



WORKFORCE SOLUTIONS
of the Coastal Bend

Workforce Services Committee

May 6, 2021
3:00 pm

Join Zoom Meeting

<https://us02web.zoom.us/j/81852633199?pwd=dUZYZmthSS8zbytoNm9ob3ErZkhvZz09>

Toll Free Dial-In

888 475 4499 US Toll-free

Meeting ID: 818 5263 3199

Passcode: 079108

www.workforcesolutionscb.org

Strategic Goals

- Establish and Strengthen Partnerships
- Effectively/Efficiently Target Rural Area Services
- Increase Workforce Awareness
- Expand Innovative Services to Business
- Explore New Revenue Opportunities
- Improve Internal Efficiencies
- Refine Board Culture

Mission Statement

At Workforce Solutions of the Coastal Bend, we invest in our regional economic success through access to jobs, training, and employer services.

Value Statement

Accountability – We address our customers and co-workers in a positive manner that elevates their spirit and creates a professional, supportive workplace for staff, job seekers, and employers.

Teamwork – We combine our individual talents for the benefit of the mission and common goals leveraging our unique abilities and contributions.

Trust – We consistently deliver on our commitments to our customers and co-workers to establish strong, sustainable relationships.

Integrity – We are honest, supportive, candid in addressing difficult issues, and willing to share success to demonstrate respect and consideration for our customers and co-workers.

Tenacity – We resist giving up when the going gets tough and support our customers and co-workers in seeing that issues are resolved and the job gets done.

Understanding – We are serious and passionate about delivering our services with compassion and empathy.

Dignity – We interact with customers and co-workers professionally regardless of their backgrounds, experience, and circumstances to reflect our commitment as public servants.

Enthusiasm – We recognize the importance and value of our work and know that every day we have the opportunity to help build the economic success of our regional economy.

Disclosure and Declaration of a Conflict of Interest

Conflicts of Interest and the appearance of Conflicts of Interest shall be reported according to Board Administrative Policies #1.0.101.00 - Standards of Conduct and Conflict of Interest; and #1.0.105.00 - Reporting Conflict of Interest, Fraud, and Abuse, which were adopted by the Board of Directors on April 26, 2007.

Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee is in a decision-making position and has a direct or indirect interest, particularly a financial interest, that influences the individual's ability to perform job duties and fulfill responsibilities.

Appearance of a Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee's action appears to be:

- influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract), or;
- motivated by design to gain improper influence over the Commission, the Agency, the Board, or the Board's Chief Elected Officials.

Code of Ethics

The Workforce Solutions Code of Ethics is a guide for dealing with ethical matters in the workplace and in our relationship with our clients and members of the community.

- We believe in respect for the individual.
- We believe all persons are entitled to be treated with respect, compassion and dignity.
- We believe in openness and honesty in dealing with the general public, the people we serve, and our peers.
- We believe in striving for excellence.
- We believe in conducting ourselves in a way that will avoid even the appearance of favoritism, undue influence or impropriety, so as to preserve public confidence in our efforts.



WORKFORCE SOLUTIONS of the Coastal Bend

Workforce Services Committee Meeting

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May 6, 2021 – 3:00 pm

AGENDA

Page

I. Call to Order: <i>Ray De Los Santos, Jr., Chair</i>	
II. Roll Call.....	3
III. Announcement on Disclosure of Conflicts of Interest <i>Any Conflicts of Interest or Appearance of a Conflict of Interest with items on this agenda shall be declared at this time. Members with conflicts will refrain from voting, and are asked to refrain from discussion on such items. Conflicts discovered later in the meeting shall be disclosed at that time. Note: Information on open meetings is included at the end of this agenda.</i>	
IV. Public Comments	
V. Discussion and Possible Action on Minutes of the February 11, 2021 Workforce Services Committee Meeting.....	4-6
VI. Items for Discussion and Possible Action:.....	7
1. Policy #4.1.106.00 – National Dislocated Worker Grants: <i>Alba Silvas</i>	8-10
VII. Information Only:	
1. Services to Workers	
a. Policy Review Schedule: <i>Alba Silvas</i>	11-13
b. Program Updates: <i>Alba Silvas</i>	14-15
c. Veterans Services: <i>Alba Silvas</i>	15
2. Services to Youth	
a. YOU! Program Update: <i>Andrea Byrd</i>	16-19
3. Services to Business	
a. Business Solutions Report: <i>Norma Ochoa</i>	20-21

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Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.

Deaf, hard-of-hearing or speech impaired customers may contact

Relay Texas: 1-800-735-2989 (TDD) and 1-800-735-2988 or 7-1-1 (voice)

Workforce Services Committee Agenda

May 6, 2021

Page 2

- 4. Local Labor Market Information
 - a. Jobs and Employment Report: *Alba Silvas*.....22-27
- 5. *Performance Measure Update*
 - a. Board Contract Year 2021: *Andrea Byrd*.....28-35
- 6. Facilities Update: *Amy Villarreal*.....36

VIII. Adjournment

Note: Except for expressly authorized closed sessions, meetings, discussions, and deliberations of the Board or Committees will be open to the public. Voting in all cases will be open to the public. Board members are advised that using personal communication devices to discuss Committee and Board business during the meeting may be a violation of the Texas Open Meetings Act. Such communications also may be subject to the Texas Public Information Act.

Closed Session Notice. PUBLIC NOTICE is given that the Board may elect to go into executive session at any time during the meeting in order to discuss matters listed on the agenda, when authorized by the provisions of the Open Meetings Act, Chapter 551 of the Texas Government Code. In the event the Board elects to go into executive session regarding an agenda item, the section or sections of the Open Meetings Act authorizing the executive session will be publicly announced by the presiding officer.

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**Workforce Services Committee
Roll Call Roster
May 6, 2021**

_____ Ray De Los Santos, Jr., Chair

_____ Michelle Flower, Vice-Chair

_____ Randy Giesler

_____ Travis Nelson

_____ Manny Salazar

_____ Susan Temple

_____ Iain Vasey

Signed

Printed Name

MINUTES
Workforce Solutions of the Coastal Bend – Workforce Services Committee

Join Zoom Meeting

<https://us02web.zoom.us/j/83132759066?pwd=NmJBRHBsM2E1bWZSbWU3ZFBVSGhsdz09>

Toll Free Dial-In

888 475 4499 US Toll-free

Meeting ID: 831 3275 9066

Passcode: 488030

February 11, 2021 – 3:00 pm

Committee Members

Present

Michelle Flower, Vice Chair
Randy Giesler
Iain Vasey
Manny Salazar
Travis Nelson

Absent

Ray De Los Santos, Jr., Chair
Susan Temple

Others Present

Ken Trevino, Workforce Solutions
Amy Villarreal, Workforce Solutions
Shileen Lee, Workforce Solutions
Alba Silvas, Workforce Solutions
Pam Ross, Workforce Solutions
Andrea Byrd, Workforce Solutions
Norma Ochoa, Workforce Solutions
Jennifer Ledford, Workforce Solutions
Larry Peterson, Workforce Solutions
Xena Mercado, Workforce Solutions
Rufino Martinez, Workforce Solutions
Denise Woodson, Workforce Solutions
Christina Miller, Workforce Solutions
Lucy Sierra, Workforce Solutions
Janet Neely, Workforce Solutions
Rick Zamarripa, C2GPS, LLC
Robert Reyna, C2GPS, LLC

Other Board Members Present

Vince Goodwine

- I. Call to Order**
Ms. Flower called the meeting to order at 3:00 pm.
- II. Roll Call**
The roll was called and a quorum was present.
- III. Announcement on Disclosure of Conflicts of Interest**
Attention was called to the Disclosure and Declaration of Conflict of Interest guidelines and disclosures were requested at this time. None were made.
- IV. Public Comments**
There were no public comments.
- V. Discussion and Possible Action on Minutes of the November 12, 2020 Workforce Services Committee Meeting**
Mr. Giesler moved to approve the minutes of the November 12, 2020 Workforce Services Committee meeting. The motion was seconded by Mr. Vasey and passed.
- VI. Discussion and Possible Action on Committee Initiatives for BCY 2021 and Review of Charter**
Ms. Villarreal provided information on the Committee Initiatives for BCY 2021 and Review of Charter (included on page 7 of the February 11 agenda packet).

WORKFORCE SERVICES

Responsible for monitoring all activities associated with the delivery of programs through the business and career centers and the quality of those services, including Services to Workers, Services to Youth, Services to Business, Local Labor Market Information, Performance Measures and Facilities Updates. Review activities associated with all workforce programs and make recommendations to the Board of Directors via board policy revisions and information items listed on Workforce Services Committee Agenda. Responsible for planning of facilities and physical locations of the centers, mobile unit, and board offices. Responsible for reviewing all activities associated with coordinating secondary and post-secondary education programs with the workforce training programs. Review issues associated with alternative learning programs and review the quality issues of all these programs.

No action taken.

VII. Discussion and Possible Action to Authorize the President/CEO to Enter into negotiations and subsequent execution of a Lease Agreement for Office Space for One Stop Career Center Staff relocation and other business purposes subject to review and approval of the final lease terms by the Executive Committee

Ms. Villarreal provided information on the negotiations and subsequent execution of a Lease Agreement for Office Space for One Stop Career Center Staff relocation and other business purposes subject to review and approval of the final lease terms by the Executive Committee.

Mr. Vasey moved to approve to Authorize the President/CEO to Enter into negotiations and subsequent execution of a Lease Agreement for Office Space for One Stop Career Center Staff relocation and other business purposes subject to review and approval of the final lease terms by the Executive Committee. The motion was seconded by Mr. Salazar and passed.

VIII. Items for Discussion and Possible Action:

1. Policy #4.0.102.02 – Basic Skill Deficient
2. Policy #4.0.123.00 – Common Exit
3. Policy #4.0.106.02 – Reasonable Distance
4. Policy #4.0.115.07 – Program Non-Compliance
5. Policy #4.0.103.04 – Case Management

Ms. Byrd, Ms. Cole, and Ms. Silvas presented information on recommended updates to Board policies (included on pages 14-44 of the February 11 agenda packet).

Mr. Vasey moved to recommend approval of the revised policies as presented. The motion was seconded by Ms. Unda and passed.

IX. Information Only:

1. *Facilities Update*

Ms. Villarreal provided a facilities update (included on page 45 of the February 11 agenda packet).

2. *Services to Workers*

- a. Policy Review Schedule

Ms. Silvas presented the Policy Review Schedule (included on pages 46-48 of the February 11 agenda packet).

b. Program Updates

Ms. Silvas provided program updates (included on pages 49-50 of the February 11 agenda packet).

Mr. Zamarripa and Mr. Reyna added additional information.

c. Veterans Services

Ms. Silvas provided information on the Veterans Services (included on page 50 of the February 11 agenda packet).

3. *Services to Youth*

a. YOU! Program Update

Ms. Byrd provided YOU! program updates (included on pages 51-53 of the February 11 agenda packet). Ms. Silvas added additional information.

4. *Services to Business*

a. Business Solutions Report

Ms. Silvas and Mr. Reyna presented the Business Solutions Report (included on page 54 of the February 11 agenda packet).

5. *Local Labor Market Information*

a. Jobs and Employment Report

Mr. Martinez provided local labor market information for December 2020 (included on pages 55-59 of the February 11 agenda packet).

6. *Performance Measure Update*

a. Board Contract Year 2021

Ms. Byrd presented a performance measure update for the Board Contract Year 2021 (included on pages 60-66 of the February 11 agenda packet).

X. Adjournment

The meeting adjourned at 4:06 pm.

ITEM FOR DISCUSSION AND POSSIBLE ACTION

VI. Board Policies

BACKGROUND INFORMATION

Board Professionals have reviewed and made recommended changes to each of the following Board Policies.

1. Policy #4.1.106.00- National Dislocated Worker Grants(NDWG).

New Policy- created as suggested by Department of Labor(DOL) Technical visit March 9th-11th. To allow for a designated place for guidance to service provider, identify activities with board Local Flexibility(LF) or No Local Flexibility(NLF), make reference to other board policies applicable to NDWG, and indicate effective dates.

RECOMMENDATION

Board Professionals recommend the approval of policies as amended.



POLICY-NEW
DRAFT

CATEGORY:	Workforce Programs-WIOA	No: 4.1.106.00
TITLE:	National Dislocated Worker Grants(NDWG)	
SUPERSEDES:	N/A	
EFFECTIVE:	May 21, 2021	
BOARD APPROVAL:	May 20, 2021	
DATE OF LAST REVIEW:	May 6, 2021	

I. PURPOSE:

To set forth a directive to service providers, contractors, partners when funds for WIOA National Dislocated Worker Grants(NDWG) are awarded to Workforce Solutions of the Coastal Bend(WFSCB); Service delivery procedures/protocols must be created by service providers. Board Policy will provide guidance on service delivery points requiring a procedure/protocol to exist, effective and implementation dates, and resources on governing rules from Department of Labor(DOL) and Texas Workforce Commission(TWC).

II. DEFINITIONS:

National Dislocated Worker Grant(NDWG)- there are two types of grants under NDWG: Disaster Recovery grants and Employment Recovery grants. NDWG funds may be used to provide employment and training services to dislocated workers and other eligible individuals. NDWG funds may also be used to provide disaster-relief and humanitarian-assistance employment in disaster-declared areas, as well as employment and training services for such employment as appropriate.

III. POLICY STATEMENT:

The Board shall ensure that contracted service provider creates and implements NDWG procedures/protocols for following service delivery points:

1. Customer Contact Requirement- in accordance with TWC WD Letter 06-13; Documenting Services and participant contact in The Workforce Information System of Texas(TWIST) Counselor Notes.

2. Outreach- plan to include targeted population in designated and declared disaster. Declaration must exist.

3. Eligibility- to include eligibility guidelines set forth by DOL Guidance(TEGLs) and TWC

Guidance (WD Letters). It is important to note: DOL has indicated self-attestation is acceptable for an initial temporary eligibility for affected individuals.

4. Assessment- to document the immediate needs, plans for barriers in order to enter training or employment services. Employment Plans to include immediate and long-term goals.

5. Support Services- Must follow the Workforce Innovation and Opportunity Act Guidelines for Adults, Dislocated Workers, and Youth; Section II, Services for Adults and Dislocated Workers, and Section V, WIOA Youth, program Elements. Board Support Service Policy further outlines the local Support Services Guidelines to be implemented. Board Policy allows for Board President/CEO to adjust support services categories, amounts, frequency of payments for NDWG and when a disaster is declared; this allows for immediate services to impacted communities and customers. If no adjustments are made, service provider must adhere to guidelines as written in active board policy.

6. Allowable Activities -under NDWG- Must include activities intended to provide a fully, integrated, demand-driven response to the employment needs of individuals impacted. Allowable activities include all employment and training activities normally available to dislocated workers through career centers. Board will provide all service providers with specifics on which activities to be carried out as per local board plan/deliverables submitted to TWC. Some examples of allowable activities may include: Disaster Relief Employment, Career Center Services, Training Services, Support Services, Needs Related Payments.

IV. TWIST DATA:

Service Provider must create procedures for data entry in order to capture all service delivery points. TWC may implement enhancements to TWIST to allow for tracking and reporting of NDWG Participation. Specific Fund and sub-fund codes will be made available to service providers as soon as guidance is received from TWC.

V. PROCEDURES:

The Board will continue to monitor federal, state, and local government actions and make revisions as needed to help service providers deliver services to impacted communities & customers in local areas during declared crisis.

Service Provider Procedures/protocols must be created within 10 business days of receipt of guidelines from board; the creation of these must not delay services to eligible customers. It is critical for Service Provider(s) to pivot according to direction being provided, inform career center staff of changes, and provide implementation dates within their procedures/protocols.

VI. RELATED POLICY INFORMATION:

- TEGL 12-19, issued March 18, 2020; providing revised guidance to states about NDWG. This TEGL rescinds TEGL 02-15 titled Operational Guidance for National Dislocated Worker Grants/pursuant to the Workforce Innovation and Opportunity Act(WIOA or Opportunity Act).
- TWC- COVID-19 Pandemic: Operational Response Guide(s); Last update version dated: February 2, 2021.

- TEGL 14-18, “Aligning Performance Accountability Reporting, Definitions, and Policies Across Workforce Employment and Training Programs Administered by the U.S. Department of Labor(DOL); published March 25, 2019.
- TEGL 19-16, Guidance on Services provided through the Adult and Dislocated Worker Programs under the Workforce Innovation and Opportunity Act(WIOA) and the Wagner-Peyser Act Employment Services(ES), as amended by Title III of WIOA, and for Implementation of the WIOA Final Rules, dated March 1, 2017.
- TEGL 10-09, Implementing Priority of Services for Veterans and Eligible Spouses in all qualified Job Training Programs funded in whole or part by the US DOL, dated November 10, 2009.
- TEGL- 28-10, Federal Financial Management and Reporting Definitions, dated May 27, 2011.
- TWC WD 27-07, issued August 1, 2007, and entitled “Integrated Data Collection and Performance Management

VII. RESPONSIBILITIES:

Board Staff shall ensure that all relevant staff and service provider(s) are informed of and comply with this policy. The Contracted Service Provider(s) shall ensure that appropriate procedures are implemented, and that relevant staff receive training regarding the requirements of this policy.

VIII. FORMS AND INSTRUCTIONS:

IX. DISTRIBUTION:

Board of Directors Board Staff Contracted Service Provider Staff

X. SIGNATURES:

Reviewed by EO Officer

Date

President/CEO

Date

INFORMATION ONLY

VII - 1a. Services to Workers – Policy Review Schedule

BACKGROUND INFORMATION

Board Staff will be presenting Policy Review Schedule: **Attached.**

Policies updated/created for review, recommended for Approval:

1. Policy 4.1.106.00- National Dislocated Worker Grants(NDWG).

Policy Review Schedule-2021

<u>Category</u>	<u>Policy Number</u>	<u>Policy Title</u>
Board Administration		
	1.0.100.01	Responsibilities of the Local Workforce System
	1.0.101.01	Standards of Conduct and Conflict of Interest
	1.0.102.01	Policy Development
	1.0.103.02	Open Meetings Policy
	1.0.104.02	Public Information Policy
	1.0.105.01	Reporting Conflict of Interest, Fraud and Abuse
	1.0.106.02	New Board Member Orientation and Training
	1.0.107.03	Communication Process
	1.0.108.00	Restrictions on Lobbying Activities and Expenditures
	1.0.109.00	Businesses Employing Undocumented Workers
	1.0.110.03	Equal Employment Opportunity
	1.0.111.00	Fraud, Waste, theft, and Program Abuse
	1.0.112.02	Discrimination Complaint Procedure
	1.0.113.00	Approval Process for Contracts, Contract Renewals, and Contract Amendments
	1.0.114.02	Storage and Use of Disability-Related and Medical Information
	1.0.115.01	Anonymous Complaints and Communications
	1.0.116.01	Approval Process for Micro-Purchases
	1.0.117.00	Firearms and Weapons Restrictions of WFSCB Premises
Workforce Programs		
	4.0.100.06	Incentives/Stipends
	4.0.101.13	Support Services
02.11.2021	4.0.102.02	Basic Skills Deficiencies
02.11.2021	4.0.103.04	Case Management
	4.0.104.02	Workforce Professional Development and Continuous Improvement
02.11.2021	4.0.106.02	Reasonable Distance
	4.0.107.03 (Annual)	Determination of Self-Sufficiency
	4.0.109.02	Credentials
	4.0.110.02	Integrated Complaints, Hearings, and Appeals
	4.0.111.04	Customer File Documentation
	4.0.113.05	OJT, Subsidized Employment, and Customized Training
02.11.2021	4.0.115.07	Program Non-Compliance
	4.0.117.03	Priority of Service and Data Collection
	4.0.118.02	Accessibility
	4.0.120.04	Limited English Proficiency (LEP)
	4.0.121.03	Reasonable Accommodations
	4.0.122.02	Outreach
02.11.2021	4.0.123.00	Common Exit

Policy Review Schedule-2021

<u>Category</u>	<u>Policy Number</u>	<u>Policy Title</u>
<u>WIOA</u>		
	4.0.124.00	Documentation and Verification of Work Activities: Choices/SNAP E&T
	4.1.101.02	Follow-Up Services for WIOA Adults & Dislocated Workers
	4.1.103.01	Youth Eligibility Criteria
	4.1.104.05	Individual Training Accounts (ITAs)
	4.1.105.01	Apprenticeship Programs
05.06.2021	4.1.106.00	National Dislocated Worker Grants
<u>Choices</u>		
	4.2.100.02	Service Strategies
<u>Child Care</u>		
	4.3.100.06	Child Care Eligibility
	4.3.102.04	Assessing and Collecting Parent Share of Cost
	4.3.103.00	Attendance Requirements for Child Care Services
	4.3.104.00	Reapplication for Child Care Provider Agreement
	4.3.105.01	Child Care Related Funds Recovery
	4.3.106.01	Termination of Child Care
	4.3.107.00	Children of Military Parents on Deployment
	4.3.108.03	Child Care Provider Reimbursement Rate
	4.3.109.01	Eligible Child Care Providers
	4.3.111.00	American Recovery and Reinvestment Act (ARRA)
<u>Unemployment Insurance</u>		
	4.5.100.07 (Annual)	Work Search Requirement
<u>Quality Assurance & Monitoring</u>		
	5.0.100.02	Oversight and Monitoring
	5.0.101.03	Data Integrity
	5.0.102.03	Equal Opportunity - Accessibility Monitoring
<u>Property & Facilities</u>		
	6.0.100.00	Smoking in Workforce Solutions of the Coastal Bend Facilities
	6.0.101.01	Emergency Management & Business Recovery/Continuity of Operations Plan
	6.0.102.01	Accessibility for Persons with Disabilities
<u>Information Technology & Data Management</u>		
	7.0.100.03	Use of Electronic Media and Services
	7.0.101.02	Computer and Personally Identifiable Information Systems Access and Security
<u>Public Relations</u>		
	8.0.100.02	Strategic Marketing Standards and Guidelines

INFORMATION ONLY

VII – 1b & 1c. Services to Workers – Program Updates & Veterans Services

BACKGROUND INFORMATION

Board Staff will provide updates on impact to programs and grants, revamping on service delivery, and continuous progress for implementation of virtual services. Matrix provides updates as of March 31, 2021. Details and subsequent changes will be presented at committee meeting.

Programs/Grant/Project	Significant Changes	Funding
1. CHOICES, WIOA, SNAPE&T, NCP.	CHOICES- TWC expects no action from Health & Human Services in activating for remainder of program year. Are asking for Boards to find innovative ways to engage individuals. SNAP- Completed TWC Resolution from 2019 Audit report. WIOA & NCP- no major program changes. Working with C2 on NCP quality and compliance.	Remains same for remainder of program year.
2. Educator Externship 2021	Planning and recruitment of educators and employers taking place now; Cohorts to take place June-July. 140 Educators to be served.	Remains same for remainder of program year.
3. Summer Earn and Learn- SEAL 2021	Planning and recruitment of students and employers. Cohorts to begin in June; 65 Students to be served.	Remains same for remainder of program year.
4. YOU CHOOSE! Career Expo	Virtual! May 11 th & 12 th ; reschedule from February 24 & 25; due to winter storm.	Remains same for the project to take place.
5. Work Search Requirement- for Unemployment Recipients. Board Policy: 4.5.100.07 Work Search Requirement effective 05.22.2020	Effective April 1, 2021- All counties are at 3 work search activities per week; UI Claimants.	N/A.

1. Opportunities for new funding sources:

- Pursuit of Advanced Training in High-Demand Skills (PATHS) for Texas. WFSCB is one of four boards granted. The Walmart National Giving Program is the primary funder; WFSCB received \$300K for the period of January 2020 to March 2023. Activities include providing on-line learning

options for workers to upskill and advance through employer defined career pathways from entry-level to management. Current employer collaboration is with Goodwill Industries of South Texas. 14 Goodwill employees attended orientation April 14 and have begun training through Penn Foster; an online training portal which provides the National Retail Federation (NRF) career fundamentals such as customer service, sales, COVID19 Retail operations. To date, 8 have completed their first of 5 trainings to be completed.

- IKEA Home Grant- \$75K; goal of this initiative is to assist employers in the transition from in-person to telework positions to enable them to provide remote and contactless operations. TWC accepted donated funds from IKEA to address the needs to businesses within local workforce areas to manage operations electronically/remotely. Specific activities may include: Website development costs, payment technology(QR) codes and Point of Sales(POS), online webinars/videos to facilitate customer self-service, technology supported communication and Digital marketing, sales, signage, or tools to assist with marketing and advertising.

2. Operation of Career Centers:

Update to be provided by C2GPS Management regarding:

- Career Center Operations and Staffing.
- Services to Workforce Career Center Customers, Job Seekers.
- UI Claimants Assistance.
- Development and implementation of workflow Processes.

3. Veterans Services:

- Career Center services available Virtually and by appointment.
- Bi-weekly Employment and Resources Committee hosted by Texas Veteran Leadership Program(TVLP)- collaboration to bring all veteran serving community partners together.
- Texas Veteran Commission(TVC) actively promote workshops aimed to assist veterans navigate virtual job fairs and access services.
- WFSCB continues to broaden veterans services by joining Unite Us platform through partnership with Texas Veterans Network(TVN) with Alamo Area of Council of Government. Currently assisting TVN to fill vacancy. Mr. Ken Trevino serving as ex-officio for TVN Advisory Council.
- WFSCB awarded Military Family Support (MFSP) contract for 2021. This grant provides funds for wages for staffing with C2GPS for a Military Family Advocate. Last program year 18 spouses were served via MFSP.

INFORMATION ONLY

VII – 2a. Services to Youth – YOU! Program Update

BACKGROUND INFORMATION

Board Staff will provide updates on:

1. WIOA Youth as of March 31, 2021.

- **Participant Served as of 03/31/2021** – 149
- **New Enrollments as of 03/31/2021** – 69
- **Participant Expenditures YTD:** Contractor management team has implemented a tracking system Plan Participant Summary (PPS) to monitor enrollment targets based within set cohorts for ISY and OSY.
 - o Out of School Youth (OSY): Budget \$ 256,276.88 Expenditures \$ 170,324.24 **(40%)**
 - o In School Youth (ISY): Budget \$ 196,227.05 Expenditures \$ 88,173.00 **(31%)**

Youth Program will continue to make a concentrated effort to increase services to both In and Out of School Youth directly related to the 14 Youth Program Elements. Various virtual workshops (resume building, leadership, etc.) offered and conducted weekly for youth to participate.

Youth Staff Additions: None; Total of 7 staff.

Youth Engagement Opportunities

Youth Services will continue to expand student and educator knowledge through awareness of local labor market information, in demand occupation and industry when participating in ISD’s Career Events, Orientations, community partner events, etc. Please see below some of the Youth engagement/network opportunities we have maximized this quarter.

Activity	Audience <i>(Admin, Teachers, Students)</i>	Count
Community Partner Meetings	BCFS, ESC-2, Discover Your Direction, Gregory Portland CTE Advisory Committee Meeting, Kingsville – Community and Schools, Idea for Kleberg County Youth , E2E Regional P-16 Council Meeting, Moving Forward Together Easy Virtual Event WFS/VR	8
ISD Presentations <i>(LMI, Resume building, Employer Demand, General Youth Services)</i>	Gregory Portland CTE Virtual Career Showcase (1), Youth Services Info Session for ISD, Students and Parents (6)	7

2.RSIZ (Rural School Innovative Zone)

- March/April Activities – Student selection, determine eligibility, attend orientation and Are You Ready sessions (cover essential skills workshop and work readiness sessions) prior to work experience assignment. Info session are being conducted and outreach for summer youth Work Experience. C2 continues to attend RSIZ partner meetings along with Board staff.
- June Activities – Students will begin work experience assignments – on track
- WFSCB Staff, C2 Management & Staff participate and/or have been assigned to an Adhoc Committee/Academies. The academies are as follows: Grow Your Own (Education Career Path), Next Generation Medical (Health and Science Career Path), Ignite Academy (Welding, Construction and Electrical Career Path).

3. Foster Youth Services

(5) Foster Youth Enrolled as of March 31, 2021

Foster youth is a priority group within our Service Delivery. Partnership with BCFS continues; 2 meetings have been held this quarter to maintain open communication regarding referrals and youth services.

- **Partnership, Referral System Meeting** – Use of the automated referral form is working well between both agencies. Youth Staff are extended the invitation from BCFS staff to join the now one-to-one orientations held virtually with the foster youth. This will make the initial meet with the foster youth smoother and more comfortable. Continued conversations between BCFS and WFSCB to enhance the shared case management to make enrollment simpler for the youth.
- **TWC Foster Youth Monthly Conference Call** – occurs on the 3rd Friday; next call scheduled May 21, 2021.
 - The purpose of these calls is to provide an opportunity for all Boards to share best practices and innovative strategies to engage our Foster Youth in transition. April 16th meeting focused on the Entrepreneurship and Foster Youth Month (May 2021). Special guest speaker at the meeting was Daniel Williams with Network for Teaching Entrepreneurship (NFTE)-Connective Tissue Between Academics and Workforce Readiness.
- **TWC Foster Youth Conference** – TWC Foster Youth Digital Statewide Conference Spring 2021; Theme: Developing a Network of Nurture; March 2 – 5, 2021, from 8:00 AM – 12:00 PM daily
 - This digital conference will be open to Foster Youth, Boards, Workforce Solutions contractors, Transition Centers, DFPS staff, Texas Employers who hire foster youth, and other stakeholders in the Texas foster care community. This was a great virtual conference; several presentations and resources have been added to the TWC Page and we will work internally in May to create a dedicated Foster Youth webpage that will be connected to our YOU! Webpage. Additionally, we will highlight Foster Youth Awareness during the month of May 2021.

4. Upcoming YOU! Events:

- **YOU CHOOSE Digital Career Expo! May 11-12, 2021 from 9:00 am to 3:00 pm;** this event will provide the opportunity for high school students to get an inside perspective of career & industry from expert-lead panels in our 4 industry sectors: Business, Professional Skills and Trades, Healthcare and Public Service. Additionally, we will have representation from our Armed Services (Army, Airforce, Navy and Marines). We have great expectations that the virtual platform will prove advantageous and allow more students to attend.
- **New Grant/Initiative Award: Start Date: April 22, 2021; Amount: \$100,000; Enrollment Target: 40**
Texas Internship Initiative – WFSCB will partner and contract with E2E as the internship program provider. E2E will work with administrators and school staffs to recruit, train, monitor, and evaluate students; partner with DMC and TAMUCC to provide dual/technical credit courses; and recruit and assist employers in providing paid internship positions. The internships will be for the Middle-Skill STEM areas of accounting, business management, engineering, information technology. The career fields selected are on the Workforce Board Target Occupation List because they address the skill gaps in our region and provide a reasonable expectation of employment after training.
- **WFSCB Foster Youth Summit** – This event will take place in September 2021 in conjunction with the YOU Choose Career Expo. We will incorporate Foster Care specific resource booths for life after aging out (college and housing). More details coming soon!

5. YOU Navigate! Student HireAbility Navigator Update:

- **Moving Forward Together Easy Virtual Event WFS/VR March 11** – This event was held for Workforce and VRS Staff to share knowledge of programs and services located within the career centers. The goal of this event is to plug in services and enhance the referral process between VRS and WFSCB program participants as VRS collocates within the career centers.

Highlights from the Coastal Bend Pavilion:

- 2207 pavilion visits during the course of the event- Nearly Double any other Board Area pavilion, 9 WFSCB Program Booths, 11 VRS Program Booths, 129 Attendees in the Coastal Bend Webcast, 437 visits to the WFSCB YOU! Program booth-the most visited booth in the region.
- Coastal Bend was highlighted in the VRS Regional Presentation to TWC Executive Director, Mr. Ed Serna, and Vocational Rehabilitation Services Division Director, Cheryl Fuller for their full support and effort in making the Regional Moving Forward Together Event successful.

6. South Texas Career Connection(STCC)- Update.

- **Tri-District Partnership: Benavides ISD, Jim Hogg County ISD, San Diego ISD.** Funded by Texas Education Agency(TEA) Perkins Grant.

- STCC Regional "Health Science Bridge" - Health Science Ambassadors from each of the three school districts to convene in person at one of the campuses; target date week of May 3rd or week of May 10th
- WFSCB Youth Services Information Sessions to STCC CTE students at Benavides High School on 4/15/21. Session scheduled for San Diego High School students on 4/28/21.
- Strategic Planning Convening to be held June 15th (Planning) and June 16th (Programs of Study); in person and virtual at San Diego Jr. High School
- Perkins Grant Application for another year of funding submitted 4/27/21; Regional Collaboration Partnership with RGV Lead in the Valley; Regional Collaboration Partnership with RSIZ pending

INFORMATION ONLY

VII – 3a. Services to Business – Business Solutions Report

BACKGROUND INFORMATION

Staff will provide updates on:

Business Solutions Report

Key Efforts and Plan of Work Include:

- Enhancing communications channels between Career Center Staff and BSU, with a focus on aligning the efforts of the BSU with the needs of our job seeker population
- Quality over quantity approach to job fairs and hiring events, to better encourage positive outcomes.
- Promotion of a service delivery model based on relationship building in order to offer customized employer experience, responsive solutions to circumstances, and consistent engagement throughout the program year.

Q2- January 2021 to March 2021

Services Provided:

- 12 Virtual Events
 - 222 Employers
 - 13,114 Job Openings
 - 268 Job Seekers
- 73 New Employer Accounts created in WorkInTexas.com (WIT)
- 916 New Job Postings with 2,773 total openings created in WIT by staff
- Two virtual hiring events were hosted for Savage Services in February 2021 – 59 positions filled. Employer was also excited to be able to hire several veterans.

Employer Engagement:

- Ferragon - Steel slitting company, facility is currently under construction in Sinton with a planned start up in Q3, 2021. We will be assisting in filling 24 positions at all levels.
- Worley – New maintenance contractor at Citgo Facility. WFSCB will be assisting employer with filling between 30 to 50 positions.
- Ferralloy Corporation ...Steel Processing company opening new location in Sinton. We are assisting in filling administrative, HR, warehouse, skilled worker, machinist and electrician positions. 50 to 100 new positions with a target recruitment period during Q4 2021.
- Fagen Corp - Installation of Wind Turbines in Beeville. We will assist with hiring events to fill 30 to 35 labor worker positions.

- Savage Services – Ongoing efforts to assist Savage Services will filling remaining vacancies. 17 remaining positions available.

Continuing and Future Efforts:

- Educator Externship 2021 – BSU is conducting ongoing employer outreach to secure employer worksites for 140+ Educator visits. To date, 75 regional employers across all industries have been outreached.
- Summer Earn and Learn 2021 - Employer outreach in process, to secure worksites for students participating in Summer Earn and Learn program.
- Youth Summer Job Fair – In-person Job fair scheduled for May 25, 2021 at La Palmera Mall. 20+ employers scheduled to participate.
- Rockport/Fulton - Request from several employers for assistance with filling Summer/Seasonal jobs. Virtual Job Fair scheduled for May 13.
- Summer Youth Work Experience – Ongoing recruitment efforts to enroll ISY/OSY for Work Experience placement during the Summer. 52 employers recruited with approximately 200 positions available for placements.
- YOU Choose! Career Expo – Employer outreach to secure panel participants representing Business, Professional Skills and Trade, Public Service, and Healthcare industries.

INFORMATION ONLY

VII – 4a. Jobs & Employment Report

BACKGROUND INFORMATION

Labor Market Intelligence Update

The unemployment rate for the month of March decreased to 9.1% down from 9.7% in the Coastal Bend region. The unemployment rate for Nueces County and the Corpus Christi Metropolitan Statistical Area (MSA) both decreased by 0.6%.

Employment for March increased by over 2,400 workers in the Corpus Christi MSA. These new jobs are in Mining, Logging and Construction along with the Leisure and Hospitality Super Sector Industries added the most jobs with 1,500 new workers combined over the month. Some of these jobs currently for hire include Food Prep Workers and Supervisors, Trailor Tractor Truck Drivers, Operations and General Managers, and numerous other occupations.

To learn more or apply for any of these jobs please visit WorkinTexas.com.

Employer and Partner Data Requests

November 2020

- Occupation Snapshot Report – Janitorial Managers
- Occupation Snapshot Report – Janitors / Housekeeping
- Wage Analysis – Janitorial
- Coastal Bend Industry Snapshot
- Coastal Bend Staffing Patterns Report
- Coastal Bend Wage Analysis
- Coastal Bend Employer Report
- Occupation Overview – Industrial Construction
- Occupation Overview Report – Management Occupations
- COVID-19 Economic Impact Report - 11 County Coastal Bend Region
- COVID-19 Economic Impact Report – City of Corpus Christi

December 2020

- Employers by County Report – Duval
- Employers by County Report – Jim Wells
- Coastal Bend Industry Overview Report
- Job Postings Analytics Report 1
- Job Postings Analytics Report 2

January 2021

- Economic Overview – Coastal Bend
- Coastal Bend Industry Snapshot – Health Care
- Nueces County Economic Impact Overview
- Nueces County Economic Impact Report – UI Weekly Claims
- Coastal Bend Occupation Snapshot 1
- Coastal Bend Occupation Snapshot 2
- Coastal Bend Occupation Snapshot 3
- Nueces County Economic Impact Report – UI Weekly Claims Update
- Coastal Bend Staffing Pattern
- Coastal Bend Industry Snapshot

February 2021

- Coastal Bend Industry Snapshot
- Coastal Bend Staffing Patterns Report
- Unemployment Claims Report
- Coastal Bend Industry Snapshot – Leisure and Hospitality
- Nueces County Claimant Report
- Top Posted Occupations Report A
- Top Posted Occupations Report B
- Occupational Report Table
- Occupational Report Location A
- Occupational Report Location B
- Occupational Report Location C
- Coastal Bend Economic Overview
- Industry Growth Table
- Top Industries Report
- Economic Overview Kleberg County
- Economic Overview Coastal Bend WDA
- San Patricio Employment
- San Patricio Employment by Industry

March 2021

- Industry Snapshot
- Industry Occupation Report
- All Industry Workers
- Economic Overview Coastal Bend
- Economic Overview Corpus Christi
- Economic Overview Bexar County
- Economic Overview Kendall County
- Job Posting Analytics March 2019

- Job Posting Analytics March 2020
- Unemployment Weekly Claims
- Industry Occupations Report - San Patricio
- Occupational Table Coastal Bend
- Occupation Snapshot Coastal Bend
- Industry Report #1
- Industry Report #2
- Industry Report #3
- Industry Report #4
- Industry Report #5
- Industry Report #6
- Industry Report #7
- Industry Report #8
- Economic Overview Coastal Bend
- Economic Overview Nueces County
- Occupation Snapshot Report
- Industry Snapshot
- Occupation Staffing Patterns
- Monthly Labor Market Information
- Coastal Bend Unemployment by Industry

April 2021

- Economic Overview – Coastal Bend WDA
- Industry Snapshot

BACKGROUND

Local labor market information for March 2021 is included on the following pages.

Coastal Bend Workforce Area

(Not Seasonally Adjusted Unemployment Rates by WDA, MSA, & County)

Area	Area Type	Latest Monthly Data March 2021						Previous Monthly Data February 2021				Year Ago March 2020			
		Labor Force	Employment	Unemployment	Rate	M+-	Y+-	Labor Force	Employment	Unemployment	Rate	Labor Force	Employment	Unemployment	Rate
United States	Nation	160,211,000	150,239,000	9,972,000	6.0	-0.2	1.6	160,161,000	150,031,000	10,130,000	6.2	164,448,000	158,732,000	5,717,000	4.4
Texas	State	14,032,203	13,064,687	967,516	6.9	0.0	2.0	14,063,544	13,104,983	958,561	6.9	13,396,789	13,306,781	680,008	4.9
Corpus Christi	MSA	203,406	185,493	17,913	8.8	-0.6	2.5	202,472	183,503	18,969	9.4	204,167	191,301	12,866	6.3
Coastal Bend	WDA	258,745	235,090	23,655	9.1	-0.6	2.9	257,619	232,597	25,022	9.7	258,855	242,741	16,114	6.2
Aransas	County	9,283	8,434	849	9.1	-0.1	2.9	9,136	8,297	839	9.2	9,144	8,581	563	6.2
Bee	County	10,060	9,055	1,005	10.0	-0.7	3.4	10,056	8,982	1,074	10.7	10,015	9,359	656	6.6
Brooks	County	2,601	2,316	285	11.0	-0.5	2.9	2,632	2,330	302	11.5	2,732	2,510	222	8.1
Duval	County	4,790	4,223	567	11.8	-0.8	4.6	4,778	4,178	600	12.6	4,830	4,480	350	7.2
Jim Wells	County	15,648	13,633	2,015	12.9	-0.5	5.1	15,673	13,575	2,098	13.4	16,535	15,246	1,289	7.8
Kenedy	County	192	179	13	6.8	-0.3	2.0	183	170	13	7.1	230	219	11	4.8
Kleberg	County	13,855	12,684	1,171	8.5	-0.4	2.3	13,749	12,522	1,227	8.9	13,489	12,654	835	6.2
Live Oak	County	5,074	4,656	418	8.2	-1.0	3.5	4,983	4,523	460	9.2	5,371	5,121	250	4.7
Nueces	County	164,551	150,540	14,011	8.5	-0.6	2.7	163,851	148,989	14,862	9.1	164,034	154,476	9,558	5.8
Refugio	County	3,119	2,851	268	8.6	-0.4	3.3	3,093	2,814	279	9.0	3,091	2,927	164	5.3
San Patricio	County	29,572	26,519	3,053	10.3	-0.8	2.8	29,485	26,217	3,268	11.1	29,384	27,168	2,216	7.5

(M+-) Change in unemployment rate from last month (Increase) (Decrease)

(Y+-) Change in unemployment rate from last year (Increase) (Decrease)

- Earnings for all occupations Coastal Bend, expressed as hourly rate (TWC):

Coastal Bend	All Occupations-	Average \$18.35/hr.	Entry level \$8.58/hr.	Experienced workers \$23.24/hr.	Top 10% \$33.56/hr.
Texas	All Occupations-	Average \$20.97/hr.	Entry level \$8.88/hr.	Experienced workers \$ 27.02/hr.	Top 10% \$39.64/hr.

- Educational Attainment for population 25 years of age and older - Corpus Christi (Census American Fact Finder/American Community Survey):

Less than 9th grade	8.7%	12th grade & GED	27.7%	Associates degree	7.0%	Graduate or Professional degrees	8.4%
9th thru 11th grade	9.3%	Some College	25.1%	Bachelors degree	13.8%		

- Median earnings Corpus Christi by education for persons 25 years of age & up (Census AFF/ACS): **\$27,211** (\$36,380 male/ \$22,328 female)

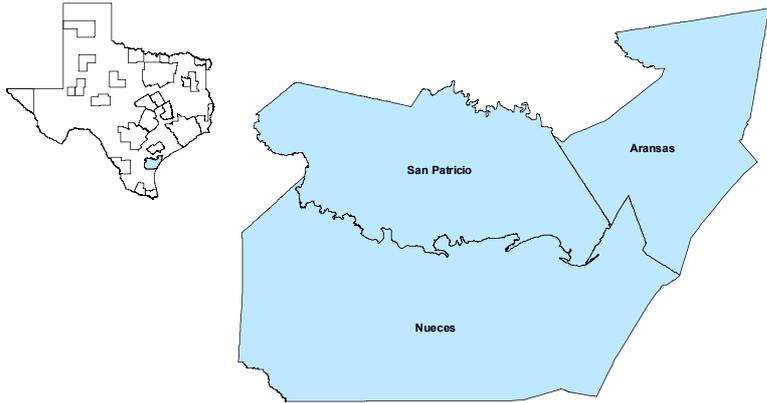
Less than High School	\$15,437	Some College or Associates	\$28,739	Graduate or Professional	\$56,681
High School & GED	\$26,818	Bachelor's	\$44,078		

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 Deaf, hard-of-hearing or speech impaired customers may contact Relay Texas: 1-800-735-2989 (TDD) and 1-800-735-2988 or 7-1-1 (Voice)

Corpus Christi MSA

March 2021

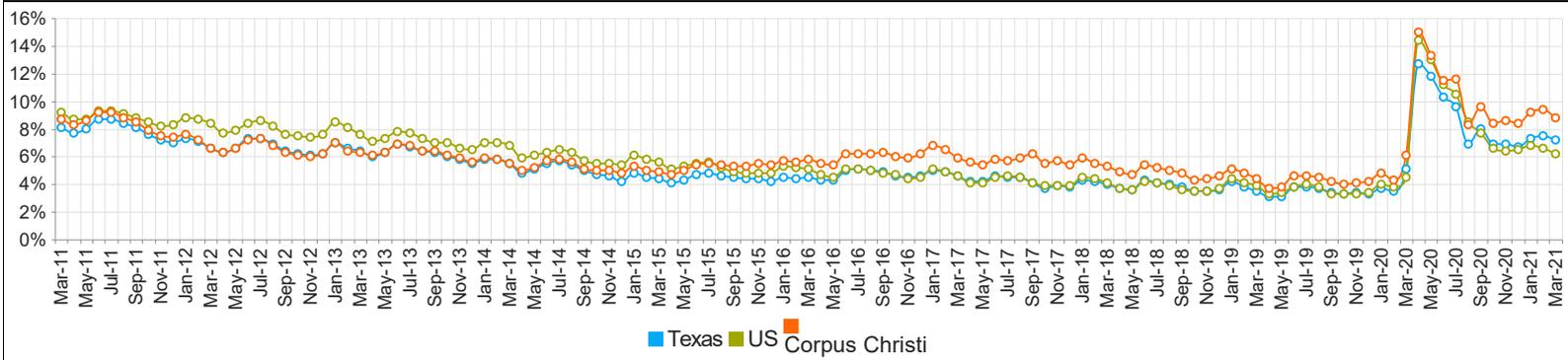


MSA Labor Force Statistics				
	Mar-21	Feb-21	Mar-20	Yearly Change
Civilian Labor Force	203,406	202,472	202,562	844
Employed	185,493	183,503	190,225	-4,732
Unemployed	17,913	18,969	12,337	5,576
Unemployment Rate	8.8%	9.4%	6.1%	2.7%

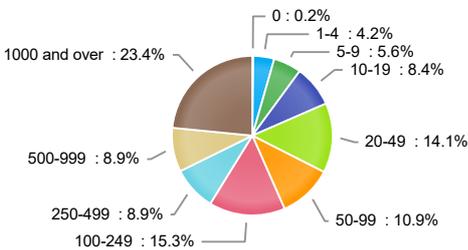
Texas Labor Force Statistics				
	Mar-21	Feb-21	Mar-20	Yearly Change
Civilian Labor Force	14,096,630	14,047,933	13,953,661	142,969
Employed	13,086,898	12,989,157	13,248,772	-161,874
Unemployed	1,009,732	1,058,776	704,889	304,843
Unemployment Rate	7.2%	7.5%	5.1%	2.1%

US Labor Force Statistics				
	Mar-21	Feb-21	Mar-20	Yearly Change
Civilian Labor Force	160,397,000	160,008,000	162,537,000	-2,140,000
Employed	150,493,000	149,522,000	155,167,000	-4,674,000
Unemployed	9,905,000	10,486,000	7,370,000	2,535,000
Unemployment Rate	6.2%	6.6%	4.5%	1.7%

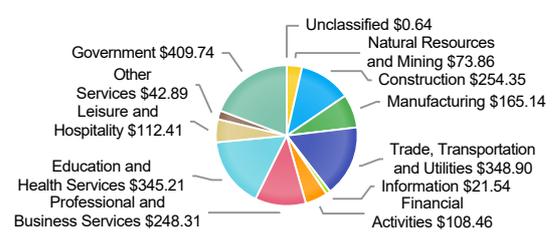
Historical Unemployment Rates



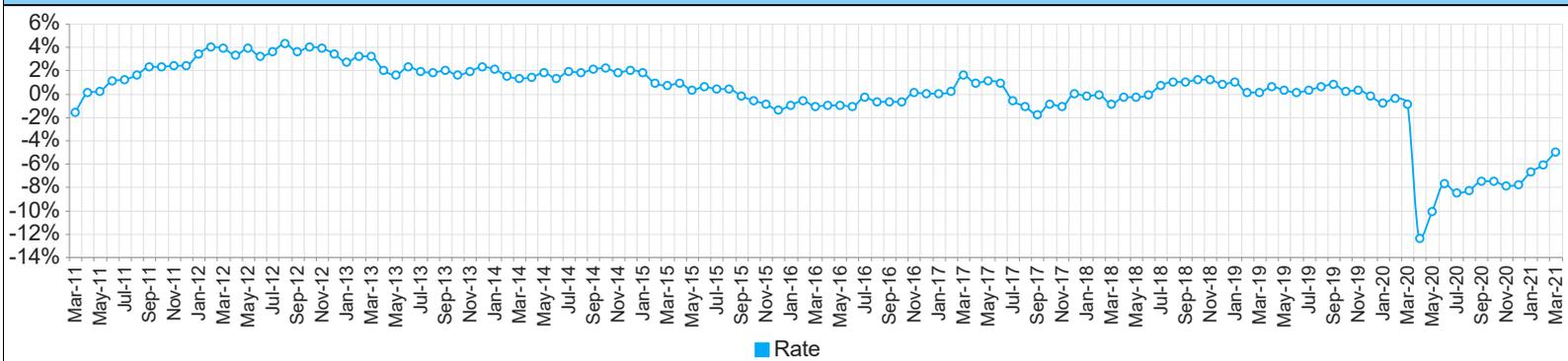
Employment by Size Class (3rd Quarter 2020)



Wages by Industry (in millions) (3rd Quarter 2020)



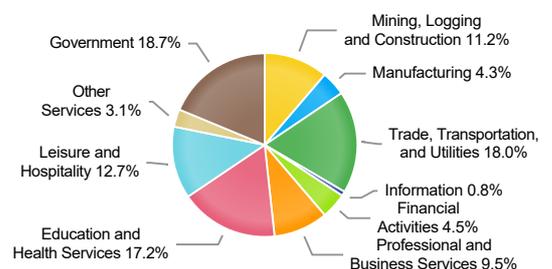
Annual Growth Rate Total Non-agricultural employment



Employment by Industry (March 2021)

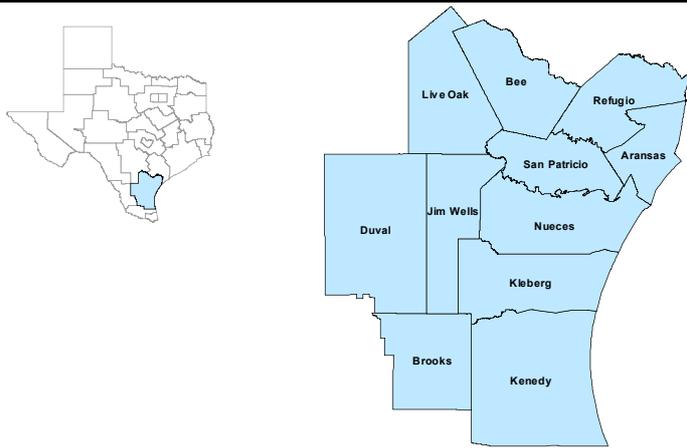
Industry	Current Month Employment	% Monthly Change	% Yearly Change
Total Nonfarm	182,300	1.3%	-5.0%
Mining, Logging and Construction	20,500	3.5%	-7.2%
Manufacturing	7,800	0.0%	-9.3%
Trade, Transportation, and Utilities	32,900	0.9%	0.9%
Information	1,400	0.0%	-12.5%
Financial Activities	8,200	1.2%	-1.2%
Professional and Business Services	17,300	1.2%	-7.0%
Education and Health Services	31,400	0.3%	-3.1%
Leisure and Hospitality	23,100	3.6%	-9.1%
Other Services	5,600	1.8%	-11.1%
Government	34,100	0.3%	-5.0%

Employment by Industry (March 2021)



Coastal Bend Workforce Development Area

March 2021



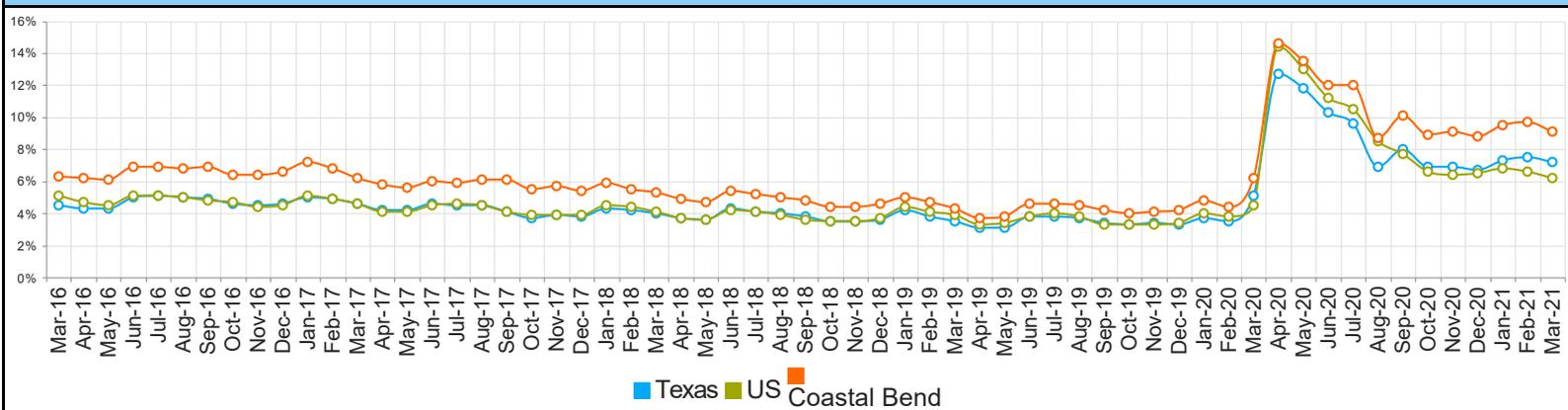
WDA Labor Force Statistics				
	Mar-21	Feb-21	Mar-20	Yearly Change
Civilian Labor Force	258,745	257,619	258,855	-110
Employed	235,090	232,597	242,741	-7,651
Unemployed	23,655	25,022	16,114	7,541
Unemployment Rate	9.1%	9.7%	6.2%	2.9%

Texas Labor Force Statistics				
	Mar-21	Feb-21	Mar-20	Yearly Change
Civilian Labor Force	14,096,630	14,047,933	13,953,661	142,969
Employed	13,086,898	12,989,157	13,248,772	-161,874
Unemployed	1,009,732	1,058,776	704,889	304,843
Unemployment Rate	7.2%	7.5%	5.1%	2.1%

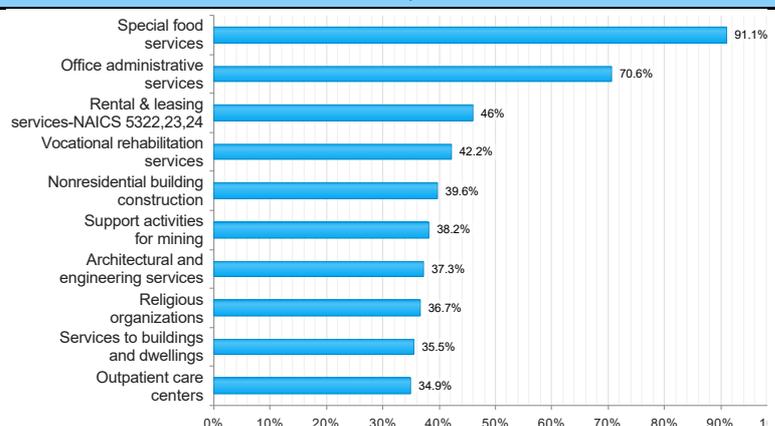
US Labor Force Statistics				
	Mar-21	Feb-21	Mar-20	Yearly Change
Civilian Labor Force	160,397,000	160,008,000	162,537,000	-2,140,000
Employed	150,493,000	149,522,000	155,167,000	-4,674,000
Unemployed	9,905,000	10,486,000	7,370,000	2,535,000
Unemployment Rate	6.2%	6.6%	4.5%	1.7%

Continued Claims for the Week of the 12th				
	Mar-21	Feb-21	Mar-20	Yearly Change
WDA	4,693	5,285	3,118	1,575
Texas	204,996	221,149	124,065	80,931

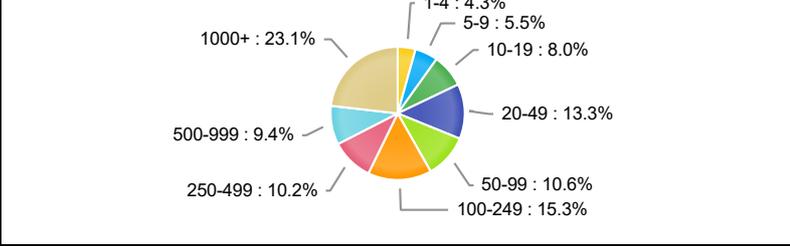
Historical Unemployment Rates



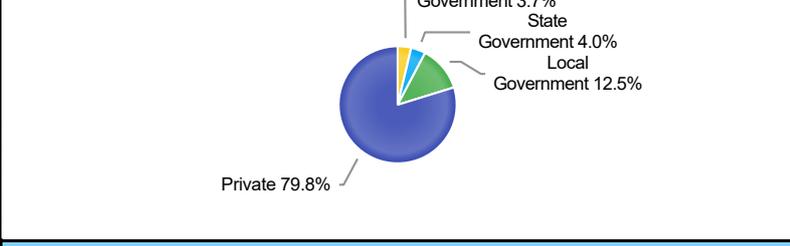
Projected Top Ten Fastest Growing Industries in WDA (% Growth 2018-2028)



Employment by Size Class (3rd Quarter 2020)



Employment by Ownership (3rd Quarter 2020)

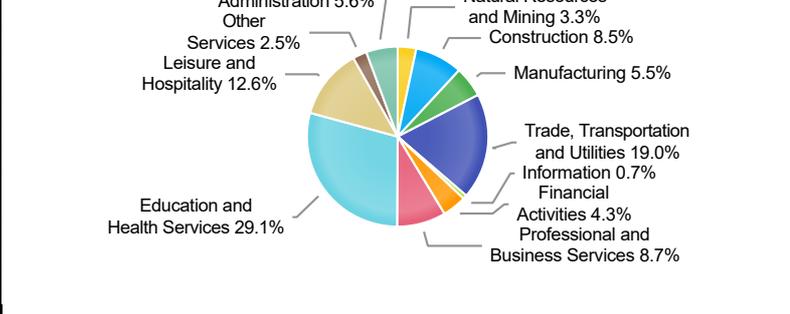


Average Weekly Wage (3rd Quarter 2020)					
	Q3 2020	Q2 2020	Q3 2019	Quarterly Change	Yearly Change
WDA	\$917	\$919	\$917	\$-2	\$0
Texas	\$1,149	\$1,156	\$1,108	\$-7	\$41
US	\$1,173	\$1,188	\$1,092	\$-15	\$81

Employment by Industry (3rd Quarter 2020, Percent Change)

Industry	Employment	% of Total	% Quarterly Change	% Yearly Change
Natural Resources and Mining	7,226	3.3%	-3.8%	-34.9%
Construction	18,514	8.5%	-0.7%	-19.1%
Manufacturing	11,998	5.5%	-2.0%	-5.6%
Trade, Transportation and Utilities	41,322	19.0%	1.7%	-3.8%
Information	1,618	0.7%	-0.3%	-11.6%
Financial Activities	9,359	4.3%	-0.8%	-7.7%
Professional and Business Services	18,892	8.7%	-0.3%	-7.8%
Education and Health Services	63,145	29.1%	-1.0%	-3.2%
Leisure and Hospitality	27,452	12.6%	7.8%	-17.1%
Other Services	5,396	2.5%	1.2%	-9.1%
Public Administration	12,228	5.6%	2.1%	2.0%

Employment by Industry (3rd Quarter 2020)



INFORMATION ONLY

VII – 5a. Performance Measure Update

BACKGROUND INFORMATION

Performance Update (February 2021 Final Release)

Performance Synopsis

Board Contract Year: 2021

BCY 2021 Timeframe: October 1, 2020 – September 30, 2021

February 2021 Final Release Monthly Performance Report (MPR) shows Workforce Solutions of the Coastal Bend at:

Oct	Nov	Dec	Jan	FEB	Mar	6 Month	Apr	May	Jun	Jul	Aug	Sept	
+P (3)	+P (3)	+P (3)	+P (3)	+P (4)									
MP (4)	MP (4)	MP (5)	MP (5)	MP (7)									
-P (4)	-P (4)	-P (4)	-P (4)	-P (9)									

NOTE: February's MPR shows all performance measures being measured, prior MPR's for BCY 21 did not reflect the data for the new performance measures.

New Contracted Performance Measures for BCY 2021

- Adult (WOA) – Measurable Skills Gain
- Dislocated Worker (WOD) – Measurable Skills Gain
- Youth (WOY) – Measurable Skills Gain and
- Youth Median Earning Q2 Post Exit

Background

Listed below are the TWC Performance Measures definitions and an indication of whether the individual measures are attained or not, Target % and Current %. The percentages of target attained are represented by the following:

Non-WIOA Measures	WIOA Measures
+P	+P
- Meeting performance - Greater than 105%	- Meeting performance - Greater than 110%
MP	MP
- Meeting performance - Greater than 97.5% and Equal to or Less than 105%	- Meeting performance - Greater than 95% and Equal to or Less than 110%
MP	MP
- Meeting at Risk - Equal to or Greater than 95% and Equal to or Less than 97.5%	- Meeting at Risk - Equal to or Greater than 90% and Equal to or Less than 95%
-P	-P
- Not meeting performance - Less than 95%	- Not meeting performance - Less than 90%
<p>Workforce Conference Award Categories 2021 – discussion took place on April 20, 2021 at the Texas Workforce Commission Meeting. We should have an update posted within the next 2 weeks. The measure criteria for BCY21 incentives have not been published. Quartile 3.</p>	

Explanation of Measures in **Negative Performance** for February 2021

Performance Measure	Current Num/Den	Current % of Target
Credential Rate – Adult	15/32	71.71%
Credential Rate - DW	6/20	42.86%
Credential Rate - Youth	5/31	56.49%
Measurable Skills Gains - Adult	31/113	47.24%
Measurable Skills Gains - DW	8/68	20.34%
Measurable Skills Gains - Youth	5/52	19.20%
Employed/Enrolled Q2 Post Exit – C&T	3780/6181	93.23%
Credential Rate – C&T Participants	28/91	44.34%

**YTD Reporting Data showing 2nd Qtr data for 2019 Exitters forward*

Board Actions: Performance Improvement

On April 13, 2021 our 2nd Quarterly Performance Meeting was held between Board Contract Management and C2 Performance Management Team to strategize on performance improvement, data integrity, new hire training in TWIST and WIT systems. Continue to approve DINT request as they are entered in effort to improve performance.

C2 Actions: Performance Improvement Efforts

Staff Training - January 2021 – All WIOA staff were trained/refreshed on credential performance measures, the documentation needed and where it must be entered in TWIST to ensure credit of successful completion.

Denominator Reviews & Follow Up: Monthly reviews of program exiters, are conducted. Both staff and management are involved in follow up and research on both credentials, skills progression and employment success. Once this is verified the update is entered in TWIST. TA is given during bi-weekly WIOA meeting on any critical performance area.

Tracking Systems & Reporting: Additionally, tracking tools like the PPS, caseload reports, new enrollment reports, and management summary reports assist in monitoring current and projected customer recruitments targets. This combined effort through tracking will positively impact performance and increase staff and manager awareness on the contribution they make to enrollments, case management and case closures.

Strengthen Assessment – Reviewed with staff at bi-weekly WIOA staff mtg: Concentrated focus on thorough assessment on any customer requesting training. This will review customer’s needs, strengths, barriers, career and employment goals prior to enrolling in training.

Management/Supervisor Bootcamp - April – June 2021 – C2 Management team is participating in **9-week Supervisor Bootcamp**, hosted by C2 GPS. Choices, NCP, SNAP, TAA, and WIOA program eligibility and reporting will be covered.

Exit Checklist Implementation: C2 GPS will revise and implement an Exit Checklist that will be used for all programs. Program staff will review cases for Performance Outcomes entered in TWIST and Cabinet, accurate and complete data entry in TWIST, closure of all services and support services, and correction of any identified data integrity issues. Exit requests will be review by Center Management for all required elements prior to case closure.

Measurable Skills Gain Training: C2 GPS Performance Team conducted **Measurable Skills Gain Training on April 19, 2021**. Staff was trained on what counted as a MSG, required documentation, and TWSIT data entry. Career Counselors, Center Management, and Program Support staff were required to attend. Ongoing technical assistance will be provided by Center Managers/Supervisors.

Process Workflows/Training: C2 GPS is developing local process workflows, and procedures that align with Program Guides, WD Letters, TEGs, local policies and directives, etc. Process Workflows are developed to provide more detail about specific processes at a local level, so that we can ensure that staff are maintaining compliance with all program requirements. Staff training over Programmatic workflows will be completed by **April 30, 2021**.

Performance Measure Definitions

Reemployment and Employer Engagement Measures

Claimant Reemployment Within 10 Weeks

The percent of monetarily eligible, registered initial claimants subject to work search reemployed within 10 weeks.

of Employers Receiving Workforce Assistance

The number of employer reporting units served.

Special Note:

1. **During the period in which work search was suspended, this measure was no longer meaningfully reportable. However, with the reimplementation of work search, we anticipate the measure to become reportable again later this year.**
2. **The Commission adopted BCY21 targets on Claimant Reemployment within 10 Weeks that will apply to claimants whose 10 Week Start Date is Jan 1, 2021 to June 30, 2021. Due to lag, the first month of data will be available in the April MPR.**

Program Participation Measures

Average Number Children Served Per Day - Combined

The Average Number of Units of Low Income, Transitional, Homelessness, Choices, TANF Applicant, SNAP E&T, and Former DFPS Child Care paid for or subsidized by CCDF or Title XX funds during the performance period.

Special Note: TWC took a number of actions to mitigate the impact of COVID-19 on child care providers and families and to ensure the availability of child care for working parents in Texas. Some of these actions resulted in an increased cost of care. In addition, many families suspended care during the summer. The system began ramping enrollment back up but has not yet reached the level of enrollment expected because it takes several months to accomplish this.

WIOA Performance Measure Definitions

Employed/Enrolled Q2 Post Exit – All Participants

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education or Training IN the 2nd Calendar Quarter after Exit

Employed/Enrolled Q2-Q4 Post Exit – All Participants

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education/Training IN the 2nd Quarter after Exit who are ALSO Employed or Enrolled in Education/Training IN BOTH the 3rd and 4th Calendar Quarters after Exit.

Median Earnings Q2 Post Exit – All Participants

The Median Earnings in the 2nd Calendar Quarter after Exit for Participants Employed in the 2nd Calendar Quarter after Exit

Credential Rate – All Participants

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

Employed Q2 Post Exit – Adult

The percent of Exiting Program Participants (Exiters) Employed IN the 2nd Calendar Quarter after Exit

Employed Q4 Post Exit – Adult

The percent of Exiting Program Participants (Exiters) Employed IN the 4th Calendar Quarter after Exit

Median Earnings Q2 Post Exit – Adult

The Median Earnings in the 2nd Calendar Quarter after Exit for Participants Employed in the 2nd Calendar Quarter after Exit

Credential Rate – Adult

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

Employed Q2 Post Exit – DW

The percent of Exiting Program Participants (Exiters) Employed IN the 2nd Calendar Quarter after Exit

Employed Q4 Post Exit – DW

The percent of Exiting Program Participants (Exiters) Employed IN the 4th Calendar Quarter after Exit

Median Earnings Q2 Post Exit – DW

The Median Earnings in the 2nd Calendar Quarter after Exit for Participants Employed in the 2nd Calendar Quarter after Exit

Credential Rate – DW

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

Employed/Enrolled Q2 Post Exit – Youth

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education or Training IN the 2nd Calendar Quarter after Exit

Employed/Enrolled Q4 Post Exit – Youth

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education/Training IN the 4th Calendar Quarter after Exit

Credential Rate – Youth

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE
As Originally Published 4/6/2021
FEBRUARY 2021 REPORT

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	WIOA Outcome Measures														
	Adult					DW					Youth				
	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)
Alamo	92.85%	109.86%	97.41%	106.83%	90.69%	80.26%	111.95%	116.97%	110.58%	92.41%	90.56%	113.12%	92.10%	128.77%	69.00%
Borderplex	97.14%	120.79%	142.51%	109.02%	65.69%	110.75%	96.80%	115.91%	106.41%	116.72%	79.29%	98.26%	96.79%	69.31%	68.80%
Brazos Valley	101.17%	89.25%	98.92%	55.66%	80.52%	79.03%	81.24%	118.32%	123.00%	79.66%	100.41%	132.87%	100.79%	205.23%	75.00%
Cameron	93.20%	108.61%	106.92%	106.05%	101.72%	97.02%	106.81%	109.38%	113.50%	210.69%	97.98%	110.11%	135.70%	160.45%	101.20%
Capital Area	109.60%	112.73%	175.05%	113.42%	126.21%	92.04%	104.66%	153.24%	87.62%	106.38%	88.54%	122.59%	127.33%	135.36%	125.00%
Central Texas	101.05%	116.56%	182.71%	112.09%	43.97%	88.34%	112.06%	116.31%	96.62%	41.90%	92.97%	124.27%	63.12%	106.72%	33.40%
Coastal Bend	101.24%	109.08%	131.20%	71.71%	47.24%	107.21%	100.52%	115.45%	42.86%	20.34%	96.35%	122.59%	90.98%	56.49%	19.20%
Concho Valley	94.49%	107.44%	110.26%	94.65%	86.21%	81.59%	122.10%	169.92%	102.86%	115.00%	91.15%	126.38%	155.72%	87.72%	133.40%
Dallas	90.87%	98.70%	115.10%	95.88%	102.93%	91.95%	106.75%	107.20%	106.39%	96.90%	96.40%	115.05%	84.58%	157.14%	79.20%
Deep East	116.96%	88.77%	99.39%	116.42%	77.07%	83.67%	100.93%	101.86%	89.42%	68.97%	109.78%	121.17%	105.49%	176.30%	36.40%
East Texas	79.61%	103.51%	81.78%	95.44%	32.93%	86.37%	88.40%	64.24%	94.29%	38.28%	98.18%	105.58%	110.14%	150.53%	127.20%
Golden Crescent	119.15%	120.03%	114.61%	117.89%	73.97%	101.19%	106.05%	89.95%	133.71%	91.90%	81.38%	106.10%	149.17%	n/a	100.00%
Gulf Coast	99.28%	105.27%	82.56%	88.53%	63.45%	95.10%	96.13%	104.95%	90.71%	86.21%	89.88%	113.90%	97.01%	121.70%	96.20%
Heart of Texas	101.05%	97.78%	122.25%	0.00%	82.07%	95.24%	121.80%	145.46%	71.43%	75.52%	88.04%	114.29%	96.61%	93.81%	52.00%
Lower Rio	102.53%	104.58%	95.30%	102.30%	137.24%	99.87%	110.33%	143.43%	94.72%	72.76%	97.73%	102.39%	97.44%	70.18%	27.40%
Middle Rio	117.65%	105.96%	114.64%	108.07%	57.41%	93.24%	110.72%	84.47%	120.29%	172.41%	100.13%	126.38%	100.21%	n/a	25.80%
North Central	99.42%	103.81%	118.65%	110.86%	62.41%	91.50%	96.84%	119.19%	107.44%	70.17%	105.12%	116.38%	115.55%	107.53%	101.60%
North East	113.33%	121.12%	100.68%	60.46%	114.14%	106.17%	108.86%	105.41%	125.00%	118.28%	122.79%	127.09%	132.30%	126.43%	83.40%
North Texas	114.38%	86.96%	37.47%	120.92%	93.45%	0.00%	80.11%	n/a	142.86%	65.34%	121.53%	95.29%	123.29%	162.07%	80.00%
Panhandle	100.00%	105.99%	116.93%	110.40%	86.21%	121.80%	121.80%	84.30%	114.29%	113.62%	94.27%	119.69%	183.25%	126.40%	92.40%
Permian Basin	100.29%	95.90%	128.93%	100.92%	65.52%	81.59%	103.20%	145.52%	86.85%	57.41%	70.18%	138.70%	170.14%	350.88%	75.00%
Rural Capital	99.35%	106.89%	120.18%	115.72%	71.38%	100.13%	102.06%	88.32%	101.60%	99.66%	97.66%	124.83%	151.73%	137.12%	85.40%
South Plains	93.04%	109.65%	135.41%	114.06%	86.21%	69.93%	121.80%	165.91%	114.29%	86.21%	90.76%	123.30%	168.83%	137.12%	42.40%
South Texas	89.91%	91.26%	116.57%	116.45%	121.38%	124.07%	133.51%	90.95%	114.29%	94.14%	92.06%	125.52%	123.68%	121.56%	100.00%
Southeast	110.61%	100.27%	107.25%	145.57%	71.03%	102.04%	101.55%	136.82%	114.29%	55.17%	97.37%	102.66%	69.69%	206.32%	30.80%
Tarrant	99.86%	110.25%	125.97%	100.28%	64.14%	103.95%	97.41%	109.49%	102.23%	79.14%	103.83%	114.81%	73.24%	199.65%	88.80%
Texoma	113.46%	118.77%	134.02%	108.44%	91.72%	n/a	60.90%	n/a	114.29%	79.66%	83.31%	118.86%	124.62%	114.24%	72.80%
West Central	99.09%	114.79%	176.40%	117.58%	60.00%	116.55%	93.67%	137.96%	76.23%	55.34%	115.88%	125.04%	121.50%	n/a	0.00%
+P	7	8	18	12	4	4	9	14	12	6	3	22	15	18	3
MP	19	17	7	11	5	14	15	7	10	6	18	6	9	3	6
-P	2	3	3	5	19	9	4	5	6	16	7	0	4	4	19
% MP & +P	93%	89%	89%	82%	32%	67%	86%	81%	79%	43%	75%	100%	86%	84%	32%
From	7/19	1/19	7/19	1/19	7/20	7/19	1/19	7/19	1/19	7/20	7/19	1/19	7/19	1/19	7/20
To	12/19	6/19	12/19	6/19	2/21	12/19	6/19	12/19	6/19	2/21	12/19	6/19	12/19	6/19	2/21

Percent of Target (Year-to-Date Performance Periods)

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	WIOA Outcome Measures (cont.)			Reemployment and Employer Engagement		Participation	Total Measures			
	C&T Participants			Claimant ReEmployment within 10 Weeks	Employers Receiving Workforce Assistance	Average # Children Served Per Day-Combined	+P	MP	-P	% MP & +P
	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q2-Q4 Post-Exit	Credential Rate							
Alamo	99.88%	101.36%	99.12%	n/a	113.63%	95.35%	6	12	2	90%
Borderplex	99.36%	100.69%	105.53%	n/a	114.61%	72.58%	7	8	5	75%
Brazos Valley	93.75%	96.66%	75.17%	n/a	136.64%	92.57%	5	5	10	50%
Cameron	101.22%	96.17%	122.26%	n/a	116.73%	89.58%	7	12	1	95%
Capital Area	102.77%	102.80%	101.79%	n/a	105.26%	76.76%	10	7	3	85%
Central Texas	94.28%	99.24%	111.30%	n/a	111.09%	79.85%	8	5	7	65%
Coastal Bend	93.23%	99.84%	44.34%	n/a	112.70%	86.05%	4	7	9	55%
Concho Valley	105.67%	99.30%	105.66%	n/a	109.12%	81.66%	10	6	4	80%
Dallas	95.49%	100.02%	112.65%	n/a	117.75%	87.33%	5	12	3	85%
Deep East	93.38%	97.99%	110.37%	n/a	132.04%	86.31%	6	6	8	60%
East Texas	92.20%	99.88%	100.99%	n/a	116.14%	80.75%	4	7	9	55%
Golden Crescent	106.92%	102.26%	130.50%	n/a	100.00%	76.17%	8	7	4	79%
Gulf Coast	91.98%	96.38%	88.18%	n/a	126.12%	85.45%	3	9	8	60%
Heart of Texas	102.03%	97.49%	61.76%	n/a	112.50%	77.43%	5	7	8	60%
Lower Rio	105.18%	93.56%	111.01%	n/a	105.01%	79.67%	6	9	5	75%
Middle Rio	95.95%	90.73%	121.93%	n/a	119.56%	81.10%	8	6	5	74%
North Central	92.30%	102.94%	97.87%	n/a	115.57%	81.61%	6	10	4	80%
North East	101.14%	101.35%	97.69%	n/a	100.00%	98.74%	9	9	2	90%
North Texas	105.37%	100.13%	144.09%	n/a	106.52%	74.72%	9	3	7	63%
Panhandle	101.43%	99.89%	121.61%	n/a	104.43%	80.72%	10	7	3	85%
Permian Basin	99.71%	94.79%	104.80%	n/a	106.60%	74.96%	6	6	8	60%
Rural Capital	102.33%	105.08%	117.33%	n/a	130.83%	97.13%	8	9	3	85%
South Plains	96.88%	97.74%	123.92%	n/a	117.17%	93.37%	10	5	5	75%
South Texas	94.83%	93.99%	139.97%	n/a	109.79%	68.52%	11	5	4	80%
Southeast	100.34%	97.22%	105.30%	n/a	118.77%	98.31%	7	9	4	80%
Tarrant	99.73%	102.08%	108.99%	n/a	105.47%	85.15%	6	9	5	75%
Texoma	99.60%	101.55%	119.57%	n/a	109.53%	100.84%	9	5	4	78%
West Central	93.87%	99.09%	101.71%	n/a	103.01%	91.75%	8	5	6	68%
+P	4	1	17	0	24	0	201			
MP	15	23	7	0	4	5	207			
-P	9	4	4	0	0	23	146			
% MP & +P	68%	86%	86%	N/A	100%	18%	74%			
From	7/19	1/19	1/19		10/20	10/20	From			
To	12/19	6/19	6/19		2/21	2/21	To			

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **COASTAL BEND**

FINAL RELEASE
As Originally Published 4/6/2021
FEBRUARY 2021 REPORT

Status Summary		With Positive Performance (+P):	Meeting Performance (MP):	With Negative Performance (-P):	% +P & MP											
Contracted Measures		4	7	9	55.00%											
Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To

WIOA Outcome Measures

DOL-C	Employed Q2 Post Exit – Adult (DOL)	MP	101.24%	72.70%	72.70%	73.60%	79.30%	68.40%	153	208	74.40%	72.30%			7/19	12/19
DOL-C	Employed Q4 Post Exit – Adult (DOL)	MP	109.08%	68.30%	68.30%	74.50%	74.30%	70.30%	120	161	76.30%	72.80%			1/19	6/19
DOL-C	Median Earnings Q2 Post Exit – Adult (DOL)	+P	131.20%	\$5,000.00	\$5,000.00	\$6,560.00	\$5,565.00	\$5,163.33	n/a	153	\$6,733.08	\$6,515.94			7/19	12/19
DOL-C	Credential Rate – Adult (DOL)	-P	71.71%	65.40%	65.40%	46.90%	50.50%	54.40%	15	32	43.80%	50.00%			1/19	6/19
DOL-C	Measurable Skills Gains - Adult (DOL)	-P	47.24%	58.00%	58.00%	27.40%	n/a	n/a	31	113	33.30%	20.70%	4.10%		7/20	2/21
DOL-C	Employed Q2 Post Exit – DW (DOL)	MP	107.21%	73.50%	73.50%	78.80%	77.30%	80.70%	78	99	86.70%	66.70%			7/19	12/19
DOL-C	Employed Q4 Post Exit – DW (DOL)	MP	100.52%	77.10%	77.10%	77.50%	80.00%	76.50%	69	89	71.10%	84.10%			1/19	6/19
DOL-C	Median Earnings Q2 Post Exit – DW (DOL)	+P	115.45%	\$7,200.00	\$7,200.00	\$8,312.24	\$7,815.16	\$8,102.58	n/a	78	\$7,834.11	\$8,533.20			7/19	12/19
DOL-C	Credential Rate – DW (DOL)	-P	42.86%	70.00%	70.00%	30.00%	60.70%	64.40%	6	20	40.00%	20.00%			1/19	6/19
DOL-C	Measurable Skills Gains - DW (DOL)	-P	20.34%	58.00%	58.00%	11.80%	n/a	n/a	8	68	25.00%	11.90%	2.00%		7/20	2/21
DOL-C	Employed/Enrolled Q2 Post Exit – Youth (DOL)	MP	96.35%	68.50%	68.50%	66.00%	72.30%	65.80%	68	103	64.90%	67.40%			7/19	12/19
DOL-C	Employed/Enrolled Q4 Post Exit – Youth (DOL)	+P	122.59%	63.30%	63.30%	77.60%	74.80%	74.50%	111	143	86.40%	71.40%			1/19	6/19
TWC	Median Earnings Q2 Post Exit – Youth (DOL)	MP	90.98%	\$3,100.00	\$3,100.00	\$2,820.23	\$3,411.04	\$2,406.00	n/a	67	\$2,726.40	\$2,894.12			7/19	12/19
DOL-C	Credential Rate – Youth (DOL)	-P	56.49%	28.50%	28.50%	16.10%	31.50%	39.10%	5	31	7.70%	22.20%			1/19	6/19
DOL-C	Measurable Skills Gains - Youth (DOL)	-P	19.20%	50.00%	50.00%	9.60%	n/a	n/a	5	52	10.80%	10.00%	0.00%		7/20	2/21
LBB-K	Employed/Enrolled Q2 Post Exit – C&T Participants	-P	93.23%	65.60%	65.60%	61.16%	70.73%	69.00%	3,780	6,181	66.21%	56.33%			7/19	12/19
LBB-K	Employed/Enrolled Q2-Q4 Post Exit – C&T Participants	MP	99.84%	81.70%	81.70%	81.57%	84.76%	85.21%	3,935	4,824	83.54%	79.69%			1/19	6/19
LBB-K	Credential Rate – C&T Participants	-P	44.34%	69.40%	69.40%	30.77%	48.39%	61.69%	28	91	25.58%	35.42%			1/19	6/19

Reemployment and Employer Engagement Measures

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **COASTAL BEND**

FINAL RELEASE
As Originally Published 4/6/2021
FEBRUARY 2021 REPORT

Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
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Reemployment and Employer Engagement Measures

TWC	Claimant Reemployment within 10 Weeks	n/a	n/a	n/a	48.90%	n/a	60.52%	64.86%	n/a	n/a	n/a				7/20	11/20
1,2									n/a							
TWC	# of Employers Receiving Workforce Assistance	+P	112.70%	1,598	2,622	1,801	2,597	4,155	----	1,478	1,248				10/20	2/21

1. During the period in which work search was suspended, this measure was no longer meaningfully reportable. However, with the reimplementation of work search, we anticipate the measure to become reportable again later this year.
2. The Commission adopted BCY21 targets on Claimant Reemployment within 10 Weeks that will apply to claimants whose 10 Week Start Date is Jan 1, 2021 to June 30, 2021. Due to lag, the first month of data will be available in the April MPR.

Program Participation Measures

TWC	Avg # Children Served Per Day - Combined	-P	86.05%	2,710	2,710	2,332	2,960	2,834	249,524	2,280	2,415				10/20	2/21
3									107							

3. TWC took a number of actions to mitigate the impact of COVID-19 on child care providers and families and to ensure the availability of child care for working parents in Texas. Some of these actions resulted in a increased costs of care. In addition, many families suspended care during the summer. The system began ramping enrollment back up but has not yet reached the level of enrollment expected because it takes several months to accomplish this.

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

INFORMATION ONLY

VII – 6. Facilities Update

BACKGROUND INFORMATION

Board Professionals will provide update on:

- COVID19- Activities
- Colocation of Vocational Rehabilitation Services (VRS)
- Update on 2nd Location for Nueces County Career Center.

Glossary of Terms

Program Title	Program Characteristics
Child Care	Helps employers retain qualified workers with families by providing subsidized child care to low-income parents, children of teen parents, and children with disabilities.
Non-Custodial Parent (NCP) Choices	Targets low-income, unemployed, or underemployed NCPs who are behind on child support payments and whose children are current or former recipients of public assistance. Involves working in tandem with the Office of the Attorney General (OAG) and the local court system to help NCPs with substantial barriers to employment and career advancement, become economically self-sufficient while also making consistent child support payments.
Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T)	Designed to assist SNAP recipients in obtaining employment through participation in allowable job search, training, education, or workforce activities that promote long-term self-sufficiency. SNAP recipients are referred by the Texas Health and Human Services Commission (HHSC).
Temporary Assistance for Needy Families (TANF)/Choices	The goal of Choices services is to end the dependence of needy parents on public assistance by promoting job preparation, employment, and job retention with a “Work First” service delivery design. TANF recipients are referred by the Texas Health and Human Services Commission (HHSC).
Trade Act Services	Provides employers with skilled workers. Moves trade-affected workers into new jobs as quickly and effectively as possible.
The Workforce Information System of Texas (TWIST)	TWIST is a centralized point of reporting intake, case management, and service delivery for customers. Intake information is submitted just once for multiple employment and training programs, and can be retrieved statewide. TWIST also allows staff to query and retrieve information from the legacy systems - Employment Services (ES), Unemployment Insurance (UI), SNAP E&T, Temporary Assistance to Needy Families (TANF), SSI (Supplemental Security Income), and the Texas Department of Criminal Justice (TDCJ).
Veterans Employment Services	Employers have quick access to the talents and expertise of veterans and eligible persons, e.g., spouses of deceased/disabled/MIA veterans, to fill job openings.
Wagner-Peyser Employment Services (ES), Agricultural Services and Migrant and Seasonal Farm Worker Services	Acts as liaison between employers and job seekers to ensure employers have access to qualified workers. Provides job matching and recruitment services to employers and job seekers.
Workforce Innovation and Opportunity Act (WIOA)	WIOA helps job seekers and workers access employment, education, training, and support services to succeed in the labor market; and matches employers with the skilled workers they need to compete in the global economy.