child Care Performance for the Remainder Fourth Quarter of BCY 2021 Ms. Woodson provided information on an action plan for Child Care performance for the fourth quarter of BCY 2021 (included on pages 9-12 of the September 7 agenda packet).
- 4. Analysis of Coastal Bend Child Care

Ms. Woodson provided an Analysis of Coastal Bend Child Care for the month of June 2021 (included on page 13 of the September 7 agenda packet).

5. Initial Job Search Child Care

Ms. Woodson provided information on the Initial Job Search Child Care (included on page 14 of the September 7 agenda packet).

- "Initial Job Search Child Care" will provide child care services for a parent seeking employment or engaging in job search and may end after a minimum of three months if the parent has not found employment.
- 6. Service Industry Recovery (SIR) Child Care
 Ms. Woodson provided information on the Service Industry Recovery (SIR) Child Care (included on page 15 of the September 7 agenda packet).
- "Service Industry Recovery (SIR) Child Care" addresses the impacts of COVID-19 and supports Texas' continued economic recovery and targets low-wage workers in TWC-specified service industries. Customers for SIR child care services will receive child care services for 12 months.
- 7. Update on Child Care Quality Program Activities
 Ms. Miller provided an update on Child Care Quality Program Activities (included on pages 16-17 of the September 7 agenda packet).

"Back to School" Teachers Fair

Workforce Solutions of the Coastal Bend's Early Childhood Development Quality Services Program (ECDQSP) hosted the 7th Annual "Back to School" Teachers Fair on August 14, 2021. Staff from child care centers with Workforce Provider Agreements participated in this virtual professional development training event from 8:15 a.m. to 4:00 p.m.

Breakout sessions included topics on "Early Learning Guidelines Focusing on Responsive Caregiving and Social and Emotional Development"; Trauma to Triumph: "How Are the Children?"; and "Breaking the Chain of Infection and Stopping the Spread of Diseases with an Emphasis on COVID-19". Child care staff who participated in this event received a certificate for 6.5 clock hours of training which can be credited toward the annual staff training hours requirement, and they participated in drawings for door prizes which included instructional carpets and activity calendars for classrooms.

Child Care Services Committee Meeting Minutes September 7, 2021 Page 3 of 3

A total of 167 child care staff and 15 child care center directors from 31 child care centers (of which 4 are Texas Rising Star (TRS)) participated in this virtual training event.

Double Sets of Manipulatives

The ECDQSP purchased double sets of manipulatives for infant and toddler classrooms at 30 Texas Rising Star (TRS) child care centers. Having two sets of manipulatives in these classrooms allows the children to always have access to these manipulatives. One set will always be in use and the other set will be being cleaned, disinfected, and sanitized. The double sets of manipulatives represent an investment of \$62,609.00 in the infant and toddler classrooms at these child care centers.

Cleaning Supplies Distribution

During the fourth quarter of BCY2021, ECDQSP distributed cleaning supplies, i.e., a case of toilet paper; a case of paper towels; a case of bleach; a case of hand sanitizer; and bleach to **30** TRS child care providers during July 2021 an investment of \$6,621.90.

Professional Development Training Activities

Ms. Natasha Harris conducted a professional development training on *Minimum Standards Update* on July 1, 2021. A total of **65** child care staff attended this training.

Save the Date!!

The ECDQSP will host the 7th Annual Directors Symposium virtually on Saturday, September 25, 2021, from 8:15 a.m. to 4:00 p.m. Training topics for this event will include breakout sessions on "Simple Budgeting and Practical Money-Management Skills for Child Care Centers"; "COVID-19 Updates" and "Social Emotional Development".

8. Texas Rising Star (TRS) Assessor Credential Training

Ms. De La Cruz provided information on the Texas Rising Star (TRS) Assessor Credential Training (included on page 18 of the September 7 agenda packet). Ms. Woodson provided additional information.

Mr. Trevino thanked Ms. Woodson and the team. Mr. Trevino mentioned to keep those infographics coming up and that it is very useful for the board members that are watching this on zoom.

Dr. Gleason mentioned the infographics is much clearer than it was say several years ago and expressed her gratitude for that. Dr. Gleason commended Ms. Woodson and the team for all their hard work.

VII. Adjournment

The meeting adjourned at 3:37 pm.

VI - 1. Summary of Child Care Performance for the Fourth Quarter of BCY2021

BACKGROUND

Board staff will summarize child care performance for the fourth quarter of BCY2021. Attached are charts indicating actual enrollments, expenditures, and monthly performance measures for the fourth quarter of BCY2021.

VI - 2. Summary of Child Care Performance for the Month of October of the First Quarter of BCY2022

BACKGROUND

Board staff will summarize child care performance for the month of October of the first quarter of BCY2022. Attached are charts indicating actual enrollments, expenditures, and monthly performance measures for October 2021.

VI - 3. Action Plan for Child Care Performance for the First Quarter of BCY2022

BACKGROUND

Board staff will present an action plan for child care performance for the first quarter of BCY2022.

FY2021 - Direct Child Care Forecast

October 2021 as of October 01, 2021

DESCRIPTION	CONTRACT	Start Date	End Date	BUDGET AMOUNT	JNT EXPENDED of 10-04-2021	BALANCE	PRO	JECTED UNPAID CLAIMS	SUR	RPLUS / DEFICIT	Annual Performance Potential	Assumptions
ccc	2221CCC001	10/1/2020	10/31/2021	\$ 4,438,543	\$ 666,271	\$ 3,772,272	¢	E4 022	4	2 710 240	111	
CCC	2220CCC001	10/1/2019	10/31/2020	\$ -	\$ -	\$ -	Ф	54,023	Ф	3,718,249	111	Assumed TWC average cost of \$24.48 over the entire year.
CCF	2221CCF	10/1/2020	12/31/2021	\$ 7,260,724	\$ 8,758,031	\$ (1,497,307)	4	1 166 500	4	(2.660.640)	2.462	
CCF	2220CCF001	10/1/2019	10/31/2020	\$ 906,594	\$ 903,356	\$ 3,238	Ф	1,166,580 \$		(2,660,649)	2,462	Assumed TWC average cost of \$19.97 over the entire year.
Sub Total - Formula Funds				\$ 12,605,860	\$ 10,327,658	\$ 2,278,203	\$	1,220,603	\$	1,057,600	2,573	
	•									•		
Local Match 2021				\$ -	\$ -	\$ -						
Coastal Bend College	22212C04	10/1/2020	12/31/2021	\$ 280,000	\$ 280,000	\$ -						
Del Mar College	22212C06	10/1/2020	12/31/2021	\$ 370,000	\$ 370,000	\$ -						
Texas A&M University-Kingsville	22212C07	10/1/2020	12/31/2021	\$ 280,000	\$ 280,000	\$ -						
Texas A&M University-Corpus Christi	22212C08	10/1/2020	12/31/2021	\$ 70,000	70,000	-						
City of Corpus Christi	22212CO5	10/1/2020	12/31/2021	\$ 806,566	\$ 806,566	\$ -						Is this contract in TWIST correct?
Sub Total - Local Match Funds				\$ 1,806,566	\$ 1,806,566	\$ -	\$	-	\$	-		
Sub Total - TWC Direct Care Funds				\$ 14,412,426	\$ 12,134,224	\$ 2,278,203	\$	1,220,603	\$	1,057,600	0	
Total				\$ 14,412,426	\$ 12,134,224	\$ 2,278,203	\$	1,220,603	\$	1,057,600	2,573	
Percentage					84.19%	15.81%		8.47%		7.34%		

2,633 Performance Target (Discretionary & Mandatory)

Fiscal Year 2021 - Enrollment Targets

		Actual												
	Enrollment As Of Oct 01	Average Enrollment												
Eligibility Characteristic	10/1/2021	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Difference Over/(Under) to current month
3 - Transitional	0	o	0	0	ol	0	0	0	ol	0	0	0	0	0
10 - Income Eligible	2,643	2,107	2,227	2,265	2,309	2,342	2,422	2,540	2,690	2,716	•	2,677	2,693	•
10 - Income Eligible 16 - Homeless	20	8	5	5	6	8	8	11	11	13	16	17	19	1
Sub Total	2,663	2,115	2,232	2,270	2,315	2,350	2,430	2,551	2,701	2,729	2,808	2,694	2,712	(49)
1 - Choices	21	32	23	32	28	24	18	16	18	18	19	20	21	0
2 - Tanf Applicant	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4 - SNAP E&T	0	0	0	0	0	0	0	0	0	0	0	0	0	0
15 - Former DFPS	85	90	87	94	97	91	89	89	83	88	90	88	77	8
Sub Total	106	122	110	126	125	115	107	105	101	106	109	108	98	8
Total All Funds	2,769	2,237	2,342	2,396	2,440	2,465	2,537	2,656	2,802	2,835	2,917	2,802	2,810	(41)
			105	54	44	25	72	119	146	33	82	(115)	8	

Children on Suspension	713
Programs with no referra	36

ALL FUNDS - CHILD CARE FORECASTING PROFILE - TARGET ENROLLMENT - FY 2021

		D	Æ	F	G	Ħ		I	J	K	L
		Average # of Children for the month (self count)	((E+I)/(C*F)) Utilization Rate	Actual Units	Number of Billable Days	Actual Expenses	Aver	J)/(E+I) age Unit Rate	Remaining Projected Units	Remaining Projected Expenditures	(G+J) Total Actual/Projected Expenditures
	Oct-Actual	2,237	99.6%	49,037	22	\$ 968,549	\$	19.75	0	\$ 0	\$ 968,549
	Nov-Actual	2,342	98.0%	48,178	21	\$ 940,762	\$	19.53	-	\$ -	\$ 940,762
	Dec-Actual	2,396	96.9%	53,414	23	\$ 1,055,641	\$	19.76	0	\$ 0	\$ 1,055,641
	Jan-Actual	2,440	98.4%	50,414	21	\$ 984,300	\$	19.52	0	\$ 0	\$ 984,300
A C	Feb-Actual	2,465	99.1%	48,847	20	\$ 942,216	\$	19.29	-	\$ -	\$ 942,216
t u	Mar-Actual	2,537	99.5%	58,062	23	\$ 1,156,261	\$	19.91	(0)	\$ (0)	\$ 1,156,261
a I	Apr-Actual	2,656	99.3%	58,049	22	\$ 1,146,938	\$	19.76	-	\$ -	\$ 1,146,938
	May- Actual	2,802	98.1%	57,700	21	\$ 1,128,320	\$	19.55	1	\$ -	\$ 1,128,320
	Jun- Actual	2,835	99.2%	61,845	22	\$ 1,277,800	\$	20.66	-	\$ -	\$ 1,277,800
	Jul-Actual	2,917	99.2%	63,652	22	\$ 1,308,906	\$	20.56	-	\$ -	\$ 1,308,906
	Aug-Actual	2,802	99.1%	61,066	22	\$ 1,224,530	\$	20.05	-	\$ -	\$ 1,224,530
	Sep-Proj	2,810	99.0%	0	22	\$ -	\$	19.94	61,202	\$ 1,220,603	\$ 1,220,603
	TOTALS / NVERAGE	2,603	98.8%	610,264	261	\$ 12,134,224 Actual Exp matched		19.89	61,202	\$ 1,220,603	\$ 13,354,827

Actual Exp matched

Total Actual and Projected Expenditures \$ 13,354,827

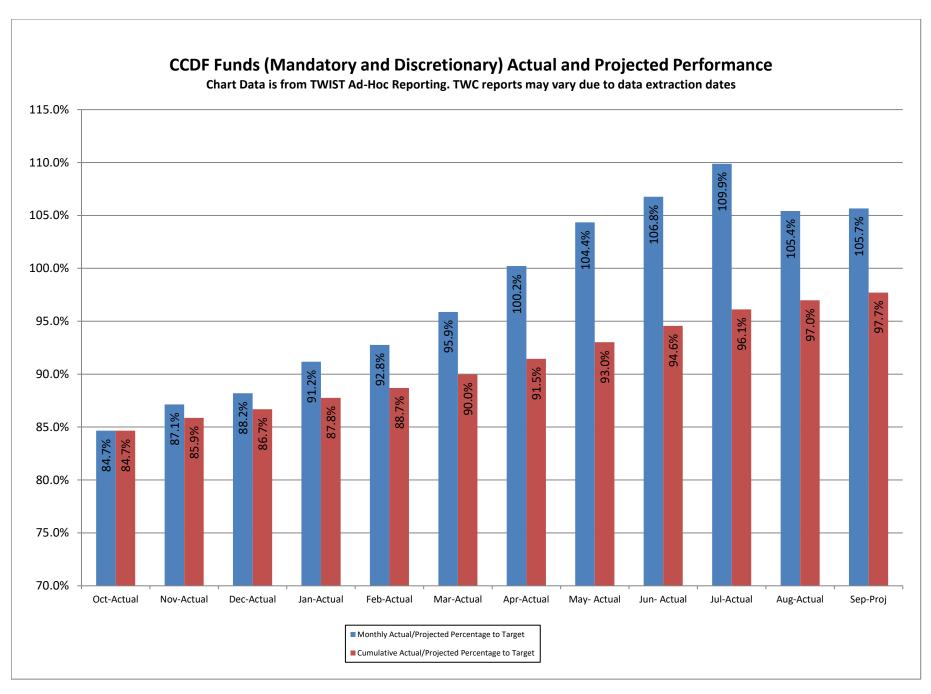
Total Direct Child Care Services Budget \$ 14,412,426

Net Balance \$ 1,057,600

(Total "CC Services Budget" minus "Total Actual & Projected Expenditures")

Projected Average Number of Units Served (Total of "Number of Actual + Projected Units / 12 months)

2,573



VI - 4. Analysis of Coastal Bend Child Care

BACKGROUND

The Board receives a monthly report from TWC that analyzes child care performance with respect to several factors. The most current monthly report regarding child care performance was received on September 27, 2021. Included in the report was a program analysis for the month of July 2021 that contained the following information:

- Average number of children in care 2,531
- Average cost per unit (Board performance) \$20.55
- Average cost per unit (Mandatory Care) \$24.66
- Number of licensed centers –104
- Percentage of children in licensed centers 96.13%
- Number of licensed homes 18
- Percentage of children in licensed homes 3.37%
- Number of registered homes 2
- Percentage of children in registered homes 0.35%
- Total registered providers 124
- Number of listed relative homes 4
- Percentage of children in listed relative homes 0.16%
- Total relative providers 4
- Percentage of Choices Program 0.65%
- Percentage of Other Mandatory 3.06%
- Percentage of (Board Performance) Discretionary 96.29%
- Percentage of Former DFPS Only 3.06%
- Number of children on wait list 199
- Enrollment is currently open

VI - 5. Service Industry Recovery (SIR) Child Care Services Update

BACKGROUND

On June 29, 2021, the Texas Workforce Commission's (TWC) three-member Commission (Commission) approved \$500 million to support a new COVID-19 service industry recovery (SIR) child care program to help low-wage workers in TWC-specified service industries.

To qualify for SIR child care, at least one parent must be currently employed or entering employment win one of the following TWC-specified service industries:

- Arts, Entertainment, and Recreation
- Accommodation and Food Services
- Retail Trade

Workforce Solutions of the Coastal Bend (WFSCB) has received \$10,885,330 in SIR child care funding. Participants eligible for child care services under this funding stream will receive child care services for one year. TWC has attached a performance measure to the SIR child care funding. WFSCB must provide SIR child care services for 1,258 children during BCY2022. Each Workforce Board must submit an outreach and ramp-up enrollment plan to TWC. This plan must list strategies that will be used to assist Workforce Boards in meeting their performance target for this funding.

Additional information regarding Service Industry Recovery (SIR) child care services has been posted on the Board's website (www.workforcesolutionscb.org).

VI - 6. Update on Child Care Quality Program Activities

BACKGROUND

Board staff will provide an update on the child care quality program activities that took place during the fourth quarter of BCY2021.

Directors Symposium

Workforce Solutions of the Coastal Bend's Early Childhood Development Quality Services Program (ECDQSP) hosted the 7th Annual Directors Symposium on September 25, 2021. Child care directors and assistant directors from child care centers with Workforce Provider Agreements participated in this virtual professional development training event from 8:15 a.m. to 4:00 p.m.

Breakout sessions included topics on "Trauma to Triumph: "How Are the Children?"; "Minimum Standards Update"; Stopping the Spread of Diseases with an Emphasis on COVID-19"; and "Simple Budgeting and Practical Money Management Skills for Child Care Centers". Child care staff who participated in this event received a certificate for 6.5 clock hours of training which can be credited toward the annual staff training hours requirement, and they participated in drawings for door prizes which included instructional carpets and activity calendars for classrooms.

A total of 45 child care directors and assistant directors participated in this virtual training event.

Educational Carpets

During the fourth quarter of BCY2021, ECDQSP purchased **51** educational carpets. The carpets were distributed to **31** Texas Rising Star (TRS) child care centers and **20** non-TRS child care centers. The educational carpets costs **\$13,520.10**.

Glossary of Terms

Program Title	Program Characteristics
Child Care	Helps employers retain qualified workers with families by providing subsidized child care to low-income parents, children of teen parents, and children with disabilities.
Non-Custodial Parent (NCP) Choices	Targets low-income, unemployed, or underemployed NCPs who are behind on child support payments and whose children are current or former recipients of public assistance. Involves working in tandem with the Office of the Attorney General (OAG) and the local court system to help NCPs with substantial barriers to employment and career advancement, become economically self-sufficient while also making consistent child support payments.
Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T)	Designed to assist SNAP recipients in obtaining employment through participation in allowable job search, training, education, or workforce activities that promote long-term self-sufficiency. SNAP recipients are referred by the Texas Health and Human Services Commission (HHSC).
Temporary Assistance for Needy Families (TANF)/Choices	The goal of Choices services is to end the dependence of needy parents on public assistance by promoting job preparation, employment, and job retention with a "Work First" service delivery design. TANF recipients are referred by the Texas Health and Human Services Commission (HHSC).
Trade Act Services	Provides employers with skilled workers. Moves trade-affected workers into new jobs as quickly and effectively as possible.
The Workforce Information System of Texas (TWIST)	TWIST is a centralized point of reporting intake, case management, and service delivery for customers. Intake information is submitted just once for multiple employment and training programs, and can be retrieved statewide. TWIST also allows staff to query and retrieve information from the legacy systems - Employment Services (ES), Unemployment Insurance (UI), SNAP E&T, Temporary Assistance to Needy Families (TANF), SSI (Supplemental Security Income), and the Texas Department of Criminal Justice (TDCJ).
Veterans Employment Services	Employers have quick access to the talents and expertise of veterans and eligible persons, e.g., spouses of deceased/disabled/MIA veterans, to fill job openings.
Wagner-Peyser Employment Services (ES), Agricultural Services and Migrant and Seasonal Farm Worker Services	Acts as liaison between employers and job seekers to ensure employers have access to qualified workers. Provides job matching and recruitment services to employers and job seekers.
Workforce Innovation and Opportunity Act (WIOA)	WIOA helps job seekers and workers access employment, education, training, and support services to succeed in the labor market; and matches employers with the skilled workers they need to compete in the global economy.