



Questions & Answers

RFP for Fire & Security Alarm Hardware and/or Monitoring' Testing & Maintenance Services

(RFP Issued on January 25, 2018)

The following questions were received during the Pre-Proposal Conference on January 25, 2018. No other questions were received during the Q&A period. The responses are noted below. Thank you for your interest and participation in the solicitation for Fire and Security Alarm and Monitoring, Testing, and Maintenance Services.

Question #1: What are your expectations regarding services for the security cameras?

Response: *Our expectations are that we maintain our current capability to monitor our facilities remotely using our mobile devices. Additionally, when the cameras are not functioning properly, we would like to rely on our vendor for assistance in servicing them.*

Question #2: It was stated in the RFP that WFSCB has an office in Refugio Texas. Is it currently open?

Response: *No, the office in Refugio is not in operation. We incorrectly included this office in the RFP.*