



RFP FOR FIRE & SECURITY ALARM MONITORING, TESTING, & MAINTENANCE SERVICES

Questions & Answers (Q&Q)

(RFP Issued on July21, 2020)

The following questions were received during the Q&A period of July 23 through July 28, 2020. The responses are noted below. The Q&A period has ended. Therefore, no more questions will be accepted. Thank you for your interest and participation in the solicitation for Fire and Security Alarm Monitoring, Testing, and Maintenance Services.

Question #1: What system do you use for card reader?

Response: Stanley PAC..

Question #2: Can we view facilities in order to get an idea of set up, etc.?

Response: Yes, will schedule a tour of the career centers.. A tour was scheduled for Tuesday, July 28, 2020. A notice of the schedule of the tour of the career centers was send out via e-mail..

Question #3: What brand/type is the fire control panel and can we get a photo?

Response.: The information is reflected on the pictures send out via e-mail to all registered parties on July 29, 2020.

Question #4: When was the fire panel installed and who installed it?

Response: The information is reflected on the pictures send out via e-mail to all registered parties on July 29, 2020.

Question #5: How long have we had the Stanley PAC system?

Response: We had the Stanley PAC system approximately 8 years..

Question #6: What brand are the cameras, who installed them, and where?

Response: The brand of the cameras vary. The cameras installed in the rural career centers are Samsung and were purchased at Sam's Club. The cameras installed at the Staples career center consist of two systems. The cameras included in the two systems vary from Honeywell to Everfocus. The cameras installed at the Sunrise Mall career center are Swan View and were installed by Microtek after 2008.

Question #7: Are we members of the Sourcewell Co-Op?:

Response: No, not at this time, but we can look into it.

ADDENDUM

to

RFP to Fire & Security Alarm Monitoring, Testing, & Maintenance Services

A change has been made to the RFP regarding the maintenance response time. Initially, on page 6 of the RFP, under the section entitled "Maintenance and Testing", it read that "Maintenance calls from Career Center staff will be responded to and repair staff dispatched and on-site within a four (4) hour period."

The time period noted above of 4 hours has been changed to "**....repair staff dispatched and on-site within a twenty (24) hour period**".