

Public Relations Committee Meeting

February 6, 2019 3:00 pm

Staples Career Center 520 N. Staples Street Conference Room #1 Corpus Christi, TX

www.workforcesolutionscb.org

Strategic Goals

- Establish and Strengthen Partnerships
- Effectively/Efficiently Target Rural Area Services
- Increase Workforce Awareness
- Expand Innovative Services to Business
- Explore New Revenue Opportunities
- Improve Internal Efficiencies
- Refine Board Culture

Mission Statement

At Workforce Solutions of the Coastal Bend, we invest in our regional economic success through access to jobs, training, and employer services.

Value Statement

Accountability – We address our customers and co-workers in a positive manner that elevates their spirit and creates a professional, supportive workplace for staff, job seekers, and employers.

Teamwork – We combine our individual talents for the benefit of the mission and common goals leveraging our unique abilities and contributions.

Trust – We consistently deliver on our commitments to our customers and co-workers to establish strong, sustainable relationships.

Integrity – We are honest, supportive, candid in addressing difficult issues, and willing to share success to demonstrate respect and consideration for our customers and co-workers.

Tenacity – We resist giving up when the going gets tough and support our customers and co-workers in seeing that issues are resolved and the job gets done.

Understanding – We are serious and passionate about delivering our services with compassion and empathy.

Dignity – We interact with customers and co-workers professionally regardless of their backgrounds, experience, and circumstances to reflect our commitment as public servants.

Enthusiasm – We recognize the importance and value of our work and know that every day we have the opportunity to help build the economic success of our regional economy.

Disclosure and Declaration of a Conflict of Interest

Conflicts of Interest and the appearance of Conflicts of Interest shall be reported according to Board Administrative Policies #1.0.101.00 - Standards of Conduct and Conflict of Interest; and #1.0.105.00 - Reporting Conflict of Interest, Fraud, and Abuse, which were adopted by the Board of Directors on April 26, 2007.

Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee is in a decision-making position and has a direct or indirect interest, particularly a financial interest, that influences the individual's ability to perform job duties and fulfill responsibilities.

Appearance of a Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee's action appears to be:

- influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract), or:
- motivated by design to gain improper influence over the Commission, the Agency, the Board, or the Board's Chief Elected Officials.

Code of Ethics

The Workforce Solutions Code of Ethics is a guide for dealing with ethical matters in the workplace and in our relationship with our clients and members of the community.

- We believe in respect for the individual.
- We believe all persons are entitled to be treated with respect, compassion and dignity.
- We believe in openness and honesty in dealing with the general public, the people we serve, and our peers.
- We believe in striving for excellence.
- We believe in conducting ourselves in a way that will avoid even the appearance of favoritism, undue influence or impropriety, so as to preserve public confidence in our efforts.



Public Relations Committee Meeting Staples Career Center, 520 N. Staples Street, Conference Room #1 Corpus Christi, Texas February 6, 2019 – 3:00 pm

AGENDA

I.	Call to Order: Jesse Gatewood, Chair
II.	Roll Call
III.	Announcement on Disclosure of Conflicts of Interest Any Conflicts of Interest or Appearance of a Conflict of Interest with items on this agenda shall be declared at this time. Members with conflicts will refrain from voting, and are asked to refrain from discussion on such items. Conflicts discovered later in the meeting shall be disclosed at that time.
IV.	Public Comments
V.	Discussion and Possible Action on Minutes of the December 4, 2018 Public Relations Committee Meeting
VI.	Discussion and Possible Action of Committee Initiatives for BCY 2019 – Review of Public Relations Charter
VII.	Discussion and Possible Action on Awareness/Outreach Plan to Broaden the Recognition of Workforce Solutions of the Coastal Bend (WFSCB) Services and Capabilities
VIII.	Information Only: • Local Labor Market Information December 2018
IX.	Adjournment

Public Relations Committee Agenda February 6, 2019 Page 2

Note: Except for expressly authorized closed sessions, meetings, discussions, and deliberations of the Board or Committees will be open to the public. Voting in all cases will be open to the public. Board members are advised that using personal communication devices to discuss Committee and Board business during the meeting may be a violation of the Texas Open Meetings Act. Such communications also may be subject to the Texas Public Information Act. **Closed Session Notice.** PUBLIC NOTICE is given that the Board may elect to go into executive session at any time during the meeting in order to discuss matters listed on the agenda, when authorized by the provisions of the Open Meetings Act, Chapter 551 of the Texas Government Code. In the event the Board elects to go into executive session regarding an agenda item, the section or sections of the Open Meetings Act authorizing the executive session will be publicly announced by the presiding officer.

Public Relations Committee Roll Call Roster February 6, 2019

Jesse Gatewood, Chair
Joan McKaughan, Vice Chair
Parrish Jones
Carlos Ramirez
Michelle Unda
Catrina Wilson
Arnoldo Cantu
Tracy Florence
Omar Lopez
Signed
Printed Name

MINUTES

Workforce Solutions of the Coastal Bend – Public Relations Committee Staples Career Center, 520 N. Staples Street, Conference Room #1 Corpus Christi, Texas December 4, 2018 – 3:00 pm

Committee Members

PresentAbsentOthers PresentJesse Gatewood, ChairMichelle FlowerAmy Villarreal, Workforce SolutionsJoan McKaughan, Vice ChairArnoldo CantuShileen Lee, Workforce SolutionsParrish JonesMonika De La Garza, Workforce SolutionsCarlos RamirezJanet Neely, Workforce SolutionsC. Michelle UndaCatrina Wilson

Other Board Members Present

I. Call to Order

Mr. Gatewood called the meeting to order at 3:00 pm.

II. Roll Call

The roll was called and a quorum was present.

III. Disclosure of Conflicts of Interest

Attention was called to the Disclosure and Declaration of Conflict of Interest guidelines and disclosures were requested at this time. None were made.

IV. Public Comments

There were no public comments.

V. Discussion and Possible Action on Minutes of the May 2, 2018 Committee Meeting

Ms. McKaughan moved to approve the minutes of the May 2, 2018 Public Relations Committee meeting. The motion was seconded and passed.

VI. Discussion and Possible Action on Awareness/Outreach Plan to Broaden the Recognition of Workforce Solutions of the Coastal Bend (WFSCB) Services and Capabilities

1. Q4 Report – 4th Quarterly Report (July-September 2018)

Ms. De La Garza provided copies of the O4 Report.

2. Preview of Annual Report

Ms. De La Garza provided a preview of the 2018 Annual Report.

3. Major Events Recap

Ms. De La Garza provided information on the following Major Events Recap:

- o YOU Choose! Career Expo September 19, 2018 @ American Bank Center
- o Career Ready Workforce Certification October 5, 2018 @ Sunrise Career Center
- o Skills Development Grant Recognition October 5, 2018 @ Del Mar College
- o Careers in Construction Month October 5, 2018 @ Del Mar College
- o National Disability Employment Awareness Month October 24, 2018 @ Staples Career Center

4. Upcoming Major Projects and Events

Ms. De La Garza provided information on the following upcoming major projects and events:

 Women Empowered Summit – March 23, 2019 @ Texas A&M – Corpus Christi, University Center Public Relations Committee Meeting Minutes December 4, 2018 Page 2 of 2

- o Mobile Career Center Coming Soon 2018-2019
- o Career Center Signage Rebranding 2018-2019
- 5. Media/Social/Outreach Coverage September December 2018

Ms. De La Garza provided information on media, social and outreach coverage – September – December 2018.

VII. Information Only:

Local Labor Market Information October 2018

Ms. Villarreal presented the October 2018 local Labor Market Information (included on pages 7-10 of the December 4 agenda packet).

VIII. Adjournment

The meeting adjourned at 4:05 pm.

DISCUSSION AND POSSIBLE ACTION

VI. Committee Initiatives for 2019 and Review of Charter

BACKGROUND INFORMATION

Public Relations Committee Charter:

PUBLIC RELATIONS

Responsible for the expansion of an awareness/outreach plan to broaden public recognition of programs/services. Oversight of development of the Quarterly Performance Report and Annual Report to use as tools to report to the public the accomplishments of workforce programs/services.

RECOMMENDATION

The Public Relations Committee consider initiatives for 2019 and take any appropriate action on the information presented.

DISCUSSION AND POSSIBLE ACTION

VII. Discussion and Possible Action on Awareness/Outreach Plan to Broaden the Recognition of Workforce Solutions Services and Capabilities

BACKGROUND INFORMATION

The Public Relations Committee continues to meet to review ideas and expand discussion on how to increase the awareness and outreach efforts of services that Workforce Solutions offers to both employers and job seekers.

- ➤ 2018 Major Projects Review
- ➤ 2019 Major Projects Forecast Implementation of the Design & Digital Content Specialist, New Mobile Career Center Launch, Women Empowered Summit, Quarterly Report Refresh, Increased Labor Market Intelligence Distribution, Targeted Social Media (Internal/External Strategies, LIVE Presentations, Social Work Groups, Increased Video Vignettes, Social Brand Messages), Full-On Website Integration, 11-County Career Center Signage Rebrand, Increased Veterans Priority of Service Marketing/Outreach and Targeted Rural & Urban Outreach Strategy.
- ➤ Q1 Report Proof and Template Refresh 1st Quarterly Report (Oct Dec 2018) The purpose of this report is to provide interim and annual updates to the public regarding workforce employment, training and business services.
- ➤ 2018 Annual Report E-Magazine Blast to Community Stakeholders. Discuss ideas for the 2019 Annual Report.
- Media/Social Media/Outreach Coverage December 2018 February 2019 (TV, Print, Radio & Social Media Platforms)

RECOMMENDATION

The Public Relations Committee discuss and take appropriate action on the information presented to broaden the awareness of services provided by Workforce Solutions of the Coastal Bend. Discussions under this section may result in additional actions or recommendations to staff.

INFORMATION ONLY

VIII. Local Labor Market Information

Labor Market Intelligence Update

According to the latest employment statistics, the Coastal Bend regional unemployment rate increased 0.3 percent to 4.6% for the month of December 2018. This rate, however, is 0.7% lower from this time last year while employing 5,800 more workers.

The Corpus Christi Metropolitan Statistical Area (MSA) unemployment rate increased slightly to 4.5% which is 0.8 percent lower than December 2017.

Seven of the 11 Coastal Bend counties experienced increases over the month with Jim Wells and Live Oak counties remaining unchanged over the month. Ten of the 11 counties decreased year-over-year with Aransas County 2.9% lower.

Average Weekly Wages increased \$31.00 from 2nd Quarter 2017 to 2nd Quarter 2018.

While there is no one specific indicator as to why the unemployment rate increased for several counties in the Coastal Bend region, we do know the Coastal Bend economy is stronger than it was a year ago.

Total Nonfarm Employment in the Corpus Christi MSA added 3,900 jobs over the year with the *Mining, Logging, and Construction Industry Sector* leading at 1,500 new jobs. *Construction and Extraction Occupations* remain in high demand with over 700 jobs currently available in WorkinTexas.com. Among these occupations are electricians, construction laborers, pipefitters and welders, just to name a few.

BACKGROUND

Local labor market information for December 2018 is included on the following pages.



Coastal Bend Workforce Area

(Not Seasonally Adjusted Unemployment Rates by WDA, MSA, & County)

Area	Area Type	Latest Monthly Data December 2018						Previous Monthly Data November 2018				Year Ago December 2017			
		Labor Force	Employment	Unemployment	Rate	M+-	Y+-	Labor Force	Employment	Unemployment	Rate	Labor Force	Employment	Unemployment	Rate
United States	Nation	163,240,000	156,945,000	6,294,000	3.9	0.2	-0.2	162,821,000	156,803,000	6,018,000	3.7	160,636,000	154,065,000	6,572,000	4.1
Texas	State	13,902,459	13,387,366	515,093	3.7	0.0	-0.3	13,859,710	13,347,892	511,818	3.7	13,591,013	13,053,325	537,688	4.0
Corpus Christi	MSA	209,187	199,690	9,497	4.5	0.2	-0.8	208,905	199,948	8,957	4.3	206,176	195,292	10,884	5.3
Coastal Bend	WDA	265,231	253,132	12,099	4.6	0.3	-0.7	264,913	253,412	11,501	4.3	261,091	247,239	13,852	5.3
Aransas	County	10,288	9,815	473	4.6	0.1	-2.9	10,277	9,815	462	4.5	10,411	9,628	783	7.5
Bee	County	9,826	9,360	466	4.7	0.2	-0.8	9,793	9,350	443	4.5	9,742	9,205	537	5.5
Brooks	County	2,385	2,251	134	5.6	-0.3	-0.7	2,418	2,275	143	5.9	2,366	2,216	150	6.3
Duval	County	4,870	4,631	239	4.9	-0.1	-0.7	4,882	4,639	243	5.0	4,681	4,420	261	5.6
Jim Wells	County	16,881	16,058	823	4.9	0.0	-1.1	16,577	15,772	805	4.9	16,427	15,449	978	6.0
Kenedy	County	253	243	10	4.0	0.9	1.6	261	253	8	3.1	250	244	6	2.4
Kleberg	County	13,312	12,680	632	4.7	0.2	-0.2	13,415	12,809	606	4.5	13,132	12,487	645	4.9
Live Oak	County	5,449	5,278	171	3.1	0.0	-0.9	5,568	5,394	174	3.1	5,340	5,127	213	4.0
Nueces	County	168,517	161,192	7,325	4.3	0.2	-0.5	168,274	161,353	6,921	4.1	165,532	157,585	7,947	4.8
Refugio	County	3,068	2,941	127	4.1	0.2	-1.9	3,094	2,972	122	3.9	2,977	2,799	178	6.0
San Patricio	County	30,382	28,683	1,699	5.6	0.4	-1.5	30,354	28,780	1,574	5.2	30,233	28,079	2,154	7.1

(M+-) Change in unemployment rate from last month (Increase) (Decrease)

(Y+-) Change in unemployment rate from last year (Increase) (Decrease)

Earnings for all occupations Coastal Bend, expressed as hourly rate (TWC):

Coastal Bend All Occupations- Average \$18.35/hr. Entry level \$8.58/hr. Experienced workers \$23.24/hr. Top 10% \$33.56/hr. Texas All Occupations- Average \$20.97/hr. Entry level \$8.88/hr. Experienced workers \$ 27.02/hr. Top 10% \$39.64/hr.

• Educational Attainment for population 25 years of age and older - Corpus Christi (Census American Fact Finder/American Community Survey):

Less than 9th grade 8.7% 12th grade & GED 27.7% Associates degree 7.0% Graduate or Professional degrees 8.4% 9th thru 11th grade 9.3% Some College 25.1% Bachelors degree 13.8%

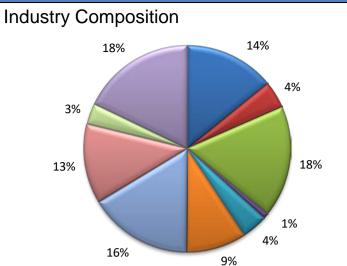
Median earnings Corpus Christi by education for persons 25 years of age & up (Census AFF/ACS):
 \$27,211 (\$36,380 male/\$22,328 female)

Less than High School \$15,437 Some College or Associates \$28,739 Graduate or Professional \$56,681 High School & GED \$26,818 Bachelor's \$44,078

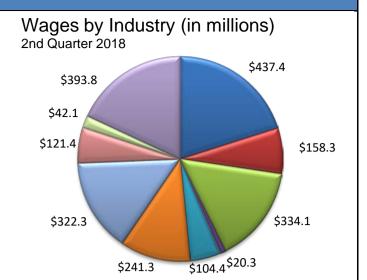
Corpus Christi MSA

December 2018

(Aransas, Nueces, San Patricio)



- ■Mining, Logging, and Construction
- ■Manufacturing
- ■Trade, Transportation and Utilities
- Information
- Financial Activities
- Professional and Business Services
- Education and Health Services
- ■Leisure and Hospitality
- ■Other Services
- ■Government



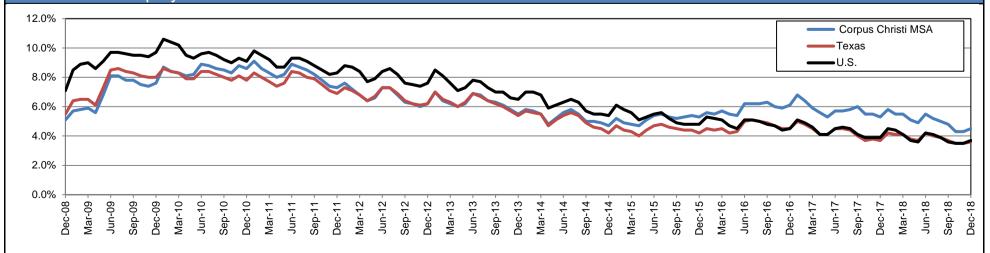
Employment by Industry	Industry Size Class			June 2018								
				<u>Monthly</u>	<u>Change</u>	<u>Annual</u>	<u>Change</u>	Size	Employees	Number	Employment	% Total
	Dec-18	Nov-18	Dec-17	Actual	%	Actual	%	Class	per firm	of Firms	in Size Class	Employment
Total Nonfarm	195,900	196,200	192,000	-300	-0.2%	3,900	2.0%	9	1000+	21	48,255	25.5%
Mining, Logging and Construction	27,700	28,100	26,200	-400	-1.4%	1,500	5.7%	8	500-999	21	13,639	7.2%
Manufacturing	8,400	8,400	8,400	0	0.0%	0	0.0%	7	250-499	52	17,828	9.4%
Trade, Transportation, and Utilities	34,100	34,200	33,700	-100	-0.3%	400	1.2%	6	100-249	218	32,198	17.0%
Information	1,700	1,700	1,700	0	0.0%	0	0.0%	5	50-99	282	19,533	10.3%
Financial Activities	7,900	7,900	7,700	0	0.0%	200	2.6%	4	20-49	844	25,831	13.7%
Professional and Business Services	18,400	18,400	17,900	0	0.0%	500	2.8%	3	10-19	1,084	14,787	7.8%
Education and Health Services	31,800	31,600	31,100	200	0.6%	700	2.3%	2	5-9	1,489	9,867	5.2%
Leisure and Hospitality	24,400	24,400	23,700	0	0.0%	700	3.0%	1	1-4	3,529	7,263	3.8%
Other Services	6,500	6,500	6,400	0	0.0%	100	1.6%	0	0	703	0	0.0%
Government	35,000	35,000	35,200	0	0.0%	-200	-0.6%	Total		8,243	189,201	100.0%

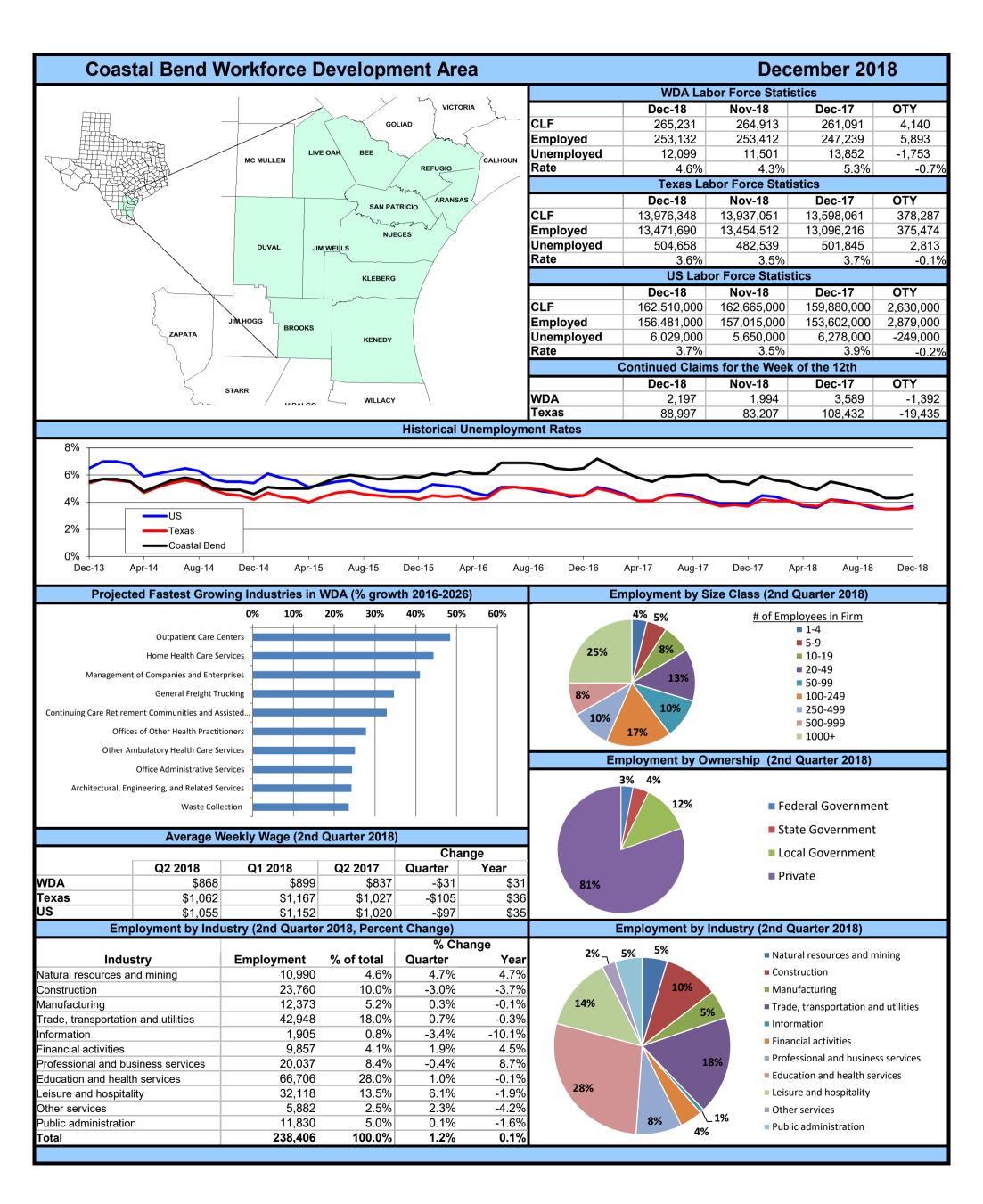
Annual Growth Rate for Total Nonagricultural Employment



Į	Unemplo	oyment l	Informa	ation (all es	stimates in t	housands)							
		C	orpus Ch	nristi MSA			Texas (Actual)	U	United States (Actual)			
		C.L.F.	Emp.	Unemp.	Rate	C.L.F.	Emp.	Unemp.	Rate	C.L.F.	Emp.	Unemp.	Rate
	Dec-18	209.2	199.7	9.5	4.5	13,976.3	13,471.7	504.7	3.6	162,510.0	156,481.0	6,029.0	3.7
	Nov-18	208.9	199.9	9.0	4.3	13,937.1	13,454.5	482.5	3.5	162,665.0	157,015.0	5,650.0	3.5
	Dec-17	206.2	195.3	10.9	5.3	13,598.1	13,096.2	501.8	3.7	159,880.0	153,602.0	6,278.0	3.9

Historical Unemployment Rates





Glossary of Terms

Program Title	Program Characteristics
Child Care	Helps employers retain qualified workers with families by providing subsidized child care to low-income parents, children of teen parents, and children with disabilities.
Non-Custodial Parent (NCP) Choices	Targets low-income, unemployed, or underemployed NCPs who are behind on child support payments and whose children are current or former recipients of public assistance. Involves working in tandem with the Office of the Attorney General (OAG) and the local court system to help NCPs with substantial barriers to employment and career advancement, become economically self-sufficient while also making consistent child support payments.
Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T)	Designed to assist SNAP recipients in obtaining employment through participation in allowable job search, training, education, or workforce activities that promote long-term self-sufficiency. SNAP recipients are referred by the Texas Health and Human Services Commission (HHSC).
Temporary Assistance for Needy Families (TANF)/Choices	The goal of Choices services is to end the dependence of needy parents on public assistance by promoting job preparation, employment, and job retention with a "Work First" service delivery design. TANF recipients are referred by the Texas Health and Human Services Commission (HHSC).
Trade Act Services	Provides employers with skilled workers. Moves trade-affected workers into new jobs as quickly and effectively as possible.
The Workforce Information System of Texas (TWIST)	TWIST is a centralized point of reporting intake, case management, and service delivery for customers. Intake information is submitted just once for multiple employment and training programs, and can be retrieved statewide. TWIST also allows staff to query and retrieve information from the legacy systems - Employment Services (ES), Unemployment Insurance (UI), SNAP E&T, Temporary Assistance to Needy Families (TANF), SSI (Supplemental Security Income), and the Texas Department of Criminal Justice (TDCJ).
Veterans Employment Services	Employers have quick access to the talents and expertise of veterans and eligible persons, e.g., spouses of deceased/disabled/MIA veterans, to fill job openings.
Wagner-Peyser Employment Services (ES), Agricultural Services and Migrant and Seasonal Farm Worker Services	Acts as liaison between employers and job seekers to ensure employers have access to qualified workers. Provides job matching and recruitment services to employers and job seekers.
Workforce Innovation and Opportunity Act (WIOA)	WIOA helps job seekers and workers access employment, education, training, and support services to succeed in the labor market; and matches employers with the skilled workers they need to compete in the global economy.